



"Please note that these files may not be up to date. However, the questions will help you understand the exam format and typical question patterns."

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Question: 1

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power Apps app. You create a new version of the app and then publish the new version. A customer goes through the process of restoring the previous version of the app. In the Version tab for the app, you will see two versions of the app.

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. one
- C. three
- D. four

Answer: C

Explanation:

Restore a canvas app to a previous version in PowerApps.

1. Open powerapps.com, and then click or tap Apps in the left navigation bar.
2. Near the right edge, click or tap the info icon for the app that you want to restore.
3. Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.

Details • Share • Versions • Settings • Analytics (preview)

PowerApps keeps a version history of your apps.

| VERSION MODIFIED | MODIFIED BY | POWERAPPS RELEASE (?) PUBLISHED | COMMENT |
|------------------|--|---------------------------------|---|
| 2 | 8/20/2018 2:24:29 PM Firstname LastName 3.18081.19 | |  |
| 1 | 7/9/2018 10:55:48 AM Firstname LastName 3.1807136 | | |

4. In the confirmation dialog box, click or tap Restore.

A new version is added to your list.

Details • Share • Versions • Settings • Analytics (preview)

PowerApps keeps a version history of your apps

VERSION MODIFIED

MODIFIED BY POWERAPPS RELEASE (?) PUBLISH COMMENT

| VERSION | MODIFIED | MODIFIED BY | POWERAPPS RELEASE (?) | PUBLISH COMMENT | | | |
|---------|----------------------|-------------|-----------------------|-----------------|-----------------------|--------------------------------------|------------------------|
| 3 | 8/20/2018 2:41:30 PM | Firstname | Lastname | 3.18071.36 | | Publish this version | |
| 2 | 8/20/2018 2:24:29 PM | Firstname | Lastname | 3.18081.19 | <input type="radio"/> | Q Restore | Delete |
| 1 | 7/9/2018 10:55:48 AM | Firstname | Lastname | 3.18071.36 | | (J) Restore | Delete |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app>

Question: 2

A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub. You need ensure that users can access data from mobile devices.

Which app should users install?

- A. Dynamics 365 Remote Assist
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 for Phones

Answer: D

Explanation:

Use the Dynamics 365 for phones and Dynamics 365 for tablets apps for your sales, customer service, field service, and other tasks when you're on the go. With one download from your app store, you'll automatically have access to all the apps you need for your role. You will see apps with the new Unified Interface on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/dynamics-365-phones-tablets-users-guide>

Question: 3

You are a customer service manager.

You need to implement a Power Apps portal that allows customers to submit cases.

Which type of data source is used?

- A. Dynamics 365 Connector
- B. Microsoft SharePoint
- C. Microsoft Azure Storage
- D. Common Data Service

Answer: B

Explanation:

SharePoint can be set up to setup customer feedback.

Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.

Reference:

<https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-delivery/>

Question: 5

DRAG DROP

You need to explain the major components of the Common Data Model (CDM) and their functions.

Match each term to its definition.

Instructions: To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all. Each correct match is worth one point.

NOTE: Each correct selection is worth one point.

Tools

Answer Area

Purpose

Tool

Entities

Helps jumpstart application development by leveraging business logic, security, and integrations.

Tool

Data connectors

Common Data Service

A set of records used to store data.

Tool

Common Data Model

Microsoft Power Platform

Workflows

Answer:

Explanation:

Purpose

Tool

Helps jumpstart application development by leveraging business logic, security, and integrations.

Microsoft Power Platform

A set of records used to store data.

Entities

Box 1: Microsoft Power Platform

Power Platform combines the robust power of PowerApps, PowerBI, and Microsoft Flow into one powerful business application platform – providing quick and easy app building and data insights. Each component of the Microsoft Power Platform is built on the Common Data Service for Apps. Each component is dynamic by itself, but brilliant and masterful when combined.

The Microsoft Power platform brings all your data together into a common data model.

Box 2: Entities

An entity is a set of records used to store data, similar to how a table stores data within a database.

Reference:

<https://community.dynamics.com/365/b/encloud9dynamicss365crm/posts/an-introduction-to-the-microsoft-power-platform>

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro>

Question: 6

A distribution company has multiple warehouses.

Tax rates charged on sales orders need to be calculated based on locality and region.

You need to recommend a cost-effective solution that can be implemented quickly.

What should you recommend?

- A. Check AppSource for a tax add-on.
- B. Create alerts in Dynamics 365 Finance for tax table changes.
- C. Implement the Common Data Model.
- D. Run a Power BI report.
- E. Write scripts and code tax updates.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/finance/general-ledger/indirect-taxes-overview>

Question: 7

DRAG DROP

You manage the support team at a rapidly growing company.

Customers and support technicians need a better experience when logging and responding to support requests.

You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools

Answer Area

| | Requirement | Tool |
|---------------------|--|------|
| Power Apps | Customers must be able to submit support requests by using a website. | Tool |
| Microsoft Flow | | Tool |
| Power BI | Support requests must be created and stored. | Tool |
| Common Data Service | Support technicians must be notified when a new support request is entered. | Tool |
| | Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app. | Tool |

Answer:

Explanation:

Requirement

Tool

Customers must be able to submit support requests by using a website.

Power BI

Support requests must be created and stored.

Common Data Service

Support technicians must be notified when a new support request is entered.

Microsoft Flow

Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.

Power Apps

Question: 8

HOTSPOT

You are building Power Apps apps that use both Dynamics 365 Sales and Microsoft 365. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes

No

Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).

You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.

Answer:

Explanation:

Statement

Yes

No

Dynamics 365 Sales and Microsoft 365 must be in the same Q tenant to allow Single Sign-On (SSO).

You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.

Box 1: No

When you offer your application for use by other companies through a purchase or subscription, you make your application available to customers within their own Azure tenants. This is known as creating a multi-tenant application.

Box 2: No

Reference:

<https://docs.microsoft.com/en-us/azure/active-directory/manage-apps/isv-ssso-content>

Question: 9

You need to implement Microsoft Business Applications along with the Microsoft Power platform.

Which three Microsoft products are part of the Power platform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Power Apps
- B. Azure Active Directory
- C. Microsoft Flow
- D. Azure Machine Learning
- E. Microsoft Power BI

Answer: ACE

Explanation:

The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.

Reference:

<https://docs.microsoft.com/en-us/learn/powerplatform/>

Question: 10

HOTSPOT

A company plans to implement Power Platform apps. The company does not plan to use any development tools or plug-ins.

Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|---|-----|----|
| You can synchronize account names with a third-party proprietary database. | 0 | 0 |
| You can create invoices from orders and then send the invoices to the customer. | 0 | 0 |

Answer:

Explanation:

Statement

Yes

No

You can synchronize account names with a third-party or proprietary database.

You can create invoices from orders and then send the invoices to the customer.

The Power Platform uses PowerApps, Power BI, and Power Automate (previously named Flow) to customize, extend, and build all the apps you need for your business and unlock the potential of Office 365 and Dynamics 365.

Reference:

<https://docs.microsoft.com/en-us/learn/powerplatform/>

Question: 11

A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.

The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.

You need to recommend a tool to determine software usage.

What should you recommend?

- A. Microsoft Intune
- B. Azure Stream Analytics
- C. Power Platform Analytics
- D. Dynamics 365 Product Insights

Explanation:

Answer: C

The Power Platform Analytics Usage report is the default reports seen by the logged in environment admin. It provides total app launches and daily active users across all apps in the environment. Admins can filter the view with attributes like device platform, player version, country, state, and city.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/analytics-powerapps>

Question: 12

DRAG DROP

A company uses Power Apps.

You need to perform administrative tasks for the company. Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Admin centers

Azure Active Directory

Dynamics 365 Admin center

Power Apps Admin center

Power BI Admin portal

Answer Area

Requirement

Create user accounts for Power Apps.

Assign the Environment Maker role to a user.

Admin center

Admin center

Admin center

Answer:

Explanation:

Requirement

Create user accounts for Power Apps.

Assign the Environment Maker role to a user.

Admin center

Azure Active Directory

Power Apps Admin center

Box 1: Azure Active Directory

Create the company users in the Azure Active Directory.

Box 2: Power Apps admin center

In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:

Create environments.

Rename environments.

Add or remove a user or group from either the Environment Admin or Environment Maker role.

Etc.

Incorrect Answers:

Use the Dynamics 365 admin center to review the status of your apps and solutions, apply updates, and manage your Dynamics 365 instances, solutions, and apps.

The Power BI admin portal enables you to manage a Power BI tenant for your organization. The portal includes items such as usage metrics, access to the Microsoft 365 admin center, and settings

Note: You use the Microsoft 365 admin center to create user accounts for every user who needs access to model-driven apps in Dynamics 365, such as Dynamics 365 Sales and Customer Service.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/environments-administration>

<https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center>

Question: 14

HOTSPOT

A company plans to use Power Platform to build apps which address specific business challenges.

You need to recommend the appropriate types of Power Apps to use.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Question: 14

Scenario

Tool

Field technicians need a mobile app to capture the location and the image of defective products.

| | |
|---------------------|---|
| | ▼ |
| Canvas app | |
| Power Apps portal | |
| Common Data Service | |

Sales representatives need to see different views and dashboards in the sales app.

| | |
|-------------------|---|
| | ▼ |
| Canvas app | |
| Model-driven app | |
| Power Apps portal | |

External customers need to view the progress of their service cases.

| | |
|---------------------|---|
| | ▼ |
| Model-driven app | |
| Power Apps portal | |
| Common Data Service | |



Scenario

Tool

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| | |
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| Canvas app | |
| Power Apps portal | |
| Common Data Service | |

Sales representatives need to see different views and dashboards in the sales app.

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|-------------------|---|
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| Model-driven app | |
| Power Apps portal | |

External customers need to view the progress of their service cases.

| | |
|---------------------|---|
| | ▼ |
| Model-driven app | |
| Power Apps portal | |
| Common Data Service | |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started>

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview>

<https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>

Question: 15

HOTSPOT

You have version 1.0.0.0 of a published Power Apps app. You create and publish version 2.0.0.0 of the app. A customer goes through the process of restoring the previous version of the app. How many versions of the app are displayed in the Version tab for the app? To answer, select the appropriate option in the answer area.

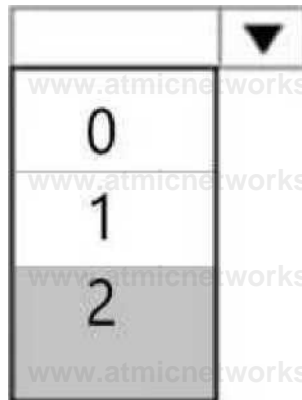
You will see versions of the app.

| |
|---|
| ▼ |
| 0 |
| 1 |
| 2 |

Answer:

Explanation:

You will see



versions of the app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app>

Question: 16

DRAG DROP

A company has locations in multiple regions. The company develops solutions based on Power Apps and Power Automate.

You need to recommend features to support the implementation.

Which Power Platform features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features

- Environment
- Security group
- SharePoint library

Answer Area

Requirement Feature

- Ensure fastest response times for each company location. Feature
- Create test and production copies of the data and apps. Feature

Answer:

Explanation:

Requirement

Ensure fastest response times for each company location.

Create test and production copies of the data and apps.

Feature

Environment

Security group

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/environments-overview>
<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

Question: 17

DRAG DROP

A travel company plans to use the Power Platform to create tools that help travel agents book customer travel. You need to recommend solutions for the company.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

Tools

| |
|-----------------------|
| Business rule |
| Business process flow |
| Power Automate |
| Power BI |

Requirement

If a customer is travelling with a person under the age of 18, a field must display to collect date of birth for the under 18 traveler only.

Ensure that all travel agents use the same process with all customers.

Send a confirmation email to customers after reservations are complete.

Tool

Tool

Tool

Tool

Answer:

Explanation:

Answer Area

Tools

- Business rule
- Business process flow
- Power Automate
- Power BI

Requirement

If a customer is travelling with a person under the age of 18, a field must display to collect date of birth for the under 18 traveler only.
Ensure that all travel agents use the same process with all customers.
Send a confirmation email to customers after reservations are complete.

Tool

- Business rule -
- Business process flow
- Power Automate

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started>

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule#:~:text=Business%20rules%20provide%20a%20simple,changing%20and%20commonly%20used%20rules.&text=To%20define%20a%20business%20rule,a%20model%2Ddriven%20app%20form.>

Question: 18

A company uses Power Platform.

You must ensure that users cannot share customer data with other users. You must also ensure that users cannot connect to data sources unless you grant the user explicit permissions to access a data source.

You need to recommend solutions to meet the company's security requirements.

Which two types of policies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Office cloud policies
- B. Group Policy Objects
- C. environment-level policies
- D. tenant-level policies
- E. preset security policies

Answer: CD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>
<https://docs.microsoft.com/en-us/power-platform/admin/create-dlp-policy>

Question: 21

DRAG DROP

A bank uses Power Platform apps and flows to support business processes.

The company would like to use historical client data to predict whether a client's loan application is likely to be approved or rejected.

You need to use AI Builder to implement the solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Publish the model.

Train the model.

Import data into Common Data Service.

Use the model in PowerApps or Microsoft Flow.

Answer area



Answer:

- Import data into Common Data Service.
- Train the model.
- Publish the model.
- Use the model in PowerApps or Microsoft Flow.

Step 1: Import data into Common Data Service.

AI Builder requires the use of Common Data Service, which is the data platform for PowerApps and allows you to store and manage business data. Common Data Service is the platform on which Dynamics 365 apps are built so if you're a Dynamics 365 customer, your data is already in Common Data Service.

Step 2: Train the model

Step 3: Publish the model

The last step is to publish your model.

Step 4: Use the model in PowerApps or Microsoft Flow.

Reference:

<https://docs.microsoft.com/en-us/ai-builder/build-model>

Question: 22

DRAG DROP

A company plans to implement solutions that use Common Data Service as a data storage.

You need to recommend features to meet the company's needs.

Which features should you recommend? To answer, drag the appropriate features to the correct requirements.

Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features

business rules

business process flows

Common Data Model

Answer Area

Validate data across multiple fields and entities regardless of the app used to create data. Feature

Create visual guides to ensure that users enter data and perform tasks in a consistent manner: Feature

Accelerate development by using a standard set of entities for the most common scenarios. Feature

Requirement Feature

Answer:

Explanation:

Requirement

Feature

Validate data across multiple fields and entities regardless of the app used to create data.

business rules

Create visual guides to ensure that users enter data and perform tasks in a consistent manner.

business process flows

Accelerate development by using a standard set of entities for the most common scenarios.

Common Data Model

Box 1: business rules

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fastchanging and commonly used rules.

Box 2: business process flows

Flows Power Automate includes several types of processes, each designed for a different purpose:

Automated flows. Create a flow that performs one or more tasks automatically after it's triggered by an event.

Button flows. Perform repetitive tasks simply by tapping a button on your mobile device.

Scheduled flows. Create a flow that performs one or more tasks on a schedule such as once a day, on a specific date, or after a certain time.

Business process flows. Ensure that people enter data consistently and follow the same steps every time they work in an app by creating a business process flow.

Workflows and actions. Dynamics 365 customizers may be familiar with the classic Common Data Service processes, which are workflows and actions.

Box 3: Common Data Model

Model-driven app design is a component-focused approach to app development. Model-driven app design doesn't require code and the apps you make can be simple or very complex. Unlike canvas app development where the designer has complete control over app layout, with model-driven apps much of the layout is determined for you and largely designated by the components you add to the app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/guide-staff-through-common-tasks-processes>

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-overview>

Question: 23

HOTSPOT

A business is evaluating AI Builder. Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|---|-----------------------|----------------------------------|
| You can use a text classification model in AI Builder to retrieve text and perform sentiment analysis for ServiceNow incidents. | <input type="radio"/> | <input type="radio"/> |
| You can tag Instagram posts that mention your new product. | <input type="radio"/> | <input checked="" type="radio"/> |
| You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

| Statement | Yes | No |
|---|-----------------------|----------------------------------|
| You can use a text classification model in AI Builder to retrieve text and perform sentiment analysis for ServiceNow incidents. | <input type="radio"/> | <input type="radio"/> |
| You can tag Instagram posts that mention your new product. | <input type="radio"/> | <input checked="" type="radio"/> |
| You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard. | <input type="radio"/> | <input type="radio"/> |

Reference:

<https://docs.microsoft.com/en-us/ai-builder/create-text-classification-model>

<https://radacad.com/object-detector-app-with-ai-builder-and-power-apps>

Question: 24

You create a business rule on contact entity to enforce the requirement that users must enter either a telephone number, fax number, or an email when creating a new record.

The company decides to remove fax number from the condition.

You need to update the business rule.

What are two ways of achieving the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Save a copy of the rule and change the condition. Deactivate and delete the original rule.
- B. Deactivate the business rule and change the condition.
- C. Take a snapshot of the business rule and change the condition.
- D. Change the condition and activate the change.

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/working-with-rules>

Question: 25

A coworker is creating an app in Power Apps and needs to automatically synchronize data from an external source. The coworker is unable to locate a suitable Microsoft approved connector template in AppSource. You need to recommend a solution for the coworker.

What should you recommend?

- A. Create a custom connector.
- B. Ask the outside source to send you the data once a week.
- C. Use Microsoft Flow to connect to the database.
- D. Open a ticket with Microsoft and request a new connector.
- E. Use Microsoft Azure Service Bus.

Answer: A

Explanation:

There are 250 + predefined connectors that you can use in your PowerApps and in your Microsoft Flows. If you do not find any that suits your needs you have the possibility to create a Custom Connector.

Note: A Custom Connector is a wrapper around a REST API (Logic Apps also supports SOAP APIs) that allows Logic Apps, Microsoft Flow, or PowerApps to communicate with that REST or SOAP API.

Reference:

<https://carinaclaesson.com/2019/09/06/setting-up-a-custom-connector-from-an-openapi-file-and-utilizing-it-in-powerapps-and-flow/>

Question: 26

A toy company creates a text classification model in AI Builder to monitor customer feedback for specific key words. When negative feedback is received for a toy, the company wants to proactively perform engineering reviews for the toy and schedule additional training sessions for workers who produce the toy.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a canvas app.
- B. Implement the Virtual Agent.
- C. Build a Microsoft Flow.
- D. Use the Common Data Model.

Answer: AC

Explanation:

A (not D): AI Builder comes with:

A ready-to-use business card reader available in canvas as well as in model-driven apps.

Business card reader (Canvas)

Business card reader (Model-driven)

Additional canvas components to leverage your AI Builder form processing or object detection models canvas apps.

C: Use the results from your AI model across Power Platform to create end-to-end solutions that meet your business needs, even if you have no coding skills. For example, create a flow that automates document processing in Power Automate, or an app created with PowerApps that predicts whether a supplier will be out of compliance.

Reference:

<https://docs.microsoft.com/en-us/ai-builder/use-in-powerapps-overview>

Question: 27

HOTSPOT

A company needs to create several workflows and applications to help streamline their sales operations.

You need to determine which applications are appropriate for given scenarios. Which applications should you use?

To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Scenario | Application |
|--|---|
| Create no-code workflows that use different systems. | <ul style="list-style-type: none">Azure Logic AppsPower AppsPower AutomateDynamics 365 workflows |
| Build a no-code mobile application. | <ul style="list-style-type: none">Azure Logic AppsPower AppsPower AutomateDynamics 365 workflows |
| Administer your workflow in Microsoft Azure. | <ul style="list-style-type: none">Azure Logic AppsPower AppsPower AutomateDynamics 365 workflows |
| Build a mobile application by using Common Data Service. | <ul style="list-style-type: none">Azure Logic AppsPower AppsPower AutomateDynamics 365 workflows |

Answer:

Explanation:

Scenario

Application

Create no-code workflows that use different systems.

- Azure Logic Apps
- Power Apps
- Power Automate
- Dynamics 365 workflows

Build a no-code mobile application.

- Azure Logic Apps
- Power Apps
- Power Automate
- Dynamics 365 workflows

Administer your workflow in Microsoft Azure.

- Azure Logic Apps
- PowerApps
- Power Automate
- Dynamics 365 workflows

Build a mobile application by using Common Data Service.

- Azure Logic Apps
- Power Apps
- Power Automate
- Dynamics 365 workflows

Reference:

- <https://docs.microsoft.com/en-us/power-automate/getting-started>
- <https://docs.microsoft.com/en-us/azure/logic-apps/logic-apps-overview>
- <https://powerapps.microsoft.com/pl-pl/blog/business-model-may/>

Question: 28

A company uses Microsoft 365 and Dynamics 365 Sales. The company does not have any developers on its staff.

You need to explain to the executives the benefits of using Power Platform apps.

What are two benefits? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Users can send emails from Dynamics 365 Sales to their personal email addresses.
- B. Users can create Power Apps to create apps for different departments.
- C. Users can use Power Automate to share information between Microsoft 365 and Dynamics 365 Sales.
- D. The company must unify all the mobile devices to one vendor.

Answer: BC

Explanation:

Question: 29

A company plans to use AI Builder to help improve business performance. You need to determine which AI Models are available for use. Which three types of models can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. linear regression
- B. binary classification
- C. object detection
- D. anomaly detection
- E. text classification

Answer: BCE

Explanation:

Reference:

<https://carldesouza.com/using-the-ai-builder-in-the-microsoft-power-platform-for-binary-classification/>

Question: 30

HOTSPOT

A company plans to create a Common Data Service environment. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|-----------|-----|----|
|-----------|-----|----|

| | | |
|--|--------------------------|--------------------------|
| You can create a Common Data Service environment , in the Power Platform Admin center. | <input type="checkbox"/> | <input type="checkbox"/> |
|--|--------------------------|--------------------------|

| | | |
|---|--------------------------|--------------------------|
| You must enable data encryption after you create a Common Data Service environment. | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|

| | | |
|--|--------------------------|--------------------------|
| You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center. | <input type="checkbox"/> | <input type="checkbox"/> |
|--|--------------------------|--------------------------|

Answer:

Explanation:

Statement

Yes

No

You can create a Common Data Service environment in the Power Platform Admin center.

You must enable data encryption after you create a Common Data Service environment.

You can control security roles and privileges in a Common Data Service Environment from the Power Apps Admin center.

Reference:

Statement

Yes

No

<https://docs.microsoft.com/en-us/power-platform/admin/create-database>
<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

Question: 32

HOTSPOT

A company plans to create Power Platform apps that consume industry-standard and proprietary data sources.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes

No

Custom connector cannot be used if a standard connector for the service is available.

Custom connectors are supported in instant flows only.

Standard and custom connectors cannot be mixed within the same flow or app.

Answer:

Explanation:

Statement

Yes

No

Custom connector cannot be used if a standard connector for the service is available.

Custom connectors are supported in instant flows only.

Standard and custom connectors cannot be mixed within the same flow or app.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list>

Question: 33

A company is evaluating ways that they can implement AI Builder.

For which two scenarios can you use AI Builder? Each correct selection presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Send emails to all ai users who subscribe to a service.

- B. Synchronize data from an external database.
- C. Collect data from several data sources and display a dashboard that shows trending data.
- D. Interpret images and perform an action on the image.

Answer: BD

Explanation:

Reference:

<https://powerapps.microsoft.com/en-us/blog/introducing-ai-builder-for-powerplatform/>

Question: 34

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

- A. Use Common Data Services to connect to application data.
- B. You only need to set up groups in Microsoft 365 for permissions to all data.
- C. Users can access both Microsoft 365 and Dynamics 365 by using Single Sign-on (SSO).

Answer: A

Explanation:

Question: 35

DRAG DROP

You manage the support team at a rapidly growing company.

Support technicians need a better experience when logging and responding to support requests.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools

| |
|---------------------|
| PowerApps |
| Power Automate |
| Power BI |
| Common Data Service |

Answer Area

| Requirement | Tool |
|--|------|
| Support technicians must be able to submit support requests by using an app. | |
| Customer data must be stored and synchronized with Dynamics 365 Finance. | |
| Support technicians must be notified when a new support request is entered. | |

Explanation:

Requirement

Support technicians must be able to submit support requests by using an app.

Customer data must be stored and synchronized with Dynamics 365 Finance.

Support technicians must be notified when a new support request is entered.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/help-desk-install>

<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>

<https://docs.microsoft.com/en-us/power-automate/getting-started>

Answer:

Tool

Power Apps

Common Data Service

Power Automate

Question: 36

DRAG DROP

A manufacturing company is evaluating AI Builder.

You need to select AI Builder models to address specified requirements.

Which model types should you use? To answer, drag the appropriate model types to the correct requirements.

Each model type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Model types

prediction

form processing

object detection

Answer Area

Requirement

Identify products without labels or serial numbers, Identify customers who might not pay their invoices on time.

Model type

model type

Explanation:

Answer:

Requirement

Identify products without labels or serial numbers.

Identify customers who might not pay their invoices on time.

Model type

object detection

prediction

Reference:

<https://docs.microsoft.com/en-us/ai-builder/object-detection-model-in-flow>

<https://docs.microsoft.com/en-us/ai-builder/prediction-overview>

Question: 37

You create a Power Virtual Agents chatbot.

You need to share the bot with other team members so that they can try out the bot before you share the bot with customers.

What should you use?

- A. demo website
- B. live production website
- C. test chat feature

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-test-bot>

Question: 39

HOTSPOT

Your company wants to create a help desk system and implement Dynamics 365 Customer Service.

The company has the following requirements:

Provide an application to allow support team staff to chat live with a customer.

Automatically import data from a Microsoft Excel spreadsheet once a day.

Provide a chatbot that can assist customers who need support.

You need to determine which applications to use to meet the requirements.

Which applications should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Application

Automatically import data from a Microsoft Excel spreadsheet once a day.

Dropdown menu with options: Custom Connector, Azure Data Lake, Power Automate, Power BI.

Provide a chatbot that can assist customers who need support.

Dropdown menu with options: Power Virtual Agent, Power Automate.

Explanation:

Answer:

Requirement

Application

Automatically import data from a Microsoft Excel spreadsheet once a day.

Dropdown menu with options: Custom Connector, Azure Data Lake, Power Automate, Power BI. Power Automate is selected.

Provide a chatbot that can assist customers who need support.

Dropdown menu with options: Power Virtual Agent, Power Automate. Power Automate is selected.



Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

A 10-step Guide to Excel Automation using Power Automate Desktop | by Utkarsh Shahdeo | Medium

Topic 3, Demonstrate the business value of Power BI

Question: 40

A company manages a chain of retail stores. The company stores a list of retail store names and numbers in one Power BI table. The company stores sales transaction data including a transaction ID in another table.

The transaction ID includes the store number.

You need to show the store name for all retail transactions in all Power BI reports.

Which tool should you use?

- A. Query Editor
- B. Power BI Service
- C. Microsoft Excel
- D. Data Connector

Answer: A

Explanation:

Power BI Desktop comes with Query Editor, where you can connect to one or many data sources, shape and transform the data to meet your needs, then load that model into Power BI Desktop.

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-query-overview>

Question: 42

DRAG DROP

A company plans to create an information portal that managers can use to view critical information about their teams.

You need to recommend the type of Power BI components that the company should use.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE. Each correct selection is worth one point.

Component types

Dashboard

Report

Answer Area

Requirement

Display data from a Microsoft Excel workbook that has multiple worksheets into one chart.

Display the top departmental goal metrics and alert users when specific thresholds targets are met.

Display Sales charts that can be filtered by region.

Component type

Component type

Component type

Component type

Answer:

Explanation:

Answer Area

Requirement

Component type

Display data from a Microsoft Excel workbook that has multiple worksheets into one chart.

Display the top departmental goal metrics and alert users when specific thresholds targets are met.

Display Sales charts that can be filtered by region.

Report

Dashboard

Report

Box 1: Report

Reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc.

Box 2: Dashboard

Dashboards are a business key performance indicator view where it displays key values that can change business profits and can be glanced at one screen.

Box 3: Report

Power BI dashboards cannot slice and dice, but reports have many ways to filter and slice.

Note: Power BI dashboards are one placeholder to display the most important decision-making facts to run a business. But reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Reports are based on one dataset or one business unit data for example reports of a store belonging to California.

Reference:

<https://www.educba.com/power-bi-dashboard-vs-report/>

Question: 43

HOTSPOT

You have a Power BI report.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

yes

No

You can export data from a visualization in a Power BI

0

0

report.

