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Topic 1, Alpine SKi House Case Study

Background

Alpine SKi House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

General

Booking at the resort have decreased. The company has decided to focus on creating a tailored, first- class experience for guest. The company also plans to target corporate meetings and events.

The company recently purchased a chatbot named FAQbot from AppSoure. The chatbot uses the resort's existing FAQS

Communication

* Communication between staff members is primarily conducted through email and SMS text messages.

* Conversations between staff members and guest often lost.

* Conference calls are used for all group meeting

Event Registration

* Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience or a seasonally appropriate outdoor activity.

* Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting

Check-in process

* Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.

* For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Marketing

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

Resort policies and event inquiries

* A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after-meeting event;

* Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

General

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members.

All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:

* a centrally managed communication solution

* a customer service solution

* a resort portal

* a chat solution

* a check-in solution

Communication

* Communication between team members must be centrally managed and unified in Microsoft Teams.

* When the company confirms an event they, must provide a list of guest's names and email addresses.

* You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.

* Guests must receive a separate email to verify proof of ownership for their registration.

Event attendance

* Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event

* Prior to the event, guests must be able to identify any personal dietary restrictions.

Check-in processes

* Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel.

* The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

* The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.

* Guests must physically interact with each answer before proceeding to the next screen. Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.

* Data must be entered in each screen before users move on to the next screen.

Marketing

* To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.

* The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

Hotel policies and event inquiries

The portal must allow the guest to ask questions about hotel policies, event information, weather reports, and current weather condition at the resort.

Chat solution

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

* Snow reports

* Weather conditions

* Start time

* End time

* Event date

* Outdoor activities

* Indoor activities

* Most popular

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If quests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue

Guest1 inquires about snow conditions several times each day of their stay.

Question: 1

You need to create the FAQ solution content

What should you do first?

A. Al Builder

B. Suggest topics

C. Automate

D. Trigger phrases

Answer: B

Explanation:

You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.

Import Suggested Topics from FAQ webpage.

Add a topic.

Enable the topics

Reference:

https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq- chatbot.aspx

Question: 2

HOTSPOT

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-fa ctor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

Answer:

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

Question: 3

You need to design the resort portal to meet the business requirements. Which data source should you use?

A. Microsoft Excel

B. Azure SQL Database

C. SQL Server

D. Common Data Service

Answer: A

Explanation:

Question: 4

HOTSPOT

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options In the answer area.

NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

Answer:

Explanation:

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

Question: 5

HOTSPOT

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

What must you use to embed the check-in solution?	Visual Studio Power Apps Web Studio AI Builder Common Data Service
Where must the check-in solution be available within the communication solution?	chat section of the solution Microsoft 365 Apps selection grid in an embedded webpage in a tab

Answer:

Explanation:

What must you use to embed the check-in solution?

- Visual Studio
- Power Apps Web Studio
- AI Builder
- Common Data Service

Where must the check-in solution be available within the communication solution?

- chat section of the solution
- Microsoft 365 Apps selection grid
- in an embedded webpage
- in a tab

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the selfservice kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left.

Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

Question: 6

HOTSPOT

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Technology
Develop the base check-in solution.	xarnanr app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-tn devices. Access the check-tn solution on the check-tn devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 far phones and tablets

Answer:

Explanation:

Canvas app,

Power Apps mobile app

https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/ofline-apps

Question: 7

You need to add controls to the check-in solution for the health and wellness questions.

Which form control should you use?

A. Drop down

B. Check box

C. Text input

Answer: A

Explanation:

Question: 8

You need to design the resort portal’s email registration process.

Which solution should you use?

A. Default the invitation code from the email upon logging into the portal

B. Auto-populate the invitation code field on the sign in screen from the email link

C. Embed the invitation code in the email link URL

D. Send the customer their username and temporary password in the email link

Answer: C

Explanation:

Scenario: Guests must receive a separate email to verify proof of ownership for their registration.

Note: You can setup redeem an invitation code for power apps portal.

Reference:

https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/

Question: 9

HOTSPOT

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.

You need to determine how to design the chat solution to answer those questions.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Scenario	Action
Identify and reference the company event a guest mentions.	Load the response into a variable Use smart matching to load an entity into a topic Load the extracted topic into a variable
Identify attributes for snow conditions.	Create a custom entity Create a new topic Create a new variable Create an escalation

Answer:

Explanation:

Scenario	Action
Identify and reference the company event a guest mentions.	Load the response into a variable Use smart matching to load an entity into a topic Load the extracted topic into a variable
Identify attributes for snow conditions.	Create a custom entity Create a new topic Create a new variable Create an escalation

Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

Question: 10

You need to design the chat solution to answer the inquiry from Guest1.

Which three components can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Variables

B. Escalations

C. Smart match

D. Synonyms

E. Topics

Answer: ACD

Explanation:

Scenario: Guest1 inquires about snow conditions several times during each day of their stay.

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

Question: 11

You need to embed the business card solution in the check-in app.
What you use?

A. control
B. Button control
C. Custom component
D. AI Builder component

Answer: D

Explanation:

Question: 12

HOTSPOT
You need to design the resort portal's email registration process.
Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

Answer:

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

Topic 2, ADatum Corp.

Overview

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.

To start the case study

To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background

ADatum Corporation provides verification and investigation services that are used by insurance companies, law firms, and other organizations in the public sector. Services include verifying an individual's background, qualifications, and specific scenarios that require onsite visit.

The thorough work ADatum Corporation performs results in highly accurate cases with minimal critical information missing. Because of these high-quality results, ADatum Corporation is quickly proving itself as one of the best in the industry. In recent months, business has significantly increased, with most new business czoming from high-profile companies and individuals.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

Current environment

Data storage and retention

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Clients enter their data in a website, which then uses a service account to create the records in the Dataverse database.

Team members currently have full access to all Service Request records.

Service requests

The Service Request table includes header information about the individual or organization that is the subject of verification.

New Service Request records are assigned to a queue. All potential users who will be performing the verifications have access to these records.

A service request is assigned to a single user who will ensure that all qualifications are verified. This single user is the only one able to process Qualification records related to their own service requests.

Many required tasks when performing verification services are currently done by using manual processes.

To keep up with demand, ADatum Corporation identifies several processes that can be replaced by using Power Automate flows to hire fewer new staff and keep costs down.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all

Qualification records are addressed.

Microsoft Power platform environment

The following environments exist: development, testing, user acceptance testing (UAT), and production.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Two managed solutions, Verification Process Automation and Onsite Visit, share several components.

All customizations to Power Platform components are performed by several power users who have received training and are certified as subject matter experts.

Power users have been granted the System Administrator security role in the development environment.

Corporate policy prohibits power users from writing code due to lack of a formal code review process.

Internal IT will not be able to supply any development resources for this project due to a lack of staff. This means that any customizations and automation created for this project must be low-code/no- code for the power users to implement them.

Customizations created by power users are deployed by internal IT.

Requirements

Process automation

ADatum Corporation plans to establish a new QV department to verify completed work so that the quality of work is maintained. The new process for verifying professional qualifications must automate the following:

Enter data and navigate the authority's website. The authority website UI changes frequently because the company constantly improves the user experience.

Search page contents for a specified value to determine validity.

Update the corresponding Qualification record in Dataverse.

The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Qualification verification

■ Service request results will not be released to clients until all related Qualification records are set to a Complete status.

To check work done by a wide array of users, 10 percent of Qualification records must be double checked.

Qualification records must be automatically assigned to a queue.

Qualification records must be flagged with a new status field named Assigned to ensure that records are rechecked.

Ensure that only QV team members can change the status from Assigned to In Progress to Complete.

Record the name of the QV team member who performed the work and the date completed.

Governance and security

All components required for the verification process must be included in a new solution.

Corporate security requires that deployments to non-development environments must be

automated using service accounts.

User security and data access must also be consistent across environments, except for the elevated access of the power users in the development environment.

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Issues

More employees than are required can access individual client information and continue to have access after a service request is completed.

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Question: 13

HOTSPOT

You need to address the executive's concerns regarding unnecessary data access.
Which security changes should you make? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.
Answer Area

Concern - Unnecessary user access to client data during verification

Security Measure -

Assign records to the user doing the verification and change table security to basic.
Assign records to a service account and share the record with the team member doing the verification.
Assign records to a service account and add the team member doing the verification by using an access team.

Concern - Unnecessary user access to client data after the request is completed

Security Measure -

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed

Answer:

Explanation:

Box 1: Assign records to a service account and add the team member doing the verification by using an access team.

When to use access teams

* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.

* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.

* A unique set of users requires access to a single record without having an ownership of the record.

Box 2: Assign records to the QV team when the service request is completed.

Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.

Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.

* When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Reference: [https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access- teams-owner-teams-collaborate-share-information](https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborate-share-information)

Question: 14

HOTSPOT

You need to resolve the issue reported by substitute employees after they are assigned service requests.

How should you configure the system? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Aspect	Configuration
Relationship	Service Request 1:N Qualification Service Request N:N Qualification Service Request N:1 Qualification
Cascading rule	Restrict Cascade All Cascade None

*

Answer:

Explanation:

Box 1: Service Request 1:N Qualification

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Box 2: Cascade All

Cascade All - Perform the action on all referencing table records associated with the referenced table record.

Reference: [https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure- entity-relationship-cascading-behavior](https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-behavior)

Question: 15

You need to implement the requirement for the VP of sales.

What should you do?

A. Use a test account with a base security role with QV security added.

B. Add the System Administrator security role to your user account.

C. Use a test account with only QV security added.

D. Add QV security to your user account.

Answer: A

Explanation:

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to the system.

To set up the base security role for the first time

create a new empty security role.

add the minimum privileges required to access the system.

add the privileges required for the basic functionalities.

test the role with the test user account.

add the permissions to the entities that all users can access (e.g. reference data).

Reference: https://linnzawwin.blogspot.com/2020/07/minimum-privileges-required-to-log-in.html

Question: 16

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment.

What should you do?

A. Share a copy of the desktop flow with a member of internal IT.

B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.

C. Send a copy of the desktop flow to a member of internal IT.

D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests.

Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue then other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.

Reference: https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues

Question: 17

HOTSPOT

You create a desktop flow to interact with a certification authority's website.

You need to get data in and out of the desktop flow.

How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Parameter direction	Configuration
inbound	Copy and paste qualification data into the desktop flow. Run a cloud flow from the Dataverse qualification record to send data to the desktop flow. Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.
Outbound	Copy and paste the verification data into the qualification record Send data from the desktop flow to a cloud flow to update the qualification record Connect by using the Dataverse connector from the desktop flow and the qualification record

Answer:

Explanation:

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.

All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation’s client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

Box 2: Send data from the desktop flow to a cloud flow to update the qualification record.

To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

Question: 18

HOTSPOT

You need to configure a Power Automate flow to send the email with the results to the client.
What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Control
Process qualification records for a service request.	Switch Condition Apply to Each
Evaluate a qualification.	Do until Condition Apply to Each

Answer:

Explanation:

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically.

Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: https://docs.microsoft.com/en-us/power-automate/apply-to-each

https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/

Question: 19

You need to capture the Date Completed value from the website using a desktop flow.

Which method should you use?

A. Use optical character recognition (OCR) on the screen to locate and extract the value.

B. Display an input dialog and prompt the user to enter the value.

C. Extract the value from the window the browser is using.

D. Retrieve the value from the HTML element in the webpage.

Answer: C

Explanation:

Record the name of the QV team member who performed the work and the date completed.

Question: 20

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow.

What should you do?

A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.

B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.

C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.

D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

Answer: A

Explanation:

Question: 21

HOTSPOT

You need to configure a Power Automate flow to send the email with the results to the client.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Trigger settings

- Set Table name to Qualification and Column filter to statecode.
- Set Table name to Qualification and Column filter to statuscode.
- Set Table name to Service Requests and Column filter to statuscode.

Logic to complete service requests

- Complete if current record is in Complete status.
- Complete if current record is in Pending Verification status.
- Loop through related qualification records and complete if all are in Complete status.

Answer:

Explanation:

Box 1: Set Table table to Qualification and Column filter to statuscode.
Box 2: Loop through related qualification records and complete if all are in Complete status.

The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Question: 22

You need to set up the new service request completion process.

Which two components should you include in the solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. connection reference

B. business process flow

C. Power Automate flow

D. connection

Answer: A, C

Explanation:

Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection- reference

Question: 23

You need to add the missing components to the Verification Process Automation solution.

Which two components should you add? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Service Request statuscode field

B. Dataverse connection reference

C. Qualification statuscode field

D. On-premises data gateway reference

E. Outlook connection reference

Answer: CE

Explanation:

C: A service request can have one or more Qualification records associated with it.

E: The new process for completing a service request must automate the following:

- Set the Service Request record status to Complete when work on all Qualification records is finished.
- Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

Question: 24

HOTSPOT

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Deployment option foe changes to an unrelated table

Deploy a patch with the changes made from the current solution

Deploy a full copy of the new solution with the changes using the upgrade option.

Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option foe automation enhancements

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments. Deploy a full copy of the original solution and then deploy the new solution Use the upgrade option for both deployments, Deploy a full copy ot the original solution using the upgrade option Then deploy the new solution by using the update option

Answer:

Explanation:

Box 1: Deploy a patch with the changes made from the current solution.

Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution.

Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions

Question: 25

You need to create the automation for the qualification verification process.

Which two actions should you perform? Each correct answer presents a complete solution

NOTE: Each correct selection is worth one point.

A. Add a Dataverse connector.
B. Add an Outlook connector.
C. Create an on-premises data gateway reference.
D. Update the Qualification records to finished.
E. Create a Service Request record.

Answer: A, E

Explanation:

Question: 26

HOTSPOT

You need to address the unnecessary data access.

Which security changes should you make? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Concern - Unnecessary user access to cient data during verification

Security Measure ■

Assign record? to a serves account and add the team member doing the .T' t'cation by us no an access team Assign records to the user doing the verification and change record-level privileges to basic

Assign records to a service account and share the record with the team member doing the verification

Assign records to a service account and add the team member dong the reification by using an access team

Concern -Unnecessary user access to client data after the request <s completed

Security measure -

Assign records to the QV team when the service request is completed

Assign records to the QV team when the service request is completed

Assign records to a service account when the service request is completed

Assign records to the team member doing the verification when the service request is completed

Answer:

Explanation:

Answer Area

Concern * Unnecessary use access to client data during verification

Security Measure ■

Assrqn records to a service account and add the team member doinq the verification by using an access team

Concern -Unnecessary user access to client data after the reguest is completed

Security measure -

Assign records to the QV team when the service request is completed

Topic 3, Bellows College Case Study

Overview

Bellows College is a post-secondary school that wants to start a football team. The college uses Microsoft Power Platform to manage its recruiting efforts. The registration team and assistants use model-driven apps. The coaches use canvas apps on their mobile devices.

Prospects are considered underage if they are younger than 18 years old at the time of registration.

Environment

- Custom code is not allowed in the system.
- Server-side synchronization is configured for emails, appointments, contacts, and tasks.
- The database and file storage of Dataverse must be minimized to keep costs low.

Contact table

- Birthdate is a custom date and time field.
- Age at Registration is a calculated Held that displays the age of the prospect at the time of registration.
- Current Age is a calculated field that displays the age of the prospect based on the current date and time.

Evaluation Table

- The Evaluation table is a custom table used to track evaluation criteria.
- Evaluation records cannot be manually created.
- Users must not be able to continue until an evaluation record is created automatically for the prospect.

Consent table

- The consent forms completed by the parents are stored as records in the Consent table.
- Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

team website

- The consent forms completed by the parents are stored as records in the Consent table.
- Occasionally, a parent cannot complete the consent online and a paper copy must be printed. The signed copy must be scanned and stored with the consent record.

Requirements

- The team website is created by using Power Pages.
- A starter layout template was used to create the site.
- The site consists of five pages:

o Home: A page open to everyone to view the announcements from the team,

o Schedule: A page open to everyone to view the tryout and game schedule, o Evaluations: A page that displays tracking from the evaluation table.

Prospects are able to view their own information only.

o Forms: A page that displays the consent form,

o Contact Us: A page for anyone to submit questions and comments.

- Two web roles for authenticated users are created: Primary Contact User and Prospect User.

o All primary contacts and prospects are assigned to their respective roles.

Registration

- Parents and prospects are created as contacts and must be linked.

- The registration team must be able to rapidly create prospects without navigating away from the

Parents form. Only the First Name, Last Name, and Birthdate fields should be displayed for the team.

- Assistants must be able to update prospect information and add teams that the prospect has previously played on to a subgrid.

Parent consent

- When a prospect is underage, a Primary Contact field will appear. The field must be populated before the prospect record can be saved.

- A view named Underage Prospects that lists all underaged prospects is required.

- The Underage Prospects view must run once a week without requiring modifications to display correct information.

- A consent email must meet the following requirements:

o be sent to the primary contact of each new underage prospect

o contain a link to the team website

o be automatically sent weekly and tracked to the contact record in Dataverse

o include the current date using the full month name, date, and year

Evaluations

- Coaches rate prospects each day on a scale of 1-10 in three categories: endurance, coordination, and skill.

- The total of the three categories is displayed at the bottom of the form. If the total for the day is greater than 25, the number should appear green.

Question: 27

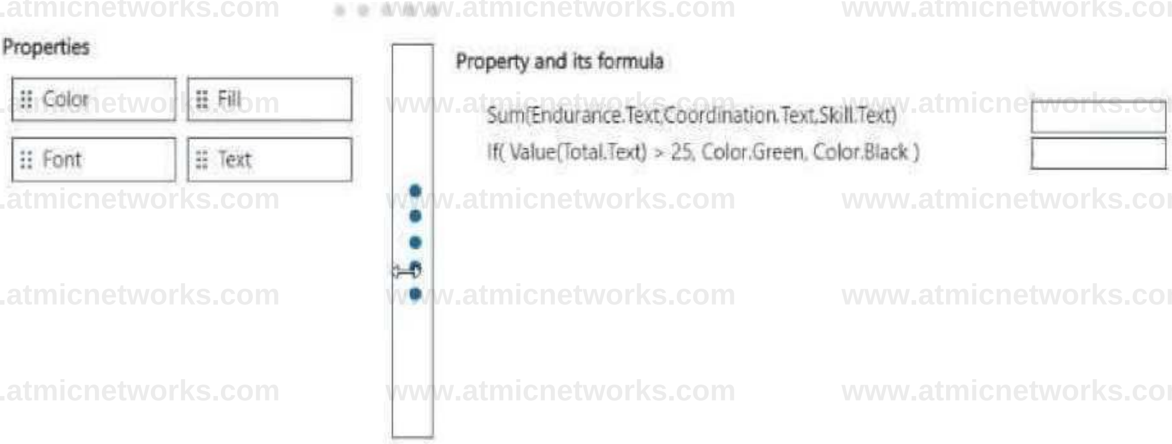
DRAG DROP

You need to configure the Total field on the Evaluation form.

Which property should you select for the formula? To answer, move the appropriate property to the correct formul

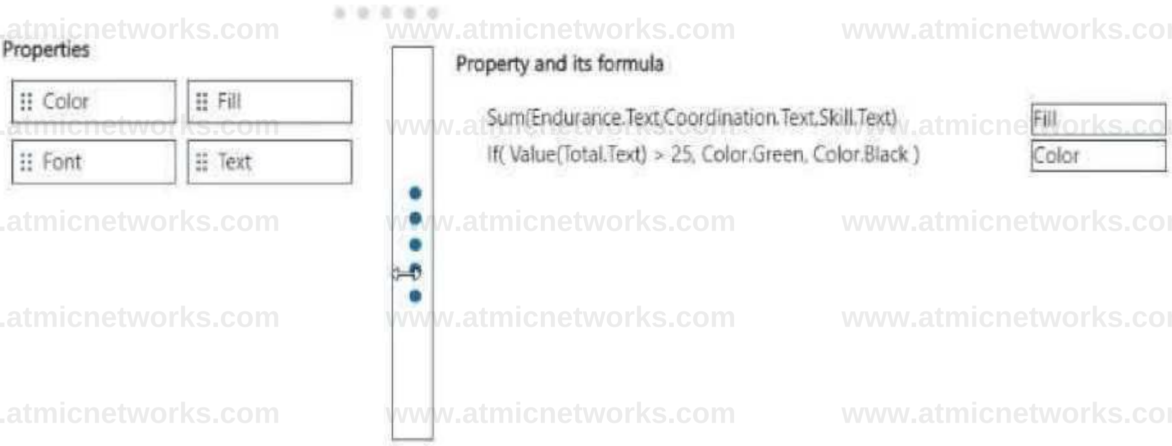
a. You may use each property once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Question: 28

You need to view website questions and comments. Where should you view this information?

A. Lead

B. Feedback

C. Contact

D. Evaluations

Answer: B

Explanation:

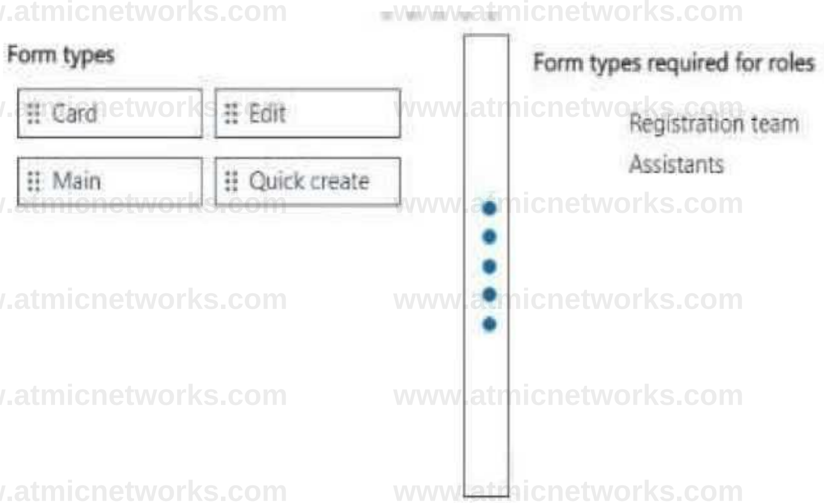
Question: 29

DRAG DROP

You need to create forms required for the registration team and assistants.

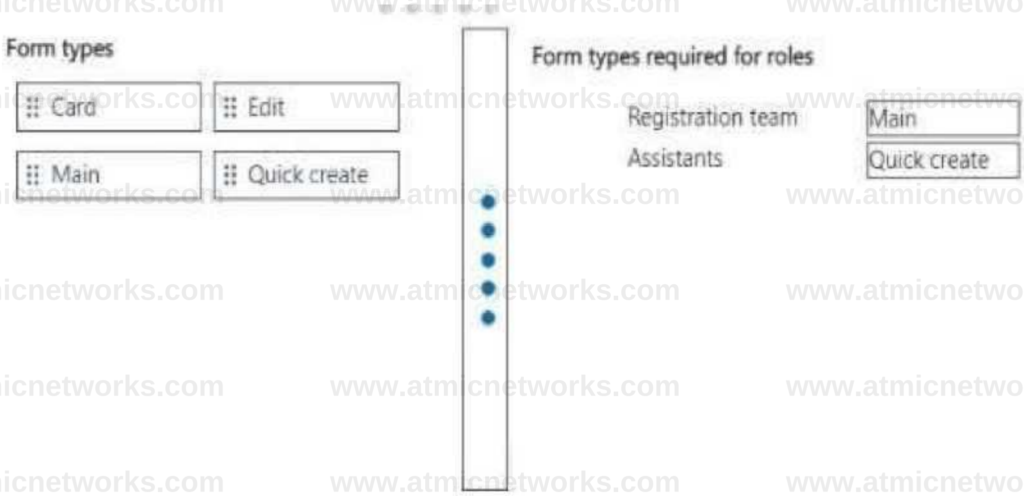
Which form types should you create? To answer, move the appropriate form types to the correct roles. You may use each form type once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Question: 30

DRAG DROP

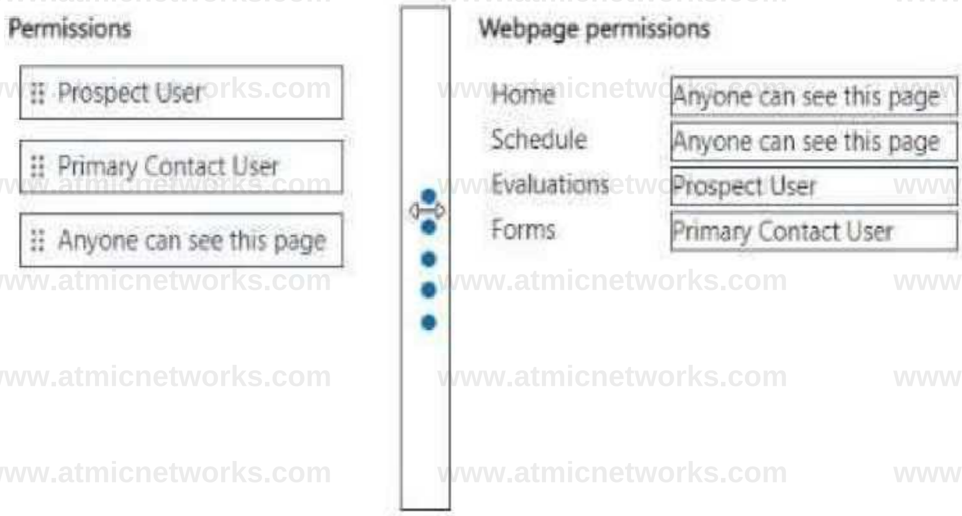
You need to set up webpage permissions.