You can show the data behind a visual report on your screen without exporting the data.

0

0

You must export data to view supporting data for a KPI.

0

0

Answer:

Explanation:

Statement

Yes

No

You can export data from a visualization in a Power BI Q report.

You can show the data behind a visual report on your O screen without exporting the data.

You must export data to view supporting data for a KPI.

Box 1: Yes

If you'd like to see the data that Power BI uses to create a visualization, you can display that data in Power BI. You can also export that data to Excel as an .xlsx or .csv file. The option to export the data requires a Pro or Premium license and edit

permissions to the dataset and report.

Note: Export data from a Power BI dashboard

Select the ellipsis in the upper-right corner of the visualization.

Choose the Export data icon.

Power BI exports the data to a .csv file. If you've filtered the visualization, then the app will filter the downloaded data.

Your browser will prompt you to save the file. Once saved, open the .csv file in Excel.

Box 2: No

Underlying data: Select this option if you want to see the data in the visual and additional data from the model (see chart below for details). If your visualization has an aggregate, selecting Underlying data removes the aggregate. When you select Export, Power BI exports the data to an .xlsx file and your browser prompts you to save the file. Once saved, open the file in Excel.

Box 3: Yes

A KPI dataset needs to contain goal values for a KPI. If your dataset doesn't contain goal values, you can create them by adding an Excel sheet with goals to your data model or PBIX file.

Note: A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-export-data>

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-kpi>

Question: 44

You create a Power BI dashboard that displays data from Dynamics 365 Customer Engagement.

You need to share the Power BI dashboard with coworkers.

What are three possible ways to achieve the goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a Power BI workspace and grant coworkers permissions.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data into Common Data Service for others to manipulate in Power BI.
- D. Export the data to Microsoft Excel for coworkers to import and view in Power BI.
- E. Embed reports in your company's internal web portal.

Answer: ABE

Explanation:

A: Basic Sharing for Dashboards and Reports through a workspace is the most common way of sharing the Power BI content. Basic Sharing is very simple and easy to use method. You can simply click on the Share button in the dashboard or report, and then share it with other users.



B: Apps are great sharing method for multiple environment, and best way of sharing for users in production environment.

Power BI App is the solution for multiple environment approach. With Power BI App, your development environment (workspace), and user environment (App) are isolated from each other.

Note: If you are using SharePoint online as a portal for document management and some other reasons already, then consider using

Embed in SharePoint Online feature of Power BI reports. This method is secure and you can share the report only with Power BI users you want.

E: Sometimes, you don't need a secure way of sharing, you may search for an easy and free way of sharing, and your content is not confidential or sensitive. Publish to web is your friend in such situation. This is the only free way of sharing in Power BI, but be aware that this method is not secure.

Publish to web method, gives you an embed code, which you can use in any web pages to embed the Power BI report in it

Reference:

<https://radacad.com/power-bi-sharing-methods-comparison-all-in-one-review>

Question: 45

Your company has an on premises Microsoft SQL Server database that contains legacy sales data

a. You must display information from the database in a new Power Apps app.

You need to establish a secure connection between the database and the app.

What should you use?

A. Data source

B. App

C. Gateway

D. Flow

Answer: C

Explanation:

For an on-premises database, identify a data gateway that was shared with you (or create one).

Specify Connect using on-premises data gateway, type or paste the server name, the database name, the user name, and the password for the database that you want to use, and specify the authentication type and the gateway.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-azure-sqldatabase>

Question: 46

A recent update has been made to a canvas app.

The update has caused a negative impact to users.

You need to roll back the app to a previous version.

What should you do?

- A. Restore the previous version of the app.
- B. Uninstall the app for all users and reinstall by using the previous versions' package.
- C. Deactivate the live app, import the previous version of the app, and then activate the app.
- D. Delete the app and create a new app based on the previous version.

Answer: A

Explanation:

Restore a canvas app to a previous version in PowerApps.

Restore an app from your account

Open powerapps.com, and then click or tap Apps in the left navigation bar.

Near the right edge, click or tap the info icon for the app that you want to restore.

Click or tap the Versions tab, and then click or tap Restore for the version that you want to restore.

In the confirmation dialog box, click or tap Restore.

A new version is added to your list.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/restore-an-app>

Question: 47

DRAG DROP

A company needs to create a series of mobile applications to empower their field engineers to accomplish several tasks with varying degrees of complexity.

Match each option to its answer.

Instructions: To answer, drag the appropriate app type from the column on the left to its definition on the right.

Each app type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

App types

| |
|--------------|
| model-driven |
| dashboard |
| dataset |
| — |
| canvas |

Answer Area

Definition

Quickly create apps for very complex business processes with very little or no code.

Create simple apps with a highly customizable user interface layouts.

App type

App type

App type

Answer:

Explanation:

Definition

Quickly create apps for very complex business processes with very little or no code.

Create simple apps with a highly customizable user interface layouts.

App type

canvas

model-driven

Box 1: canvas

Both model-driven and canvas apps allow you to easily build business apps. They both share access to the Common Data Service providing standard and custom entities. Canvas apps start with your user experience, crafting a highly tailored interface with the power of a blank canvas and connecting it to 200 data sources. Canvas apps can be built for web, mobile, and tablet applications. Model-driven apps start with your data model – building up from the shape of your core business data and processes in the Common Data Service to model forms, views, and other components. Model-driven apps automatically generate great UI that is responsive across devices.

Box 2: model-driven

Reference:

<https://powerapps.microsoft.com/sv-se/blog/introducing-model-driven-apps/>

Question: 48 HOTSPOT

A user is starting to learn about Power Apps.

Which objects should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

A Power Apps app can call a

| | |
|--------------------------|-----------|
| <input type="checkbox"/> | connector |
| <input type="checkbox"/> | flow |
| <input type="checkbox"/> | gateway |
| <input type="checkbox"/> | solution |

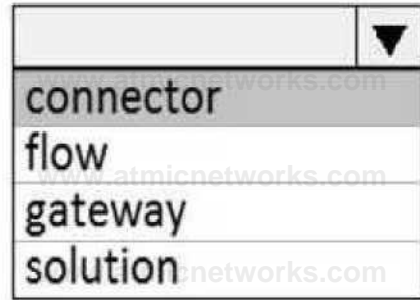
Actions and triggers are properties of a

| | |
|--------------------------|-----------|
| <input type="checkbox"/> | connector |
| <input type="checkbox"/> | flow |
| <input type="checkbox"/> | gateway |
| <input type="checkbox"/> | solution |

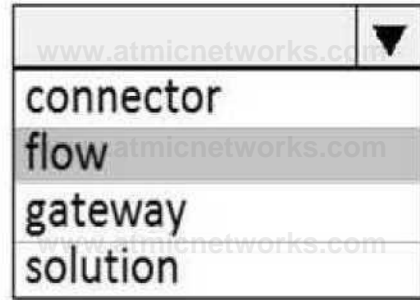
Answer:

Explanation:

A Power Apps app can call a



Actions and triggers are properties of a



Reference:

<https://docs.microsoft.com/en-us/powerapps/powerapps-overview>
<https://docs.microsoft.com/en-us/power-automate/getting-started>

Question: 49

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

- A. You do not need to manually back up data.
- B. Both will use the same time zone.
- C. You can use Power BI to display data that comes from both environments.
- D. You can implement Single Sign-On (SSO).

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/use-power-bi>

Question: 50

A company runs a call center to handle customer support inquiries.

The company tracks metrics including the number of incoming calls, call resolution rates, and escalations. The

company wants to display the metrics on a shared screen that is visible to all call center staff.

You need to recommend a solution for the company.

Which Power Platform feature should you recommend?

- A. AI Builder
- B. Power Automate
- C. Power Apps
- D. Power BI

Answer: D

Explanation:

Question: 51

HOTSPOT

You are a regional sales manager for a large internet retailer. You create a series of Power BI reports and dashboards to help sales associates be more productive and increase sales.

Sales are not increasing as expected.

You need to determine if the new reports are being used and send emails to sales associates to provide guidance on how to use the reports and dashboards.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Send an email to the sales associates on a predetermined schedule.

| | |
|-----------|---|
| | ▼ |
| Subscribe | |
| Share | |
| Favorites | |
| Publisher | |

Quantify the adoption usage from the sales associates.

| | |
|-----------------------|---|
| | ▼ |
| Explore | |
| Favorites | |
| Usage metrics | |
| Performance inspector | |

Answer:

Explanation:

Requirement

Send an email to the sales associates on a predetermined schedule.

| | |
|-----------|---|
| | ▼ |
| Subscribe | |
| Share | |
| Favorites | |
| Publisher | |

Quantify the adoption usage from the sales associates.

| | |
|-----------------------|---|
| | ▼ |
| Explore | |
| Favorites | |
| Usage metrics | |
| Performance inspector | |

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/end-user-subscribe>

<https://docs.microsoft.com/en-us/power-bi/service-usage-metrics>

Question: 52

You are creating Power BI reports.

You need to choose which filters you can use for reports.

Which three types of filters can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. drill-down
- B. automatic
- C. database
- D. manual
- E. external

Answer: ABD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/power-bi-report-filter-types>

Question: 53

A manufacturing company uses Internet of Things (IoT) devices to monitor the temperature in different parts of their warehouse.

The current IoT monitoring software is extremely outdated and is not user friendly.

You need to view near-real time information from the IoT devices in Power BI Service dashboards.

Which tool should you use?

- A. Scheduled refresh dataset
- B. Streaming dataset
- C. Content Pack dataset
- D. Power BI dataflows
- E. Quick Insights

Answer: B

Explanation:

<https://docs.microsoft.com/en-us/power-bi/service-real-time-streaming>

<https://powerbi.microsoft.com/en-us/blog/using-power-bi-real-time-dashboards-to-display-iot-sensor-data-a-step-by-step-tutorial/>

Question: 54

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power BI report with a page named RevReceived. The page shows revenue received by your company. You want to create an almost identical page that shows net revenue instead of gross revenue. To accomplish this task, you modify the RevReceived page.

Review the underlined text. If it makes the statement correct, "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. duplicate the RevReceived page.
- C. import the RevReceived page.
- D. copy the visuals from RevReceived to a new page.

Answer: B

Explanation:

Reference:

https://www.tutorialspoint.com/power_bi/power_bi_quick_guide.htm

Question: 55

DRAG DROP

A company plans to implement Power BI to analyze retail operations data.

You need to recommend solutions for the company.

Which Power BI components should the company use? To answer, drag the appropriate Power BI components to the correct requirements. Each Power BI component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Power BI components | Requirement | Power BI component |
|---------------------|--|----------------------|
| reports | Allow users to set and receive alerts when data changes beyond specified limits. | <input type="text"/> |
| workspaces | | |
| dashboards | View and filter data and export data to Microsoft Excel for further manipulation and analysis. | <input type="text"/> |
| dataset | | |

Explanation:

Answer:

Requirement

Power BI component

Allow users to set and receive alerts when data changes beyond specified limits.

workspaces

View and filter data and export data to Microsoft Excel for further manipulation and analysis.

dataset

Question: 56

You create a set of dashboards and reports for a project team that combines data from different sources in Power BI. Some of the data is considered sensitive.

You need to distribute the dashboards and reports securely to the team.

What should you create?

- A. a custom data connector
- B. a published app
- C. a Microsoft flow
- D. a Power BI workspace

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/service-how-to-collaborate-distribute-dashboards-reports>

Question: 57

DRAG DROP

You create a Power BI dashboard.

Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Products

- Share
- Embed
- Get Data
- Pin
- Import

Answer Area

Requirement

- Ensure that coworkers can see the dashboard.
- Display data from Microsoft Excel in the dashboard.
- Add a report tile to the dashboard.

Product

-
-
-

Answer:

Explanation:

Requirement

Ensure that coworkers can see the dashboard.

Display data from Microsoft Excel in the dashboard.

Add a report tile to the dashboard.

Product

Share

Get Data

Pin

Reference:

- <https://docs.microsoft.com/en-us/power-bi/service-set-data-alerts>
- <https://docs.microsoft.com/en-us/power-bi/service-analyze-in-excel>
- <https://docs.microsoft.com/en-us/power-bi/service-dashboard-pin-tile-from-report>

Question: 58

You are using Dynamics 365 Sales.

You need to pull data into a Power BI report for your team. The City and State columns must be combined to form one column on the report.

Which function would you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Use Power Query to merge columns.
- B. Import the data.
- C. Export data to Microsoft Excel.
- D. Create a view.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-shape-and-combine-data>

Question: 59

A carpet cleaning company uses Dynamics 365 Sales.

The process for entering customer information during onsite sales calls is very complicated. The company wants a simplified screen that allows salespeople to capture the customer name, phone number, and other information while speaking to the customer.

You need to recommend a solution that works on various types of mobile devices.

What should you recommend?

- A. Common Data Service
- B. Microsoft Flow
- C. AI Builder
- D. Canvas app
- E. Power BI

Answer: D

Explanation:

Reference:

<https://powerapps.microsoft.com/en-us/build-powerapps/>

Question: 60

HOTSPOT

You create reports within Power BI to report on the status of a project. A manager asks you to share the reports with other team members. You decide to create a published app and set permissions to allow other team members to view the reports.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| The Power BI published app is stored within the Team site so that others can install it. | <input type="radio"/> | <input type="radio"/> |
| One of the other project managers installs and modifies a dashboard within the Power BI published app. The changes are automatically made into the original published app. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Statement

Yes

No

The Power BI published app is stored within the Team site so that others can install it.

0

One of the other project managers installs and modifies a O dashboard within the Power BI published app. The changes are automatically made into the original published app.

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-distribute-apps>

Question: 61

You are a sales representative. You create a Power BI report to visualize data from a Microsoft Excel workbook.

Users need to be able to view and share the report.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Pin the report to a dashboard.
- B. Export the data.
- C. Publish the dashboard.
- D. Share the dashboard.

Answer: A, D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-pin-live-tile-from-report>

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards#limitations-andconsiderations>

Question: 62

You need to display sales orders greater than a specific threshold in a Power BI report. What should you use?

- A. Common Data Service
- B. connector
- C. Power Query
- D. filter

Answer: D

Explanation:

Question: 63

You are using Dynamics 365 Sales.

You need to create a Power BI report that includes customer office locations. The City and State columns must be combined to form one column on the report.

What should you do?

- A. Use Power Query Editor to merge columns.
- B. Import the data.
- C. Export data to Microsoft Excel.
- D. Create a view.

Answer: A

Explanation:

Reference:

<https://support.microsoft.com/en-us/office/merge-columns-power-query-80ec9e1e-1eb6-4048-b500-d5d42d9f0a8d>

Question: 64

You create a Power BI dashboard that displays Common Data Model dat

a. You need to share the Power BI dashboard with coworkers and allow the coworkers to collaborate. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Power Automate flow to export the data into a SQL Server database.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data to Microsoft Excel. Make required changes and then re-import the data.
- D. Create a Power BI workspace and grant coworkers permissions.

Answer: AB

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-the-new-workspaces>

Question: 65

DRAG DROP

A company plans to display support call metrics on a screen that is visible to all call center staff.

You need to recommend solutions to meet the company's requirements.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Components | | Answer Area | Requirement | Component |
|--------------|-------------|-------------|---|-----------|
| Tile | Theme | | Display a chart with incoming calls versus wait time and pin the chart to a dashboard. | Component |
| Template App | Alert | | Send a specific user a notification when the number of customer support calls waiting is over 20. | Component |
| Treemap | DirectQuery | | Display metrics from different datasets that have related data. | Component |
| Page | Workspace | | | |

Answer:

Explanation:

| Answer Area | Requirement | Component |
|-------------|---|-------------|
| | Display a chart with incoming calls versus wait time and pin the chart to a dashboard. | Tile |
| | Send a specific user a notification when the number of customer support calls waiting is over 20. | Alert |
| | Display metrics from different datasets that have related data. | DirectQuery |

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-tiles>

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-treemaps>

Question: 66

DRAG DROP

A company uses Microsoft Excel workbooks to store consolidated sales data.

a. Workbooks are stored on OneDrive for Business.

Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Features

- Q&A
- Mobile apps
- Export to Excel
- Get data from files

Answer Area

- Enable user-friendly reporting on phones. Feature
- Use natural language to query and aggregate data. Feature

Requirement Feature

Answer:

Explanation:

Answer Area

- | Requirement | Feature |
|---|-------------|
| Enable user-friendly reporting on phones. | Mobile apps |
| Use natural language to query and aggregate data. | Q&A |

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/mobile/mobile-reports-in-the-mobile-apps>
<https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%20fastest%20way%20to,data%20in%20your%20own%20words.&text=The%20second%20part%20shows%20what,service%20or%20Power%20BI%20Desktop.>

Question: 67

DRAG DROP

You are a district manager for a large retail company. You want to provide sales managers with deeper sales insights to ensure that they can make more informed decisions for their stores.

Store managers must be able to view data in near real-time.

You need to create and share a Power BI dashboard that can be used by the store managers.

Which tools can you use? To answer, drag the appropriate reporting types to the correct requirements. Each reporting type may be used once, more than once, or not at all. You may need to drag the split bar between

panes or scroll to view content.

Reporting Types

Power BI Desktop only

Power BI Service only

Power BI Desktop or Power BI Service

Answer Area

Create Power BI dashboards that contain a single store's sales information.

Share the dashboard with your retail managers.

Requirement

Reporting type

Reporting type

Reporting type

Explanation:

Answer

Reporting Types

Power BI Desktop only

Power BI Service only

Power BI Desktop or Power BI Service

Answer Area

Create Power BI dashboards that contain a single store's sales information.

Share the dashboard with your retail managers.

Requirement

Reporting type

| Power BI Service only

Power BI Desktop or Power BI Service |

Reference:

<https://docs.microsoft.com/en-us/power-bi/fundamentals/desktop-getting-started>

Question: 68

You are a district manager for a large retail organization. You train each store manager to use Power BI to track sales and daily sales targets.

A store manager remembers learning about the Analyze in Excel option but cannot find the option in their Power BI dashboard.

You need to help the user resolve the issue.

How should you advise the user?

- A. Install the Power BI Desktop app.
- B. Navigate to the report used by the dashboard.
- C. Select the Spotlight button on the dashboard tile.
- D. Subscribe to the dashboard and follow the email link.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-analyze-in-excel>

Question: 69

You are creating visuals in Power BI.

You create area charts, pie charts, and donut charts that use your company's data.

You need to display the charts to others at the company.

Which two objects can you add the charts to? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power BI service
- B. Power BI reports
- C. Power BI desktop
- D. Power BI dashboards

Answer: B, D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>

Topic 4, Demonstrate the business value of Power Apps

Question: 70

DRAG DROP

A company is building a Power Apps portal.

You need to select out-of-the-box portal types to meet the company's requirements.

Which portal types should you use? To answer, drag the appropriate portal types to the correct

requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Portal types

partner portal

community portal

portal from blank

customer self-service portal

Answer Area

Requirement

Collaboratively onboard new suppliers and distributors.

Publish a blog post announcing new suppliers.

Portal type

Portal type

Portal type

Explanation:

Answer:

Requirement

Collaboratively onboard new suppliers and distributors.

Publish a blog post announcing new suppliers.

Portal type

partner portal

community portal

Box 1: Partner portal

A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.

Box 2: Community portal

A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

Incorrect Answers:

Portal from blank: Create a website to share data with external and internal users. This template comes with sample pages to get you quickly started.

Customer self-service portal: A customer self-service portal enables customers to access self-service knowledge, support resources, view the progress of their cases, and provide feedback.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

Question: 71

HOTSPOT

A user is trying to understand the differences between the various ways apps can be built by using Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes

No

You can embed canvas apps in model-driven apps.

@

0

A Power Apps portal can use only one data source.

0

0

You must use Power BI to create reports in model-driven apps.

0

0

Answer:

Explanation:

Statement

Yes

No

You can embed canvas apps in model-driven apps.

A Power Apps portal can use only one data source.

You must use Power BI to create reports in model-driven apps.

Box 1: Yes

You can create a canvas app and then embed that within a model driven app.

Box 2: No

With the capability to build a portal in PowerApps, you can create a website for external and internal users enabling them to interact with data stored in Common Data Service.

Note: Common Data Service lets you securely store and manage data that's used by business applications. Data within Common Data Service is stored within a set of entities. An entity is a set of records used to store data, similar to how a table stores data within a database. Common Data Service includes a base set of standard entities that cover typical scenarios, but you can also create custom entities specific to your organization and populate them with data using Power Query. App makers can then use PowerApps to build rich applications using this data.

Box 3: Yes

To get started building a report you'll need the latest version of Power BI Desktop and a PowerApps environment with the latest version of the Common Data Service.

Reference:

<https://carldesouza.com/how-to-embed-a-canvas-app-in-a-model-driven-app-in-powerapps/>

<https://docs.microsoft.com/en-us/powerapps/maker/portals/create-portal>

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro>

Question: 72

HOTSPOT

A user is creating their first canvas app in Power Apps.
The user does not know what types of controls they can include.
You need to recommend solutions for the user.

Which types of controls would you recommend using in Power Apps? To answer, select the appropriate control in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Scenario

View the date, time, and location of upcoming internal meetings.

Create a meeting request from within the app.

Drill down into customer contact records in Dynamics 365 Sales

to view a photo of a customer you are meeting.

Explanation:

Control

| | |
|--|---|
| | ▼ |
| Meeting-screen template Gaiety List box | |
| | ▼ |
| Meeting-screen template Gallery | |
| List box | |
| | ▼ |
| Image People-screen template Add picture | |

Answer:

| Scenario | Control |
|---|--|
| View the date, time, and location of upcoming internal meetings. | Meeting-screen template Gallery List box |
| Create a meeting request from within the app. | Meeting-screen template Gallery List box |
| Drill down into customer contact records in Dynamics 365 Sales to view a photo of a customer you are meeting. | Image People-screen template Add picture |

Box 1: Gallery

A Gallery control can show multiple records from a data source, and each record can contain multiple types of data.

a. For example, a Gallery control can show multiple contacts with each item showing contact

information that includes a name, an address, and a phone number for each contact.

Box 2: Meeting-screen template

In a canvas app, add a meeting screen that lets users create and send meeting requests from their Office 365 Outlook accounts. Users can search for attendees in their org and add external email addresses. If your tenant has meeting rooms built into Outlook, users can select a location as well.

Box 3: Image

If you add one or more Image controls to your app, you can show individual images that aren't part of a data set, or you can incorporate images from records in data sources.

Incorrect Answers:

List box: A list in which the user can select one or multiple items.

With the Add picture control in PowerApps users can take photos or upload image files from their device and update the data source with this content. On a mobile device the user is presented with the device's choice dialog to choose between taking a photo or selecting one already available.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/screen-templates/meeting-screen-overview>

Question: 74

A company uses Dynamics 365 Supply Chain Management. The company wants to build custom user interfaces that add additional functionality. You need to recommend a solution for the company. What should you recommend?

- A. Power BI
- B. Power Apps canvas apps
- C. AI Builder
- D. Microsoft Flow

Answer: B

Explanation:

Microsoft Power Apps provides a consistent experience for building apps and extending Office 365 and Dynamics 365. Investments include enhancements on Unified Interface, support for embedding canvas apps in model-driven apps and native support of the Common Data Service for Apps.

Reference:

<https://powerapps.microsoft.com/en-us/roadmap/>

Question: 75

DRAG DROP

A company plans to implement Power Apps in a Power Platform environment.

You need to implement other required components.

Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Products

| |
|------------------|
| Microsoft Azure |
| custom connector |
| Microsoft Flow |
| model-driven app |
| canvas app |

Answer Area

Function

Implement user authentication.

Send data to a Microsoft OneNote notebook in the same tenant.

Product

| |
|--|
| |
| |

Answer:

Explanation:

Function

Product

Implement user authentication.

Microsoft Azure

Send data to a Microsoft OneNote notebook in the same tenant.

Microsoft Flow

Reference:

<https://powerapps.microsoft.com/en-us/blog/implementing-role-based-permission/>

<https://www.encorebusiness.com/blog/powerapps-flow-can/>

Explanation:

Question: 77

You create a Power Apps canvas app.

You need to ensure that your coworkers can run the app.

What should you do?

- A. Share the app.
- B. Send the URL for the app to coworkers.
- C. Add a license for the app.
- D. Create a Flow for the app.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app>

Question: 78

A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users.

Users are able to create and edit Power Apps canvas apps.

In which environment are users creating and editing the apps?

- A. Production

B. Default

C. Sandbox

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/working-with-environments>

Question: 79

A company is creating a canvas app to display data from a legacy system that is located on the company's internal network.

You need to connect to the data.

What should you use?

A. custom connector

B. content pack

C. data gateway

D. Power Automate

Answer: C

Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/gateway-management>

Question: 80

You are creating a canvas app.

You need to configure the app.

Which two objects are provided by the connector? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. customizations
- B. data sources
- C. actions
- D. tables
- E. triggers

Answer: CD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list>

Question: 81

DRAG DROP

A company is considering implementing PowerApps to help manage business processes. Users are trying to understand the purposes and benefits of PowerApps components.

Match each benefit to its tool. To answer, drag the appropriate benefit from the column on the left to its tool on the right. Each benefit may be used once, more than once, or not at all.

NOTE: Each correct selection is worth one point

Answer Area

Tools

connectors

canvas apps

AI Builder

Power Automate

portals

Benefit

Easy data integration

Low code / no code across applications

Easy to customize front end

Tool

Answer:

Benefit

Tool

Easy data integration

connectors

Low code / no code across applications

AI Builder

Easy to customize front end

canvas apps

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>

<https://powerapps.microsoft.com/en-us/blog/create-business-apps-using-powerapps-and-azure-functions/>

<https://www.forbes.com/sites/adrianbridgwater/2019/06/17/microsoft-offers-premade-no-code-artificial-intelligence/#73f5a2be41cd>

Question: 82

DRAG DROP

A company plans to build new apps for the business to allow employees to work more efficiently.

You need to recommend the appropriate types of Power Apps to meet the company's requirements.

To answer, drag the appropriate app types to the correct requirements. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

App types

- model-driven
- portals
- canvas
- AI Builder

Answer Area

Requirement

- Build mobile apps that use cameras and location data.
- Give external users secure access to your data.

App type

Answer:

Explanation:

Requirement

- Build mobile apps that use cameras and location data.
- Give external users secure access to your data.

App type

Reference:

- <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started>
- <https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>

Question: 83

A company is considering implementing Power Platform.

For which three scenarios should you consider implementing Power Apps portals? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. a customer support website that includes knowledge search and support for document uploads
- B. a public website that supports multi-lingual communities with forums and blogs support
- C. an online store with e-commerce requirements including payment processing
- D. a secure website for vendors accessing data stored in Common Data Service
- E. an internal website for employees to access selected data from Dynamics 365 Finance

Answer: ABE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

Question: 84

DRAG DROP

A company is building a model-driven app. You need to create and configure the objects needed for the app. Which component categories should you use? To answer, drag the appropriate component categories to the correct objects. Each component category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Component categories | Answer Area | Component category |
|----------------------|---------------|--------------------|
| UI | Object | |
| Data | Relationship | |
| Logic | Form | |
| Visualization | Business rule | |
| | View | |



Answer:

Explanation:

| Object | Component category |
|---------------|--------------------|
| Relationship | Data |
| Form | UI |
| Business rule | Logic |
| View | UI |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-components>

Question: 85

HOTSPOT

You are creating a canvas app that will be used in several countries/regions.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|---|--------------------------|--------------------------|
| Canvas app authoring environment will adapt to the language setting of the author. | <input type="checkbox"/> | <input type="checkbox"/> |
| When running a canvas app on a mobile device, the app adopts the app author's language. | <input type="checkbox"/> | <input type="checkbox"/> |

Numbers and dates in Power Apps app automatically conform to the regional and language settings for a user's device.

Answer:

Explanation:

| Statement | Yes | No |
|--|----------------------------------|-----------------------|
| Canvas app authoring environment will adapt to the language setting of the author. | <input checked="" type="radio"/> | <input type="radio"/> |
| When running a canvas app on a mobile device, the app adopts the app author's language. | <input type="radio"/> | <input type="radio"/> |
| Numbers and dates in Power Apps app automatically conform to the regional and language settings for a user's device. | <input checked="" type="radio"/> | <input type="radio"/> |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/global-apps>

Question: 86

HOTSPOT

A company plans to build Power Apps portals. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes No

You must use standard templates for building portals.

You can test portals in non-production environments and then migrate the portals into production environments.

When transitioning to the new version of a portal, you can display a customizable maintenance page until the new portal is ready to be used.

Answer:

Explanation:

Statement

Yes No

You must use standard templates for building portals.

You can test portals in non-production environments and then migrate the portals into production environments.

When transitioning to the new version of a portal, you can display a customizable maintenance page until the new portal is ready to be used.

Reference:

- <https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>
- <https://docs.microsoft.com/en-us/powerapps/maker/portals/admin/migrate-portal-configuration>
- <https://docs.microsoft.com/en-us/powerapps/maker/portals/admin/enable-maintenance-mode>

Question: 87

A company plans to create a canvas app that connects to three databases with different proprietary database formats. What is the minimum number of connectors required?

- A. 0
- B. 1
- C. 2
- D. 3

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/working-with-data-sources>

Question: 88

A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions.

You need to recommend a solution to translate text generated within the Power Apps in near realtime.

What should you recommend?

- A. Microsoft Azure Synapse Analytics
- B. Microsoft Azure Cognitive Services
- C. Common Data Service connector
- D. Power BI

Answer: B

Explanation:

Reference:

[https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome?](https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome?ocid=AID2339762_TWITTER_oo_spl100000827964250)

https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome?ocid=AID2339762_TWITTER_oo_spl100000827964250

<https://powerapps.microsoft.com/en-us/blog/cognitive-services-with-powerapps-using-custom-connectors/>

Question: 89

HOTSPOT

You create a canvas app by using the Generate from data feature. The app connects to a Microsoft SharePoint list.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| A screen is generated that contains a browsable list of SharePoint list items. | <input type="radio"/> | <input type="radio"/> |
| A screen is generated that allows users to update SharePoint list items. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

| Statement | Yes | No |
|--|----------------------------------|-----------------------|
| A screen is generated that contains a browsable list of SharePoint list items. | <input checked="" type="radio"/> | <input type="radio"/> |
| A screen is generated that allows users to update SharePoint list items. | <input checked="" type="radio"/> | <input type="radio"/> |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/app-from-sharepoint>

Question: 90

You have a Microsoft Excel workbook that contains a list of tasks for a project. You store the file in OneDrive for Business.

You need to create a canvas app that allows team members to update the status of their tasks.

What should you use?

- A. the Generate an app from data feature
- B. a custom action in Common Data Service
- C. Power Apps Checker
- D. the Open entity data in Excel feature

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-data-connection>

Question: 91

A company's customer-facing applications must comply with Global Data Protection Regulations (GDPR) regulations.

You need to recommend actions to help ensure GDPR compliance.

Which two features should the company use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Prompt a user for consent to use their personal data and record the date consented.
- B. Automatically deactivate a user who has not used the portal in six months.
- C. Force a user to update security questions after a specific amount of time.
- D. Block users who are identified as minors.

Answer: A, D

Explanation:

Reference:

https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

Question: 92

You create a Power App portal.

When a user signs into the portal the following error displays: user not found

You confirm that the user's sign in information is correct.

You need to determine the cause of the error.

What should you do?

- A. Disable custom error messages.
- B. Create a custom error message.
- C. Enable diagnostic tools in Lifecycle Services.
- D. Enable Maintenance mode.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/monitoring-diagnostics>

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle-services/user-logins>

Question: 94

HOTSPOT

A company publishes e-books for independent authors.

The company wants to implement a Power Apps portal solution to make announcements about upcoming books to the general public.

You need to recommend features for the company.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Requirement | Feature |
|--|---|
| Ensure that book authors can securely access their data. | <input type="checkbox"/> Authenticate external users. <input type="checkbox"/> Access data in Common Data Service. <input type="checkbox"/> Use page templates. <input type="checkbox"/> Browse content anonymously. |
| Ensure consistent page design across the website. | <input type="checkbox"/> Authenticate external users. <input type="checkbox"/> Access data in Common Data Service. <input type="checkbox"/> Use page templates. <input type="checkbox"/> Browse content anonymously. |
| Ensure that the public can access announcements about upcoming | <input type="checkbox"/> Authenticate external users. <input type="checkbox"/> Use page templates. <input type="checkbox"/> Browse content anonymously. |

Answer:

Explanation:

| Requirement | Action |
|---|---|
| Ensure that book authors can securely access their data. | Authenticate external users. |
| | Access data in Common Data Service. |
| | Browse content anonymously. |
| | Customize layouts. |
| Ensure consistent page design across the website. | Authenticate external users. |
| | Access data in Common Data Service. Use page templates. |
| | Browse content anonymously. |
| Ensure that the public can access announcements about upcoming books. | Authenticate external users. |
| | Use page templates. |
| | Browse content anonymously. |

Reference:

<https://www.onactuate.com/upgrades/what-is-the-new-powerapps-portal/>

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/page-templates>

Question: 95

You create a canvas app that allows contractors to submit time they work against a project. Contractors must be able to use the canvas app to enter time. Contractors must not be able to perform any other actions in the app.

You need to configure permissions for the contractors.

Which type of permissions should you use?

- A. application-level
- B. task-level
- C. record-level
- D. field-level

Answer: D

Explanation:

Field-level security feature to allow more granular control of security at the field level.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>
<https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

Question: 97

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes No

Power Apps apps can run only mobile devices.

Power Apps can run only with Dynamic 365 products.

If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.

Answer:

Explanation:

Statement

Yes No

Power Apps apps can run only mobile devices.

Power Apps can run only with Dynamic 365 products.

If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.

Box 1: No

You can run apps in a browser or on mobile devices.

Box 2: No

On-premises versions of Microsoft Office can also be used.

Box 3: No

You must ensure that the users you share the app with have the appropriate permissions.

Reference:

<https://docs.microsoft.com/en-us/powerapps/powerapps-overview>
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/share-app>
<https://docs.microsoft.com/en-us/power-platform/admin/online-requirements>
Topic 5, Demonstrate the capabilities of Power Automate

Question: 98

A company uses Dynamics 365 Supply Chain Management.
You need to use Microsoft Flow to automate the process of receiving and tracking raw materials.

Which type of connector should you use?

- A. Common Data Service
- B. Dynamics 365
- C. Dynamics 365 for Fin & Ops
- D. Dynamic Signal

Answer: A

Explanation:

Dynamics 365 for Finance and Operations is now being licensed as Dynamics 365 Finance and Dynamics 365 Supply Chain Management.

You can use Common Data Service to enable the flow of data between Finance and Operations apps and Dynamics 365 Sales.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/data-entities/data-integration-cds>

Question: 99

A company performs on-site inspections and services for air industrial equipment.

Field technicians must perform a series of maintenance checks every time they visit a customer site. Every technician performs maintenance tasks in a different order. Some technicians miss steps.

You need to ensure that all technicians perform the same steps in the same order.

What should you use?

- A. Business process flow
- B. AI Builder
- C. Business rule
- D. Virtual Agent

Answer: A

Explanation:

You can help ensure that people enter data consistently and follow the same steps every time they

work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

Question: 100

HOTSPOT

A company plans to use Power Apps to connect to a series of custom services. There are no connectors available for the custom services.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes

No

Custom connectors for customer-specific services do not require review and certification by Microsoft.

You can build a custom connector once and reuse the connector for Power Apps and Microsoft Flow.

You can make custom connectors publicly available for all Power Platform users without having Microsoft certify the connector.

Answer:

Explanation:

Statement

Yes

No

Custom connectors for customer-specific services do not require review and certification by Microsoft.

You can build a custom connector once and reuse the connector for Power Apps and Microsoft Flow.

You can make custom connectors publicly available for all Power Platform users without having Microsoft certify the connector.

Box 1: Yes

Only if you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Box 2: Yes

Connectors created in Microsoft Flow are available in PowerApps. Likewise, connectors created in PowerApps are available in Microsoft Flow.

Box 3: No

If you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can

submit your connector for Microsoft certification. Microsoft will review your connector.

Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

Question: 101

You need to use Microsoft Flow to perform data-management tasks when users interact with the sales opportunities in Dynamics 365.

Which three types of triggers can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. record requested
- B. record deletion
- C. record creation
- D. record updated
- E. record selected

Answer: BCD

Explanation:

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

Question: 102

A company uses Dynamics 365 Supply Chain Management.

When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.

You need to implement the functionality to create Outlook tasks.

Which two features should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. AI Builder
- B. Power Apps
- C. Business Events
- D. Microsoft Flow
- E. Common Data Service

Answer: C

Explanation:

Business events in Microsoft Power Automate

Business events can be consumed in Microsoft Power Automate via the application connector. The connector has a trigger that is named when a business event occurs. This trigger can be used to subscribe to any of the business events that are available in the target instance of the application.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/business-events/business-events-flow>

Question: 103

HOTSPOT

A company uses a third party application and an approval process via email. At the end of the month, the IT department enters the data into Microsoft Excel to create pivot charts.

The Excel pivot charts must use the same data source as Dynamics 365 Field Service to generate charts and reports.

You need to recommend a solution.

What should you recommend? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Create an approval workflow.

Solution

| | |
|-------------------------------------|--|
| Dynamics 365 Workflow Notifications | |
| Microsoft Outlook Integration | |
| AI Builder | |
| Microsoft Flow | |

Connect to report data.

| | | |
|-----------------------------------|--|---|
| | | ▼ |
| Common Data Service and Power BI | | |
| Third-party from AppSource | | |
| Custom Code flat file integration | | |
| Dynamics 365 Field Service | | |

Explanation:

Answer:

Requirement

Create an approval workflow.

Solutio

| | |
|-------------------------------------|--|
| Dynamics 365 Workflow Notifications | |
| Microsoft Outlook Integration | |
| AI Builder | |
| Microsoft Flow | |

Connect to report data.

| | | |
|-----------------------------------|--|---|
| | | ▼ |
| Common Data Service and Power BI | | |
| Third-party from AppSource | | |
| Custom Code flat file integration | | |
| Dynamics 365 Field Service | | |

Note:

Box 1: Dynamics 365 Workflow notifications

Go to Navigation pane > Modules > System administration > Users > Users.
You can configure the system to send email messages to users when workflow-related events occur.

In the list, find and select the desired record.

On the Action pane, click User options.

Click the Workflow tab. Make sure that the Notifications section is expanded. In the Notifications section, you can specify how you want the user to be notified about workflow-related events.

Box 2: Dynamics 365 Field Service

Supply Chain Management enables synchronization of business processes between Dynamics 365 Supply Chain Management and Dynamics 365 Field Service. The integration scenarios are configured by using extensible Data integrator templates and Common Data Service to enable the synchronization of business processes. Standard templates can be used to create custom integration projects, where additional standard and custom fields and entities can be mapped to adjust the integration and meet specific business needs.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/tasks/users-receive-workflow-related-email-messages>

Question: 104

This question requires that you evaluate the BOLD text to determine if it is correct.

A company requires that service representatives schedule customer visits every six months. Each service representative is required to enter a scheduled task for the next checkup as they are leaving a client site. A service representative wants to automate task entry by creating a business process flow that can be initiated from the service call screen on a phone.

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

A. No change is needed.

B. a scheduled

C. an instant

D. an action

Answer: D

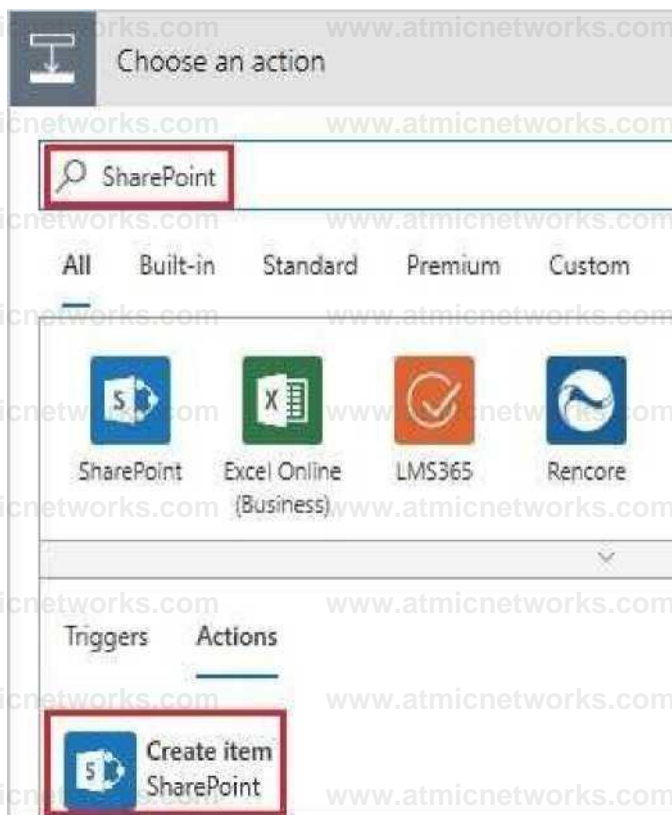
Explanation:

Note: Create a flow (see step 6 below)

1. Sign in to PowerApps.
2. In the left navigation bar, select Business logic, and then select Flows.
3. In the upper-left corner of the My Flows page, select New, and then select Create from blank.
4. Option to create a flow without using a template

Near the bottom of the page that appears, select Search hundreds of connections and triggers.

5. In the search box, type PowerApps, and then select the PowerApps icon.
6. Create a PowerApps trigger
7. On the next page, select the PowerApps icon again, and then select New step.
8. In the box that says Search connectors and actions, specify an action for your flow, as in this example:



9.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows>

Question: 105

DRAG DROP

You build a flow using a template. You want to add support for additional business scenarios.

You need to ensure that the new workflow does not break existing functionality.

Which flow editing utilities should you use? To answer, drag the appropriate tools to the correct requirements.

Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools

Test

Flow Checker

Answer Area

Requirement

Tool

Check the new flow for any errors or warnings.
Run the flow using previously processed data.

Tool

Tool

Monitor the flow as it is running.

Tool

Answer:

Explanation:

Requirement

Tool

Check the new flow for any errors or warnings.

Flow Checker

Run the flow using previously processed data.

Test

Monitor the flow as it is running.

Test

Box 1: Flow Checker

The Flow checker feature will promote higher quality flows by ensuring you follow best practices. By running the checker, you will be able to get answers to questions like: which areas of my flow implementation pose a performance or reliability risk?

For each issue identified, the Flow checker points to specific occurrences within the flow where

improvements may be required. And more importantly, you learn how to implement these improvements by

following detailed guidance.

Box 2: Test

Box 3: Test

Reference:

<https://flow.microsoft.com/en-us/blog/flow-checker-four-connectors/>

<https://docs.microsoft.com/en-us/power-automate/modern-approvals>

Question: 106

Users within a company use Flow for personal productivity.

Users often overwrite their working flows by editing the definitions and are unable to undo changes after saving a flow.

You need to ensure that users can revert a flow to the current state.

Which two options can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Export
- B. Rename
- C. Save As
- D. Share

Answer: AC

Explanation:

A: You can export a flow as a package and import it into a different environment, or use it to restore the in the same environment at a later point in time.

C: The ability to make a copy of your flow is often useful when you want to create a flow similar to something you've already created. Or, if you want to maintain a draft of your working flow as you work on adding more functionality.

Here's how:

Go to your My flows page. Click on the More (...) menu item next to the flow that you want to create a copy of.

Click on the Save As command.

Reference:

<https://flow.microsoft.com/en-us/blog/import-export-bap-packages/>
<https://flow.microsoft.com/en-us/blog/make-a-copy/>

Question: 107

You have Power Automate Flow to create a flow that automatically sends email to a project manager when project team members mark a task as complete.

Project team members are prematurely marking tasks as complete. You must add quality control into the process by sending an email to a project lead for confirmation that the task is in fact complete before sending the email to the project manager.

You need to modify the flow.

Which component should you use?

- A. a process argument
- B. a condition
- C. an expression
- D. a trigger
- E. an action

Answer: B

Explanation:

Use a condition and set the action to send an email.

Reference:

<https://docs.microsoft.com/en-us/power-automate/add-condition>

Question: 108

A company uses Microsoft Flow.

Each time a work order is created, a service manager must review and approve the work order before a worker is dispatched.

You need to create a flow to enforce the process.

What should you create?

- A. plug-in
- B. approval flow
- C. business rule
- D. team flow
- E. instant flow

Answer: B

Explanation:

With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress.

Reference:

<https://docs.microsoft.com/en-us/power-automate/modern-approvals>

Question: 109

DRAG DROP

You plan to use Microsoft Flow to monitor what people are saying about your company's products.

You store the feedback for research and development purposes.

You need to recommend Flow components to use for the solution.

To answer, drag the appropriate components to the correct requirements. Each component may be used once,

more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components

- action

- expression

- service

- trigger

- flow type

Answer Area

| Requirement | Component |
|--|-----------|
| Retrieve the top five posts from your company's Facebook page. | Component |
| Enter the resulting posts into the product database. | Component |
| Combine author and link fields into a single field, | Component |
| Run flow every hour. | Component |

Explanation:

Answer:

Answer Area

| Requirement | Component |
|--|------------|
| Retrieve the top five posts from your company's Facebook page. | trigger |
| Enter the resulting posts into the product database. | action |
| Combine author and link fields into a single field. | expression |
| Run flow every hour. | flow type |

Box 1: Trigger

A trigger is something that triggers or starts the workflow. It could be a new file uploaded to a document library, a new item created in the list or an email sent to your Inbox – something that will start (kick-off the workflow).

There are two types of triggers:

Automatic trigger is pre-programmed into the workflow based on a certain rule (i.e. new document or item

created, email sent, etc.)

Manual Trigger is a trigger initiated by a user. Unlike with automatic trigger above, the workflow will only start when initiated manually by the end user (for example, from the Document Library for a selected file). Manual trigger is only supported for certain types of workflows (i.e. Get feedback from your manager for the selected file)

Box 2: action

An action is something that occurs as a result of the workflow.

Box 3: expression

Sometimes users just need to do basic operations like getting the current time, adding numbers together, or replacing a part of a string of text. That's possible inline in any flow action. Microsoft Flow leverages the same Workflow Definition Language used by Azure Logic apps. For new users who are unfamiliar with the expression language, there is an inline help experience that shows how to use each expression as they build out their flow.

Box 4: flow type

There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:

<https://sharepointmaven.com/3-major-components-microsoft-flow/>
<https://www.avepoint.com/blog/office-365/office-365-automation/>
<https://flow.microsoft.com/de-de/blog/use-expressions-in-actions/>

Question: 110

You are new to working with Microsoft Flow. You create a flow that extracts birth dates for users and then sends a birthday greeting email to users on their birthday.

The flow does not properly extract birth dates.

Where should you make changes?

- A. Connectors
- B. Expression
- C. Templates

Answer: A

Explanation:

Select the new Date Time connector. There you will see all of the actions, which help you to convert time zones to format them for local time in an email, add or subtract times, or just get the current **time**.

Reference:

<https://flow.microsoft.com/en-us/blog/nested-apply-to-each/>

Question: 111

DRAG DROP

A company plans to use Microsoft Flow to automate tasks.

Match each flow type to its function. To answer, drag the appropriate flow type from the column on

the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Flow types

- automated
- business process
- scheduled
- instant

Answer Area

| Description | Flow type |
|--|-----------|
| a flow that runs after it is triqqered by an event | Flow type |
| a flow that guides a user through a set of tasks | Flow type |
| a flow that runs after a specified number of days | Flow type |
| a flow that allows you to start tasks on-demand | Flow type |

Answer:

Explanation:

Description

Flow

type

a flow that runs after it is triqqered by an event

automated

a flow that guides a user through a set of tasks

business process

a flow that runs after a specified number of days a flow that allows

scheduled

you to start tasks on-demand

Box 1: automated

Automated flows start with an event or trigger, such as an email being received. These also support a multitude of actions in the 200+ Flow connectors.

Box 2: business process

The business process flow that creates stages or screens that enforce a certain sequence of steps. It collects data from users for each step in the stage and can kick off automated workflows.

Box 3: scheduled

Scheduled flows run regular reports that are sent out to a team and summarize everything that's happened in the past week. This includes everything from simple daily scheduling to more complex scheduling like "every 3rd Monday."

Box 4: instant

An instant flow is triggered when you click a button inside of the Flow mobile app, SharePoint, Dynamics, PowerApps, or Excel that passes context directly into your flow.

Note: There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:

<https://www.avepoint.com/blog/office-365/office-365-automation/>

Question: 112

HOTSPOT

A company plans to synchronize data between Dynamics 365 Supply Chain management and Dynamics 365 Sales.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes

No

You can implement a process-based integration by using the Data Integration feature.

You can use Microsoft Azure Data Migration to synchronize data between the apps.

Answer:

Explanation:

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| You can implement a process-based integration by using the Data Integration feature. | <input checked="" type="radio"/> | <input type="radio"/> |
| You can use Microsoft Azure Data Migration to synchronize data between the apps. | <input type="radio"/> | <input checked="" type="radio"/> |

Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/cds-data-integrator>

Question: 113

A company has a website. The website includes a form that allows the company to collect information about leads.

You need to set up an automated workflow to create leads in Dynamics 365 Sales when leads are created on the company's custom website.

What should you create?

- A. Task Flow
- B. Power Automate flow
- C. Dynamics 365 workflow
- D. Business Process Flow

Answer: B

Explanation:

Reference:

<https://trellispoint.com/create-crm-leads-using-microsoft-flow/>

Question: 114

A company builds and sells residential apartments. The company uses Dynamics 365 Sales to manage sales opportunities.

Management must receive notifications on their mobile devices when sales opportunities are created.

You need to select recommend Power Platform components to address the requirements.

Which two components should you recommend? Each correct answer presents part of the solution.

NOTE: Each selection is worth one point.

- A. Common Data Service connector
- B. Power BI
- C. Power Automate
- D. AI Builder

Answer: A, C

Explanation:

Reference:

<https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/>

Question: 115

A company uses Microsoft 365, SharePoint Online, and Dynamics 365 Sales.

You need to recommend tools to build a solution that meets the following requirements:

- * Synchronize data from an external Microsoft SQL Server instance.
- * Send out of the box report automatically to specific company executives.
- * Ensure that opportunities over a specified amount are approved by a sales manager.

Which two tools or components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Excel
- B. Microsoft Word
- C. Power Automate
- D. Microsoft Data Service
- E. Power BI

Answer: C

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>

<https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/>

Question: 116

HOTSPOT

You plan to send an email notification to a user when a new file is placed in a specific folder in OneDrive for Business.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes No

You can create a flow without writing a single line of code and deploy the flow to a production environment.

You cannot add additional actions to the built-in Power Automate templates.

You can view the code that implements workflow actions and triggers without installing additional software.

Answer:

Explanation:

Answer Area

| Statement | Yes | No |
|--|--------------------------|--------------------------|
| You can create a flow without writing a single line of code, and deploy the flow to a production environment | <input type="checkbox"/> | <input type="checkbox"/> |
| You can add additional actions to the built-in Power Automate templates | <input type="checkbox"/> | <input type="checkbox"/> |
| You can write the code that implements workflow actions and triggers without installing additional software. | <input type="checkbox"/> | <input type="checkbox"/> |

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started>

<https://docs.microsoft.com/en-us/power-automate/multi-step-logic-flow>

Question: 117

HOTSPOT

For which scenarios can you use Power Automate?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes No

Notify team members when a response is recorded in a form in Microsoft Forms.

When email is received, save email attachments to OneDrive for Business.

Receive notifications when negative comments about the company are posted on Twitter.

Answer:

Explanation:

Statement

Yes

No

Notify team members when a response is recorded in a form in Microsoft Forms.

When email is received, save email attachments to OneDrive for Business.

Receive notifications when negative comments about the company are posted on Twitter.

Reference:

[https://flow.microsoft.com/en-](https://flow.microsoft.com/en-us/galleries/public/templates/b923bbd04bda11e78896d10a96d3fac3/notify-the-team-when-a-new-response-is-submitted/)

[us/galleries/public/templates/b923bbd04bda11e78896d10a96d3fac3/notify-the-team-when-a-new-response-is-submitted/](https://flow.microsoft.com/en-us/galleries/public/templates/b923bbd04bda11e78896d10a96d3fac3/notify-the-team-when-a-new-response-is-submitted/)

<https://flow.microsoft.com/en-us/galleries/public/templates/65ceb79430ef4956a0855f8e09249cdf/save-office-365-email-attachments-to-onedrive-for-business/>

<https://flow.microsoft.com/en-us/blog/get-notified-of-negative-posts/>

Question: 118

DRAG DROP

A project deadline is approaching. The project manager reports that there are still a number of critical tasks that are not complete.

You need to implement Power Automate to help streamline processes.

Which types of flows should you use? To answer, drag the appropriate flow types to the correct requirement. Each flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Flow types

| |
|------------------|
| automated |
| instant |
| scheduled |
| business process |

Answer Area

Requirement

Flow type

Ensure that all of the steps for completing tasks are consistently followed by all team members.

Allow users to send an email to the project lead whenever a task is completed.

Automatically send a list of completed tasks at the end of each week.

Answer:

Explanation:

Requirement

Flow type

Ensure that all of the steps for completing tasks are consistently followed by all team members.

business process

Allow users to send an email to the project lead whenever a task is completed.

automated

Automatically send a list of completed tasks at the end of each week.

scheduled

Actions

- Add a new step to the flow.
- Add a trigger.
- Select a connector and action to send text notifications.
- Set the actions properties.
- Save the flow.

Answer Area

| |
|--|
| |
| |
| |
| |
| |

Answer:

Explanation:

- Add a new step to the flow.
- Select a connector and action to send text notifications.
- Set the actions properties.
- Add a trigger.
- Save the flow.

Reference:

<https://docs.microsoft.com/en-us/power-automate/button-flow-with-user-input-tokens#main>

Question: 120

HOTSPOT

A company is using Power Automation to automate business processes.

You need to recommend triggers for Instant flows.

What trigger types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Trigger type

Run a flow when the user presses a button in a canvas app.

Run a flow when user presses a button in the mobile Flow app.

| | |
|--------------------------|--|
| <input type="checkbox"/> | PowerApps for a selected row manually trigger a flow for a selected file (OneDrive for a Business) |
| <input type="checkbox"/> | PowerApps for a selected row manually trigger a flow for a selected file (SharePoint) |

Answer:

Explanation:

Requirement

Trigger type

Run a flow when the user presses a button in a canvas app.

Run a flow when user presses a button in the mobile Flow app.

| | |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | PowerApps for a selected row manually trigger a flow for a selected file (OneDrive for a Business) |
| <input checked="" type="checkbox"/> | PowerApps for a selected row manually trigger a flow for a selected file (SharePoint) |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows>

<https://www.o365dude.com/2017/07/15/flow-buttons-the-hidden-gem-of-microsoft-flow/>

Question: 121 HOTSPOT

A company plans to implement Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes No

Building Power Apps apps requires proficiency in JavaScript programming.
You must select one of the app templates to create an app.

Answer:

Explanation:

Statement

Yes

No

Building Power Apps apps requires proficiency in JavaScript programming.

0

0

You must select one of the app templates to create an app. 0

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/>

Question: 122 HOTSPOT

You are learning about Power Apps and how to use triggers.

Which objects should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

A Power Apps app can trigger this when a condition is met.

Component

connector
Power Automate flow
gateway
solution

Actions and triggers are properties of a

connector
gateway solution

Answer:

Explanation:

Statement

When a condition is met, Power Apps app can trigger a

Component

connector.
Power Automate flow.
gateway.
solution.

Actions and triggers are properties of a

connector.
gateway.
solution.

Question: 124

You are creating a canvas app that uses one connector.

Which two objects are provided to Power Apps by the connector? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. tables

B. customizations

C. triggers

D. actions

Answer: A, D

Explanation:

Question: 125

You have a Power Automate flow that saves attachments from emails into OneDrive for Business. You need to determine why the flow is not working.

What are three possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Navigate to the Power Automate web portal and click view notifications.
- B. Enable Repair Tips for the flow.
- C. Navigate to the Action Items section of the Power Automate portal.
- D. Navigate to the Power Automate admin center and view the projects.
- E. Navigate to the flow and view the run history.