Which permissions must you set? To answer, move the appropriate permissions to the correct page. You may use each permission once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:



Question: 31

HOTSPOT

You need to create a flow to send an email to the primary contacts.
Which actions should you configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Flow artons

Select a flew trigger — When s row is added modified, or deleted ▼

- Recurrence
- Manually trigger a flow
- When a row s added, modified, or deleted

Fmo primary contact — List rows ▼

- List rows
- Condition
- Get a row by ID

Create email — Send an email (V2) ▼

- Add a new row
- Perform a bound action
- Send an email (V2)
- Send an email notification (V3)

Answer:

Explanation:

Flow actions

Select a flow trigger — When a row is added, modified, or deleted ▼

Find primary contact — List rows

Create email — Send an email (V2) ▼

Question: 32

You need to format the Current Date field for parental consent. What should you use?

A. dynamic content
B. expression
C. switch
D. condition

Answer: A

Explanation:

Question: 33

You need to store scanned consent forms. Where should you store the forms?

A. SharePoint
B. Attachment
C. Column
D. Notes

Answer: A

Explanation:

Question: 34

You need to create the evaluation record for a prospect. What should you use?

A. a plug-in
B. a cloud flow
C. a quick create form
D. a classic Dataverse workflow

Explanation:

Answer: C

Answer:

Explanation:

Question: 36

HOTSPOT

You need to create a filter for the Underage Prospects view.

How should you set up the expression for the filter? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Underage Prospect filter Jim

Current Age
Birthdate
Created On
Age at Registration

Is less than last x years
is greater than
Older than x years

Answer

Explanation:

Underage Prospect filter

Topic 4, Contoso Suites

Background

Contoso Suites is an animal shelter that specializes in finding homes for dogs that have been given up by their owners. The shelter can house up to 20 dogs.

The shelter is implementing one model-driven Power Apps app to track the dogs and schedule meetings with potential adopters. No other apps will be created.

The model-driven app uses Dataverse with out-of-the-box functionality when possible. Dataverse is set up with the following configuration:

- The solution prefix 'cs' is used for all new components.
- Only the root business unit is used.
- All tables are stored in Dataverse and do not require rapid scaling.
- Exchange server-side sync is not configured.

Adopters

- Adopter information is stored in a Contact table.
- Contacts are considered to be duplicates if they have the same email address and last name.
- Adopters are often late to meetings, so a reminder email is sent to them two hours before their meeting.
- The email reminders must not be tracked in the system.

Dogs

- Dog information is stored in a Dog table, which is organization owned.
- Breed, size, and weight are fields in the table.

Dog residency

- A Resident table tracks the stay of each dog.
- Each resident record has a lookup for the dog and its food.
- The food type and amount are logged on each resident record. Auto-posting is not configured for changes to food type and amount.
- A fee of $120 is in a currency column named Adoption Fee. This fee can be changed depending on the adoption circumstances.
- A formula column named Deposit is automatically populated with 20% of the adoption fee.
- A resident record is generated automatically when a dog record is created. This is the only way a

resident record can be created.

Exercise and feedings

- Exercise for the dogs is tracked in an Exercise table.
- Feedings are tracked in a Feeding table.
- Exercise and feeding records appear in a resident record timeline.

Care staff

- The care staff must be able to view who changed the food type and the amount that was given, for up to three months ago.
- The staff must be able to update the weight of a dog on the resident record.
- The staff report that the buttons are too small on the touch screen they use to log exercise and feeding.
- The staff must be able to view who the adopters are for upcoming meetings. The staff must not be able to update adopter information.

Administrate staff

- Administrative staff must receive a weekly list of duplicate contacts. Duplicate alerts must not appear when a staff member saves a new contact.
- When an adopter wants to adopt a dog. the staff must perform a series of adoption duties in order. The following duty list must be displayed on the screen:
  - Commitment:
    - Obtain adopter signature in a commitment document.
    - Collect deposit
  - Pre-pickup:
    - Document spay or neutering date.
    - Perform spay or neutering.
    - Document pickup date.
  - Pickup:
    - Collect full payment.
    - Verify dog is picked up.

- A dog must be picked up no sooner than two days after spaying or neutering.
- A pop-up window must appear with an error message if the Pickup date is too soon.
- Only administrative staff must be able to add new adopters and dogs.

Question: 37

HOTSPOT

You need to ensure that an appropriate date is selected for dog pickup.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Component and formula configuration

Component

Business rule

Flow

Business rule

Formula column

Whole number calculated column

3t,neuter.date cspickupdate)

^ CN neuter date ajidup.daie)

iffDatedifffSpay and neuter date Pickup date)> 2. Yes No') (Pickup date Is more than (Spay or neuter date * 2))

Answer:

Explanation:

Component and formula configuration

Component	Business rule
Formula	DIFFiNDAYS(cs_spay.or.neuter_date cs_pickup_date)

Question: 38

DRAG DROP

You need to enable the care staff to update a dog's weight.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Form configuration

Edit the resident form

Add a code component

⠿ Edit the dog form.

⠿ Add a form component.

⠿ Select the lookup.

Answer:

Explanation:

Actions

⠿ Edit the resident form.

⠿ Add a code component.

Form configuration

1 ⠿ Edit the dog form.

2 ⠿ Add a form component.

3 ⠿ Select the lookup.

Question: 39

You need to improve the user experience for the care staff to log exercise and feeding.

What should you create?

A. Model-driven app form

B. Custom page in a model-driven app

C. Canvas app

D. Power BI report

Answer: C

Explanation:

Question: 40

You need to configure the Deposit column.

How should you write the formula?

A. 'Adoption Fee" ■ 0.20

B. Decimal (‘Adoption Fee" 20%)

C. Adoption Fee' "20%

D. Decimal (‘Adoption Fee’) ■ 0.20

Answer: A

Explanation:

Question: 41

You need to create adoption duties for the administrative staff.

What should you create?

A. business rule

B. business unit

C. business process flow

Answer: C

Explanation:

Question: 42

You need to manage contact duplicates for the administrative staff.

What should you do?

A. Create two duplicate detection rules and one duplicate detection job.

B. Create two duplicate detection rules and two duplicate detection jobs, and update duplicate detection settings.

C. Create one duplicate detection rule and one duplicate detection job, and update duplicate detection settings.

Answer: C

Explanation:

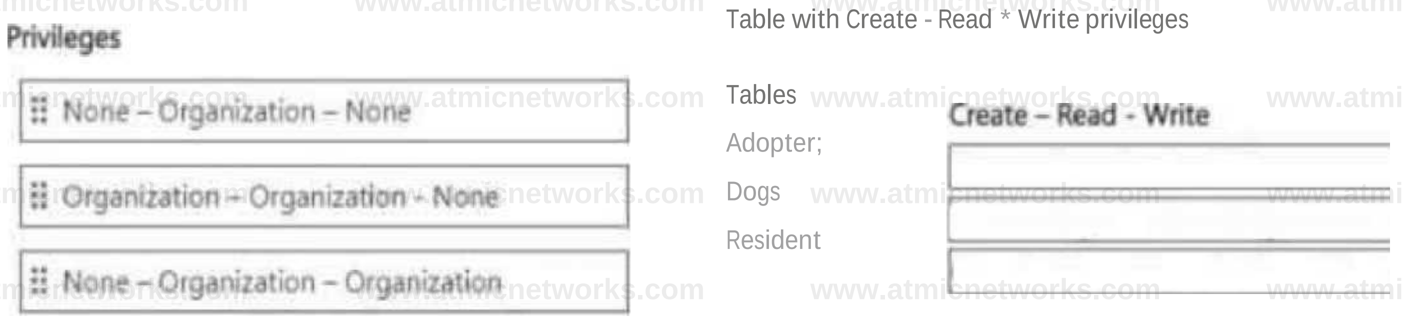
Question: 43

DRAG DROP

You need to set up a security role for the care staff.

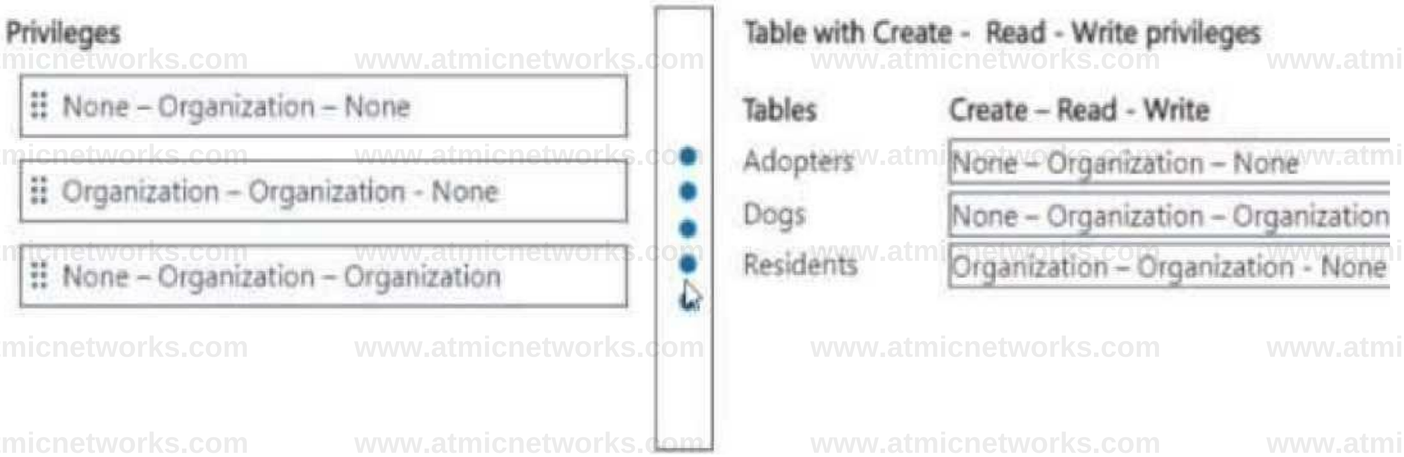
Which privileges should you set? To answer, move the appropriate privileges to the correct create, read, write tables. You may use each create, read, write privileges once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE; Each correct selection is worth one point.



Answer:

Explanation:



Question: 44

HOTSPOT

You need to set up the capability to view the change history for the food type and amount.

What should you set up? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Set up the capability to view change history

Feature to be configured

Table to be configured

Explanation:

Set up the capability to view change history

Feature to be configured Audit changes to its data

Table to be configured Feeding

Answer:

Question: 45

HOTSPOT

You need to create reminders for the adopters.

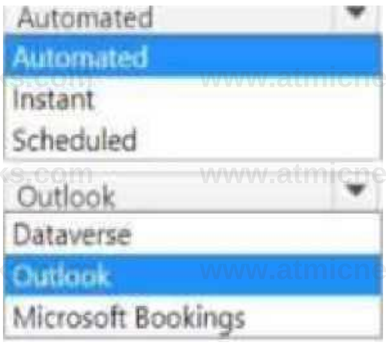
What should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Components used foe requirements

Trigger type

Connector



Answer:

Explanation:

Components used for requirements

Trigger type | Automated

Outloc

Question: 46

DRAG DROP

You need to define the table types for Contoso Suites.

Which table type should you define for each requirement? To answer, move the appropriate table types to the correct tables. You may use each table type once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Types	Table types for each table
Activity	Adopters
Elastic	Doos
Standard	Feeding
Virtual	

Answer:

Explanation:

Types	Table types for each table	
Activity		Standard
Elastic		Standard
Standard		Activity
Virtual	Feeding	Activity

Question: 47

DRAG DROP

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Export data from Common Data Service into Microsoft Excel
- Train the category classification AI model by using Common Data Service data
- Train the AI model by using data exported to Microsoft Excel
- Publish the AI model
- Use the model with Power Apps
- Import the AI model analysis into Common Data Service
- Train the prediction AI model by using Common Data Service data

Answer Area

Answer:

Explanation:

Train the prediction AI model by using Common Data Service data

Publish the AI model

Use the model with Power Apps

Step 1:

Before you can use your prediction model, you have to train it to perform the way you want.

Step 2:

After you train your model, publish it to make it available.

Publish your model when you want to make it available to users in your Power Apps environment.

Step 3: Use the model with Power Apps

Reference:

https://docs.microsoft.com/en-us/ai-builder/prediction-train-model

Question: 48

HOTSPOT

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

- Power BI
- Common Data Service
- Power Automate
- Power BI admin portal

Who can see alerts configured for Power BI?

- The person who created the alert.
- The dashboard owner and the person who created the alert.
- Everyone who has access to the dashboard.
- Everyone who has access to the Power BI instance.

Answer:

Explanation:

Where should you configure the Power BI alert so that it triggers the process?

- Power BI
- Common Data Service
- Power Automate
- Power BI admin portal

Who can see alerts configured for Power BI?

- The person who created the alert.
- The dashboard owner and the person who created the alert.
- Everyone who has access to the dashboard.
- Everyone who has access to the Power BI instance.

Reference:

https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts

Question: 49

HOTSPOT

A company uses Common Data Service to manage account and contact information.