Answer: A,B, E

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/fix-flow-failures>

Question: 126

A company uses Dynamics 365 Supply Chain Management and Dynamics 365 Finance.

User account data must be synchronized between the two system.

You need to ensure that the synchronized data is stored in one place.

What should you use?

- A. SQLServer
- B. Common Data Service
- C. Azure Active Directory
- D. Azure IoT Central

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>

Question: 127

You are building a Power Automate flow to manage sales.

The sales team saves quotes as PDF files to a Microsoft OneDrive folder. You create a Microsoft SharePoint list to help the sales team manage follow ups to quotes. You need to copy the customer name, phone number, and the amount of the potential sale from the sales quote and insert the data into the SharePoint list. Which AI

Builder model should you use?

- A. key phrase extraction
- B. sentiment analysis OC.
- C. text recognition
- D. language detection

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

Question: 128

A company uses Dynamics 365 Customer Service. The company uses a manual process to manage call escalations.

You must use Power Automate to automate the process for routing escalated calls.

You need to create the flow.

Which type of connector should you use?

- A. Microsoft Excel
- B. Common Data Service
- C. Office 365 Users

Answer: B

Explanation:

Question: 130

A company uses Power Automate.

Which three items can trigger flows? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Lifecycle Services
- B. Microsoft 365 Admin center
- C. Common Data Service
- D. Microsoft Outlook 365
- E. Microsoft Windows Desktop

Answer: ACD

Explanation:

<https://docs.microsoft.com/en-us/power-automate/email-triggers>
<https://docs.microsoft.com/en-us/power-automate/connection-cds>
<https://dynamics365.wordpress.com/category/powerapps/>

Question: 131

You plan to use Power Automate to perform data-management tasks when users interact with sales opportunities in Dynamics 365.

You need to identify the three types of events that can generate a trigger for the tasks.

Which three types of events should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. when a record is displayed in a view
- B. when a record is deleted
- C. when a record is created
- D. when a record is updated

E. when a record is read

Answer: BCD

Explanation:

Triggers like *When a record is created*, *When a record is updated*, and *When a record is deleted* initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

Question: 132

HOTSPOT

A business plans to including AI Builder.

Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|------------------|------------|-----------|
|------------------|------------|-----------|

| | | |
|---|-----------------------|-----------------------|
| You can use a text classification model in AI Builder to retrieve text and analyze its meaning. | <input type="radio"/> | <input type="radio"/> |
|---|-----------------------|-----------------------|

| | | |
|--|-----------------------|-----------------------|
| You can tag Instagram posts that mention your new product. | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|

| | | |
|--|-----------------------|-----------------------|
| You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard. | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|

Answer:

Explanation:

| Statement | Yes | No |
|------------------|------------|-----------|
|------------------|------------|-----------|

| | | |
|---|-----------------------|-----------------------|
| You can use a text classification model in AI Builder to retrieve text and analyze its meaning. | <input type="radio"/> | <input type="radio"/> |
|---|-----------------------|-----------------------|

| | | |
|--|-----------------------|-----------------------|
| You can tag Instagram posts that mention your new product. | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|

| | | |
|--|-----------------------|-----------------------|
| You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard. | <input type="radio"/> | <input type="radio"/> |
|--|-----------------------|-----------------------|

Reference:

<https://docs.microsoft.com/en-us/ai-builder/text-classification-model-in-flow>

Question: 133

HOTSPOT

A company plans to create a workflow that periodically runs a Dynamics 365 action based on data in third-party cloud-based solutions.

Which features should you use to create the workflow? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action

Component

Ensure that Power Automate can interact with the third-party application.

| |
|------------|
| Triggers |
| Logic Apps |
| Connectors |
| Gateways |

Periodically check for data changes in the third-party application.

| |
|-------------|
| Actions |
| Triggers |
| Connectors |
| DirectQuery |

Explanation:

Action

Component

Ensure that Power Automate can interact with the third-party application.

| |
|------------|
| Triggers |
| Logic Apps |
| Connectors |
| Gateways |

Periodically check for data changes in the third-party application.

| |
|-------------|
| Actions |
| Triggers |
| Connectors |
| DirectQuery |

Question: 134

A company uses Dynamics 365 Sales. Every time an opportunity is created, a Power Automate flow runs to email the opportunity to the sales manager.

The sales manager leaves the company. You disable all accounts for the sales manager.

You need to ensure that the new sales manager automatically receives email about opportunities when they are created.

What should you do?

- A. Modify the flow and ensure that the correct manager's email is listed in the From field.
- B. Modify the flow and ensure that the correct manager's email is listed in the To field.
- C. Grant the new sales manager access to the departed sales manager's inbox.
- D. Modify the flow and ensure that the flow prompts the user to type the correct email for the To field.
- E. Create a flow that automatically forwards opportunity emails to the new sales manager.

Answer: B

Explanation:

Reference:

<https://www.inogic.com/blog/2020/09/power-automate-send-an-email-using-the-email-template-part-1/>

Question: 135

HOTSPOT

You are creating a number of Power Automate flows.

You need to select the triggers for the flows.

Which flow types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Flow type

Trigger a flow when a button is selected.

UI Flow
Automatic
Business Process Flow
Instant

Trigger a flow when a record is created.

UI Flow
Automatic
Business Process Flow
Instant

Guide a user through a series of steps in a model-driven app.

UI Flow
Automatic
Business Process Flow
Instant

Answer:

Explanation:

Requirement

Flow type

Trigger a flow when a button is selected.

UI Flow
Automatic
Business Process Flow
Instant

Trigger a flow when a record is created.

UI Flow Automatic
Business Process Flow
Instant

Guide a user through a series of steps in a model-driven app

UI Flow
Automatic
Business Process Flow
Instant

Reference:

<https://docs.microsoft.com/en-us/power-automate/triggers-introduction>

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

Topic 6, Demonstrate the business value of Power Virtual Agents

Question: 136

HOTSPOT

You are creating a Power Virtual Agents chatbot for a company.

Which component types should you use for each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Scenario

Component type

The chatbot needs to capture of the user id for authentication.

| |
|--------|
| Topic |
| Entity |
| Action |

A customer asks a question that needs to be handed off to a live Customer Support representative.

| |
|--------|
| Topic |
| Entity |
| Action |

Answer:

Explanation:

Scenario

Component type

The chatbot needs to capture of the user id for authentication.

| |
|--------|
| |
| Topic |
| Entity |
| Action |

A customer asks a question that needs to be handed off to a live Customer Support representative.

| |
|--------|
| |
| Topic |
| Entity |
| Action |

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://www.c-sharpcorner.com/article/get-started-with-bot-development-with-microsoft-power-virtual-agent-step-by-st/>

Question: 137

You are planning to allow members of your team to test your chatbot. You must ensure this is done in a secure way.

A team member named User1 must test the chatbot.

You need to ensure that User1 can complete testing.

What should you do?

- A. Sign in to the authoring environment as the chatbot author.
- B. Sign in to Microsoft Azure DevOps as the chatbot author.
- C. Sign in to Microsoft Azure DevOps as User1.

D. Sign in to the authoring environment as User1.

Answer: A

Explanation:

Question: 138

HOTSPOT

You are authoring a Power Virtual Agents chatbot for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements

Yes

No

You must create a custom action to display a knowledge base article that answers a common support question.

You can use Power Automate to retrieve a customer's contact number in order to verify they are an authorized user and their support plan SLA.

Answer:

Explanation:

Statements

Yes

No

You must create a custom action to display a knowledge base article that answers a common support question.

You can use Power Automate to retrieve a customer's contact number in order to verify they are an authorized user and their support plan SLA.

Reference:

<https://docs.microsoft.com/en-us/azure/cognitive-services/qnamaker/tutorials/integrate-with-power-virtual-assistant-fallback-topic>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

Question: 139

HOTSPOT

You create a Power Virtual Agents chatbot for use with Microsoft Teams. You are testing the chatbot.

Testers report the following issues:

Changes that you make to the chatbot are not seen by testers.


When users enter the word refund the chatbot must ask the user the product for which they would like a refund. The chatbot does not ask the user for product information.

You need to determine what needs to be done to fix the issues.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

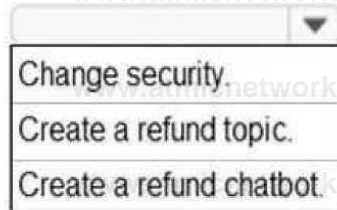
Missing changes



▼

- Create a new chatbot.
- Publish the chatbot.
- Save the topic.
- Share the chatbot.

Refund responses are not working as expected.



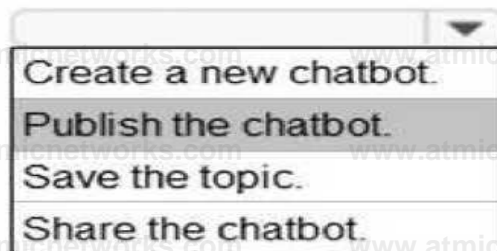
▼

- Change security.
- Create a refund topic.
- Create a refund chatbot.

Answer:

Explanation:

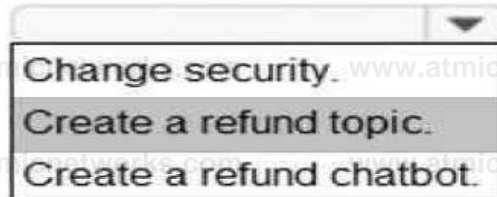
Missing changes



▼

- Create a new chatbot.
- Publish the chatbot.
- Save the topic.
- Share the chatbot.

Refund responses are not working as expected.



▼

- Change security.
- Create a refund topic.
- Create a refund chatbot.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-fundamentals-publish-channels>

Question: 140

HOTSPOT

You are creating a Power Virtual Agents chatbot to help users search for available meeting rooms **within a building**.

The chatbot must meet the following requirements:

Allow users to initiate the chatbot by typing the phrase Help me Meeting Guru.

Provide meeting room capacity options of 1-4 people and 5-10 people.

End the chatbot session if the user attempts to schedule a meeting room for more than 10 people.

You need to identify the actions to use.

Which actions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Action

Allow users to initiate the chatbot by typing the phrase

Help me Meeting Guru

Provide meeting room capacity options of 1-4 people
and 5-10 people

End the chatbot session when the user attempts to schedule
meeting room for more than 10 people.

Call a fallback topic

Call an action.

Create a question node

Create a trigger phrase

Call an action.

Call a fallback topic. _____

Create a condition

Create a question node

Add a condition

Call an action.

Configure a fallback topic

Create a trigger phrase

Explanation:

Answer:

Requirement

Action

Allow users to initiate the chatbot by typing the phrase **Help me Meeting Guru**.

Call a fallback topic.
Call an action.
Create a question node.
Create a trigger phrase.

Provide meeting room capacity options of 1-4 people and 5-10 people.

Call an action.
Call a fallback topic.
Create a condition.
Create a question node.

End the chatbot session when the user attempts to schedule meeting room for more than 10 people.

Add a condition.
Call an action.
Configure a fallback topic.
Create a trigger phrase.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

Question: 141

You create a Power Virtual Agents chatbot for a company. The chatbot will use common channels and services by which the company communicates with customers.

You need to determine which services the chatbot can be used with or added to.

Which two services can the chatbot be used with? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Facebook
- B. Power BI
- C. Microsoft Azure Event Grid
- D. Microsoft Azure Service Bus
- E. Microsoft Azure Bot Framework

Answer: AE

Explanation:

Question: 142

You create a Power Virtual Agents chatbot for a company. The management wants to learn about the effectiveness of the chatbot. You need to identify the percentage of customers who stop responding to prompts from the chatbot.

Which report should you view?

- A. Customer satisfaction
- B. Engagement over time
- C. Escalation rate drivers
- D. Session outcomes overtime

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-csat-teams>

Question: 143

You are building a Power Virtual Agents chatbot for a company. You are working with an existing topic and would like to call an action.

Which technology is available to perform the action?

- A. Power Virtual Agent Entity
- B. Power Apps
- C. Power Automate
- D. Power BI

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

Question: 145

A company is building an interactive chatbot to answer questions about product and product warranties. You need to create conversation paths for questions about product warranties.

Which tool should you use?

- A. Authoring canvas
- B. Azure Bot Framework
- C. Power Platform admin center
- D. Power Virtual Agents portal
- E. Conversation node

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

Question: 146

You are creating a Power Automate flow.

The flow must read each item in a Microsoft SharePoint list that details sales opportunities and set the value for a field named Status to Overdue if the value of a field named Follow up is less than or equal to the current date.

You need to select the appropriate component to cycle through the entire list. Which component should you use?

- A. Connector
- B. Action
- C. Trigger
- D. Condition

Explanation:

Answer: D

Reference:

<https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions>

Question: 149

DRAG DROP

You create a model-driven app.

The app is ready to be shared.

You need to complete the process required to set the app up to be shared.

How should you complete the process for setting up the app to be shared? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Processes | Answer Area | Step | Process |
|--------------------------------------|-------------|------|---------|
| Select an app from the Power Apps | 1 [| | Process |
| Select the app and select a security | 2 | | Process |
| Select a user and choose a security | 3 | | Process |
| Select Share. | 4 | | Process |

Answer:

Explanation:

Step **Process**

- 1 Select an app from the Power Apps list.
- 2 Select Share.
- 3 Select the app and select a security role.
- 4 Select a user and choose a security role.

Question: 150
DRAG DROP

You need to create a mobile application which will allow sales associates to enter customer sales leads.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Save the app.
- Add components to the app.
- Publish the app.
- Add flows to the app.
- Go to the Office 365 admin center.
- Create a new Power Apps app.

Answer area



Answer:

Explanation:

- Create a new Power Apps app
 - Add components to the app
 - Save the app
 - Publish the app
- Reference:

[https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-](https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-app)

app

Question: 151

A company uses Power Apps canvas apps.

When a user opens Power Apps Studio in a browser and selects Apps I can edit, they do not see an app that they need to modify.

You need to determine why the user cannot see the app.

What are three possible reasons? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. The user selected an incorrect Power Apps environment.
- B. The user has not been granted the System Customizer role.
- C. The user has not been set as the app co-owner.
- D. The app has not been shared with the user.
- E. The environment does not have a Common Data Service database.

Answer: ACD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/edit-app>





Question: 154

DRAG DROP

You create a Power BI dashboard.

Match each option to its requirement. To answer, drag the appropriate option from the column on the left to the correct requirement on the right. Each option may be used once, more than once, or NOT at all.

NOTE: Each correct match is worth one point.

| Options | Answer Area | Requirement | Option |
|---|-------------|--|--------|
|  | | Ensure that coworkers can see the dashboard. | Option |
|  | | Display data from Microsoft Excel in the dashboard | Option |
|  | | Add a report tile to the dashboard | Option |
|  | | | |

Answer:

Explanation:

| Options | Answer Area | Requirement | Option |
|---------------------------------------|-------------|---|----------|
| <input type="text" value="Share"/> | | Ensure that coworkers can see the dashboard. | Share |
| <input type="text" value="Embed"/> | | Display data from Microsoft Excel in the dashboard. | Get Data |
| <input type="text" value="Get Data"/> | | Add a report tile to the dashboard. | Pin |
| <input type="text" value="Pin"/> | | | |

Question: 155

A company is using Power Automate to automate business processes.

You need to run a flow when a user presses a button in an app.

Which trigger type should you recommend?

- A. Power Apps
- B. for a selected row
- C. manually trigger a flow

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows>

Question: 156

You are a sales manager for a large retail organization.

You are creating a Power Apps app that will display customer product purchase information from your old point-of-sale (POS) system and need to link those sales to the customer accounts and product sales in Dynamics

365 Commerce.

You need to use the appropriate component.

What should you use?

- A. business process flow
- B. business rule
- C. Common Data Service
- D. entity metadata

Answer: C

Explanation:

Question: 157

A company is building apps to support their business operations. The apps will use connectors to access data from several data sources and respond to a number of events generated by components.

Which two operations can you use for connectors? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Triggers
- B. Plug-ins
- C. Actions
- D. Gateways

Answer: C, D

Explanation:

Question: 158

A company wants users to start using Power Automate to improve personal productivity. You need to create a flow.

Which two elements must you include? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. condition
- B. expression
- C. trigger
- D. action

Answer: C, D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/get-started-logic-flow>

Question: 159

A company uses Dynamics 365 Supply Chain Management.

When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.

You need to implement the functionality to create Outlook tasks.

Which feature should you use?

- A. Power Automate
- B. AI Builder
- C. Power BI
- D. Business Events
- E. Common Data Service

Answer: A

Explanation:

Question: 160

HOTSPOT

For each of the following statements, select Yes if the statement is true, Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| Statement | Yes | No |
|--|-----|----|
| Power Apps apps can run only on mobile devices | | |
| Power Apps can run only with Dynamic 365 products | | |
| It a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions. | | |

Answer:

Explanation:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Power Apps apps can run only on mobile devices | <input type="radio"/> | <input checked="" type="radio"/> |
| Power Apps can run only with Dynamic 365 products- if a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions | <input checked="" type="radio"/> | <input type="radio"/> |

Question: 162

HOTSPOT

A company plans to build solutions by using Power Platform technologies.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session | <input type="radio"/> | <input checked="" type="radio"/> |
| Power Automate flows operate with administrative privileges at all times. | <input checked="" type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Answer Area

| Statement | Yes | No |
|---|----------------------------------|----------------------------------|
| Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session | <input type="radio"/> | <input checked="" type="radio"/> |
| Power Automate flows operate with administrative privileges at all times. | <input checked="" type="radio"/> | <input type="radio"/> |

Box 1: Yes

By default, you can download up to seven days of bot conversation transcript sessions from the past 30 days directly from the Power Virtual Agents portal.

Box 2: No

You can set the permissions for a Flow.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/analytics-sessions>

<https://docs.microsoft.com/en-us/connectors/microsoftflowforadmins>

Question: 163

HOTSPOT

You want to create a Power Apps app that allows you to define a custom Sitemap.

What should you do? To answer, select the appropriate options in the answer area.

Navigate to the Power Apps portal and create

- a canvas app
- a model-driven app.
- a portal app.
- an app by using a template

Answer:

Explanation:

Navigate to the Power Apps portal and create

- a canvas app
- a model-driven app
- a portal app
- an app by using a template

Reference:

<https://docs.microsoft.com/en-us/powerapps/powerapps-overview>

Question: 164

HOTSPOT

You are a retail director for a large clothing company. Each week you use the corporate YouTube channel to create a video that highlights new initiatives, and goals for retail operations.

You need to design a Power Apps app that streams the videos to internal users. Which objects should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action

Option

Implement the Power Apps app.

Use drag and drop to add a video to the app

Apply consistent company colors to the app

| |
|--|
| Canvas |
| Model-driven Portal |
| View Connector Control |
| Unified Interface Control Theme Template |

Answer:

Explanation:

Action

Option

Implement the Power Apps app

Canvas Model-driven Portal

Use drag and drop to add a video to the app.

View Connector Control

Apply consistent company colors to the app

Unified Interface Control Theme Template

Reference:

<https://powerapps.microsoft.com/en-us/blog/microsoft-stream-videos-and-channels-in-canvas-apps/>
<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-themes-organization-branding>
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-stream-video>

Question: 165

HOTSPOT

You are building Power BI visualizations for a team.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements

Yes

No

Power BI can only retrieve data from up to two different sources for each dashboard

Power BI visualizations can be used in canvas apps and model driven apps.

Power BI can display charts and list boxes on dashboards.

Answer:

Explanation:

Statements

Yes

No

Power BI can only retrieve data from up to two different sources for each dashboard.

Power BI visualizations can be used in canvas apps and model driven apps.

Power BI can display charts and list boxes on dashboards.

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-slicers>

Question: 166

HOTSPOT

You are creating a model-driven app.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statements | Yes | No |
|--|-----------------------|-----------------------|
| To add entities to an app, entities are dragged onto the app canvas o from the components area | <input type="radio"/> | <input type="radio"/> |
| View definition is created in the component area of the app designer. | <input type="radio"/> | <input type="radio"/> |
| You must save, validate, and publish your app for others to see the changes. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

| Statements | Yes | No |
|---|-----------------------|-----------------------|
| To add entities to an app, entities are dragged onto the app canvas from the components area. | <input type="radio"/> | <input type="radio"/> |
| View definition is created in the component area of the app designer. | <input type="radio"/> | <input type="radio"/> |
| You must save, validate, and publish your app for others to see the changes. | <input type="radio"/> | <input type="radio"/> |

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-app>

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/validate-app>

Question: 168

User1 creates several Power BI dashboards for a company. User1 shares a dashboard with User2 who works for another company. User2 reports that she is able to view the dashboard User2 forwards the email containing the dashboard sharing link that she received to User3.

User3 reports that he receives an error message when he selects the link to view the dashboard.

User3 can view a dashboard that he has created.

You need to determine why User 3 receives an error.

What is the issue?

- A. Forwarding the email does not share the dashboard with User3.
- B. User3 is running an out-of-date version of Power BI and must upgrade to a newer version.
- C. User1 is signed in using the wrong organizational account for Power BI
- D- User2 is signed in to the dashboard and must sign out before User3 can sign in

Answer: A

Explanation:

Question: 169

You need to implement Microsoft Business Applications along with the Microsoft Power Platform.

Which three Microsoft products are part of the Power Platform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Apps
- B. Azure Active Directory
- C. Power Automate
- D. Azure Machine learning
- E. Power BI

Answer: A, C, E

Question: 170

DRAG DROP

You are creating a Power Automate flow.

You need to retrieve data from several sources including Microsoft Excel, Azure Data lake, and GitHub. What should you use? To answer, drag the appropriate components to the correct data sources. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

| Components | | Answer Area |
|------------|-----------------|-------------|
| Connector | | |
| Expression | Microsoft Excel | |
| Formula | Azure Data lake | |
| | GitHub | |

Answer:

Explanation:

| Components | | Answer Area |
|------------|--|-------------|
| Connector | | |
| Expression | | |
| Formula | | |

| Data source | Component |
|-----------------|------------|
| Microsoft Excel | Formula |
| Azure Data lake | Connector |
| GitHub | Expression |

Box 1: Formula

Reading an Excel document retrieves the data from the document, allowing it to be processed and modified in flows.

Read and extract data from an Excel document with the Read from Excel worksheet action.

Box 2: Connector

Azure Data Lake Store connector allows you to read and add data to an Azure Data Lake account.

The Azure Data Lake connector is available for Power Automate.

Box 3: Expression

Reference:

<https://docs.microsoft.com/en-us/learn/modules/read-excel-automation/3-reading-excel-document>

<https://docs.microsoft.com/en-us/connectors/azuredatalake/>

Question: 173

DRAG DROP

A medical office has a model-driven app that uses Common Data Service.

You plan to create a screen that allows users to capture information about doctors. The screen must provide users the ability to enter or select the following information;

a place to enter doctor profile data that is not part of the account table or the contact table.

a place to enter the doctor's specialty in the profile form.

a column for insurance with the ability to pick one of 10 different insurance companies.

You need to store the captured data in Common Data Service.

What should you use to store the data? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Options | | Answer Area* |
|------------|---|--------------|
| Entity | | |
| Field | Store additional doctor profile data | Option |
| Option set | Store information about the doctors specialty | Option |
| Record | Select an insurance company | Option |

Answer:

Explanation:

| Requirement | Option |
|---|------------|
| Store additional doctor profile data. | Field |
| Store information about the doctor's specialty. | Record |
| Select an insurance company. | Option set |

Question: 174

A company is creating a chatbot to replace a frequently asked questions (FAQ) site. You must perform step-by-step testing for all scenarios that are part of a complex user interaction that includes multiple topics. Testers must be able to see the workflow while interacting with the chatbot. You need to test the chatbot.

What should you do?

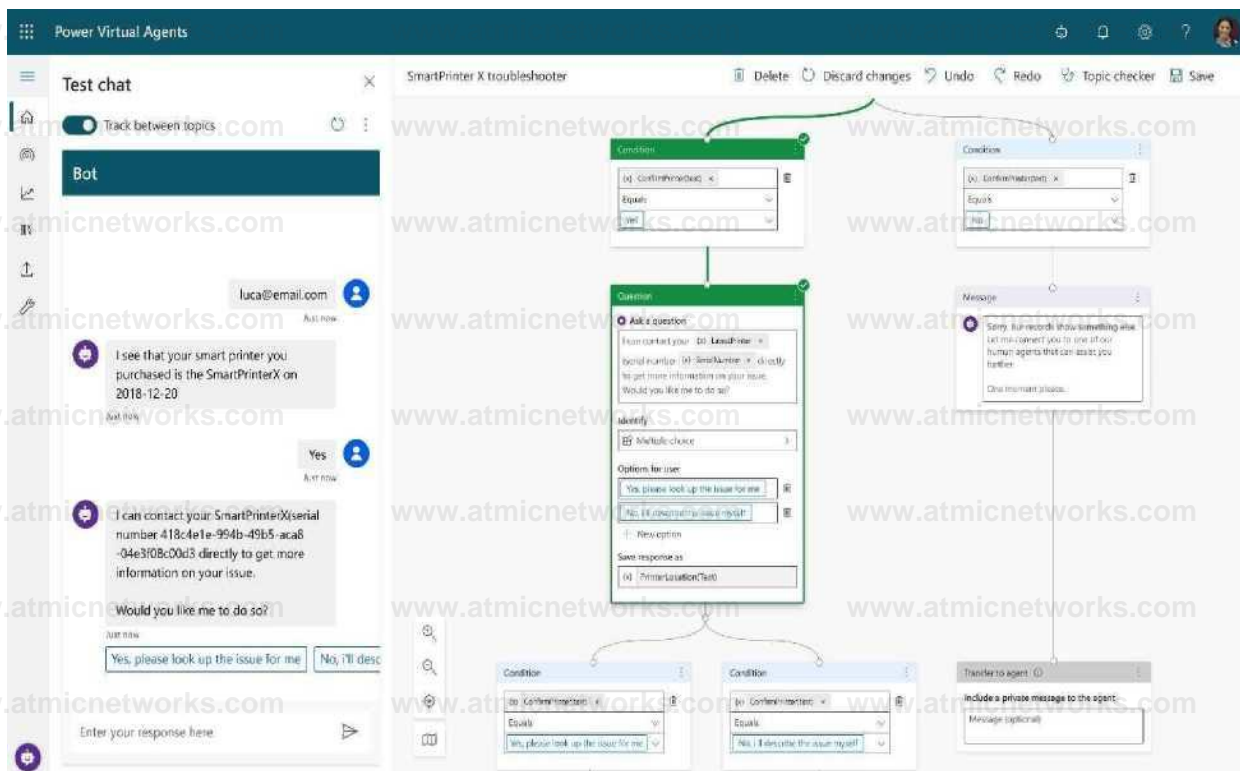
- A. Publish the chatbot and test it in the demo website.
- B. Use the chatbot designer to test the chatbot.

- C. View analytics for a chatbot conversation.
- D. Publish the chatbot and test it in any channel.

Answer: B

Explanation:

Test and maintain chatbots through an incredibly easy-to-use graphical interface. Recognize and act on dozens of common entities in the user's conversation such as colors, currencies, ages, dates and times, or create your own, and store user information in variables and use them to branch or create complex conversations.



Question: 175

A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users.

Users are able to create and edit Power Apps canvas apps.

In which environment are users creating and editing the apps?

- A. Production
- B. Test
- C. Sandbox

Answer: B

Explanation:

Question: 176

A company is building an interactive chatbot to answer questions about products and product warranties. You need to create conversation paths re questions about product warranties. Which tool should you use?

- A. Azure Bot Framework
- B. Power Platform admin center
- C. Conversation node
- D. Authoring canvas
- E. Power Virtual Agents portal

Answer: E

Explanation:

Question: 178

A company is evaluating ways that they can implement AI Builder.

For which two scenarios can you use AI Builder? Each correct selection presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Send emails to all al users who subscribe to a service.
- B. Synchronize data from an external database.
- C. Collect data from several data sources and display a dashboard that shows trending data.
- D. Interpret images and perform an action on the image.
- E. Detect patterns in data and predict outcomes

Answer: BD

Explanation:

Question: 179

DRAG DROP

You plan to use Power Automate to monitor what people are saying about your company's products.

You store the feedback for research and development purposes.

You need to recommend Power Automate components to use for the solution.

To answer drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split Car between panes or scroll to view content.

NOTE: Each correct selection is worth one point

Components

| |
|------------|
| action |
| expression |
| service |
| trigger |

Answer Area

Requirement

Retrieve the top five posts from your company's Facebook page.
Enter the resulting posts into the product database.
Combine author and link fields into a single field.
Run a flow every hour.

Component

| |
|-----------|
| Component |
| Component |
| Component |
| Component |

Answer:

Explanation:

Components

| |
|------------|
| action |
| expression |
| service |
| trigger |
| flow type |

Answer Area

Requirement

Retrieve the top five posts from your company's Facebook page.
Enter the resulting posts into the product database.
Combine author and link fields into a single field.
Run flow every hour.

Component

| |
|------------|
| action |
| action |
| expression |
| trigger |

Question: 180

A company uses Microsoft 365, SharePoint Online, and Dynamics 365 Sales.

You need to recommend tools to build a solution that meets the following requirements:

- Synchronize data daily (from an external Microsoft SQL Server instance).

- Send a report automatically to specific company executives.
- Ensure that opportunities over a specified amount are approved by a sales manager.

Which two tools or components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Word
- B. Common Data Service
- C. Power Automate
- D. Microsoft Excel
- E. Power BI

Answer: A, E

Explanation:

Question: 181

DRAG DROP

Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Tools

- Power BI
- Power Automate
- Power Apps

Answer Area

Task

- Automate workflows.
- Trigger an action from an event.
- Create a custom mobile data entry screen.

Tool

-
-
-

Answer:

Explanation:

Tools

- Power BI
- Power Automate
- Power Apps

Answer Area

Task

- Automate workflows.
- Trigger an action from an event
- Create a custom mobile data entry screen

Tool

- Power Automate
- Power BI
- Power Apps

Question: 18

HOTSPOT

You are creating a model-driven app.

You need to add forms to the app.

Which form types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

a compact form for mobile devices

a basic form for data entry

a compact form for use in web clients to edit records

Form type

▼

- Card
- Quick Create
- Quick View

▼

- Main
- Quick Create
- Quick View

▼

- Advanced Find Views
- Associated Views
- Lookup Views
- Public Views

Answer:

Explanation:

Requirement

a compact form for mobile devices

a basic form for data entry

a compact form for use in web clients to edit records

Form type

▼

- Card
- Quick Create
- Quick View

▼

- Main
- Quick Create
- Quick View

▼

- Advanced Find Views
- Associated Views
- Lookup Views
- Public Views

Question: 183

DRAG DROP

A company is creating a canvas app to manage weekly status reports from users about projects.

Status reports must be created weekly. Users can enter project tasks with descriptions. Users can also add escalation requests for tasks that are late or at risk. When a status report is submitted with an escalation request the app must automatically send a text message to the submitter's manager. A reminder must be sent at 8 PM on Sunday to everyone who has not yet submitted a status report for the previous week.

You need to identify the appropriate components to use in the solution.

What should you use? To answer, drag the appropriate implementation mechanisms to the correct requirements. Each implementation mechanism may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point

Implementation Mechanisms

- Actions
- Triggers
- Conditions
- Business process flows

Answer Area

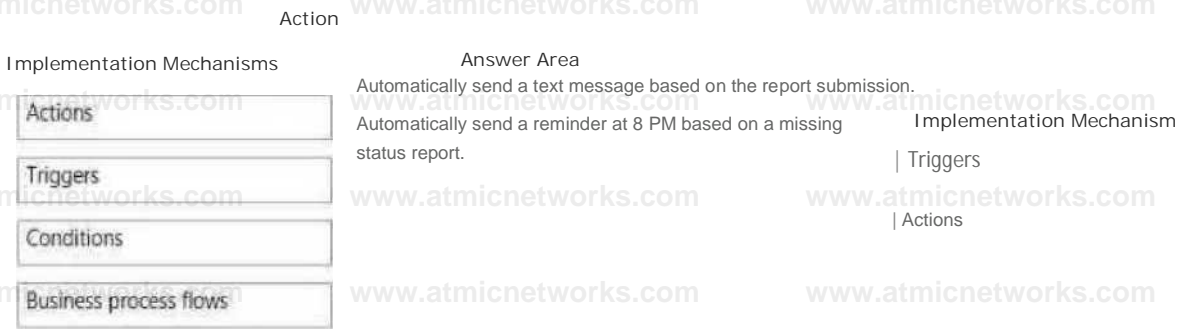
Action Implementation Mechanism

Automatically send a text message based on the report submission.

Automatically send a reminder at 8 PM based on a missing status report.

Answer:

Explanation:



Question: 184

A company is creating a canvas app to track and analyze customer visits to their retail stores. Data about customer visits is stored on-premises at each retail store location. The app must display data about customer visits when users launch the app. You need to ensure that the data is available for consumption by the app. Which tool should you use?

- A. Data gateway
- B. Data source
- C. Connector
- D. Microsoft Dataverse
- E. Power Automate

Explanation

Answer:A

Question: 188

A company is considering implementing Power Platform. The company must minimize development costs.

For which three scenarios should you consider implementing Power Apps Portals? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. a customer support website that includes knowledgebase search and support for document uploads
- B. a public website that supports multilingual communities with forums and blogs support

- C. a secure website for mobile users that is available only by using a VPN into the corporate network
- D. a secure website for vendors accessing data stored in Common Data Service
- E. an internal website for employees with limited access to Dynamics 365 Finance data

Answer: ABE

Explanation:

Question: 187

DRAG DROP

A company is implementing Power BI to track sales.

Each of the company's regions has specific quarterly and yearly sales goals.

You need to build a Power BI dashboard for various reporting requirements.

Which chart types should you use? To answer, drag the appropriate chart types to the correct requirements. Each chart type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Chart types | Requirement | Chart type |
|-------------|--|------------|
| Donut | Show the quarterly sales total to date in relation to the sales goal. | |
| KPIs | View the sales trend by month of the sales year to date for all regions. | |
| Line chart | View the year-to-date sales as a percentage by region. | |
| Matrix | | |

Answer:

Explanation:

Box 1: KPIs

A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.

Box 2: Line chart

Line charts emphasize the overall shape of an entire series of values, usually over time.

Box 3: Donut

Doughnut charts are similar to pie charts. They show the relationship of parts to a whole. The only difference is that the center is blank and allows space for a label or icon.

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>

Question: 188

A company is considering implementing Power Platform. The company must minimize development costs.

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NOTE: Each correct selection is worth one point.

- F. a customer support website that includes knowledgebase search and support for document uploads
- G. a public website that supports multilingual communities with forums and blogs support
- H. a secure website for mobile users that is available only by using a VPN into the corporate network
- I. a secure website for vendors accessing data stored in Common Data Service
- J. an internal website for employees with limited access to Dynamics 365 Finance data

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Explanation:

Question: 187

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|-------------|--|------------|
| Donut | Show the quarterly sales total to date in relation to the sales goal. | |
| KPIs | View the sales trend by month of the sales year to date for all regions. | — |
| Line chart | | |
| Matrix | View the year-to-date sales as a percentage by region. | — |

Answer:

Explanation:

Box 1: KPIs

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Question: 188

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For which three scenarios should you consider implementing Power Apps Portals? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. a customer support website that includes knowledgebase search and support for document uploads
- B. a public website that supports multilingual communities with forums and blogs support
- C. a secure website for mobile users that is available only by using a VPN into the corporate network
- D. a secure website for vendors accessing data stored in Common Data Service
- E. an internal website for employees with limited access to Dynamics 365 Finance data

Answer: ABE

Explanation:

Question: 187

DRAG DROP

A company is implementing Power BI to track sales.

Each of the company's regions has specific quarterly and yearly sales goals.

You need to build a Power BI dashboard for various reporting requirements.

Which chart types should you use? To answer, drag the appropriate chart types to the correct requirements. Each chart type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Chart types

Requirement

Chart type

Donut

Show the quarterly sales total to date in relation to the sales goal.

KPIs

View the sales trend by month of the sales year to date for all regions.

Line chart

View the year-to-date sales as a percentage by region.

Matrix

Answer:

Explanation:

Box 1: KPIs

A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.

Box 2: Line chart

Line charts emphasize the overall shape of an entire series of values, usually over time.

Box 3: Donut

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<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>

Question: 188

A company is considering implementing Power Platform. The company must minimize development costs.

For which three scenarios should you consider implementing Power Apps Portals? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- K. a customer support website that includes knowledgebase search and support for document uploads
- L. a public website that supports multilingual communities with forums and blogs support
- M. a secure website for mobile users that is available only by using a VPN into the corporate network
- N. a secure website for vendors accessing data stored in Common Data Service
- O. an internal website for employees with limited access to Dynamics 365 Finance data

Answer: ABE

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

Question: 189

A company uses a model-driven app for their mobile sales activities.

The company wants to modify the view that is used for sales orders. You must apply a new default filter to the view. You must also modify the default sorting for sales orders.

You need to make the changes to the view.

In which three locations can you make the changes? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Apps site

- B. Solution Explorer
- C. Microsoft Azure DevOps
- D. App Designer

Answer: ACD

Explanation:

You can edit or remove a filter condition through the Power Apps site.

You can create and edit Analytics views in Azure DevOps.

An alternative to editing views in the tables is to edit views from the app designer.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-view-filters>

<https://docs.microsoft.com/en-us/azure/devops/report/powerbi/analytics-views-create>

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

Question: 192

HOTSPOT

You are authoring a Power Virtual Agents bot for a company that sells flowers and shrubs.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement

Yes No

Answer:

Explanation:

Box 1: Yes

Chatbots built with Power Virtual Agents will understand and display content that's locally relevant to the user.

Localized handling and formatting are based on the user's browser locale setting, and include the following elements within a chat conversation:

Date and time

Numbers

ZIP or postal code

Currency

Speed

Box 2: Yes

Custom entities:

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

For instance, let's say you want to build a bot for an outdoor store. In this case, you'll need to teach the bot to acknowledge the "outdoor gears product" category in a dialog.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/data-location>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

Question: 193

HOTSPOT

instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements

A Microsoft Power Platform environment must contain a Microsoft Dataverse database.

An app created in an environment can only connect to the data sources that are deployed in the same environment.

Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams.

Yes

No

Answer:

Explanation:

Answer Area

Statements

A Microsoft Power Platform environment must contain a Microsoft Dataverse database.

An app created in an environment can only connect to the data sources that are deployed in the same environment.

Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams.

Yes

No

Question: 194

You create a model-driven app for a department.

You need to make the model-driven app available to other department members. Which two methods should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Publish the app to AppSource.
- B. Send the application's Web URL to other team members by email.
- C. Deploy the application to other user's instances through PowerShell.
- D. Use the Share feature in the Power Apps designer.

Answer: A, D

Explanation:

Question: 195

HOTSPOT

A user is creating their first Power Apps canvas app.

Which types of controls should you use for each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Scenario

Control

View the date, time, and location of upcoming internal meetings.

- Meeting-screen template
- Gallery
- List box

Create a meeting request from within the app.

- Meeting-screen template
- Gallery
- List box

Drill down into customer contact records in Dynamics 365 Sales to view a photo of a customer you are meeting.

- Image
- People-screen template
- Add picture

Explanation:

Answer:

Answer Area

Scenario

View the date, time, and location of upcoming internal meetings.

Gallery

Control

Create a meeting request from within the app.

Meeting-screen template

Drill down into customer contact records in Dynamics 365 Sales to view a photo of a customer you are meeting.

Image

Question: 196

DRAG DROP

A company plans to create a Microsoft Dataverse environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes No

You can create a Microsoft Dataverse environment in the Power Platform Admin center.

You must enable data encryption after you create a Microsoft Dataverse environment. You can control security roles and privileges in a Microsoft Dataverse environment from the Power Apps Admin center.

Answer:

Explanation:

Question: 197

DRAG DROP

You are implementing a solution for an animal hospital.

The animal hospital must contact owners regarding their pets.

You need to model the owner and pet object information by using Microsoft Dataverse. The solution must minimize the amount of customization required:

- owner first name
- owner last name
- owner email address
- owner date of birth
- pet name
- pet breed
- pet owner

Which component should you use? To answer, drag the appropriate components to the correct data

a. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Components

Standard Dataverse table

Custom Dataverse table

Column

Relationship

Answer Area

Data

The owner object

The pet object

The owner's email address

Reference a pet record as belonging to an owner record

Component

Component

Component

Component

Component

Answer:

Explanation:

Answer Area

The owner object

The pet object

The owner's email address

Reference a pet record as belonging to an owner record

Column

Column

Standard Dataverse table

Question: 198

DRAG DROP

You are creating a Power Apps solution for a company that manufactures bicycles. The company has The following requirements:

- A vendor uploads a Microsoft Excel workbook to the company each week. The workbook contains lists of parts and their current prices. You must automatically Import the data into Microsoft Dataverse as soon as the workbook is uploaded. You must send specific users an alert when new files are uploaded.
- Synchronize customer data with a proprietary accounting database when a user selects a button on the Account form.

You need to recommend the trigger types to use to meet the requirements.

Which trigger types should you use? To answer, drag the appropriate trigger types to the correct requirements. Each trigger type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Trigger types | Answer Area | Requirement | Trigger type |
|------------------------------------|-------------|---|--------------|
| Push trigger | | Send a notification when an Excel workbook is uploaded. | Trigger Type |
| Polling trigger | | Synchronize customer data with a proprietary accounting database. | Trigger type |
| Triggers for scheduled flows | | | |
| Triggers for business process flow | | | |

Answer

Explanation:

Answer Area

| Requirement | Trigger type |
|---|--|
| Send a notification when an Excel workbook is uploaded. | Push Trigger |
| Synchronize customer data with a proprietary accounting database. | Triggers for business process flow database. |

Question: 199

A company uses a manual process to manage escalations for customer support calls. You must use Power Automate to automate the process for routing escalated calls. You need to create the flow. Which type of connector should you use?

- A. Office 365 Users
- B. Microsoft Excel
- C. Microsoft Dataverse

Answer: C

Explanation:

Question: 200

A Power Apps developer has sufficient permissions to create apps, connections, and flows. The developer does not have permissions needed to access company data.

a. You need to grant the developer access to company data for an app. Which predefined security role should you assign to the developer?

- A. Basic User
- B. System Customizer
- C. Environment Maker
- D. Delegate

Answer: D

Explanation:

Question: 204

You create a multi-page Power BI report for an organization.

You must enable salespeople in the organization to use the report to view data relevant to their sales region only.

You need to enable security for the report.

What should you use?

- A. Microsoft Trust Center
- B. row-level security
- C. data loss prevention policies
- D. sensitivity labels
- E. Microsoft Azure Active Directory

Answer: B

Explanation:

Question: 205

You are using Power Virtual Agents to create a chatbot for your Power Apps portal.

You need the chatbot to start from the beginning of the conversation if user input is unrecognized.

What should you configure?

- A. Trigger
- B. Error message
- C. Fallback topic
- D. AI features

Answer: D

Explanation:

Question: 206

A company has an online store to sell toys. The volume of order tracking requests has increased.

You need to allow customers to use an interactive interface on the website to request order tracking

Information.

Which technology should you use?

- A. Customer Service Insights
- B. Power BI
- C. Power Virtual Agents chatbots
- D. Power Automate flows

Answer: A

Explanation:

Question: 207

You overwrite a Power Automate flow by editing the definition and saving the changes. You need to be able to revert a flow to the current state.

Which two options can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Save As
- B. Rename
- C. Export
- D. Share

Answer: A, C

Explanation:

Question: 210

You develop a Power Virtual Agents chatbot in a Microsoft Teams channel named Expenses. You need to identify the operations the chatbot can perform.

Which two actions can the chatbot perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Transfer a chat to a live person if the chatbot cannot answer the question.
- B. Staff who are not members of the Expenses team can use the chatbot.
- C. Trigger a request for approval from a senior manager for high-value expenses.
- D. Upload and process a PDF file.

Answer: B, C

Explanation:

Question: 213

DRAG DROP

You are creating a Power Automate solution.

You need to select a Power Automate control action for each function in the flow.

Which control action should you use? To answer, drag the appropriate control actions to the correct functions.

Each control action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

Control actions

Do until

Apply to each

Switch

Condition

Function

Continue performing a set of actions unless a condition becomes true.

Allow multiple branches to be created based on a set of options.

Allow two branches to be created based on a true/false condition.

Control action

Answer:

Explanation:

Answer Area

Control actions

- Do until
- Apply to each
- Switch
- Condition

Function

- Continue performing a set of actions unless a condition becomes true
- Allow multiple branches to be created based on a set of options
- Allow two branches to be created based on a true/false condition

Control action

- Do until
- Switch
- Condition

Question: 214

A business uses a form to collect information. You create a business process flow for the form. The top of the form must display where the user is in the process. You need to identify what to configure at the top of the form.

What should you identify?

- A. Step
- B. Stage
- C. Branch
- D. Workflow

Answer: B

Explanation:

Question: 215

A company uses a model-driven app.

You add several columns to a form.

Users state the new columns do not appear on the form.

You need to fix the issue.

What should you do?

- A. Ensure columns are in one section of the form only.
- B. Copy the form and rename it.
- C. Publish the form.
- D. Create a Power Automate flow.
- E. Create a business rule.

Answer: E

Explanation:

Question: 217

DRAG DROP

A company uses a model-driven app for its sales team.

You must customize a form to meet the following requirements:

- If a check box is checked, a hidden field must appear.
- The form must display a list of customers and fields about customers.

You need to identify the components a developer must configure to meet the requirements. What should you identify?

Components

- Column
- View
- Form
- Table

Answer Area

Requirement
Hidden field appears
List of customers and fields displays

Component
; Component
[Component

Answer:

Explanation:

Form

Table

Question: 218

You are developing reports for a company.

You must create visualizations that include the following data:

Invoices due from a third-party enterprise resource planning (ERP) system

Number of calls made to the client from Microsoft Dataverse

Microsoft Excel file data

The reports must be displayed in a single page.

You need to create the visualizations.

What should you use?

- A. deployment pipelines
- B. tables
- C. columns
- D. dashboards

Answer: D

Explanation:

Question: 219

A company is implementing Power Automate to streamline operations.

The head of customer support relations needs a Power Automate flow that texts a manager when an email meets the following criteria:

- The email is sent as high priority.
- The email is from a customer.

You need to identify how the flow's decision point will know whether the criteria are met. What should you use?

- A. data operations
- B. expressions
- C. variables
- D. actions
- E. triggers

Answer: C

Explanation:

Question: 220

You are using the Power BI service to view a visual on a report that has been shared with you. You need to

add the visual to a dashboard as a tile. Which action should you perform?

- A. Copy
- B. Spotlight
- C. Export data
- D. Pin

Answer: D

Explanation:

Question: 221

HOTSPOT

You are creating Power BI visualizations.

You need to display the visuals where a user can perform each function.

Which solution should you use? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Make decisions by analyzing high-level KPIs.

Drill down into the details of a visual.

Solution

Power BI service
Power BI Desktop
Power BI dashboards

Power BI reports
Power BI Desktop
Power BI dashboards

Answer:

Explanation:

Answer Area

Requirement

Make decisions by analyzing high-level KPIs.

Drill down into the details of a visual.

Solution

Power BI Desktop

Power BI reports

Question: 222

You test a business process flow in a sandbox environment.

When you complete testing, you must copy the business process flow to a production environment without bringing any data or other modifications with it.

You must meet the requirements.

What should you do?

A. Export the default solution.

- B. Export the form that contains the business process flow to a separate solution.
- C. Add the business process flow to a separate solution. Export the solution.
- D. Create a view and export the view.

Answer: A

Explanation:

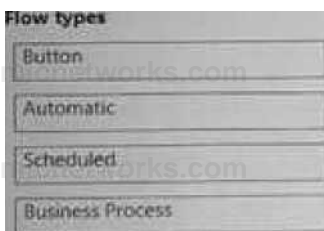
Question: 223

DRAG DROP

You plan to create a model-driven app for a company that sells plants and garden supplies. The app must meet the following requirements:

- Automatically send email to a customer when a record is modified.
- Ensure that all sales people follow the same steps when processing sales.

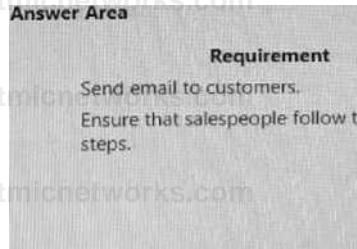
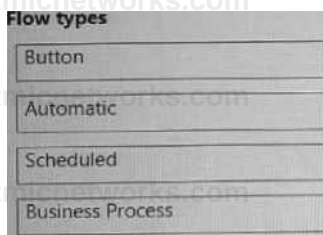
You need to create Power Automate flows for the app.



| Aniwcr Area | | |
|---|-----------------|--|
| Requirement | Flow 'VP' steps | |
| Send email 10 customefs Fnsute that salespeople follow the same | | |

Answer:

Explanation:



Question: 224

You are creating a canvas app to enable users to order tickets. You create an input field for users to input the number of tickets to order.

Users must order a maximum of four tickets and a minimum of two tickets. If a user enters a number except 2, 3, or 4, the input field must display in red. If a user enters the numbers 2, 3, or 4, the input field must display in green.

You need to color the input field based on the user input.

What should you use?

- A. formula
- B. calculated column
- C. gallery
- D. connector

Explanation:

Answer: A

Question: 225

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| | Yes | No |
|--|-----|----|
| Statements | | |
| Stages are added under each step of a business process flow design. | | |
| Power Automate desktop flows can be used to copy a file to a folder on your local machine. | | |
| Power Automate flows can be copied to a separate solution for export to another environment. | | |

Answer:

Explanation:

| Answer Area | | |
|--|-----|----|
| | Yes | No |
| Statements | | |
| Stages are added under each step of a business process flow design. | | |
| Power Automate desktop flows can be used to copy a file to a folder on your local machine. | | |
| Power Automate flows can be copied to a separate solution for export to another environment. | | |

Question: 226

DRAG DROP

A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.

The solution has the following requirements:

- Customers can log on to a secure website and view the progress of customer service tickets.
- Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.
- Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

You need to use Microsoft Power Platform technologies to implement the solution.

Which technology should you use? To answer, drag the appropriate technologies to the correct requirements. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies

Power Apps portals

Power Automate

Canvas apps

Answer Area

Requirement

Customers can log on to a secure website and view the progress of customer service tickets.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams

Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

Technology



Answer:

Explanation:

Technologies

Power Apps portals

Power Automate

Canvas apps

Answer Area

Requirement

Customers can log on to a secure website and view the progress of customer service tickets.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams

Create a custom page showing a gallery of pictures within the Dynamics 365 Customer Service app.

Technology

Power Apps portals

Power Automate

Canvas apps

Question: 227

HOTSPOT

A company plans to implement Power BI.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements

Yes

No

Power BI Report Builder is the only tool used to create reports to be published to the Power BI service, o

0

Power BI service can include calculated columns.

0

Power BI Desktop can include calculated columns.

0

Answer:

Explanation:

Answer Area

Statements

Power BI Report Builder is the only tool used to create reports to be published to the Power BI service.

Yes

No

Power BI service can include calculated columns.

Power BI Desktop can include calculated columns.

Question: 228

A company plans to move an on-premises customer service data management system to a cloudmanaged solution.

The customer service application must be replaced by a model-driven application. The company uses Microsoft SQL Server Integration Services (SSIS) packages to move data from the on-premises database system to a third-party enterprise resource planning (ERP) system.

You need to replace the SSIS packages for data transfer.

What should the company use in place of the packages to move the data?

- A. Microsoft Azure Data Lake
- B. Power Virtual Agents
- C. Data Migration Framework
- D. Power Platform connector

Answer: C

Explanation:

Question: 230

You create a canvas app that uses a Microsoft Excel spreadsheet as a data source.

The spreadsheet contains a list of pets. Each column in the spreadsheet is a different attribute about a pet.

You need to create an interface to allow users to save a new pet record to the spreadsheet.

What is the minimum number of controls you need to implement to create the interface?

- A. One control: an edit form control
- B. Two controls: an edit form control and a button control
- C. Three controls: a text input control, a date picker control, and a combo box control
- D. Four controls: a text input control, a date picker control, a combo box control, and a button control

Answer: B

Explanation:

Question: 231

You create a Power Apps app and Power Automate flow.

You need to combine multiple types of field values into a single string value and format the string.

What should you use?

- A. switch
- B. environment variable
- C. expression
- D. condition

Answer: C

Question: 232

A company creates canvas apps for its sales team.

A user creates a canvas app from a data source.

You need to determine the screens created.

Which three screens should you identify? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. welcome

B. edit/create

C. browse

D. details

E. delete

Answer: B, C, D

Explanation:

Question: 234

DRAG DROP

A customer service department uses Microsoft Dynamics 365 Customer Service to manage repair requests. The repair team tracks their efforts using a Microsoft SharePoint list. The company must use Microsoft Power Platform to connect the repair team with the Dynamics 365 Customer Service solution. The solution must meet the following requirements:

| Requirement Number | Requirement |
|--------------------|--|
| Requirement 1 | From a custom page in the Dynamics 365 interface allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item and add notes for the repair team. |
| Requirement 2 | Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards. |
| Requirement 3 | Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a repair team member completes a repair. |

You need to implement the appropriate technologies to meet the requirements.

Which technologies should you use? To answer, drag the appropriate technologies to the correct scenarios. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technology*

[Microsoft Power BI

| Canvas app

[Microsoft Power Automate

| Microsoft Power Virtual Agents chatbot |

Answer Area

Scenario Technology

Requirement 1

Requirement 2

Requirement 3 | _____

Answer:

Explanation:

Technologies

| |
|--|
| Microsoft Power BI |
| Canvas app |
| Microsoft Power Automate |
| Microsoft Power Virtual Agents chatbot |

Answer Area

Scenario

Technology

| | |
|---------------|--|
| Requirement 1 | Microsoft Power Automate |
| Requirement 2 | Microsoft Power BI |
| Requirement 3 | Microsoft Power Virtual Agents chatbot |

Question: 235

A company is using Power Virtual Agents with Dynamics 365 Customer Service.

You create a new topic. The topic performs as expected during testing.

Customers report that the new topic is not visible in the frequently asked questions section of the company's website.

You need to ensure customers can see the new topic.

What should you do?

- A. Analyze the chatbot
- B. Paste the link to the website
- C. Publish the topic.
- D. Create a new variable.
- E. Delete and recreate the topic.

Answer: C

Explanation:

Question: 236

A company uses a Microsoft Excel spreadsheet to record raw material quality daily

The company's chief technology officer (CTO) wants to use a model-driven app to record the information.

The chief executive officer (CEO) will fund the development of the app for the CTO only if the CEO understands the benefits of using a model-driven app.

You need to identify the benefits of model-driven apps

Which two benefits of using a model-driven app should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point

- A. Users may use the same app on a mobile device, a tablet or a PC.
- B. The app contains prebuilt tables, forms, and views that reduce development time.
- C. Both staff members and anonymous users may use the app.
- D. The app may continue to use the existing Excel spreadsheet as a source of data.

Answer: A, B

Explanation:

Question: 237

DRAG DROP

A company uses Microsoft Power Apps and Microsoft Azure to modernize its mobile workforce.

The company needs to identify solutions for three use cases:

- * An app to audit retail store displays with a tablet-specific layout for its unique screen dimensions
- * An app to create sales orders that uses business process flows
- * An app to display product information that uses data for a Microsoft Dataverse instance,

Microsoft

Excel, and Microsoft Sharepoint

You need to identify the correct app types to use.

Which apps should you use? To answer, drag the appropriate app types to the correct apps. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

App types

Logic

Canvas

Model-driven

Answer Area

App

App to audit retail store displays

App to create sales orders

App to display product information

App type

| |
|--|
| |
| |
| |

Answer:

Explanation:

App types

Logic

Canvas

Model-driven

Answer Area

App

App to audit retail store displays

App to create sales orders

App to display product information

App type

Canvas

Model-driven

Canvas

Question: 238

A company uses Microsoft Power Platform to monitor social media.

You create a Power Automate cloud flow to process social messages that positively mention the company and its product.

You need to choose a connector to perform sentiment analysis on the social media messages.