The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

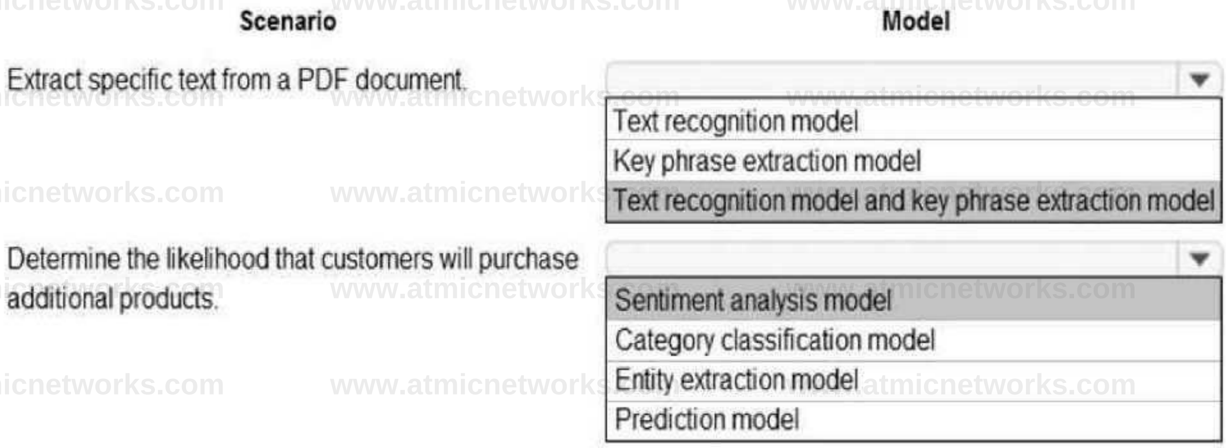
Which models should you use? To answer, select the appropriate option the answer area.

NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products	Sentiment analysis model Category classification model Entity extraction model Prediction model

Answer:

Explanation:



Reference:

https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis

https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase

https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition

Question: 50

You use Power BI Desktop to configure Power BI reports and dashboards.

You need to create a canvas app that displays account information and include the app in a Power BI report.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

A. Publish the report to the Power BI service.

B. Connect to Common Data Service from Power BI Desktop.

C. Connect Common Data Service from Power BI Desktop. Selected required fields from the Accounts table.

D. From the Power Apps Insert menu, add a Power BI

E. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

Explanation:

Question: 51

DRAG DROP

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

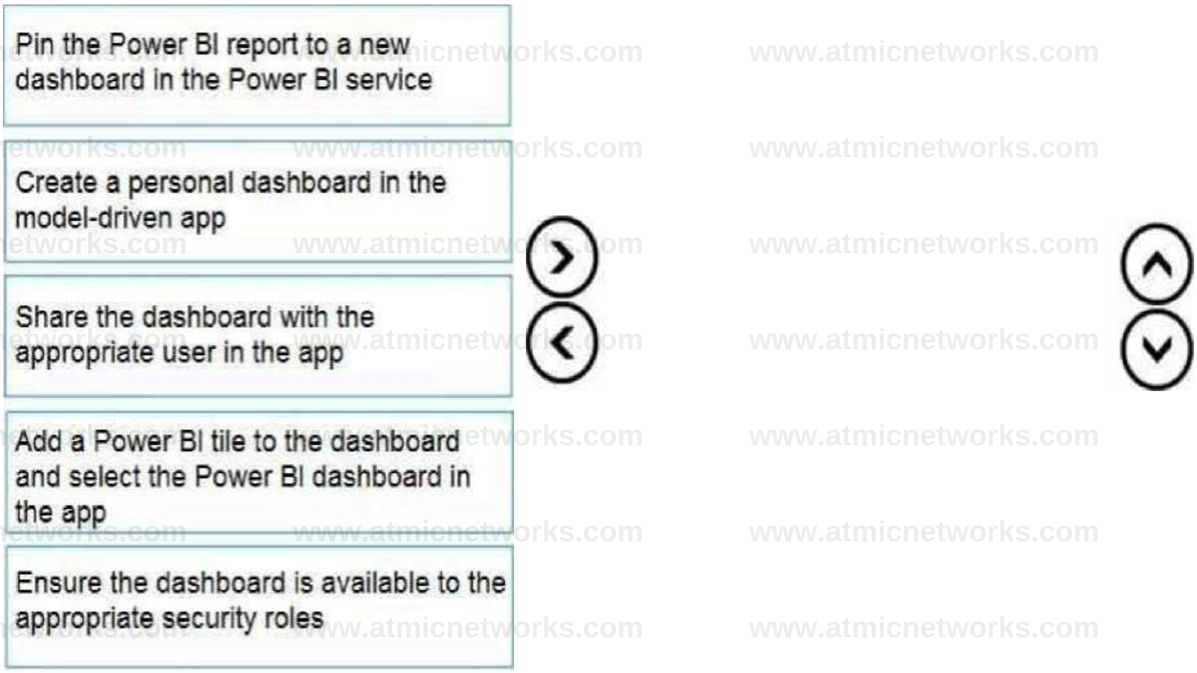
You need to configure the model-driven app to display a Power Bi tile

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

Answer:



Explanation:

1) Pin the Power BI report to a new dashboard in the Power BI service

2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))

3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

Question: 52

You manage the Dynamics 365 Customer Service environment for an organization.

Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

A. Microsoft OneDrive for Business

B. Microsoft Yammer

C. Microsoft OneNote

D. Microsoft Skype for Business

E. Microsoft Exchange Online

Answer: BDE

Explanation:

Reference:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365- online-services

Question: 53

HOTSPOT

You set up a new instance of Dynamics 365 for Customer Service.

Users report a variety of issues working with cases on mobile devices.

You need to configure the mobile app to be able to view cases.

NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	Configure mobile settings set on the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	Configure mobile settings set at the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app-	Configure mobile settings set at the case entity level. Configure mobile settings at the field level within the case form. Configure a security role in the mobile permission set for appropriate users.

Answer:

Explanation:

1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
2. Users can open cases but cannot see the subject of the case - “configure mobile settings at the field level within the case form
3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phones-and-dynamics-365-for-tablets

Question: 54

You have a canvas app that allows users to view, select and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.

When users select items from the product catalog, they move to a different screen to complete a purchase.

Users must be able to clear all product selections when they click the button.

You need to configure the button.

What should you do?

A. Use the Reset (Control) formula and pass the gallery control as a parameter to the Reset formula.

B. Use the Reload(control) formula and pass the gallery control as parameter to the Reload formula.

C. Use the ForAall( ) function to iterate through each item of the Gallery and clear user selections.

D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collection. Clear the collection when the user selects the button.

Answer: D

Explanation:

https://debajmecrm.com/quick-tip-resetting-controls-inside-gallery-in-canvas-app/

Question: 55

You create a Power Apps portal to provide training and documentation for students. Students create a profile on the portal and then select and pay for courses.

You plan to add free courses to the training portfolio. Free courses must be automatically available to all students when they sign in.

You need to assign default permissions to students.

What should you do?

A. Create an entity for managing free courses. Create a Students web role and set the Authenticated Users role option to true. Create appropriate entity permissions to access the free course entity records and assign the entity permissions to the web role.

B. Create an entity for managing free courses. Create entity permission records to provide access to entity records for free courses and assign the entity permissions to users when they register on the portal for the first time.

C. Create a Students web role and set the Authenticated Users Role option to true. Assign the web role to each registered user.

Answer: A

Explanation:

Question: 56

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen.

You need to implement an action that selects the next screen that the user sees.

Which event should you handle?

A. OnLoad

B. OnCheck

C. ScreenTransition

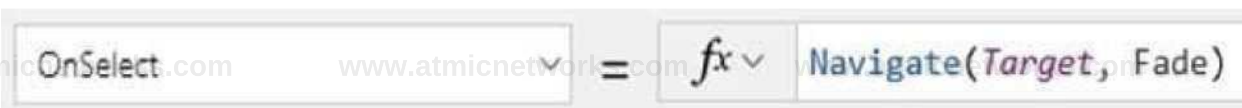
D. OnSelect

Answer: D

Explanation:

Add navigation

1. With the Source screen selected, open the Insert tab, select Icons, and then select Next arrow.
2. With the arrow still selected, select the Action tab, and then select Navigate.
3. The OnSelect property for the arrow is automatically set to a Navigate function.



4. When a user selects the arrow, the Target screen fades in.
5. On the Target screen, add a Back arrow, and set its OnSelect property to this formula:
6. Navigate(Source, ScreenTransition.Fade)
7. While holding down the Alt key, toggle between screens by selecting the arrow on each screen.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-screen-context-variables

Question: 57

DRAG DROP

You are a Dynamics 365 administrator.

You create a new app.

You need to create the site map for the app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

Add a subarea

Add a view

Add a group

Add an area.

Answer:

Explanation:

Add an area.

Add a group.

Add a subarea.

Question: 58

HOTSPOT

You ate a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that ate handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer are

a. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Component type
Add a tag chart by using opened cases.	System chart Personal chart Area chart
Add a stacked column chart shared with your team.	System chart Personal chart Area chart
Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
Add a chart from a view that a user creates.	System chart Personal chart Area chart
Add a doughnut chart that shows cases by owner.	System chart Personal chart Area chart

Answer:

Explanation:

System

Personal

Personal

Personal

System

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi- visualizations-dashboard

Question: 59

HOTSPOT

The business team provides the following list of features that they would like you to implement:

- Group by or sort columns in the current view.
- Configure a business rule to show an error message.
- Edit values in calculated fields.
- Edit the Address composite field.
- Use the editable grid on mobile phones.

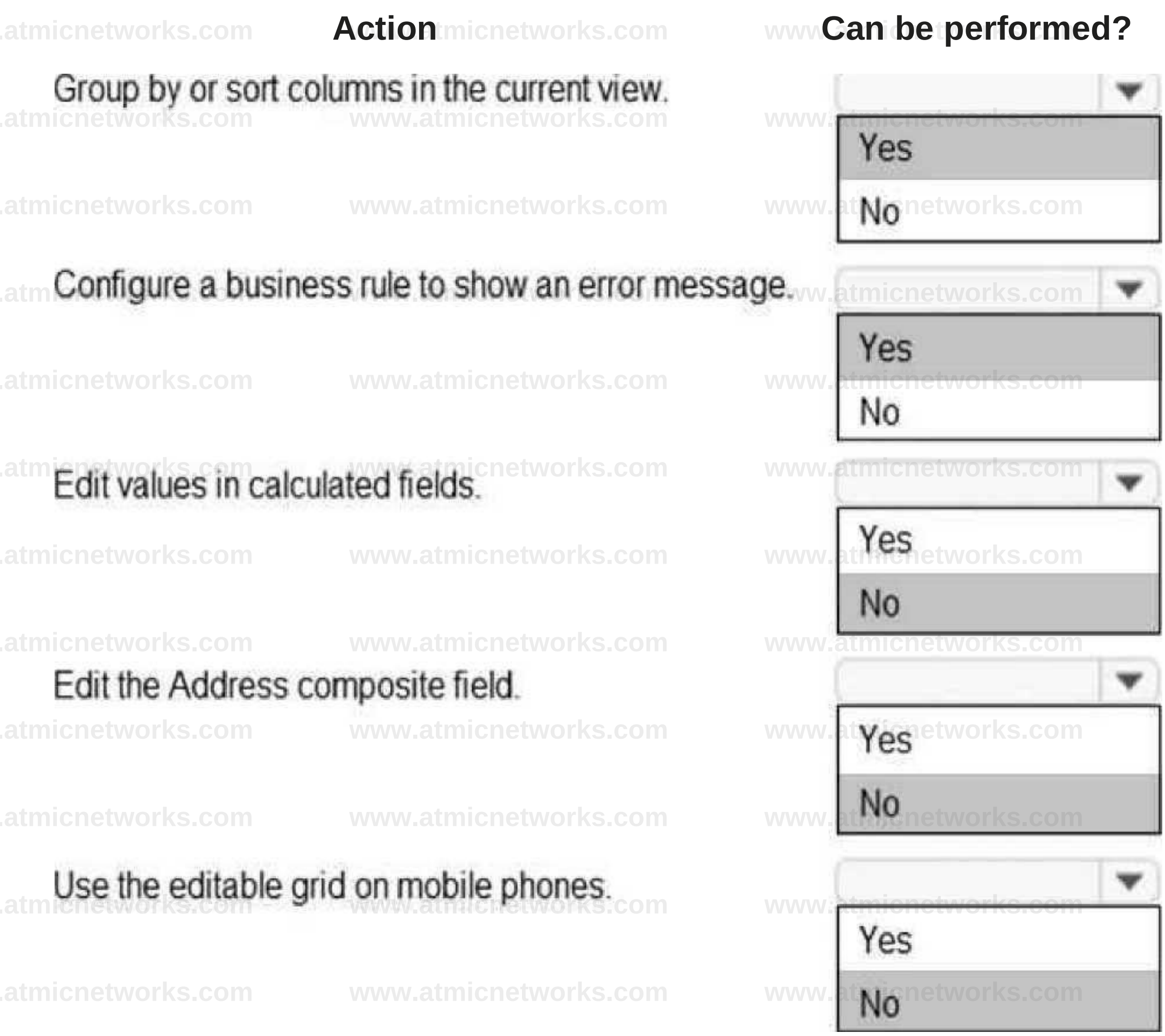
Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error meessage.	Yes No
Edit values in calculated fields	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

Answer:

Explanation:



Question: 60

You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team.