Which two connectors can you use in the flow? Each correct answer presents solution.

NOTE: Each correct selection is worth one point.

- A. Azure Communication Services Chat
- B. Language-Question Answering
- C. Azure Cognitive Service for Language
- D. AI Builder
- E. Azure Application Insights

Answer: C, D

Explanation:

Question: 239

DRAG DROP

You create a Power Pages site to share Microsoft Dataverse data with external customer.

Customer must be authenticated to view data.

Which component should you use for each requirement? To answer, drag the appropriate component to the correct requirements. Each component may be used more once than once, or not at all. You may need to drag the spilt bar between panes or scroll to view content.

| Components | Requirement | Component |
|------------|--|-----------|
| Form | Collect cats from customers and store the data in a table. | |
| iFrame | Display multiple rows from a table | |
| List | | |
| Section | | |

Answer:

Explanation:

Components

Answer Area

- Form
- Iframe
- List
- Section

Requirement

- Collect data from customers and store the data in a table.
- Display multiple rows from a table

Component

- form
- List

Question: 240

A company is considering using Power Pages for its website.

You need to identify the capabilities of Power Pages.

What are two capabilities of Power Pages? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Supporting multiple language
- B. Creating customized styling for each user
- C. Providing low-code websites hosted as a service
- D. Supplying OData feeds

Answer: A, C

Explanation:

Question: 241

DRAG DROP

Match each type of Power Apps app to its capability.

To answer, drag the appropriate app type from the column on the left to its capability on the right.

Each app type may be used once, more than once, or not at all

NOTE Each correct match is worth one point.

App types

- Canvas app
- Model-driven app

Answer Area

Capability

- Enables fully customizable layout design, and color scheme
- Connects to multiple data sources
- Uses business process flows to guide users through a data entry process
- Scans barcodes

App type

Answer:

Explanation:

App types

- Canvas app
- Model-driven app

Answer Area

Capability

- Enables fully customizable layout design and color scheme
- Connects to multiple data sources
- Uses business process flows to guide users through a data entry process
- Scans barcodes

App type

- Canvas app
- Canvas app
- Model-driven app
- Canvas app

Question: 242

A company is considering using Power Pages for its website.

You need to determine whether the use cases for Power pages meet the company's requirements.

What is a use case Power Pages?

- A. Performing repetitive tasks
- B. Sharing data with customers
- C. Building mobile apps for iOS
- D. Creating visualizations of data

Answer: B

Explanation:

Question: 243

A company stores its customer warranty information in Microsoft Dataverse.

Authenticated and authorized customers must be able to access their own warranty information without requiring a user-assigned Microsoft Power Platform license.

You need to share warranty information with these customers.

What should you use?

A. Canvas app

B. Model-driven app

C. Power BI report

D. Power Pages site

Answer: D

Explanation:

Question: 244

The front desk of a hotel uses a model-driven app to check in guests.

The hotel wants to create a canvas app for the housekeeping staff to manage cleaning supplies. The canvas app will connect to a new instance of Microsoft Dataverse.

You need to create a new environment for the housekeeping staff.

What should you use?

A. Microsoft Azure portal

- B. Power Apps maker portal
- C. Microsoft 365 admin center
- D. Microsoft Power Platform admin center

Answer: D

Explanation:

Question: 246

A company creates canvas apps that use a data source from its sales team.

To meet company device policies, you must determine the available app formats the sales team can select when the sales team creates the canvas.

You need to determine the available app formats.

Which two app formats should you select? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Mobile
- B. iOS
- C. Desktop
- D. Tablet
- E. Android

Answer: A, D

Explanation:

Question: 247

A company currently does not separate testing, development, and production as per standard Application Lifecycle Management (ALM) protocol. The company uses Power for accounting and sales processes.

The company needs login only one login account per user. The company also must prevent developing and testing from impacting production.

You need to implement a solution to meet the requirements.

Which method should you select?

- A. separate Microsoft Azure Storage Blobs
- B. separate connectors
- C. separate tenants
- D. separate environments

Answer: D

Explanation:

Question: 248

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| Statement | Yes | No |
|--|--------------------------|-------------------------------------|
| You can embed a canvas app in a Microsoft Forms form to collect user feedback | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| You can embed a canvas app within a Power Platform model-driven app | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Answer:

Explanation:

Answer Area

| Statement | Yes | No |
|---|-------------------------------------|-------------------------------------|
| You can embed a canvas app in a Microsoft Forms form to collect user feedback. | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| You can embed a canvas app within a Microsoft Excel worksheet to allow users to interact with data in a structured way. | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| You can embed a canvas app within a Power Platform model-driven app | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Question: 249

An airline company wants to use Power Apps to manage its lost luggage desk.

You need to determine whether the company should build a canvas app or a model-driven app.

Which two questions should you ask to determine which type of app the company should use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Will the app builders have coding skills?
- B. Which Microsoft Azure Active Directory (Azure AD) users or groups will use the app?
- C. Does the app need to use a specific layout?
- D. Which data sources will be used?
- E. Will the app be used with mobile or tablet devices?

Answer: C, D

Explanation:

Question: 250

A company uses a model-driven app to record customers' dietary preferences.

You need to change the order of the columns in a personal view that you created on the Contact table.

Where should you change the order?

- A. Model-driven app
- B. Microsoft Power Platform admin center
- C. App designer
- D. Power Apps Studio

Answer: A

Explanation:

Question: 253

DRAG DROP

You need to read data from a Microsoft Excel file into Microsoft Dataverse and then copy that data into an enterprise resource planning (ERP) system.

You need to configure the connector.

What should you use? To answer, drag the appropriate operations to the correct actions. Each operation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Operations

- Trigger
- Action
- Business process flow
- Business rule

Answer Area

Action

- Import into Microsoft Dataverse.
- Synchronize data to ERF system.

Operation

Answer:

Explanation:

Operations

- Trigger
- Action
- Business process flow
- Business rule

Answer Area

Action

- Import into Microsoft Dataverse.
- Synchronize data to ERP system.

Operation

- Trigger
- Business process flow

Question: 254

You are developing a Microsoft Power Platform solution. The solution uses data stored in Microsoft Excel, a Microsoft Dataverse database, and an Azure SQL database.

You must create several visuals to enable the data to display on a screen without moving the data out of its source location.

You need to create the visuals.

Which tool should you use?

- A. Power Virtual Agents
- B. Power Automate
- C. Power BI
- D. Power Platform Center of Excellence Starter Kit

Answer: C

Explanation:

Question: 255

DRAG DROP

You are assigning record level privileges for Power Apps and Model-Driven Apps.

Which privilege should you use to ensure access for each scenario? To answer, drag the appropriate privileges to the correct requirements. Each privilege may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Privileges

| Append Assign

Share

Answer Area

Requirement

Privilege

Allow users to grant access to a record they own to other users.

Grant ownership of a record to another user.

Allow the users to associate the current record with another record.

Empty privilege selection boxes for each requirement.

Answer:

Explanation:

Privileges

Append | Assign

Share

Answer Area

Requirement

Privilege

Allow users to grant access to a record they own to other users.

Grant ownership of a record to another user.

Allow the users to associate the current record with another record.

Share, Assign, Append privilege selection boxes.

Question: 256

DRAG DROP

A company uses Power BI.

The company wants to use AI Insights in Power BI to make data-driven decisions.

You need to select the appropriate insight type for each requirement.

Which insight types should you select? To answer, drag the appropriate insight types to the correct requirements. Each insight type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Insight types

| Anomalies

| Key Performance Indicator (KPI) analysis

Trends

Answer Area

Requirement

Insight type

Evaluate the current value against a defined target.

Identify data that is outside the boundary of normally expected values.

Find patterns in time-series data.

Answer:

Explanation:

Insight types

Anomalies

Key Performance Indicator (KPI) analysis

Trends

Answer Area

Requirement

Evaluate the current value against a defined target. Key Performance Indicator (KPI) analysis Identify data that is outside the boundary of expected values.

Find patterns in time-series data.

Insight type

Trends

Question: 257

HOTSPOT

A company is building a Power Virtual Agents chatbot to assist employees.

You need to select the features the bot will use when employees request time off.

Which features should you select? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Answer:

Step

An employee opens the conversation by saying, 'I need to take time off.'

The chatbot requests the employee's location.

The chatbot recognizes the name of the city the employee provides,

The chatbot creates the time off request in the human resources system.

Feature

Action

Action

Entity

Trigger phrase

Show or message node

Action

Show a message node

Trigger phrase

Trigger phrase

Entity

Show a message node

Trigger phrase

Action

Action

Entity

Show a message node

Explanation:

Answer Area

Step

An employee opens the conversation by saying, 'I need to take time off.'
The chatbot requests the employee's location.
The chatbot recognizes the name of the city the employee provides.
The chatbot creates the time off request in the human resources system.

Feature

Action
Show a message node
Trigger phrase
Action

5

Question: 258

HOTSPOT

A tutoring company has developed and deployed a model-driven app for the administration staff and a canvas app for teachers. Instructions: For each of the following statements, select Yes if the statement is true.

Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements

Yes

No

Teachers can access the canvas app by using desktops and mobile devices.

Only assignments of security roles are required for canvas app access.

Administration staff can create personal views and dashboards in the model-driven app.

Answer:

Explanation:

Answer Area

Statements

Yes

No

Teachers can access the canvas app by using desktops and mobile devices

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Only assignments of security roles are required for canvas app access.

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Administration staff can create personal views and dashboards in the model-driven app.

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Question: 259

HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes No

Power Virtual Agent chatbots can be created directly in Microsoft Teams.

Power Virtual Agent chatbots can use the hot testing feature directly within Microsoft Teams.

Answer:

Explanation:

Answer Area

Statement

Yes No

Power Virtual Agent chatbots can be created directly in Microsoft Teams.

Power Virtual Agent chatbots can use the hot testing feature directly within Microsoft Teams.

Question: 260

A company uses a custom-built system to record financial data that runs on a manager's machine.

The system does not have an API. New customer details must be manually entered into the system by the manager from a central spreadsheet. The user interface of the system contains the complex business logic that is needed for the manual customer data entry process.

You need to ensure that new customer details can be entered into the system automatically by using Power Automate.

Which type of flow should you create?

- A. business PROCESS
- B. desktop
- C. automated cloud

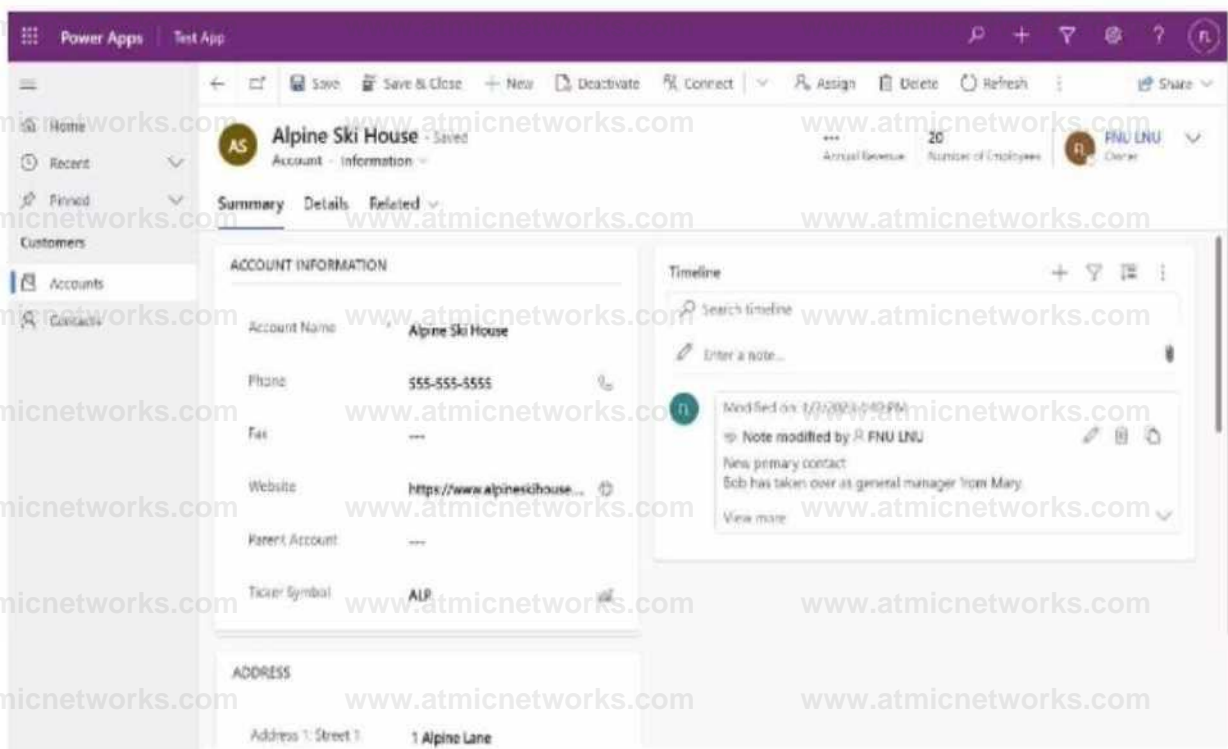
D. instant cloud

Answer:
B

Explanation:

Question:
261

A user requests removal of the fax column from the following form in a model-driven app:



You need to remove the fax column.

Which form should you open in the app designer?

- A. Alpine Ski House
- B. Summary
- C. Information
- D. Account

Answer: D

Explanation:

Question: 262

You create a canvas app by using the option labeled Start from data.

a. You connect a spreadsheet that contains customer records. The customer records are displayed in a list on a screen labeled Browse.

You need to modify a property of the control on the screen.

Which control should you modify?

A. Display form

B. Icon

C. Search

D. Gallery

Answer: D

Explanation:

Question: 263

HOTSPOT

A company plans to implement Power Platform solutions.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Users can interact with canvas apps directly in Microsoft SharePoint and Teams

Yes No
C 1

Users can interact with model-driven apps directly in Microsoft SharePoint and Teams

1

Answer:

Explanation:

Answer Area

Users can interact with canvas apps directly in Microsoft SharePoint and Teams

Yes

No

Users can interact with model driven apps directly in Microsoft Power Apps and Power Automate

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Question: 264

You are implementing Power Apps for a company.

Data from an online proprietary accounting system must be automatically updated every four hours in Microsoft Dataverse without creating duplicates. Only changes to the data must be added.

Thousands of records are added per hour.

You need to set up the technology to ensure that the data is integrated every four hours.

What should you do?

- A. Create a custom connector.
- B. Create a Cloud flow that exports and imports the data.
- C. Export all data to Azure Blob storage.

Answer: B

Explanation:

Question: 265

DRAG DROP

A company uses Microsoft power platform to manage support tickets.

Customers submit support requests by sending an email to a support email address.

All high-priority emails must be logged into a Microsoft Excel sheet for historical purposes.

You need to identify the components that are required for logging the email in Excel.

Which components should you use? To answer, drag the appropriate components to the correct requirements.

Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Note: Each correct selection is worth one point.

| Requirement | Component |
|--|-----------|
| Start a workflow when an email is sent to a specific email address. | |
| Evaluate whether an email is high priority in the flow by using an If condition. | |
| Create a row in Excel with information about incoming high-priority email. | |

Answer:

Explanation:

| Requirement | Component |
|--|-----------|
| Start a workflow when an email is sent to a specific email address. | Trigger |
| Evaluate whether an email is high priority in the flow by using an If condition. | Action |
| Create a row in Excel with information about incoming high-priority email. | Connector |

Question: 266

HOTSPOT

A company uses Microsoft Dataverse to manage business data.

You need to import data into Dataverse from other data sources by using dataflows.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Explanation:

Answer Area

Question: 267 HOTSPOT

A company creates a canvas app that allows employees to manage their vacation. The app also contains the company's holiday closures, as show in the following graphic.

Statements

You can access data sources in a dataflow by Using the connectors that are used with Power Automate.

Yes No

*

You can use Power Query to shape and transform the data in a dataflow.

*

You can run dataflows on a schedule to refresh toe data in Daraverse

^

0

Statements

You can access dale sources in a dataflow by Unrig the cornnciws that are used with Power Automate.

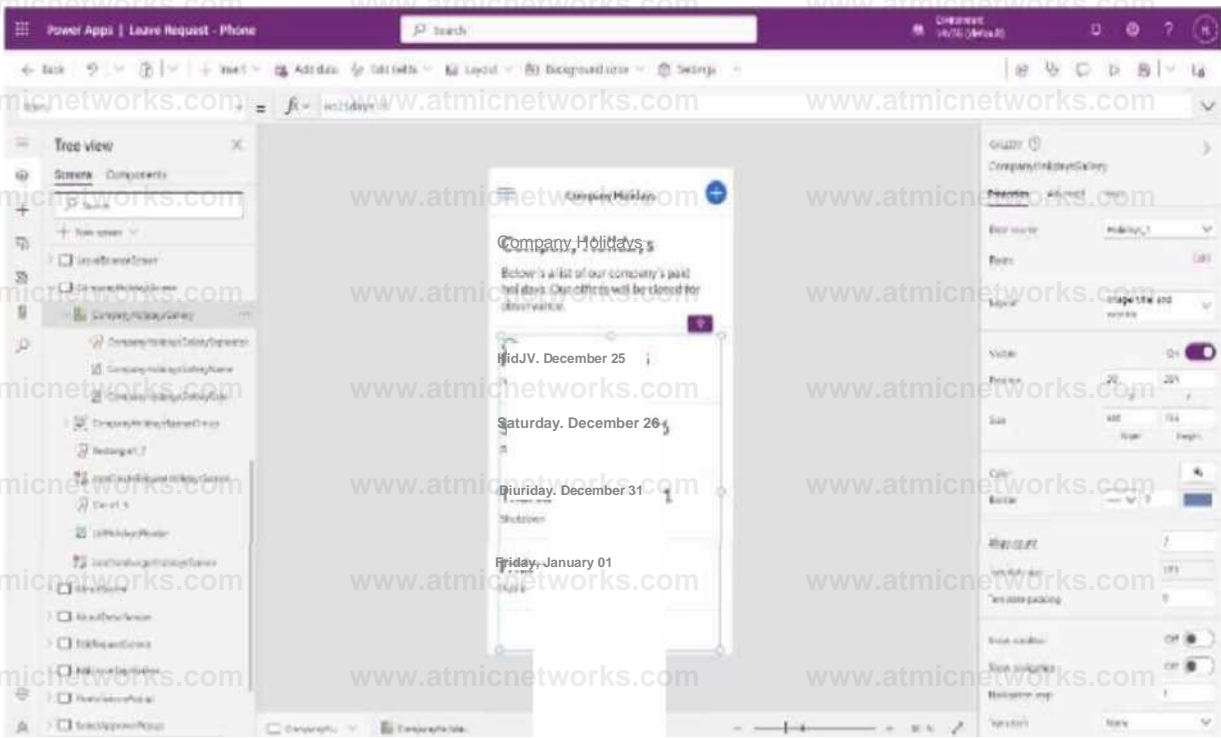
Yes

No

You can use Power Query to shape ar d transform the data in a dataflow.

You can run dataflows on a schedule to refresh the data in Datayerse

Answer



Use the drop-down menu to select the answer choice that answers each question based on the information presented in the graphic.

NOTE: Each correct selection is worth one point

Answer Area

Questions

What is the name of the gallery control that is selected?

Which icon in the top-right corner of the screen should you select to test the app?

What should you change to update the format of the dates to DD/MM/YYYY?

Answer choice

- CompanyHolidaysGallery
- CompanyHolidaysGallery
- Holidays_1
- Company Holidays
- Play
- Stethoscope
- Play
- Speech bubble
- data source
- formula
- control
- data source

Answer:

Explanation:

Question: 268

You build a custom AI Builder model and use it in Power Automate cloud flows. Users report that they are not able to use the model in their flows. You need to allow users to access the model in their flows. Which action should you perform on the model?

- A. edit
- B. share
- C. train
- D. publish

Explanation:

Answer: C

Question: 269

HOTSPOT

A company uses a model-driven app to manage its sales process.

You are creating a Power Automate cloud flow that will send you a message in Microsoft Teams when a new order is recorded in Microsoft Dataverse.

How should you configure the flow? Select the answer that correctly completes the sentence.

Answer Area

To determine when the flow will start, you must select when an action a formula
a trigger

Answer:

Explanation:

Answer Area

To determine when the flow will start, you must select a trigger *

Question: 270

A hotel develops a housekeeping checklist for its housekeeping staff to use when they finish cleaning a room.

The housekeeping staff must be able to use their mobile device to add a check mark for each completed task and take a picture of the prepared bed.

The results of the checklist for each room must be stored in a SharePoint list.

You need to select the Microsoft Power Platform component that fulfills the requirement.

Which component should you select?

- A. Power Pages site
- B. Power Virtual Agents Chabot
- C. Power BI report
- D. Model-driven app
- E. Canvas app

Answer: E

Explanation:

Question: 271

HOTSPOT

A company uses Microsoft Power Platform to connect to multiple data sources and manage business data. The low-code components in Microsoft Power Platform must be able to create and update data in these data sources.

You need to access the required data by using Microsoft Power Platform components.

Which component should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Requirement | Component |
|--|--|
| Update data in an API hosted in Azure. | <ul style="list-style-type: none">Custom connectorMicrosoft DataversePower Query |
| Update files in SharePoint document library folders. | <ul style="list-style-type: none">Power QueryMicrosoft Teams connectorMicrosoft DataversePower QueryStandard connector |
| Ingest and transform data into Microsoft Dataverse by using dataflows. | <ul style="list-style-type: none">Microsoft DataversePower QueryStandard connector |

Answer

Explanation:

Answer Area

| Requirement | Component |
|--|---------------------|
| Update data in an API hosted in Azure. | Custom connector |
| Update files in SharePoint document library folders. | Power Query |
| Ingest and transform data into Microsoft Dataverse by using dataflows. | Microsoft Dataverse |

Question: 272

HOTSPOT

Institutions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| Statements | Yes | No |
|---|-----|----|
| A Microsoft Power Platform environment must contain a Microsoft Dataverse database. | | 0 |
| An app created in an environment Can only connect to the data sources that are deployed in the same environment. | | 0 |
| Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams. | 0 | |

Answer:

Explanation:

Answer Area

| Statements | Yes | No |
|---|----------------------------------|----------------------------------|
| A Microsoft Power Platform environment must contain a Microsoft Dataverse database, | <input type="radio"/> | <input checked="" type="radio"/> |
| An app created in an environment can only connect to the data sources that are deployed in the same environment | <input checked="" type="radio"/> | <input type="radio"/> |
| Microsoft Dataverse for Teams environments are automatically created for all members of the team when you create a Microsoft Power Platform app in Microsoft Teams. | <input checked="" type="radio"/> | <input type="radio"/> |

Question: 273

HOTSPOT

You are creating a model-driven app.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| | Yes | No |
|---|-----------------------|-----------------------|
| To add entities to an app, entities are dragged onto the app canvas from the components area. | <input type="radio"/> | <input type="radio"/> |
| View definition is created in the component area of the app designer. | <input type="radio"/> | <input type="radio"/> |
| You must save, validate, and publish your app for others to see the Q changes. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Answer Area

| | Yes | No |
|---|----------------------------------|----------------------------------|
| To add entities to an app, entities are dragged onto the app canvas from the components area. | <input type="radio"/> | <input checked="" type="radio"/> |
| View definition is created in the component area of the app designer. | <input checked="" type="radio"/> | <input type="radio"/> |
| You must save, validate, and publish your app for others to see the S changes. | <input type="radio"/> | <input type="radio"/> |

Question: 274

HOTSPOT

You build solutions based on Microsoft Power Platform.

You want to generate predictions in Power Automate cloud flows by using machine learning (ML) models.

You need to choose how to build and train the ML models to perform predictions.

Select the answer that correctly completes the sentence.

Answer Area

Building and training no-code ML models for use with Microsoft Power Platform flows is performed by using

- Azure Machine learning
- AI Builder
- Azure Cognitive Services

Azure Cognitive Search

Answer:

Explanation:

Answer Area

Building and training no-code ML models for use with Microsoft Power Platform flows is performed by using

Azure Machine Learning

Question: 275

A company uses Microsoft Power Platform.

An administrator creates a new data loss prevention (DLP) policy.

You need to identify the Microsoft Power Platform components that must be updated to comply with the policy.

Which two types of components should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Automate cloud flows
- B. Canvas apps
- C. Power BI reports
- D. Model-driven apps
- E. Power Pages websites

Answer: C,E

Question: 276

HOTSPOT

An environmental agency creates tables named Specimen and Species in Microsoft Dataverse to record specimens that are collected on nature walks as well as their species. Some of the columns of the Specimen table are shown in the following image:

| Name | Dau TH* | Managed | CtalomiaNt | Aeguirad | tarcMw |
|-------------------|-----------------------|---------|------------|----------|--------|
| C-Hilly | P'Uah* | to | to | NO | hl. |
| MUfOnEew>T> | o Mtog | Kt | tee | Ne | HI |
| CHMMOU | * (in mg tyre | H* | to | Ms | HI |
| M*oCscutcaMMbe | @ ITRw n.ct** | to | to | to | res |
| UMIMdlh | P iUM* | TO | TO | TO | MU |
| MMfuenAnaeir | PIMW | TO | TO | TO | TO |
| I AW**OC.T | Tn "w lie" | to | HI | to | |
| a>H.Nim* | E vr*w tow III (MI to | to | to | to | to |
| OvwigiptIMMto | Pinww | to | IM | Ha | to |
| OwHnytot* | P UKbi | to | HI | *ft | fW |
| UWK*W | U IfcsM | to | to | to | to |
| Oxer JlinwCrMlaC- | liffjwa* | to | to | to | to |
| otaMMkl | r-U*"-s | ** | to | N# | UM |
| *tMjtoWM | aocrflewWni | *x | to | to | to |

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

| Statements | Yes | No |
|---|-----|----|
| Many specimens can be associated with a given species. | | |
| The Specimen table is organization owned. | | |
| The Name column is the primary key of the Specimen table. | | |

Answer

Explanation:

Answer Area

Statements

Yes

No

Many specimens can be associated with a given species.

The Specimen table is organization owned.

The Name column is the primary key of the Specimen table.

Question: 277

DRAG DROP

A manufacturing company is building a model-driven app to manage its warehouse. The app has two custom tables: Order and Batch.

You need to identify the appropriate component for each required function of the app.

Which component should you choose for each function? To answer, drag the appropriate components to the correct functions. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components

- Business process flow
- Business rule
- Dashboard
- View

Answer Area

Function

- Display a set of charts visualizing the order and batch data at the same time.
- Guide users through the standard process of picking and shipping an order.
- Show a list of all orders and allow users to reorder the columns.
- Make the shelf number mandatory on a form when a user records the aisle location of a batch

Component

-
-
-
-

Answer:

Explanation:

Components

- Business process flow
- Business rule
- Dashboard
- View

Answer Area

Function

- Display a set of charts visualizing the order and batch data at the same time.
- Guide users through the standard process of picking and shipping an order.
- Show a list of all orders and allow users to reorder the columns.
- Make the shelf number mandatory on a form when a user records the aisle location of a batch.

Component

- Dashboard
- Business process flow
- View
- Business rule

Question: 278

DRAG DROP

You create a Power Pages site to share Microsoft Dataverse data with external customers. Customers must be authenticated to view data.

a. You need to configure Power Pages.

Which component should you use for each requirement? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Form

Iframe

List

Section

Answer Area

Requirement

Collect data from customers and store the data in a table.

Display multiple rows from a table.

Component

Explanation:

Form

Iframe

List

Section

Answer Area

Requirement

Collect data from customers and store the data in a table.

Display multiple rows from a table.

Component

Form

List

Answer:

Question: 279

DRAG DROP

A company uses Dynamics 365 Sales. You have the following requirements:

- View analytics on accounts.
- The model-driven app must automatically send an approval form to a manager when the purchase price is greater than \$10,000.
- Create a chatbot for the webpage to interact with customer questions.

You must use Microsoft Power Platform to extend the capabilities of Dynamics 365 Sales. You need to select an application for each requirement.

Which application should you use? To answer, drag the appropriate application to the correct requirement. Each application may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Applications

Power BI

Power Automate

Power Virtual Agents

Power Portals

Answer Area

Requirement

View analytics on accounts. Automatically send approval. Create chatbot for webpages.

Application

Answer:

Explanation:

Applications

Answer Area

Power BI
Power Automate
Power Virtual Agents
Power Portals

Requirement

View analytics on accounts. Automatically send approval. Create chatbot for webpages.

Application

Power BI
Power Automate
Power Virtual Agents

Question: 280

You are creating a self-service solution to handle incoming sales support calls.

The solution must detect the caller's location and translate any information the caller provides from the caller's native language to English.

Which two components should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Virtual Agents
- B. Microsoft Dynamics 365 Remote Assist for mobile
- C. AI Builder Language Detection Model
- D. Microsoft Azure Cognitive Services

Answer: C, D

Explanation:

Question: 281

HOTSPOT

A company plans to use Power BI to visualize data.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| | Yes | No |
|--|-----------------------|-----------------------|
| Power BI allows users to create and consume visualizations in one view by using data from several different sources. | <input type="radio"/> | <input type="radio"/> |
| Power Platform uses Microsoft SQL Server databases to securely store and manage data used by business applications. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Answer Area

Power BI allows users to create and consume visualizations in one view by using data from several different sources. Yes No
Power Platform uses Microsoft SQL Server databases to securely store and manage data used by business applications.

Question: 282

DRAG DROP

A company creates a new instance of Microsoft Dataverse to store customer information.

Customer service agents require a simple, three-screen canvas app to interact with the Dataverse data. You need to create the app.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Choose whether to connect directly or thru gateway.
- Select Dataverse from the Start from section
- Create a Dataverse connection.
- Choose a table.
- Switch to the environment with Dataverse.

on-premises data

on-premises data

on-premises data

Answer Area

Answer:

Explanation:

Actions

Choose whether to connect directly or through an on-premises data gateway.

Answer Area

- 1 Select Dataverse from the Start from section.
- 2 Create a Dataverse connection.
- 3 Choose a table.
- 4 Switch to the environment with Dataverse.

Question: 283

HOTSPOT

A company plans to create Power Platform apps that use industry-standard and proprietary data sources.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement Yes No

Custom connectors can be used if a standard connector for the service is available

Custom connectors are supported in instant flows only.

Standard and custom connectors can be mixed within the same flow or app.

Answer:

Explanation:

Answer Area

Statement

Yes No

Custom connectors can be used if a standard connector for the service is available.

Custom connectors are supported in instant flows only.

Standard and custom connectors can be mixed within the same flow or app.

Question: 284

HOTSPOT

Your company has created a Power Virtual Agents chatbot to assist employees with common questions such as checking their vacation balances, office opening hours, and travel expense policies. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Power Virtual Agents capabilities

Statements

Yes No

To retrieve the user's vacation balance, the bot can use an action.

Topics are components the bot can recognize in user dialog, such as the name of a particular office.

A user needs to enter an exact trigger phrase for the bot to respond with appropriate information.

Answer:

Explanation:

Power Virtual Agents capabilities

Statements

Yes

No

To retrieve the user's vacation balance, the bot can use an action.

Topics are components the bot can recognize in user dialog, such as the name of a particular office.

A user needs to enter an exact trigger phrase for the bot to respond with appropriate information.

Question: 285

HOTSPOT

You are creating a Power Apps app. You want to ensure that the app can be used by individuals who have a vision impairment. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement

Ves No

Power Apps can use a screen reader without the need for a connector.

You can use an accessibility checker for Power Apps O O apps to check for accessibility violations and provide user interface tips.

Answer:

Explanation:

Answer Area

Statement

Yes

No

Power Apps can use a screen reader without the need for a connector.

You can use an accessibility checker for Power Apps

apps to check for accessibility violations and provide user interface tips.

Question: 286

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| Statements | Yes | No |
|--|-----------------------|-----------------------|
| You can connect to external resources with Power BI Desktop but not With the Power BI service. | <input type="radio"/> | <input type="radio"/> |
| You can build and edit Power BI reports by using Power BI Desktop or the Power BI service. | <input type="radio"/> | <input type="radio"/> |
| The only way to distribute a Power BI Desktop report is by sending the PBIX file to others. | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Answer Area

| Statements | Yes | No |
|--|----------------------------------|----------------------------------|
| You can connect to external resources with Power BI Desktop but not with the Power BI service. | <input checked="" type="radio"/> | <input type="radio"/> |
| You can build and edit Power BI reports by using Power BI Desktop or the Power BI service. | <input checked="" type="radio"/> | <input type="radio"/> |
| The only way to distribute a Power BI Desktop report is by sending the PBIX file to others. | <input type="radio"/> | <input checked="" type="radio"/> |

Question: 287

A company using Power Platform is implementing Power BI. The company plans to connect to several datasources and create reports and dashboards.

You need to identify the data sources they can connect to.

Which two data sources should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneNote
- B. Microsoft Dataverse
- C. Microsoft Excel
- D. Microsoft Word

Answer: B, C

Explanation:

Question: 288

A company uses a Power Apps canvas app to enter information. The canvas app uses a Microsoft SharePoint list to store information.

A user manually copies the information to a Microsoft Dataverse instance.

You must automate the manual process.

You need to create a solution to meet the requirement.

What should you do?

- A. Create a Power Automate cloud flow with no connectors.
- B. Create a Power Apps Component Framework (PCF) control for the OnSave event.
- C. Create a Power Automate cloud flow with a connector to email.
- D. Create a business process flow that calls a Power Automate desktop flow.
- E. Create a Power Apps Component Framework (PCF) control for the OnLoad events.

Answer: D

Explanation:

Question: 289

A company wants to use Power Automate to send email alerts to a specific employee whenever the company is mentioned in a Twitter post.

You need to create the flow.

From which two locations can you create the required flow? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. a browser
- B. Dynamics 365
- C. a desktop application
- D. a mobile app

Answer: B, D

Explanation:

Question: 290

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

| | Yes | No |
|---|-----------------------|----|
| The date and time are the triggers for a scheduled cloud flow. | <input type="radio"/> | |
| Cloud flows must be exported to a Microsoft Excel file to copy them to another environment. | <input type="radio"/> | |
| Users must create desktop flows to share them without being an Q administrator. | | |

Answer:

Explanation:

Answer Area

| | Yes | No |
|--|-----------------------|----------------------------------|
| The date and time are the triggers for a scheduled cloud flow. | <input type="radio"/> | <input checked="" type="radio"/> |

Cloud flows must be exported to a Microsoft Excel file to copy them to another environment

0

®

Users must create desktop flows to share them without being an administrator.

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®

Question: 291

DRAG DROP

A customer service manager runs a call center and support portal for customers seeking assistance.

The customer service manager learns customers are unhappy with support by reading reviews online, which has become a time-consuming task.

The customer service manager has the following requirements:

- Any negative reviews are automatically identified.
- Any negative review should generate an email notification to the customer service manager.

You need to identify the components to create a solution.

What should you identify to meet the requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Solutions |
|--------------------|
| Object detector |
| Power Automate |
| Text recognition |
| Sentiment analysis |

| Requirement |
|---|
| Identify negative language within the text of a review. |
| Send an email notification. |

| Solution |
|----------|
| |
| |

Answer:

Explanation:

| Solutions |
|--------------------|
| Object detector |
| Power Automate |
| Text recognition |
| Sentiment analysis |

| Requirement |
|---|
| Identify negative language within the text of a review. |
| Send an email notification. |

| Solution |
|--------------------|
| Sentiment analysis |
| Power Automate |

Question: 292

HOTSPOT

You create a Microsoft Power Automate flow.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

Yes No

A Power Automate flow button requires a user to provide input before clicking a flow button.

A Power Automate flow can only be triggered from .virtual buttons in software.

Answer:

Explanation:

Answer Area

Statement

Yes No

A Power Automate flow button requires a user to provide input before clicking a flow button.

A Power Automate flow can only be triggered from 0 .virtual buttons in software.

Question: 293

A company is undergoing a digital transformation by using Microsoft Power Platform. Departments in the company have the following requirements:

| Department | Requirement |
|------------------|--|
| Customer service | Allow customers without Microsoft Power Platform licenses to create their own account and log customer service tickets themselves. |
| Facilities | Allow technicians to take photos of warehouse equipment with their mobile devices and record details about equipment condition. |
| Finance | Automatically copy details from invoices received in a shared mailbox into the finance system. |
| Marketing | Create a list of key words and phrases used by customers who provided feedback. |

You need to determine which department can use a canvas app to meet its requirement. For which department should you develop a canvas app?

- A. Facilities
- B. Marketing
- C. Customer service
- D. Finance

Answer: A

Explanation:

Question: 294

You are building a canvas app to allow users to record their expenses. The app also will support screen readers for users with visual impairments.

You have the following requirements:

- Use a tool that identifies potential issues.
- Use a tool that provides suggestions for modifying the app.

You need a tool that meets the requirements. Which tool should you use?

- A. Flow Checker
- B. Microsoft Trust Center
- C. Microsoft Power Platform admin center
- D. Accessibility Checker

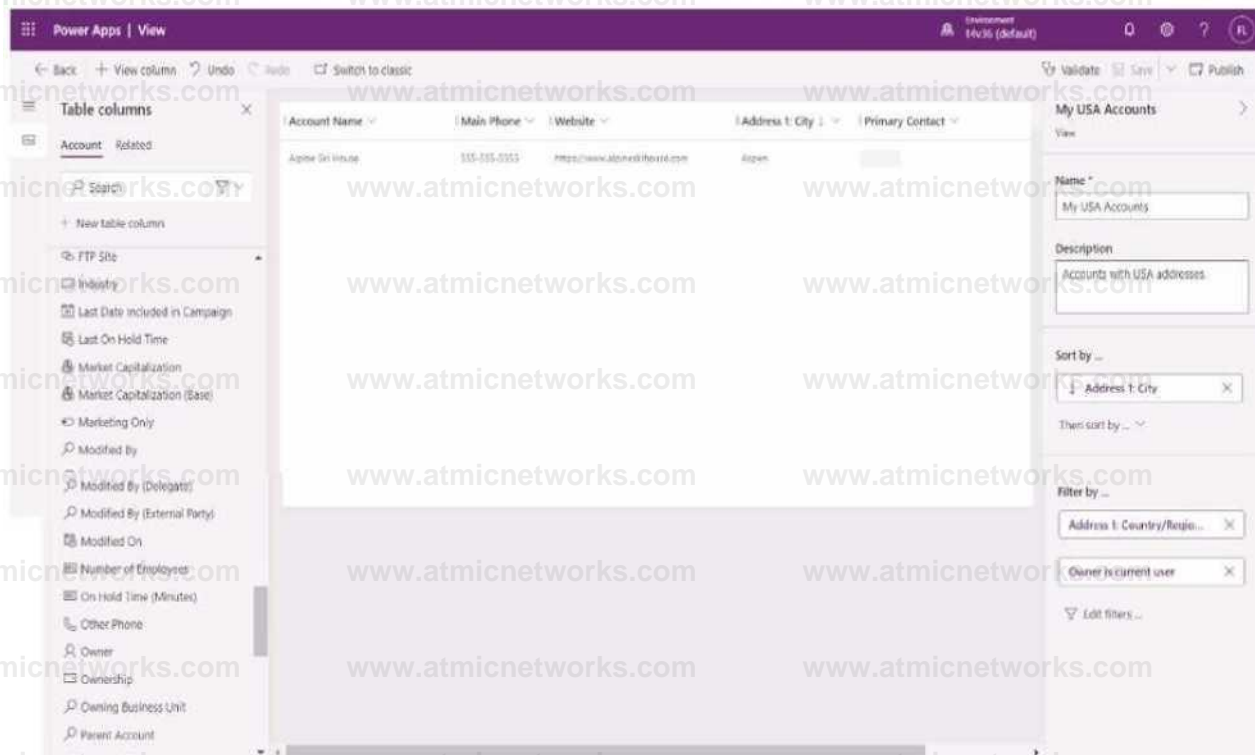
Answer: D

Explanation:

Question: 295

HOTSPOT

You save and publish the following view in the view designer:



For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area Statements

Yes

No

When you create a new account in the city of Boston, it will be shown as the second row.

All users will see the same number of rows in this view. To switch to this view, users should choose

Accounts with

USA addresses from the dropdown list.

Answer:

Explanation:

Question: 296
HOTSPOT

A company uses Power BI to report key performance indicators (KPIs). The company requires that the KPIs contain the following:

- Multiple widgets in a single canvas
- Visualization of data in a line chart

You need to implement the Power BI components.

Which components should you use? To answer select the appropriate options in the answer area.

Power BI components

Requirement

Multiple widgets in a single canvas

Power BI component



Visualization of data in a line chart



Answer:

Explanation:

Power BI components

Requirement

Multiple widgets in a single canvas

Power BI component

Dashboard

Visualization of data in a line chart

Question: 297

A company is building a model-driven app for employees to record customer orders.

The company requires that an alphanumeric customer identification number be manually recorded with each new customer record in Dataverse. The customer table is already configured.

You need to configure the customer identification number on the customer table in Dataverse. What should you use?

- A. column
- B. relationship
- C. dataflow
- D. table

Answer: A

Explanation:

Question: 298

DRAG DROP

You need to deploy a Power Pages site by using a template.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Create a connection to Microsoft Dataverse.
- Publish the site.
- Select a Microsoft Dataverse environment.
- Choose a template.
- Enter a name and web address.



Answer Area



Answer:

Explanation:

Actions

- Create a connection to Microsoft Dataverse.
- Publish the site.



Answer Area

- 1 Select a Microsoft Dataverse environment.
- 2 Choose a template.
- 3 Enter a name and web address.



Question: 299

A company requires a Power Pages site that uses one of the site design templates provided with Power Pages to build its website on.

You need to deploy the site.

Which three pages will be included in the site? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Summary
- B. Search results
- C. Home page
- D. Forums
- E. Contact us

Answer: B, C, E

Explanation:

Question: 300

DRAG DROP

A company evaluates Microsoft tools for its employees.

The company uses Microsoft Excel to enter potential customer information from trade shows. When potential customers create their first sale with the company, a Microsoft SharePoint list

records them as converted to a customer.

The company must report which trade shows convert the most potential customers to actual customers. You need to identify the tools that meet the requirements.

Which tools should you use? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

| Solutions | Requirement | Solution |
|----------------------|--|----------|
| Microsoft Forms | Create and maintain potential customers by using a custom user interface application for trade shows | |
| Microsoft Power BI | Create and maintain customers by using an interface application for the list in SharePoint | |
| Microsoft Power Apps | View a reporting dashboard that includes metrics on converted customers | |

Answer

Explanation:

| Solutions | Requirement | Solution |
|----------------------|--|----------------------|
| Microsoft Forms | Create and maintain potential customers by using a custom user interface application for trade shows | Microsoft Power Apps |
| Microsoft Power BI | Create and maintain customers by using an interface application for the list in SharePoint | Microsoft Power Apps |
| Microsoft Power Apps | View a reporting dashboard that includes metrics on converted customers | Microsoft Power BI |

Question: 301 DRAG DROP

You are planning to deploy power Pages websites.

You need to choose the appropriate type of template for each requirement for the websites.

Which types of templates should you use? To answer, drag the appropriate templates to the correct requirements. Each template may be used once, more than once, or not at an. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is north one point.

| Templates | Requirement | Template |
|-----------------------|---|----------|
| Blank page | Provide building Mods fen the site. | |
| Customer self-service | Create a site that allow* users to submit applications online | |
| Scenario-based | Create a site for Micros Dynamics 365 customers to access knowledge and support resources | |
| Site design | Create a site with a tingle home page | |

Answer:

Explanation:

Templates

| | | |
|-------------|-----------------------|----------------|
| Blank page | Customer self-service | Scenario-based |
| Site design | | |

Answer Area

Requirement
provide building Mods Jot the site.
Cresk 4 site ih+t alow uses to submit applications online
Create a site for Micrown 0/rw<5 365 customers To
access knowledge and support resources
Create a site wtB a wgle home page

Template
Siiieaesigti
SrerwrithMsed
Cuswnw self-service
Blank page]

Question: 302

A company plans to Implement customer engagement apps in Dynamics 565 Customer Service.

The company plans to deploy a portal that connects to Customer Service. Customers must be able to log in and access details about open cases.

You need to Identify the Microsoft Power Platform capability that provides the required functionality. Which solution should you use?

- A. Canvas app
- B. Model-driven app
- C. Power Pages site

Answer: B

Explanation:

Question: 303

HOTSPOT

You create a Power Automate cloud flow in a test environment.

You plan to migrate the flow to a production environment.

You need to add the flow to a solution.

Select the answer that correctly completes the sentence.

Power Automate apps

To Md the hOw 10 a solution. yCu need to use I the Power Amo rate maker portal
I Power Automate for Desktop

the Power Automate nuta porm

the Power Automate mobile app

Answer:

Explanation:

Power Automate apps

To Md the how TO a solution, you need to use the FtoAW Automate maker portal v

Question: 304

DRAG DROP

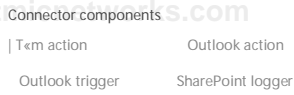
Your company uses a SharePoint list to track issues raised by customers.

You need to create a Power Automate cloud flow that will send an acknowledgement email to the customer when a new item is added to the SharePoint list. The low should then alert the customer

service team by posting a message on their Teams channel.

Which connector components should you use to complete the flow? To answer, move the appropriate connector component to the correct flow step. You may use each connector component once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.



Connector components



Answer:

Explanation:

Connector components



Connector components

Row step
Start the flow.
Send the email
Post the message

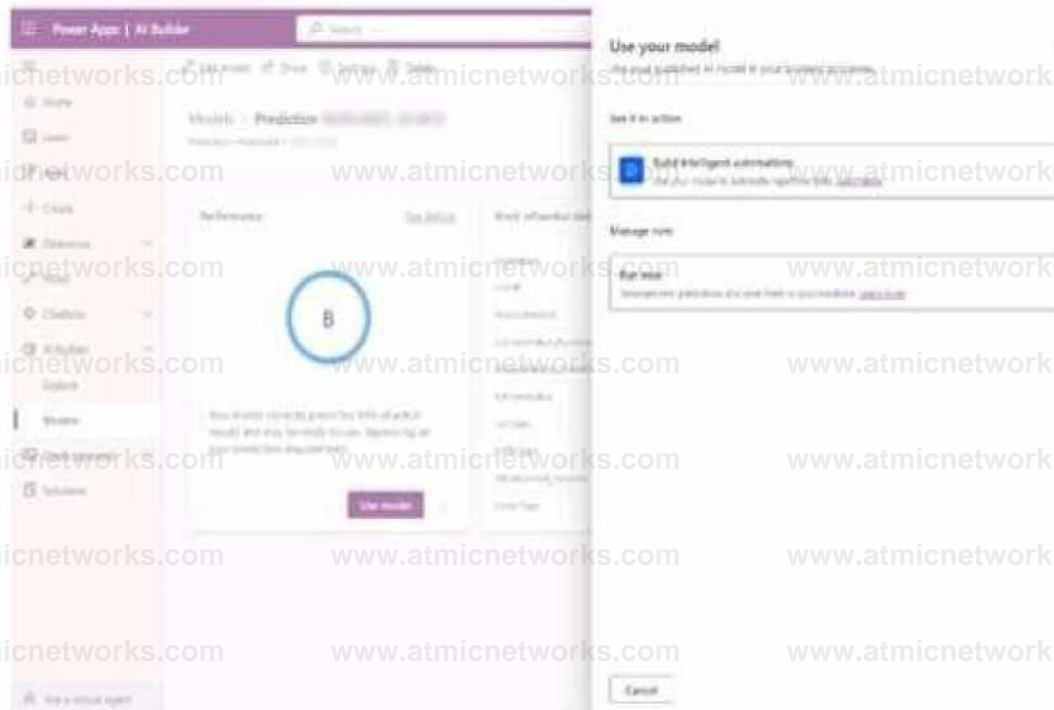
Connector component
SharePoint trigger
Outlook action
Teams action

Use the drop-down menus to select the answer choice that answers each question baser! on the information presented in the graphs.

Question: 305

HOTSPOT

You build an AI Builder prediction model that has the following details:



NOTE: Each correct selection is worth one point.

Answer Area

Questions

Where can you use the model?

What is the status of the model?

How is the model performing?

Answer choice

Model-driven app

Canvas app

Model-driven

Power Automate cloud flow

SiWM

Draft

Trained

Published

The model is worse than a random guess

The model is worse than a random guess

The model is slightly better than a random guess and is mostly correct

Answer:

Explanation:

Answer Area

Questions

Where can you use the model?

What is the status of the model?

How is the model performing?

Answer choice

Model-driven app

Trained

The model is worse than a random guess

Question: 306

HOTSPOT

A company plans to use Power BI to visualize data.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

- Power BI allows users to create and consume visualizations in one view by using data from several different sources. Yes No
- Power Platform uses Microsoft SharePoint Online lists to securely store and manage data used by business applications. Yes No

Answer:

Explanation:

Answer Area

- Power BI allows users to create and consume visualizations in one view by using data from several different sources. Yes No
- Power Platform uses Microsoft SharePoint Online lists to securely store and manage data used by business applications. Yes No

Question: 307

HOTSPOT

A company enhances its data by using an AI Builder prebuilt model.

The company determines that the model does not provide good results for the company is unique data.

You need to increase the accuracy of the predictions made by the model.

Select the answer that correctly completes the sentence.

Answer Area

You can increase the accuracy of the prebuilt model by adding data to the model, adding data to the model, adding Microsoft Dataverse to the environment, building a custom model

inserting the AI Builder control for the model into a canvas app

Answer:

Explanation:

Answer Area

You can increase the accuracy of the prebuilt model by adding data to the model.

Question: 308

You review a Power BI report about a company's sales data in Power BI.

You open an insight notification and observe that one of the company stores has a higher sales value than the target sales value in the previous quarter.

You need to identify the insight that is shown in the notification.

Which insight is used?

- A. key performance indicator (KPI) analysis
- B. significant anomaly
- C. trend reversal
- D. recent trend

Answer: A

Explanation:

Question: 311

DRAG DROP

A company is evaluating the use of Microsoft Power Automate to eliminate manual, repetitive tasks.

You need to recommend the appropriate type of Power Automate flow for each scenario.

Which type of Power Automate flow should you recommend? To answer, move the appropriate Power Automate flow types to the correct scenarios. You may use each scenario once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Power Automate flow types

- Desktop flow
- Instant cloud flow
- Automated cloud flow

Power Automate flows

Scenario

On Monday mornings, browse to a local news website and When a staff member calls in sick, post a message in the o' When the manager s mailbox receives an email with the su approval.

Answer:

Explanation:

Power Automate flow types

- Desktop flow
- Instant cloud flow
- Automated cloud flow

Power Automate flows

Scenario

On Monday mornings, browse to a local news website and log any weekend events.
 When a staff member calls in sick, post a message in the office Microsoft Teams channel.
 When the manager's mailbox receives an email with the subject Approval, send a Teams approval.

Power Automate flow type

- Desktop flow
- Instant cloud flow
- Automated cloud flow

Question: 312

DRAG DROP

A company wants to use a model-driven app for its sales team.

The Sales manager wants to ensure each team member can modify their own views without affecting other views. The IT manager wants to ensure the view is updated for all users.

You need to identify the type of view for the model-driven app.

Which view type will meet the requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

View Types

- personal
- public
- system

Model-driven app views

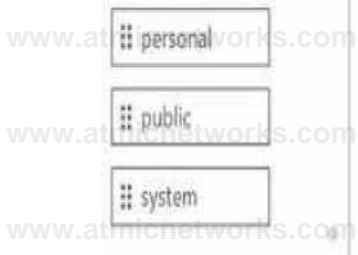
Requirement

Sales manager

IT manager

Explanation:

Answer:



Model-driven app views

Question: 313

A shipping company is evaluating Microsoft Power Platform services and capabilities.

The company requires an app that can track and manage stock items. The company has no existing data or images to assist with app creation.

You need to demonstrate the ease of the process to create an app and a data model by using natural language.

Which platform feature or option should you use for the demonstration?

Answer: A

Explanation:

Question: 314

A company uses Dataverse to store information about its products and stock levels.

The company requires a solution that allows existing customers and potential new customers to perform the following self-service actions:

- Locate information about available products.
- Register their information for marketing materials.
- Create their own orders.

You need to recommend a Microsoft Power Platform component that meets the requirements.

Which component should you recommend?

- A. Power BI
- B. Power Pages
- C. Canvas app
- D. Model-driven app

Answer: C

Explanation:

Question: 315

HOTSPOT

You work for a restaurant. The chef prepares the menu based on the availability of produce at the farmer's market. Every Friday evening, you open the farmer's market website to view the list of vendors who will attend the market on Saturday morning, copy the list into an email, and send it to the chef.

You need to use Power Automate to replace this manual task.

Select the answer that correctly completes the sentence.

Types of Power Automates

To open the website and read the data, you need to use a
automated **↑** flow.

automated
desktop instant scheduled

Answer:

Explanation:

Types of Power Automates

To open the website and read the data, you need to use a
automated **↑** flow.

Question: 316

You are creating a Power Pages website for a company.

You create the pages and provide branding for the site. You now must make the site visible across the internet. You need to select the tool to use to make the site available. Which tool should you use?

- A. Design Studio
- B. visual Studio Code
- C. Portal management app
- D. Power Automate maker portal

Answer: C

Explanation:

Question: 317

HOTSPOT

You are creating a Power Pages site for a company. The site will allow customers to track the progress of existing support requests and create new requests. You need to select the relevant data source for the Power Pages site. Select the answer that correctly completes the sentence.

Support request date source

New support requests will be added to



Dataverse
SQL Server

Answer:

Explanation:

Support request data source

New support requests will be added to Dataverse.

Question: 318

DRAG DROP

You are managing a custom model through its lifecycle in AI Builder.

You need to determine the earliest status the model should be in to perform actions.

What is the earliest status required for each action? To answer, drag the appropriate statuses to the correct actions. Each status may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Statuses | Action | Status |
|------------------------------------|---|------------------------------|
| <input type="checkbox"/> Draft | Test the performance of the model. | |
| <input type="checkbox"/> Published | Use the model in Power Apps and Power Automate a | Build the model and add data |

Answer:

Explanation:

| Statuses | Action | Status |
|------------------------------------|--|---|
| <input type="checkbox"/> Draft | Test the performance of the model. | <input checked="" type="checkbox"/> Trained |
| <input type="checkbox"/> Published | Use the model in Power Apps and Power Automate | <input checked="" type="checkbox"/> Published |
| <input type="checkbox"/> a Trained | Build the model and add data. | <input type="checkbox"/> [Draft |

Question: 319

DRAG DROP

A company uses a model-driven app to manage customer data.

The company requires updates to the account table main form. The updates must be made within the app. You need to make the required updates.

Which changes should you make to meet each requirement? To answer, drag the appropriate changes to the correct requirements. Each change may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Changes

Create a new column.

Edit the existing column.

Answer Area

Requirement

Require the city to be selected from a drop-down instead of entered as text.

Restrict the maximum number of characters of the Postal code column to 4.

Remove the time component from the last on hold time datetime column.

Change

Create a new column.

Edit the existing column.

Create a new column.

Answer

Explanation:

Changes

Create a new column.

Edit the existing column.

Answer Area

Requirement

Require the city to be selected from a drop-down instead of entered as text.

Restrict the maximum number of characters of the Postal code column to 4.

Remove the time component from the Last on hold time datetime column.

Change

Create a new column.

Edit the existing column.

Create a new column.

Question: 320

A company is implementing Microsoft Power Platform. The company currently stores data in a SQL Server database. You need to explain the key benefits of Dataverse compared to SQL Server. Which three benefits should you explain? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. Dataverse can be hosted on different cloud providers to improve resiliency.
- B. Dataverse has multiple extensibility options within Microsoft Azure.
- C. Data schema changes can be made without any knowledge of code.
- D. Administrators can manage all aspects of the underlying platform.
- E. Existing Dynamics 365 customer engagement apps integrate natively with Dataverse.

Answer: B, C, E

Explanation:

Question: 321

Your company uses a SharePoint list to track customer order information, including manufacturing status. Employees find the list difficult to read and update when using their mobile devices. You have a requirement to improve the usability of interacting with order data while on mobile devices.