Members of the sales team cannot access the app.

You need to ensure that sales team members can access the app.

Where should you configure app permissions?

A. Security Roles

B. Manage Roles

C. Dynamics administration center

D. Dynamics 365 home

Answer: B

Explanation:

Reference:

https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-roles

Manage access to apps by using security roles.

You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles. Users will have access to apps based on the security roles they're assigned to.

1. Go to Settings > My Apps.

2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.

3. Enter the following in the Manage Roles dialog box:

a) App URL Suffix

b) Roles

c) Select Save.

4. Refresh the My Apps page.

5. Go to the Apps Being Edited view, and publish the app again.

Reference:

https://docs.microsoft.com/en-us/dynamics365/customerengagement/on- premises/customize/manage-access-apps-security-roles

Question: 61

HOTSPOT

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available ofline.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Answer:

Explanation:

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/ofline-apps

Question: 62

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

A. UI Flows application

B. Selenium IDE

C. Latest version of Microsoft Edge

D. On-premises data gateway

E. Latest version of Mozilla Firefox

Answer: ABC

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-automate/ui-flows/setup

Question: 63

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention.

What should you do?

A. Ensure that all user sessions are signed out except for locked user sessions.

B. Ensure that the User1 account has an active user session on the device.

C. Ensure that all user sessions are signed out.

D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow

Question: 64

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step.

You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Activate the action.

B. Select Run as an on-demand process

C. Add at least one step to the action.

D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:

Reference:

https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add- action-business-process-flow

Question: 65

DRAG DROP

You are designing a desktop user interface (UI) flow.

The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
Enter a name and description for the output.	
Start recording the UI flow.	
Stop the recording and save the flow	

Answer:

Explanation:

Start recording the UI flow.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Select information to pass to the SharePoint list.

Enter a name and description for the output.

Reference:

https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs- to-extract-information-from-the-app

Question: 66

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.

B. Deactivate BPFA.

C. Use a business rule to prevent users from switching to BPFA.

D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

Explanation:

Question: 67

HOTSPOT

You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

- Be triggered when a condition is met.
- Run immediately.
- Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Answer Atm

Workflow Requirement	Configuration Option
Be triggered when a condition is met	Publish workflow Subject contains data. trigger whan a Mxicial flow button n pressed
Run immediately.	Approve the wortflow. Configure the wortflow to run now. Configure (Wd wort flow to run row
Perform in action when i condition a met	Send an email View chart Update a security role.

Answer:

Explanation:

1) Be triggered when a condition is met - Subject contains data

2) Run Immediately - Configure the workflow to run now

3) Perform an action when a condition is met - send an email

Question: 68

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate.

You need to hide the Flows button on the user interface.

Which configuration setting should you change?

A. the Customizations section of System Settings

B. the Site Map

C. the Buttons tab of Flow

D. the Entity component of the default solution

Answer: A

Explanation:

Reference:

https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/

Question: 69

HOTSPOT

You have a business process flow (BPF) that interacts with the Account entity.

You configure a new version for the BPF and add a new stage at the beginning.

You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts? ▼	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

Answer:

Explanation:

Scenario	Action
What happens to existing accounts?	▼ Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

Box 1: Existing accounts show the new BPF.

When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:

If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.

If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF.

If the ProcessId field on the record is not set. The system will default the BPF.

Box 2: No BPF is linked to a new account.

Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.

Reference:

https://docs.microsoft.com/en-us/dynamics365/customerengagement/on- premises/customize/business-process-flows-overview

Question: 70

DRAG DROP

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components

- Attended UI flow
- Unattended UI flow
- Flow that uses a custom connector
- Flow that uses a prebuitt connector

Answer Area

Process	Component
Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component
Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component

Answer:

Explanation:

1: Custom connector (REST API access)

2: Unatteded UI flow

Question: 71

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1.

You need to configure the scope for the business rule.

Which scope should you use?

A. All Forms

B. Entity

C. Screen1

D. Global

Answer: B

Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create- business-rule

Question: 72

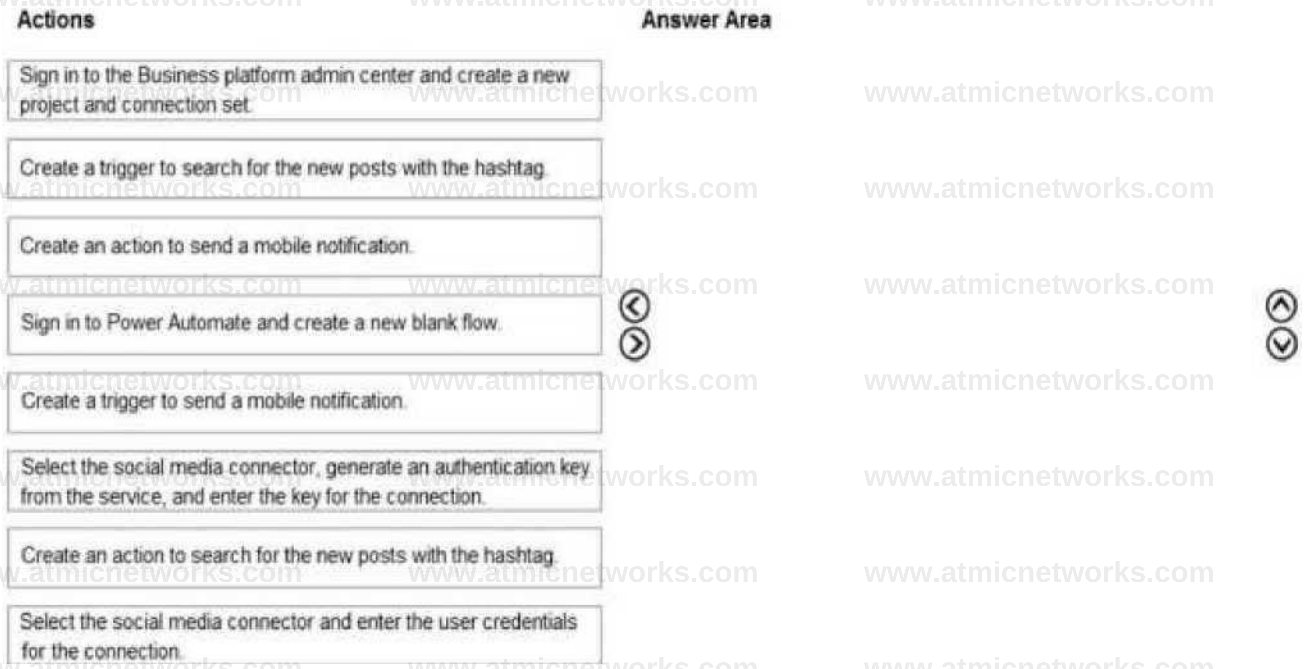
DRAG DROP

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Explanation:

Sign in to Power Automate and create a new blank flow

Select the social media connector and enter the user credentials for the connection

Create an action to search for the new posts with the hashtag

Create a trigger to send a mobile notification

Question: 73

HOTSPOT

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

* Send an email when the status changes on an Opportunity.

* Text the sales manager when an Opportunity is created.

* Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer are

a. NOTE Each correct selection is worth one point.

Automation	Tool
Email when the status changes.	▼ Dynamics 365 workflow Microsoft Flow Business Process Flow
Text when the Opportunity is created.	▼ Dynamics 365 workflow Microsoft Flow Business Process Flow
Create a Wunderlist task.	▼ Dynamics 365 workflow Microsoft Flow Business Process Flow

Answer:

Explanation:

Automation	Tool
Email when the status changes.	▼ Dynamics 365 workflow Microsoft Flow Business Process Flow
Text when the Opportunity is created.	▼ Dynamics 365 workflow Microsoft Flow <u>Business Process Flow</u>
Create a Wunderlist task.	▼ Dynamics 365 workflow Microsoft Flow Business Process Flow

Question: 74

You are designing a Power Virtual Agents chatbot.

You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.

You need to ensure that you can create the chatbot in the environment that you want to use.

What should you do?

A. Create an environment in a supported region.

B. Convert the environment to a sandbox environment.

C. Change the region for the environment.

Answer: A

Explanation:

The environment doesn't show up in the drop-down menu of Power Virtual Agents

Your environment might not show up in the drop-down menu due to one of the following:

The environment doesn't have a database created. To resolve this issue, go to admin.powerplatform.com to create a database in your environment.

The environment is created in an unsupported region.

Reference: https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run- experience

Question: 75

DRAG DROP

You are designing a chatbot for a sports outlet.

You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

Features

Topics

Entities

Variables

Flows

Answer Area

Requirement	Feature
Enable the chatbot to relate to a real-world object or topic in a dialog.	Feature
Define the path and triggers for a chatbot conversation.	Feature
Implement conditional logic to dynamically route a conversation across different paths.	Feature

Answer:

Explanation:

Requirement	Feature
Enable the chatbot to relate to a real-world object or topic in a dialog.	Entities
Define the path and triggers for a chatbot conversation.	Topics
Implement conditional logic to dynamically route a conversation across different paths.	Variables

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

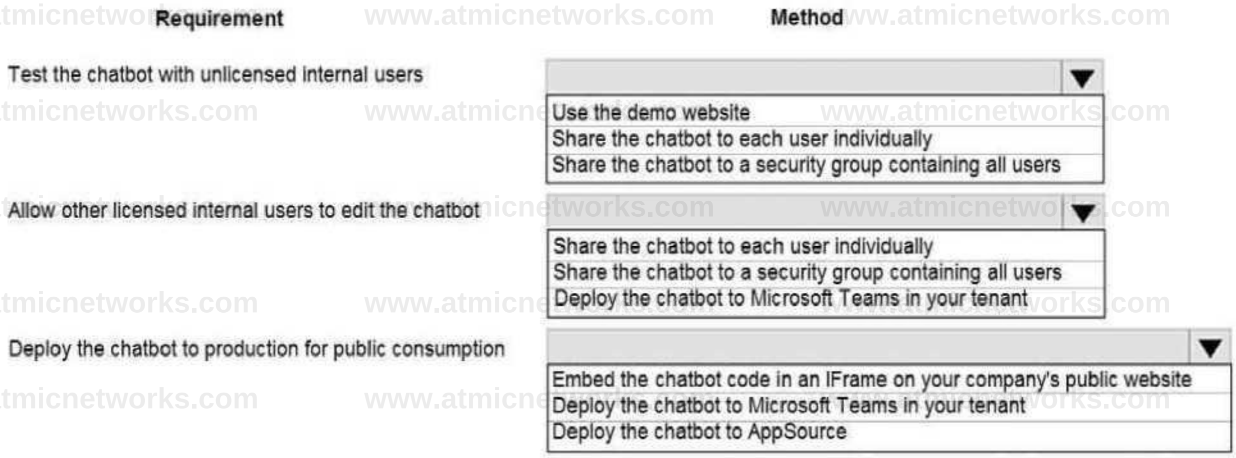
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables

Question: 76

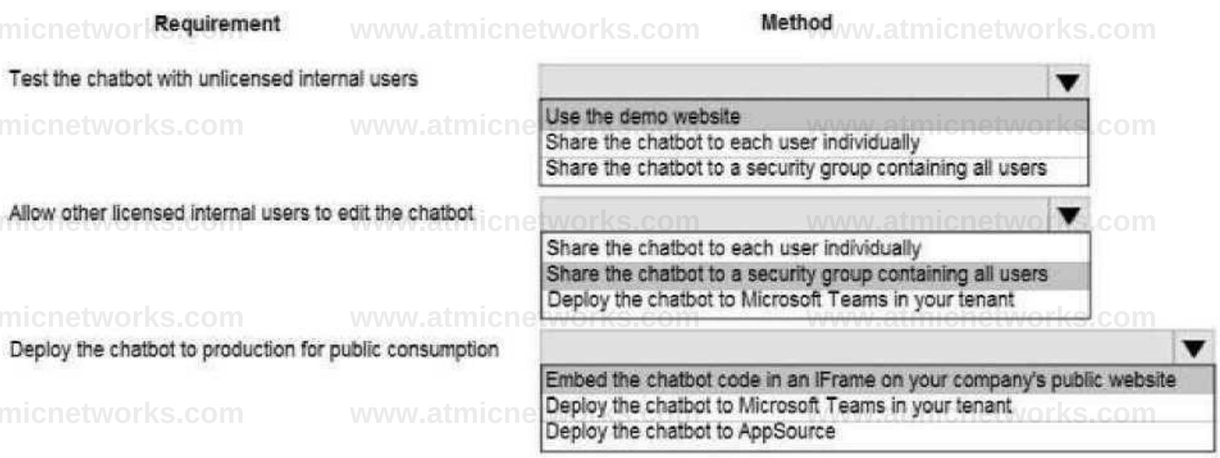
HOTSPOT

You create a new Power Virtual Agents chatbot for an organization.
Testing and production deployment of the chatbot are not complete.
You need to ensure that appropriate users can access the chatbot.
Which methods should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots.

To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFRame on your copany's public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing

Question: 77

You are creating a Power Virtual Agents chatbot that uses multiple topics.

Each user interaction can reference more than one topic.

You need to be able to capture a value in an initial topic and use it in subsequent topics.

Which type of variable should you create?

A. Bot

B. Topic

C. Context

Answer: A

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

Question: 78

A company has a custom website.
You need to embed a Power Virtual Agents chatbot into the website.
What should you use?

A. Webpage URL
B. Form ID
C. Bot ID
D. IFrame

Answer: D

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

Question: 79

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.

You need to configure variables to store customer name and email address.

Which type of variable should you create?

A. session

B. topic

C. bot

D. slot

Answer: C

Explanation:

By default, a variable's value can only be used in the topic where this variable gets created. However, you might want the bot to use the same value across topics. This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

Question: 80

DRAG DROP

You are a Dynamics 365 for Customer Service administrator.

You must create a form for team members to use. The form must provide the ability to:

Lock a field on a form.

Trigger business logic based on a field value.

Use existing business information to enhance data entry.

You need to implement business rule components to create the form.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components

- Actions
- Conditions
- Recommendation

Answer Area

Requirement	Component
Lock a form field.	
Trigger business logic based on a field value.	
Leverage existing business information to enhance data entry.	

Answer:

Explanation:

Action

Condition

Recommendation

Question: 81

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company.

What should you do?

A. Create a data map in Data Management.

B. Add a template for Import Data.

C. Use Import Field Translations.

D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:

Reference:

https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import- accounts-leads-other-data

Question: 82

HOTSPOT

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Guide the user with actions to take.	Configure views and charts. Configure business process flows. Configure workflows.
Ensure user interaction in manageable steps.	Configure the timeline on the form. Configure each stage with the actions that need to be completed. Configure Insights.

Answer:

Explanation:

Requirement	Action
Guide the user with actions to take.	Configure views and charts. Configure business process flows. Configure workflows.
Ensure user interaction in manageable steps.	Configure the timeline on the form. Configure each stage with the actions that need to be completed. Configure Insights.

Question: 84

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field.

What should you configure?

A. filed visibility on the form

B. business process flow

C. workflow

D. business rule

Answer: D

Explanation:

Reference:

https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft- dynamics-365-crm/

Question: 85

HOTSPOT

The owner of a company needs to know who signs into the system.

You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs.	Advanced Find Individual record User Summary report Microsoft 365 Compliance

Explanation:

Answer:

Action	Location
Activate user auditing.	System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs.	Advanced Find Individual record User Summary report Microsoft 365 Compliance

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity

Question: 86

A customer tracks events by using a custom entity.

The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.

You need to ensure that all events display by venue in the calendar.

To which component should you add a control?

A. Form

B. view

C. Field

D. Chart

Answer: B

Explanation:

If you use unified interface, you can display any record in a calendar view via the calendar control.

Go to Settings->Customization->Customize the System

Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)

Click the View tab

Click “Add Control” and select the calendar control.

Click the dot for every interface from which you want the calendar control to be available.

Reference:

https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/

Question: 87

A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

A. Add salespeople to a security role.

B. Set privileges.

C. Add salespeople to an Office 365 security group.

D. Set app security

Answer: C

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

Question: 88

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.

The canvas app has an issue that must be corrected.

You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report.

What should you do?

A. Publish the Power BI report from Power BI Desktop.

B. Manually refresh the data source on the published Power BI report.

C. Publish the Power BI report from Power BI Desktop and reshare to any users.

D. Publish the canvas app.

Answer: B

Explanation:

If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways.

The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom- visual#limitations-of-the-power-apps-visual

Question: 89

HOTSPOT

You manage the Dynamics 365 environment for a company.

You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.

How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Duplicate detection rule criteria	Value
Base record type	
	Lead
	Account Opportunity
Base record field	
	Topic
	Account Originating Lead

Answer:

Explanation:

Duplicate detection rule criteria	Value
Base record type	Lead Account Opportunity
Base record field	Topic Account Onginating Lead

Question: 90

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable server-based SharePoint integration.

Does the solution meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use- sharepoint-online

Question: 91

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneNote integration.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 92

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a

large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable Outlook integration

Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:

Instead enable server-based SharePoint integration.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use- sharepoint-online

Question: 93

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Quick Find search on the Notes list to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

Question: 94

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Categorized Search to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

Question: 95

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Relevance Search to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Relevance Search brings the following benefits:

Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Includes the ability to search documents found in Notes and Attachments on Emails and Appointments

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-relevance-search

Question: 96

HOTSPOT

You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	Roles / Groups / Licenses / Access rights
Dynamics 365 Sandbox instance	Roles / Groups / Access rights

Microsoft 365 admin center:

- Roles
- Groups
- Licenses
- Access rights

Dynamics 365 Sandbox instance:

- Roles
- Groups
- Access rights

Answer:

Explanation:

Application area	Security function
Microsoft 365 admin center ▼	Roles Groups Licenses Access rights
Dynamics 365 Sandbox instance	Roles Groups Access rights

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

Question: 97

You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.

You need to configure entity ownership.

Which entity ownership type should you use?

A. user or team owned

B. organization-owned

C. none

D. business-owned

Answer: A

Explanation:

Question: 98

You have a form that displays a custom field from an entity.

A customer wants to restrict users from filtering on the custom field.

You need to prevent users from filtering the field in Advanced Find.

What should you modify?

A. Fields in the Edit Filter Criteria option of the Quick Find view

B. the Field Security field on the Field Properties form

C. a searchable field on the Field Properties form

D. Fields in the Add Find Columns option of the Quick Find view

Answer: C

Explanation:

Reference:

https://community.dynamics.com/365/b/dynamics365apps/posts/kb-understanding-dynamics-365- field-ssearchable-property

Question: 100

You are a Dynamics 365 Customer Service system administrator.
Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution
C. Microsoft Virtual Studio
D. Templates area

Answer: B

Explanation:

Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access.
Edit public views through tables
In the solution create a new table or find an existing table that where the public views need to be edited.
Expand Data, select Tables, select the table you want, and then select the Views area.
On the toolbar, select Add view. Add view to table
On the Create a view dialog, enter a name and, optionally, a description, and then select Create.
Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit- views-app-designer

Question: 101

DRAG DROP
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields.
You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject case title and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

Form types

quick

create main

quick view

card

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

Answer:

Explanation:

Case type	Form type
Case type A	main
	main
Case type B	main
Case type C	quick
	quick view

Reference:

https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer- service-hub

Question: 102

DRAG DROP

You are a Dynamics 365 Customer Service developer.
A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users.
Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Actions

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

Answer Area

Step	Action
1	Action
2	Action

Answer:

Explanation:

Step	Action
1	Export the user chart for import as a user chart.
2	Share the chart with the team.

Question: 103

HOTSPOT

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

Group by or sort columns in the current view.

Configure a business rule to show an error message.

Edit values in calculated fields.

Edit the Address composite field.

Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action	Can be performed?
Group by or sort columns in the current view.	Yes / No
Configure a business rule to show an error message.	Yes / No
Edit values in calculated fields.	Yes / No
Edit the Address composite field.	Yes / No
Use the editable grid on mobile phones.	Yes / No

Answer:

Explanation:

Action	Can be performed?
Group by or sort columns in the current view.	**Yes** / No
Configure a business rule to show an error message.	**Yes** / No
Edit values in calculated fields.	**Yes** / No
Edit the Address composite field.	Yes / **No**
Use the editable grid on mobile phones.	Yes / **No**

Question: 104

DRAG DROP

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features Answer Area

Action step	Requirement	Feature
Classic workflow	Allow users to navigate to the previous stage only from specific stages.	Feature
Power Automate flow	Create checklist records in specific stages on demand.	Feature

Answer:

Explanation:

Requirement	Feature
Allow users to navigate to the previous stage only from specific stages.	Power Automate flow
Create checklist records in specific stages on demand.	Action step

Question: 105

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots.

Where should you store the model data?

A. Global variables

B. Custom entities

C. Topics

D. Multiple choice options

Answer: A

Explanation:

Question: 106

DRAG DROP

A company creates a Power Virtual Agents chatbot.

You need to determine when live agents are engaged to provide support.

Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Metrics	Answer Area	
	Process	**Metric**
Engagement overtime		
Session outcomes overtime	Determine which topics are transferred to live agents most often.	Metric
Escalation rate drivers		
Escalation rate	Determine the number of chats per day that are transferred to live agents.	Metric

Answer:

Explanation:

Process	Metric
Determine which topics are transferred to live agents most often.	Escalation rate drivers
Determine the number of chats per day that are transferred to live agents.	Session outcomes overtime

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams

Question: 107

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

0 - 17

18 - 25

26 - 35

36 - 55

55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to determine the age group.

Does this meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 108

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

0 - 17
18 - 25
26 - 35
36 - 55
55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use multiple choice for Identify in the question and create options that represent of the age groups.
Does this meet the goal?

A. Yes
B. No

Explanation:

Answer: B

Question: 109

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

0 - 17

18 - 25

26 - 35

36 - 55

55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

Does this meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Question: 110

HOTSPOT

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Handle an unknown question from a guest in a conversation.	Escalate Fallback topic Failure path
Redirect a quest with an unknown question to a live staff member.	Power Apps Power Virtual Agents web application Microsoft Teams Omnichannel for Dynamics 365 Customer Service

Answer:

Explanation:

Requirement	Component
Handle an unknown question from a guest in a conversation.	Escalate Fallback topic Failure path
Redirect a quest with an unknown question to a live staff member.	Power Apps Power Virtual Agents web application Microsoft Teams Omnichannel for Dynamics 365 Customer Service

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

Question: 111

HOTSPOT

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	▼ Import an existing app. / Create a new app. / Import a new page. / Import bot.
Configure the FAQ solution in Microsoft Teams.	▼ Configure the FAQbot. / Import a chatbot. / Create a new chatbot.

Answer:

Explanation:

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	Import an existing app. Create a new app. Import a new page. Import bot.
Configure the FAQ solution in Microsoft Teams.	Configure the FAQbot. Import a chatbot. Create a new chatbot.

Question: 112

HOTSPOT

A company plans to implement AI Builder to add intelligence to several business processes.
Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern **twenty years old**.	Entity extraction Text recognition Key phrase
Identify items and prices from an invoice.	Form processing Text recognition Object detection

Answer:

Explanation:

Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern **twenty years old**.	Entity extraction Text recognition Key phrase
Identify items and prices from an invoice.	Form processing Text recognition Object detection

Reference:

https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview

https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

Question: 113

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100.

Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Create a dynamic distribution list. Add all users to the distribution group and use the list to share the dashboard.

B. Sign into the Power BI service. Open the dashboard and select Share.

C. Enter the individual email address of internal and external users.

D. Sign into Power BI Desktop. Open the dashboard and select Share.

E. Clear the Allow recipients to share your dashboard (or report) option.

F. Create a distribution group. Add all users to the distribution group and use the list to share the dashboard.

Answer: BEF

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

Question: 114

You create a report by using Power BI Desktop and a Power BI dataset that is connected to Azure SQL Database.

Multiple groups of employees will use the report.

You need to ensure that each group of employees can see only data that pertains to their group.

What should you do?

A. Create and assign file security profiles.

B. Create and assign Common Data Service security roles.

C. Create and assign roles by using row-level security.

Answer: C

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

Question: 115

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.
Solution: Enable OneDrive for Business.
Does this meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 116

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template.

Which Word template change can you make?

A. Add the Discount field conditionally.

B. Format the table to have alternating color rows.

C. Format the Created On field to a long date format.

D. Add the address of the customer.

D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

Explanation:

Question: 117

A company uses three apps to complete several business processes.

You need to identify solutions to help the company perform regression testing when the apps are updated.

Which two tools should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Power Automate automated flow

B. Windows recorder (V1)

C. Power Automate desktop flow

D. Windows Steps Recorder

Answer: BD

Explanation:

Question: 118

HOTSPOT

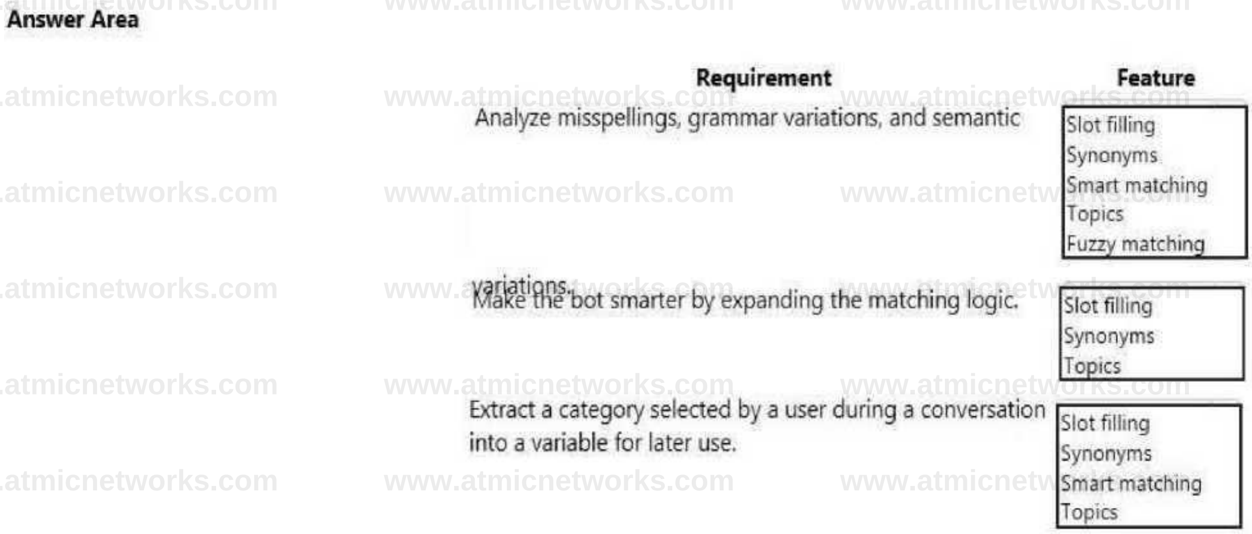
You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Smart match

Synonyms

Topic

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

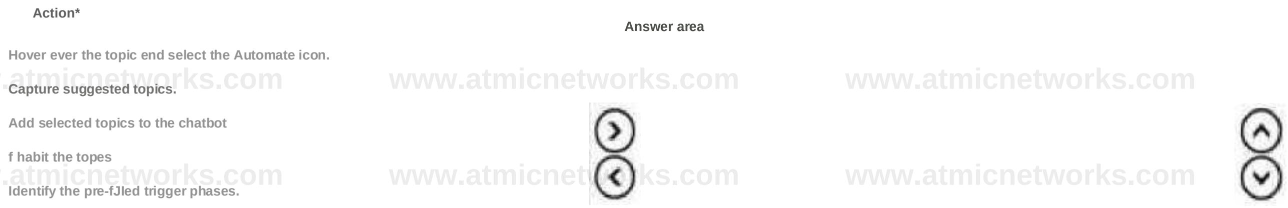
Question: 119

DRAG DROP

A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal.

You need to create topics from existing website content. The process must minimize human errors during topic creation.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Explanation:

Select Suggest topics on the Topics page to extract content from FAQ/support pages or online files.

Add the suggested topics to your bot.

Enable the topics.

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

Question: 120

DRAG DROP

You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege.

Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles

- Office 365 global administrator
- Office 365 service administrator
- Dynamics 365 service administrator
- Dynamics 365 system administrator

Answer Area

Function	Role
Create new users.	Role
Assign roles to users.	Role
Perform backups for an instance.	Role

Answer:

Explanation:

Function	Role
Create new users.	Office 365 global administrator
Assign roles to users.	Dynamics 365 system administrator
Perform backups for an instance.	Dynamics 365 service administrator

Box 1: Office 365 Global Administrator

You may think that the Dynamics 365 system administrator would have power to do all the actions needed to manage Dynamics 365, but this is not the case. What's different in Microsoft cloud deployments is that licenses and user accounts are managed in Office 365 by an Office 365 Global Administrator. This role is analogous to a network administrator for an on premises deployment.
The Global Administrator is the only role to create new user accounts and assign subscription licenses for Dynamics 365 (and other Office 365 apps such as Skype, Power BI and SharePoint).

Box 2: Dynamics 365 system administrator

The Dynamics 365 system administrator may assign roles and permissions to the Dynamics 365 user within an instance of Dynamics 365. The Dynamics 365 system administrator also controls all the settings in Dynamics 365.

Box 3: Dynamics 365 admin

The Dynamics 365 admin can perform backups and restores.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant

https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and- office-365-admin-roles

Question: 121
HOTSPOT

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.

The OnSelect property for Button1 contains the following expression:

Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text})

For each of the following statements, select Yes if the statement is true. Otherwise, select No
NOTE: Each correct selection is worth one point.

Statement	Yes	No
The People collection is automatically created if it does not already exist.	O	O
When Buttonl is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.	O	0
If you update the record in the Collection function to iclude the value from a new field named Age, it will result in an error.		o

Answer:

Explanation:

Statement	Yes	No
The People collection is automatically created if it does not already exist.		O
When Buttonl is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.		0
If you update the record in the Collection function to iclude the value from a new field named Age, it will result in an error.	O	O

Box 1: Yes

If the data source doesn't already exist, a collection is created.

Box 2: No

Note: The Collect function adds records to a data source. The items to be added can be:

A single value: The value is placed in the Value field of a new record. All other properties are left blank.

A record: Each named property is placed in the corresponding property of a new record. All other properties are left blank.

A table: Each record of the table is added as a separate record of the data source as described above. The table isn't added as a nested table to a record. To do this, wrap the table in a record first.

Box 3: No

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect

Question: 122

HOTSPOT

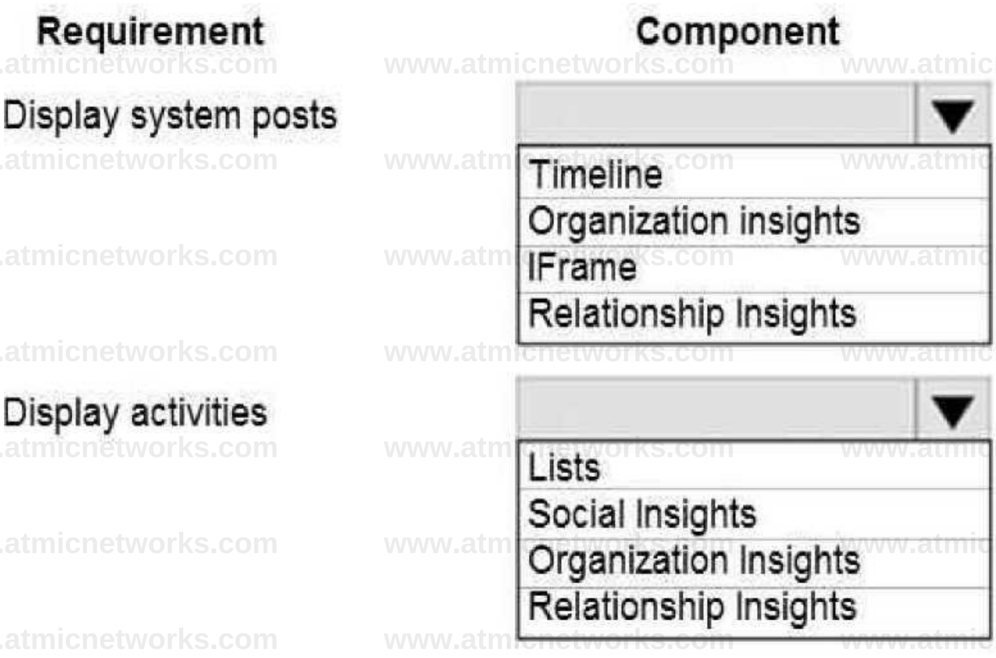
You are a Dynamics 365 Customer Service administrator.

A user must be able to view system posts and activities in a dashboard.

You need to create the dashboard for the user.

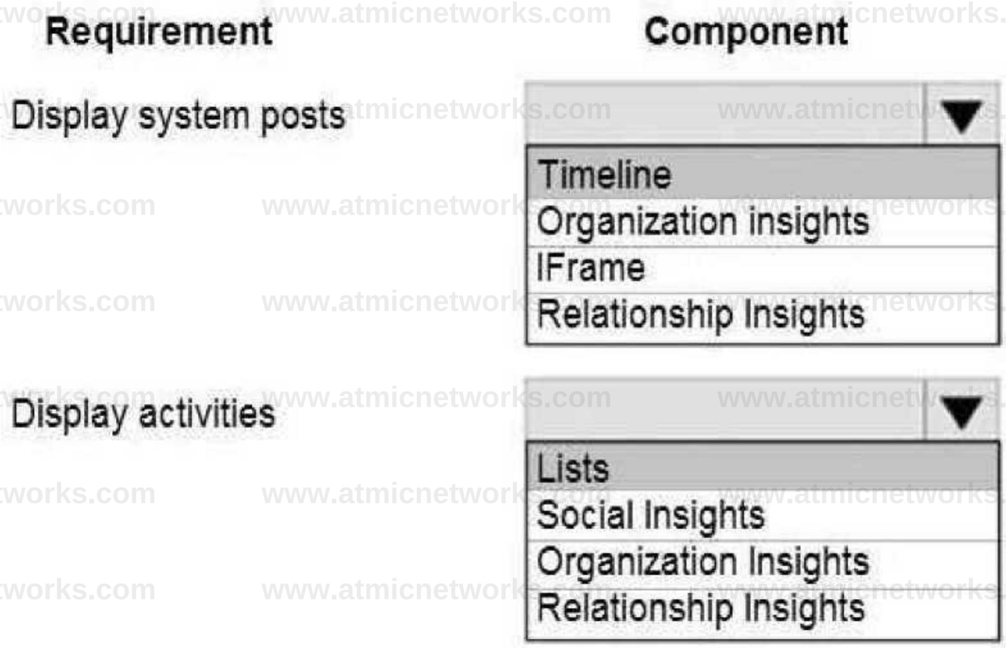
Which components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Box 1: Timeline

The timeline helps agents see all customer interaction history across channels, personnel, and the support lifecycle. The timeline is used across Dynamics 365 applications to capture activities like notes, appointments, emails, tasks, and more, to ensure that all interactions with the customer are tracked and visible over time. Agents use the timeline to quickly catch up on all of the latest activity details with the customer to provide the most personalized support experience.

Box 2: Lists

Reference:

https://docs.microsoft.com/en-us/dynamics365/customer-service/customer-service-hub-user-guide- timeline-admin

Question: 123

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

0 - 17

18 - 25

26 - 35

36 - 55

55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.

Does this meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

To do this, you need to create a custom entity.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

Question: 124

HOTSPOT

You are a Dynamics 365 Customer Service administrator.

Users report that the main form does not display data from other entities or allow them to edit data from other entities. You need to embed information from other entities in the form and allow users to edit the data.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Edit data	Add a mobile form Add a quick create form Add a sub-grid Add a virtual entity
View data	Add a reference panel Add a quick view

Answer:

Explanation:

Requirement	Action
Edit data	Add a mobile form Add a quick create form Add a sub-grid Add a virtual entity
View data	Add a reference panel Add a quick view

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create- forms

https://docs.microsoft.com/en-us/dynamics365/customerengagement/on- premises/customize/create-edit-quick-view-forms

Question: 125

You use Power BI Desktop to configure Power BI reports.

You need to create a canvas app that displays user account information and include the app in a Power BI report.

Which three actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. From the Power Apps Insert menu, add a Power BI tile

B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data

C. Publish the report to the Power BI service

D. Connect to Common Data Service from Power BI Desktop

Answer: BCD

Explanation:

Step 1 (B): Here's how we embed PowerApps into a Power BI report:

Download and login to the Power BI desktop application

Click on (...) and select "Import from the marketplace."

Step 2: Open Power BI desktop and use “Get data” to connect with the Common Data Service data source.

Step 3: Publish the report to Power BI service.

Reference:

https://purple.telstra.com/blog/powerbi-integration-with-powerapps

Question: 126

DRAG DROP

You are designing an app for a bank.

You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Relationship types

1: N

N:N

N : 1

Answer Area

Requirement	Relationship type
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	
Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	
Loans must be applied for for a single property.	

Answer:

Explanation:

Requirement	**Relationship type**
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	
Loan applicants can apply for one type of loan per application. Applicants can have more than one application	
Loans must be applied for for a single property.	N : 1

Box 1: N:1

You add a lookup column with a many-to-one relationship.

Box 2: N:N

Box 3: N:1

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup

Question: 127

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Change Elizabeth’s username in the user record for the app.

Does the solution meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Question: 128

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username.

Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:

Question: 129

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

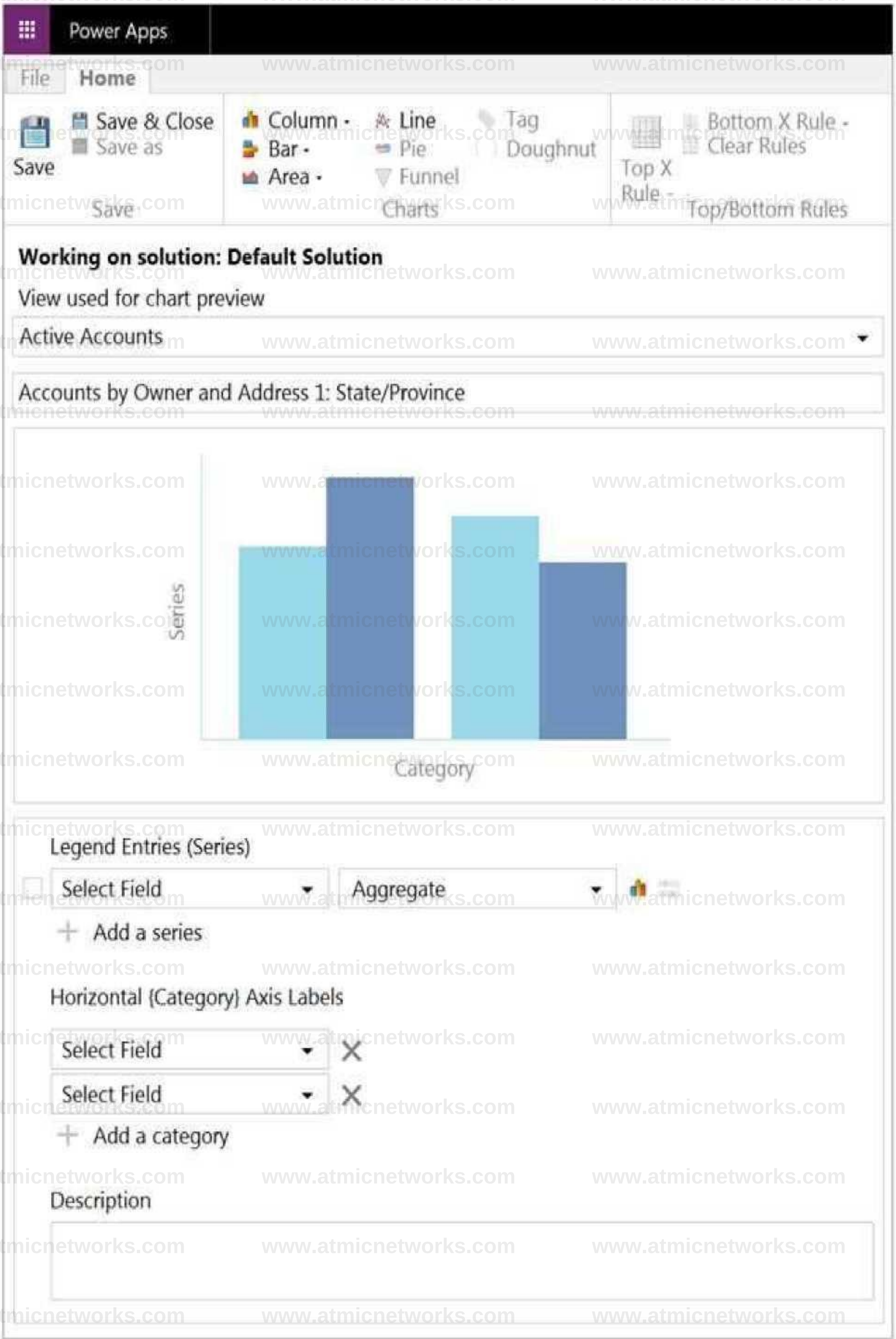
Explanation:

Question: 130

HOTSPOT

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.


Power Apps
File
Home
Save
Save & Close
Save as
Save
Column
Bar
Area
Line
Pie
Funnel
Tag
Doughnut
Charts
Top X Rule
Bottom X Rule
Clear Rules
Top/Bottom Rules
Working on solution: Default Solution
View used for chart preview
Active Accounts
Accounts by Owner and Address 1: State/Province
Series
Category
Legend Entries (Series)
Select Field
Aggregate
Add a series
Horizontal (Category) Axis Labels
Select Field
Select Field
Add a category
Description

How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to State/Province for each owner.

Component	Selection
Legend Entries (Series): Select Field	Account Address 1: State/Province Owner
Legend Entries (Series): Aggregate	Avg Count:All Sum
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	Account Address 1: State/Province Owner
Second grouping field	Account Address 1: State/Province Owner

Answer:

Explanation:

Component	Selection
Legend Entries (Series): Select Field	Account / Address 1: State/Province / Owner
Legend Entries (Series): Aggregate	Avg / Count:All / Sum
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	Account / Address 1: State/Province / Owner
Second grouping field	Account / Address 1: State/Province / Owner

Question: 131

A user has access to an existing Common Data Service database.

You need to ensure that the user can create canvas apps that consume data from Common Data Service. You must not grant permissions that are not required.

Which out-of-the-box security role should you assign to the user?

A. Environment Admin

B. System Customizer

C. Common Data Service User

D. Environment Maker

Answer: D

Explanation:

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security- roles

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app

Question: 132

HOTSPOT

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions. Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	Set an inactivity limit in the user's group policy. Set a timeout in the Power Platform admin center. Configure access controls in Azure Active Directory. Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	Enter the restricted file types in the SharePoint admin center. Enter the allowed file types in the Power Platform admin center. Enter the restricted file types in the Power Platform admin center.

Answer:

Explanation:

Requirement	Action
Prevent unauthorized access to devices. i	Set an inactivity limit in Ure user's group policy. Set a timeout in the Power Platform admin center. Configure access controls in Azure Active Directory. Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	▼ Enter the restricted file types in the SharePoint admin center. Enter the allowed file types in the Power Platform admin center. Enter the restricted file types in the Power Platform admin center.

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.

Note: Configure session timeout

In the Power Platform admin center, select an environment.

Select Settings > Product > Privacy + Security.

Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

Configure inactivity timeout

In the Power Platform admin center, select an environment.

Select Settings > Product > Privacy + Security.

Set Session Expiration and Inactivity timeout. These settings apply to all users.

Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

Go to the Settings page of the new SharePoint admin center,

Select Sync.

Select the Block upload of specific file types check box.

Enter the file name extensions you want to block, for example: exe or mp3.

Select Save.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/user-session-management

https://docs.microsoft.com/en-us/onedrive/block-file-types

Question: 133

You are developing a canvas app.

You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Validate data and show error messages.

B Enable or disable fields.

C. Set field requirement levels.

D. Set field values.

E. Show or hide fields

Answer: ACD

Explanation:

The following actions are not available on Canvas apps:

Show or hide columns

Enable or disable columns

Create business recommendations based on business intelligence

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business- rule

Question: 134

Your organization does not permit the use of custom code for solutions.
You need to create a view that can be viewed by all users in an organization.
Where should you create the view?

A. List view of the entity
B. Microsoft Visual Studio
C. Templates area
D. Maker portal

Answer: D

Explanation:

Edit a public or system view in app designer

You can change the way a public or system view is displayed by adding, configuring, or removing columns.

In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.

Next to the view you want to edit, select Open the View Designer Open view Designer.
The view opens in the view designer.

When you edit a public or system view, you must save and publish your changes before they will be visible in the application.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app- designer

Question: 135

You are a Dynamics 365 Customer Service developer.
A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
What should you do?

A. Share the chart with the team.
B. Assign the chart to each person on the team.
C. Export the user chart to Power BI. Import the chart as a Power BE visualization.
D. Export the user chart for import as a user chart.

Answer: A

Explanation:

Question: 136

HOTSPOT

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

Run immediately.

Validate when a condition is met.

Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Workflow Requirement	Configuration Option
Run immediately.	Approve the workflow. Configure the workflow to run Configure child workflow to run now
Validate when a condition is	Publish workflow. Subject contains data. Trigger when a Power Automate button is pressed.
Perform an action when a condition	Send an email. View chart. Update a security role.

Answer:

Explanation:

Workflow Requirement	Configuration Option
Run immediately	Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
Validate when a condition is m	Publish workflow. Subject contains data. Trigger when a Power Automate button is pressed.
Perform an action when a condition is	Send an email. View chart. Update a security role.

Question: 137

DRAG DROP

You are examining several processes to determine if you can automate the processes by using Power Automate.

The processes must run without human intervention when possible.

You need to determine which flow type should be used for each process.

Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Flow types

Scheduled cloud flow

Attended desktop flow

Unattended desktop flow

Answer Area

Process	Flow type
Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request.	
Read data from a text file and populate the data into a third-party desktop application by using saved credentials.	

Answer:

Explanation:

Process	Flow type
Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request.	Attended desktop flow
Read data from a text file and populate the data into a third-party desktop application by using saved credentials.	Unattended desktop flow

Box 1: Attended desktop flow

Desktop flows are used to automate tasks on the Web or the desktop.

To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.

Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.

Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.

To provide automation solutions for these applications, Power Automate Desktop supports all major

browsers through its web automation actions.

Box 2: Unattended desktop flow.

Unattended desktop flows are best for applications that do not need human supervision.

Reference:

https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction

https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow

Question: 138

A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams.
You need to determine the environment that will used by the app.
Which environment will the app use?

A. An existing Dataverse environment that you select.
B. An existing Dataverse for Teams environment that you select.
C. A Dataverse environment that is automatically created for the team.
D. A Dataverse for Teams environment that is automatically created for the team.

Answer: D

Explanation:

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment

Question: 139

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to- date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.

You need to share another Power BI component to make the data visible.

What should you share?

A. The Power BI dataset the tile uses as a data source.
B. The Power BI workspace that includes the tile.
C. The Power BI dashboard that includes the tile.

Answer: C

Explanation:

Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:

https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/

Question: 140

HOTSPOT

You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data.

Four of the templates must be available to all users. The remaining template must be available only to you. You configure the appropriate security roles for users.

You need to determine how to upload the Excel templates.

Which method should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Availability	Method
Available to everyone	
	In the Settings menu, select Document Templates
	In the view for the email records, select Excel
	In the Settings menu, select Email Templates.
Available only to	
	In the Settings menu, select Document Templates
	In the view for the email records, select Excel
	In the Settings menu, select Email Templates.

Answer:

Explanation:

Availability	Method
Available to everyone	
	In the Settings menu, select Document Templates
	In the view for the email records, select Excel
	In the Settings menu, select Email Templates.
Available only to	
	In the Settings menu, select Document Templates
	In the view for the email records, select Excel
	In the Settings menu, select Email Templates.

Box 1: In the Settings menu, select Document Templates

Templates uploaded from the Settings page are available to all users. You don't need to take any further action.

Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is available to all users.

For admins: Upload the Excel template

Go to Settings > Templates > Document Templates.

Click Upload Template.

Drag the Excel file into the dialog box or browse to find and upload the file.

Upload Template dialog box.

Click Upload.

Box 2: In the view for the email records, select Excel templates

Note: For non-admins or admins wanting to create a personal template: Upload the Excel template

Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.

On the menu bar, click Excel Templates > Create Excel Template.

Click Excel Template > Upload.

Click Upload to add the Excel template.

Drag the file into the dialog box or browse to find and upload the file.

Click Upload.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates

Question: 141

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Change the user name, not the email configuration.
Change a user's email address
You must be a global admin to complete these steps.
In the admin center, go to the Users > Active users page.
Select the user's name, and then on the Account tab select Manage username.
In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
Select Save changes.

Reference:

https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email- address

Question: 142

You plan to implement Microsoft Dataverse.

You must track changes for two columns in the Account table. You must maintain a historical log of changes for the two columns and track only what is necessary. You configure the appropriate organization settings.

You need to configure the system to track changes for the two columns.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Enable auditing for the Account table.

B. Enable auditing for the two specific columns.

C. Enable change tracking for the Account table.

D. Enable change tracking for the two specific columns.

Answer: AB

Explanation:

By setting the IsAuditEnabled property of a table's definition and the IsAuditEnabled property of each desired column's definition to true, data changes to records of those tables can be logged by the platform.

Note: There are three levels where auditing can be configured: organization, table, and column. The organization level is the highest level, followed by the table level, and finally the column level. For column auditing to take place, auditing must be enabled at the column, table, and organization levels. For table auditing to take place, auditing must be enabled at the table and organization levels.

Reference:

https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entities- attributes-auditing

Question: 143

DRAG DROP

You are implementing a model-driven app to support a new line of business.

There are several places where automated business logic must be applied.

You need to determine how to apply the business logic.

Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods

- Business rule
- Real-time workflow
- Power Automate instant flow

Answer Area

Business logic	Method
Make a field read only until a predetermined value is exceeded	Method
Automatically send an email when a record's status is changed to deactivated	Method
Use the previous value of a field when the value is automatically updated as part of the 1	Method

Answer:

Explanation:

Business logic	Method
Make a field read only until a predetermined value is exceeded	Business rule
Automatically send an email when a record's status is changed to deactivated	Real-time workflow
Use the previous value of a field when the value is automatically updated as part of the	Power Automate instar# flow

Box 1: Business rule

By combining conditions and actions, you can do any of the following with business rules:

NSE5_FSM-5.2 Set column values

Clear column values

Set column requirement levels

Show or hide columns