You need to determine which Microsoft Power Platform capability will meet the requirements. Which capability should you choose?

- A. Canvas app
- B. Power Automate cloud flow

C. Power BI report

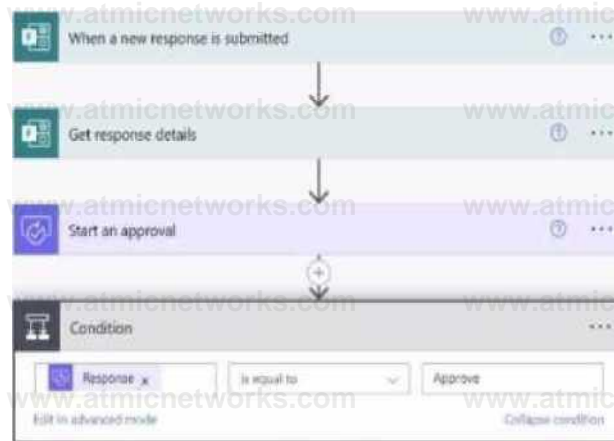
Answer: A

Explanation:

Question: 322

HOTSPOT

You are editing the Power Automate cloud flow depicted in the following screenshot:



You need to perform a step analysis to determine how the flow uses its connectors and the connector components.

What is the result of the step analysis? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Step analysis

Which step uses the same connector as Get response details?

Result

Get response details

Get response details

Start an approval

Send an email for approval

When a new response is submitted

Send an email for approval

Start an approval

Send an email for approval

When a new response is submitted

Explanation:

Answer Area

Step analysis

Result

Answer:

Which step is a trigger?

[Get response details](#)

Which step uses the same connector as Get Send an email for approval response details?

*

Question: 323

You are creating a Power Pages site for a company.

The company requires a chart on a page to visualize data held within Dataverse You need to add the chart to the page.

Which two features can you use? Each correct answer presents a complete solution. Choose two NOTE; Each correct selection is worth one point.

- A. Canvas app pie chart control
- B. Power BI tile
- C. Canvas app line chart control
- D. Model-driven app chart

Answer: B, D

Explanation:

Question: 324

An enterprise company is evaluating the Microsoft Power Platform security model. You need to identify the lowest possible level that the authorization can be applied against. Which level should you identify?

- A. tenant
- B. row
- C. environment
- D. column

Answer: B

Explanation:

Question: 325

A company creates a Power Apps app named Inventory Management Users report issues accessing the app.

You need to open a support ticket with Microsoft.

In which location should you create the support ticket?

- A. Inventory Management app
- B. Microsoft 365 admin center
- C. Microsoft Power Platform admin center

D. Maker portal

Answer: B

Explanation:

Question: 326

DRAG DROP

A company has a sales team and a support team. The company has the following requirements:

- The sales team must be able to access on-hand inventory from vendors. The back-office support team does not store or maintain the data.
- The back-office support team must maintain a list of items that the company sells. The list must include a business process flow for any sales price discounts.

You need to create a Power Apps app that supports the teams by using native Power Apps functionality. Which type of Power Apps app should you create? To answer, move the appropriate Power Apps types to the correct teams. You may use each Power Apps type once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

The screenshot shows the 'Power Apps types' pane on the left with 'Canvas app' and 'Model-driven app' available. The 'Power Apps types for Teams' pane on the right shows 'Sales team' and 'Support team' with empty boxes for assigning app types.

Answer:

Explanation:

The screenshot shows the 'Power Apps types for Teams' pane with 'Canvas app' assigned to the 'Sales team' and 'Model-driven app' assigned to the 'Support team'.

Question: 327

HOTSPOT

You are authoring a Copilot Studio copilot for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer: ATM

| Shrwrw | Yes | No |
|--|-----|----|
| You must create a custom action to display a knowledge base article that answers a common support question. | | |
| You can use Power Automate to retrieve a customer's contact information in order to verify they are an authorized user and their support plan SLA. | | |

Answer:

Explanation:

Statement

You must create a custom action to display a knowledge base article that answers a common support question.

You can use Power Automate to red nwe a customer t contact * number in order to verify they are an authorized user and then support plan SIA

fa

O

No

.

Question: 328

A company has built a Power Apps to take pictures of and store business card data during a seminar.

The company wants to select a tool that can extract data from the pictures.

You need to identify the tool.

- A. Copilot studio
- B. AI Builder
- C. Azure Machine Learning
- D. Microsoft Dataverse

Answer: C

Explanation:

Question: 329

DRAG DROP

You plan to implement a model-driven app for a company. Employees will use the app to manage appointments with customers. The app must meet the following requirements:

- Allow employees to create lists of appointments that occur in the next two weeks
- Display a pie chart of customer types and a bar chart of completed appointments by employee from the sitemap.
- Allow employees to access notes, emails, and other activities for a particular customer
- Automatically hide the appointment address columns if an appointment is marked as online.

You need to identify the required components for the model-driven app.

Components



Model-driven app components

Requirement

- Create lists of appointments.
- Display the visuals.
- Allow access to notes, emails, and other activities.
- Automatically hide the appointment address columns.

Component



Answer:

Explanation:

Components

- Business rule
- Dashboard
- Form
- View

Mode* driven app components

Requirement

- Create lists of appointments
- Display the visuals
- Allow access to notev emails, and other activities
- Automatic atty hide the appointment address columns

Component

- View
- Dashboard
- >ri
- Business rule

Question: 330

You are creating a canvas app.
 You select the form factor of the app.
 You need to add a source of the data.
 What should you use?

- A. control
- B. connector
- C. screen
- D. formula

Answer: B

Explanation:

Question: 331

HOTSPOT

You need to create a Power BI dashboard.
 For each of the following statements, select Yes if the statement is true. Otherwise, select No.
 NOTE: Each correct selection is worth one point.

Pinning process in Power BI service

Statement

Yes No

- You must create your dashboard before pinning a visual Dashboards are created inside workspaces
- You can choose to pin an entire report page to your dashboard

Answer:

Explanation:

Pinning process in Power BI service

Statement

You must create your dashboard before pinning a visual Dashboards are created inside workspaces

You can choose to pin an entire report page to your dashboard

Question: 332

HOTSPOT

You are developing a Copilot Studio copilot for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statement

You must create a topic to specify how a copilot responds to a user.

You can use prebuilt entities or custom defined entities.

Answer

Explanation:

Answer Area

Statement

You must create a topic to specify how a copilot responds to a user.

You can use prebuilt entities or custom defined entities.

Question: 333

DRAG DROP

A company uses Power Automate.

The company wants to automate a user's data entry into an older Windows application on the user's local computer.

You need to configure the automation to meet the following requirements:

- Automatically capture the user's data entry actions.
- Enable the user to specify the values to be entered when the automation is run on the computer. Which three actions should you manually perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- ☰ Add flow variables.
- ☰ Create a new desktop flow.
- ☰ Create a new cloud flow.
- ☰ Record tasks.
- ☰ Add input variables.

Answer area

Answer:

Explanation:

Actions

- ☰ Add flow variables.
- ☰ Create a new desktop flow

Answer area

- 1 ☰ Create a new cloud flow
- 2 ☰ Record tasks
- 3 ☰ Add input variables.

Question: 334

DRAG DROP

A company has an upcoming seminar. The invitation will be sent to an existing customer base.

The event manager wants the customers to register and prepay from their mobile devices. The chief security officer requires any technology with payment data to be PCI compliant.

You need to identify the components of the solution.

What should you identify to meet the requirements? To answer, move the appropriate solutions to the correct requirements. You may use each solution once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one Point.

Solutions

- ☰ Power Pages I
- ☰ Power Automate
- ☰ Power Virtual Agents

Solution components for PCI compliancy

- ☰ Requirement
- ☰ Register and pay from mobile device.
- ☰ Support PCI-compliant creation of user interface for payment processing.

Answer:

Explanation:

Solutions



Solution components for PCI compliancy

Requirement

Solution

Register and pay from mobile device

Power Pages

Support PCI compliant creation of user interface for payment processing

Power Pages

Question: 335

A colleague builds an automated cloud flow and shares it with you.

The flow starts when a new account record is added to a model-driven app. The flow then sends an approval to the director of the company in Microsoft Teams. When the director grants the approval, the flow updates the status of the account record to active and sends a templated welcome email to the new account.

You need to identify the connector that provides the trigger for this flow.

Which connector should you select?

- A. Approvals
- B. Microsoft Dataverse
- C. Microsoft 365 Outlook
- D. Microsoft Teams

Answer: C

Explanation:

Question: 336

HOTSPOT

A company is assessing the capabilities of Dataverse.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Dataverse capabilities

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| Dataverse can be hosted in the cloud and on-premises. | <input type="radio"/> | <input type="radio"/> |
| Dataverse includes a common schema of business objects by default. | <input type="radio"/> | <input type="radio"/> |
| Dataverse can support up to 8 TB of storage per instance, | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Data verse capabilities

| Statement | Yes | No |
|-----------|-----|----|
|-----------|-----|----|

- Dataverse can be hosted in the cloud and on-premises.
- Dataverse includes a common schema of business objects by default.
- Dataverse can support up to 8 TB of storage per instance.

Question: 337

HOTSPOT

A company plans to use Microsoft Power Platform connectors to automate an existing business process that includes Power Automate cloud flows and canvas apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Premium connector capabilities

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| Users require a Power Apps or Power Automate licensing plan to create solutions that use premium connectors. | <input type="radio"/> | <input checked="" type="radio"/> |
| Premium connectors must be created before they can be used in a solution. | <input checked="" type="radio"/> | <input type="radio"/> |
| Premium connectors can be used in both canvas apps and Power Automate cloud flows. | <input type="radio"/> | <input checked="" type="radio"/> |

Answer:

Explanation:

Premium connector capabilities

| Statement | Yes | No |
|--|----------------------------------|----------------------------------|
| Users require a Power Apps or Power Automate licensing plan to create solutions that use premium connectors. | <input checked="" type="radio"/> | <input type="radio"/> |
| Premium connectors must be created before they can be used in a solution. | <input checked="" type="radio"/> | <input type="radio"/> |
| Premium connectors can be used in both canvas apps and Power Automate cloud flows.* | <input type="radio"/> | <input checked="" type="radio"/> |

Question: 338

You are creating a canvas app.

The app must display a list of records from a Microsoft Excel spreadsheet stored in Microsoft OneDrive. An app user must be able to update the item details and save the details back into the spreadsheet or email the item details to themselves by using a button.

You need to identify how many connectors are required to complete the app.

How many connectors should you use?

A. two

- B. three
- C. four

Answer: A

Explanation:

Question: 339

A manufacturing company receives daily shipments that arrive at any time during the day.

A mailroom manager signs for the shipment, and then sends an email from Microsoft Outlook to the receptionist when the shipment is available. The receptionist sends a text message to each driver to let them know that items within the shipment are ready for delivery.

The company builds a Microsoft Power Automate flow that sends the text messages automatically to all drivers as soon as the receptionist receives the email.

You need to identify the component that allows the Power Automate flow to start without the intervention of the receptionist.

Which component should you select?

- A. Copilot
- B. Power BI
- C. AI Builder
- D. Connector

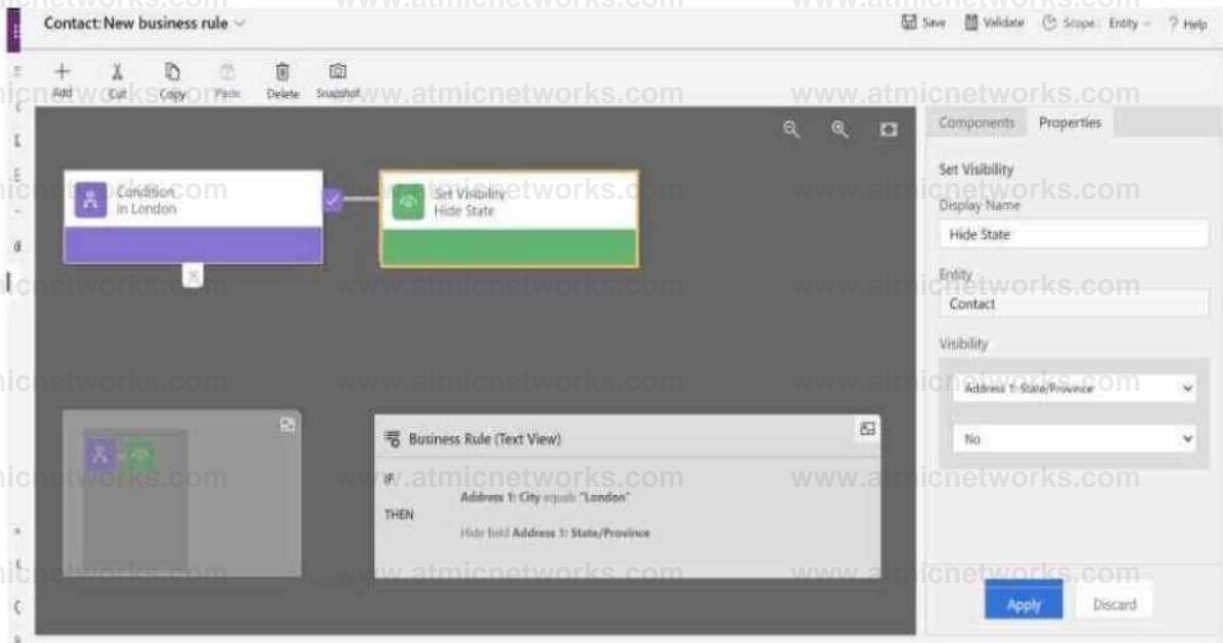
Answer: D

Explanation:

Question: 340

HOTSPOT

You create the following business rule:



Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

Questions

Which apps can use the business rule?

A user sets the value of the Address 1: City column to **New** York. What happens to the Address 1: State/Province column?

Where is the business rule enforced?

Answer choice

- Model-driven Canvas
- Model-driven
- Power BI
- The column becomes hidden.
- The column remains visible.
- The column becomes hidden.

- Contact table main forms
- Account table main forms
- Contact table main forms
- Contact table quick view forms

Explanation:

Answer:

Answer Area

Questions

Which apps can use the business rule?

A user sets the value of the Address 1: City column to **New** York. What happens to the Address 1: State/Province column?

Where is the business rule enforced?

Answer choice

- Model-driven
- The column becomes hidden.
- Contact table main forms

HOTSPOT

An automobile manufacturer requires workers to collect information about car defects in a defect sheet.

Submitted defect sheets must be reviewed by floor managers.

Historically, workers have left out key information from the defect sheets. The floor manager then must contact the worker who submitted the sheet to obtain the missing information.

The automobile manufacturer requires a process that ensures that the floor manager receives a fully completed defect sheet on initial submission.

You need to recommend a Microsoft Power Platform service that fulfills the manufacturer requirements. Select the answer that correctly completes the sentence.

Microsoft Power Platform service solution

A digital version of the defect sheet with rules to ensure pre-submission completion can be created by using a Power Apps app.

| an AI Builder Model. |

a Power Apps app.

a Power Automate cloud flow, a Power BI report.

Answer:

Explanation:

Microsoft Power Platform service solution

A digital version of the defect sheet with rules to ensure pre-submission completion can be created by using a Power Apps app.

Question: 342

You are added to a dashboard within a workspace.

You need to identify where you can view the dashboard.

In which two places can you view the dashboard? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Power Platform admin center
- B. Microsoft Power BI desktop
- C. Microsoft Power BI service
- D. Microsoft Power BI mobile app

Answer: C, D

Question: 343

HOTSPOT

You are implementing an automation by using Power Automate.

Based on a predefined schedule, the automation must check for any issues on a GitHub repository. If new issues exist, the automation must create tasks in Dataverse to resolve the issues.

You need to identify the correct mechanism to connect with GitHub.
Select the answer That correctly completes the sentence.

Power Platform connectors

To connect with GitHub you must use [

- connectors
- dataflows
- desktop flows

Answer:

Explanation:

Power Platform connectors

To connect with GitHub, you must use dataflows

Question: 344

HOTSPOT

A company uses a model-driven app to track inquiries and orders from customers.

The company requires self-serve options for customers to review existing orders and add new inquiries. You need to explain why the company should use Power Pages to build a site with these options. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Potential benefits of using Power Pages

| Statement | Yes | No |
|---|-----------------------|-----------------------|
| Power Pages always requires the customer to sign in before viewing or adding any information. | <input type="radio"/> | <input type="radio"/> |
| The Powe Pages site works seamlessly across browsers and mobile devices without configuration | <input type="radio"/> | <input type="radio"/> |
| Power Pages can provide native connectivity to the same instance of Dataverse as the avictinH mnHAL-rfriuan Ann | <input type="radio"/> | <input type="radio"/> |

Answer:

Explanation:

Potential benefits of using Power Pages

Statement

Yes No

Power Pages always requires the customer to sign in before viewing or adding any information.

The Power Pages site works seamlessly across browsers and mobile devices without configuration.

Power Pages can provide native connectivity to the same instance of Dataverse as the
eviction mnH*1-rlriven Ann

Question: 345

You are creating a dashboard in the Power BI service.

You need to identify where you can find visuals to pin to your dashboard.

From which two components can you pin visuals? Each correct answer presents a complete solution.

Choose two.

NOTE: Each correct selection is worth one point.

- A. Semantic model
- B. Report
- C. Power Automate
- D. Dataverse
- E. Q&A

Answer: B, E

Explanation:

Question: 346

You are creating a report in a Power BI service by using a dataset.

You need to add a visual.

In which two ways can you add the visual? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Drag a field onto the canvas.
- B. Use Power BI Q&A.
- C. Pin a visual from another report.
- D. Pin a page from another report.
- E. Select a visual.

Answer: D, E

Explanation:

Question: 347

You are editing an existing Power Automate cloud flow. Every day, the flow adds a list of tasks to Microsoft Planner for each email received in a complaints mailbox. The flow then sends a message to you in a

Microsoft Teams chat when it completes.

You add an action to the end of the flow to post a Teams message to the central office channel.

You need to update the flow so that tomorrow it will post the message in the central office channel and in the direct chat to yourself.

Which action should you perform next?

- A. Turn the flow on.
- B. Create a connection.
- C. Add parameters to the action.
- D. Save the flow.

Answer: D

Explanation:

Question: 349

A company currently does not separate testing, development and production as per standard

Application Lifecycle Management (ALM) protocol. The company uses Power Apps for accounting and sales processes.

The company needs to use only one login account per user. The company also must prevent development and testing from impacting production.

You need to implement a solution to meet the requirements.

Which method should you select?

- A. separate Microsoft Azure Storage Blobs
- B. separate connectors
- C. separate tenants
- D. separate environments

Answer: D

Explanation:

Question: 350

HOTSPOT

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements

Custom connectors use public or private APIs to connect to external sources.

You can use custom connectors in Power Automate.

Component operations of a connector can be an action or a trigger.

Answer:

Explanation:

Answer Area

Statements

Custom connectors use public or private APIs to connect to external sources.

You can use custom connectors in Power Automate.

Component operations of a connector can be an action or a trigger.

Question: 351

You are creating a data model in Dataverse for an event planning company.

Individuals can register for multiple events during a cycle. When event planners create an event, details regarding the individuals must copy over to the new event automatically. Organizations must be blocked from registering. You create the table for the events.

You need to identify which Dataverse component to use to finalize the model.

Which component should you identify?

- A. Relationship
- B. Customer column
- C. Business rule
- D. Choice column

Answer: A

Explanation:

Question: 352

A company uses Dataverse to store information about the products the company sells.

The company requires an interface that will allow unauthenticated external users to browse product information from a mobile device.

You need to recommend the Microsoft Power Platform component that the company should use to create the interface.

Which component should you recommend?

- A. Model-driven app
- B. Canvas app
- C. Power Pages site

Answer: C

Explanation:

Question: 353

A company is using Microsoft Power Platform services to enhance business productivity. You need to identify the business productivity scenarios that Microsoft 365 Copilot can solve. Which three benefits can Microsoft 365 Copilot provide? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Read an image of a business card and extract text values.
- B. Trigger an automated Power Automate flow.
- C. Explain the functionality of an existing Power Automate flow.
- D. Allow model-driven app users to ask questions about their data.
- E. Create canvas apps by describing what makers want to build.

Answer: A, D, E

Explanation:

Question: 354

DRAG DROP

A company is implementing a customer service solution by using Dynamics 365 Customer Service. The company is extending the solution to meet additional business requirements.

The solution has the following requirements:

- External customers can log on to a secure website and view the progress of customer service tickets.
- Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.
- Embed a gallery of pictures within the Dynamics 365 Customer Service app.

You need to use Microsoft Power Platform technologies to implement the solution.

- F. Which technology should you use? To answer, drag the appropriate technologies to the correct

requirements. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Technologies

- Power Pages
- Power Automate
- Canvas apps

Answer Area

Requirement

External customers can log on to a secure website and view the progress of customer service tickets.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.

Technology

Embed a gallery of pictures with the case form within the Dynamics 365 Customer Service app.

Answer:

Explanation:

Answer Area Technologies

- Power Pages
- Power Automate
- Canvas apps

Requirement

service tickets.

Refund requests over a certain value can be automatically sent for managerial approval in Microsoft Teams.

Embed a gallery of pictures with the case form within the Canvas apps Dynamics 365 Customer Service app.

Technology

External customers can log on to a secure website and view Power Pages the progress of customer

Question: 355

HOTSPOT

A company is building a Microsoft Copilot Studio copilot to assist employees.

You need to select the features the copilot will use when employees request time off.

Which features should you select? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Step

An employee opens the conversation by saying, "I need to take time off."

Feature

[Trigger phrase]

Action

Entity

The copilot requests the employee's location.

[Show a message node] Action

Trigger phrase

The copilot recognizes the name of the city the employee provides.

1

Show a message node Trigger phrase

The copilot creates the time off request in the human resources system.

| Action

Entity

Show a message node

Answer:

Explanation:

Answer Area

Step

Feature

An employee opens the conversation by saying, "I need to take time off."

Trigger phrase

The copilot requests the employee's location.
The copilot recognizes the name of the city the employee provides.

Show a message node
Entity

The copilot creates the time off request in the human resources system.

Action

Question: 356

A company is evaluating. The capabilities in Microsoft Power Platform.

The company requires native integration with an existing Bootstrap template to facilitate a responsive design across devices. You need to recommend the service that facilitates the integration. Which service should you recommend?

- A. Power Automate
- B. Microsoft 365 Copilot
- C. Power Apps
- D. Power Pages

Answer: D

Explanation:

Question: 357

You plan to deploy a Power Pages website to manage common customer requests. You plan to use Copilot capabilities to improve site management productivity. You need to use the Copilot features that are available in Power Pages design studio. Which two features should you use? Each correct answer presents a complete solution. Choose two. NOTE: Each correct selection is worth one point.

- A. Create an interface based on a short description.
- B. Create a webchat interface for site users.
- C. Create an automation that triggers when a user submits data.
- D. Create AI-generated images.
- E. Generate copy text

Answer: A, E

Explanation:

Question: 358

HOTSPOT

You are managing several Power Automate cloud flows for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Power Automate cloud flows statements

Statement

Yes No

A cloud flow run can be resubmitted.

Cloud flow run history in the Power Automate maker portal is stored for up to 90 days.

You can use the Power Automate for desktop application to manage cloud flow runs.

Answer:

Explanation:

Power Automate cloud flows statements

Statement

Yes

No

A cloud flow run can be resubmitted.

Cloud flow run history in the Power Automate maker portal is stored for up to 90 days.

You can use the Power Automate for desktop application to manage cloud flow runs.

Question: 359

HOTSPOT

A company schedules all-hands meetings a few days before they occur. The meetings are scheduled on paper only and advertised on the office bulletin board.

The meeting hosts observe that attendance is low for the meetings.

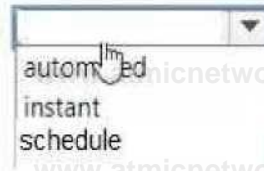
The company requires an automation that allows the office manager to send an SMS to employees the night before the meeting to remind them to attend.

You need to select the correct type of Power Automate flow to create.

Select the answer that correctly completes the sentence.

Create a Power Automate flow

You need to build a cloud flow with a trigger type of



Answer:

Explanation:

Create a Power Automate flow

You need to build a cloud flow with a trigger type of scheduled

Question: 360

A retailer has decided to build a canvas app for employees. The app can run on tablets. The application has a custom authentication system.

The company wants to ensure that if an employee uses another application on the tablet, they are automatically signed out of the canvas app after five minutes.

You need to identify the control to trigger the action.

Which control should you select?

- A. Screen
- B. Toggle
- C. Display form
- D. Timer

Answer: D

Explanation:

Question: 361

A company uses Dynamics 365 Sales.

The company requires an interface for back-office staff. The solution must meet the following requirements:

- Existing custom tables must be visible in the interface.
- The user experience must resemble that of the existing Dynamics 365 Sales app.
- Users must have the ability to edit or create new data.

You need to recommend a Power Platform capability that can achieve these requirements with the least configuration effort. Which capability should you recommend?

- A. Canvas app
- B. Power BI report
- C. Model-driven app
- D. Power Pages site

Answer: C

Explanation:

Question: 362

You are creating a canvas app so staff members can order and pick up items from a warehouse.

The app requires a control that displays pictures with no customization.

You need to add the control.

Which type of control should you use?

- A. List box
- B. Gallery
- C. Combo box
- D. Input

Answer: B

Explanation:

Question: 363

Your coworkers create Power Apps and Power Automate flows to improve business processes. You need to prevent your coworkers from using the YouTube connector in the company tenant. What should you create?

- A. dataflow
- B. business rule
- C. data loss prevention policy
- D. security role

Answer: C

Explanation:

Question: 364

DRAG DROP

A company is evaluating Power Platform services.

Users in the company have Teams as their core application. The users have the following requirements:

- Managers must frequently review complex key performance indicator (KPI) and service-level agreement (SLA) visualizations for customers. Managers do not have any Power Platform licenses assigned.
- Users require the ability to create and host apps with their own data store.
- Because the company uses numerous SharePoint lists to store business data, it requires an extensible interface to update the data.

You need to explain how each Power Platform service can be used within Teams.

Which services should you use for each requirement? To answer, move the appropriate services to the correct

requirements. You may use each service once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Power Platform services

- Power BI
- Power Apps
- Power Automate
- Dataverse for Teams

List of services that can be incorporated within Teams

Requirement

- Display complex KPI and SLA visualizations.
- Store and host application data for Teams.
- Update SharePoint list data.

Power Platform service

Explanation:

Answer:

Power Platform services

- Power BI
- Power Apps
- Power Automate
- Dataverse for Teams

List of services that can be incorporated within Teams

- Requirement Power Platform service
- Display complex KPI and SLA visualizations, [Power BI](#)
 - Store and host application data for Teams. [Dataverse for Teams](#)
 - Update SharePoint list data. [Power Apps](#)

[Power BI](#)
[Dataverse for Teams](#)

Question: 365

You are building a Power Pages site. Azure Entra ID site authentication is already configured.

You add a page to the site, which is visible to all users. You must configure the page to display coupon information relating to the company of the user who is currently signed in.

You need to recommend the security feature to implement to meet the requirements.

Which feature should you recommend?

- A. Site visibility
- B. Page permission
- C. Table permission
- D. Identity provider

Answer: C

Explanation:

Question: 366

A company uses a Power Pages site for customers to track orders.

You plan to add a new field to the existing order form.

You need to determine where you can complete this action in Power Pages design studio.

Which two design workspaces can you use? Each correct answer presents a complete solution. Choose two.

NOTE: Each correct selection is worth one point.

- A. Setup
- B. Security
- C. Pages
- D. Styling
- E. Data

Answer: C, E

Explanation:

Question: 367

A large manufacturing company operates a single enterprise resource planning (ERP) application. The company uses SQL Server with an outdated web interface that does not work with modern browsers.

The company requires a new application interface that uses the capabilities of Microsoft Power Platform. The key requirements for the solution are:

- Users must be able to read/write data.
- Due to data privacy concerns, all data must remain within the ERP application.
- Where possible, costs must be minimized.

You need to recommend platform features to implement the requirements. Which two features should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Connector
- B. Dataverse
- C. Dataflow
- D. Power BI report
- E. Power Apps

Answer: A, E

Explanation:

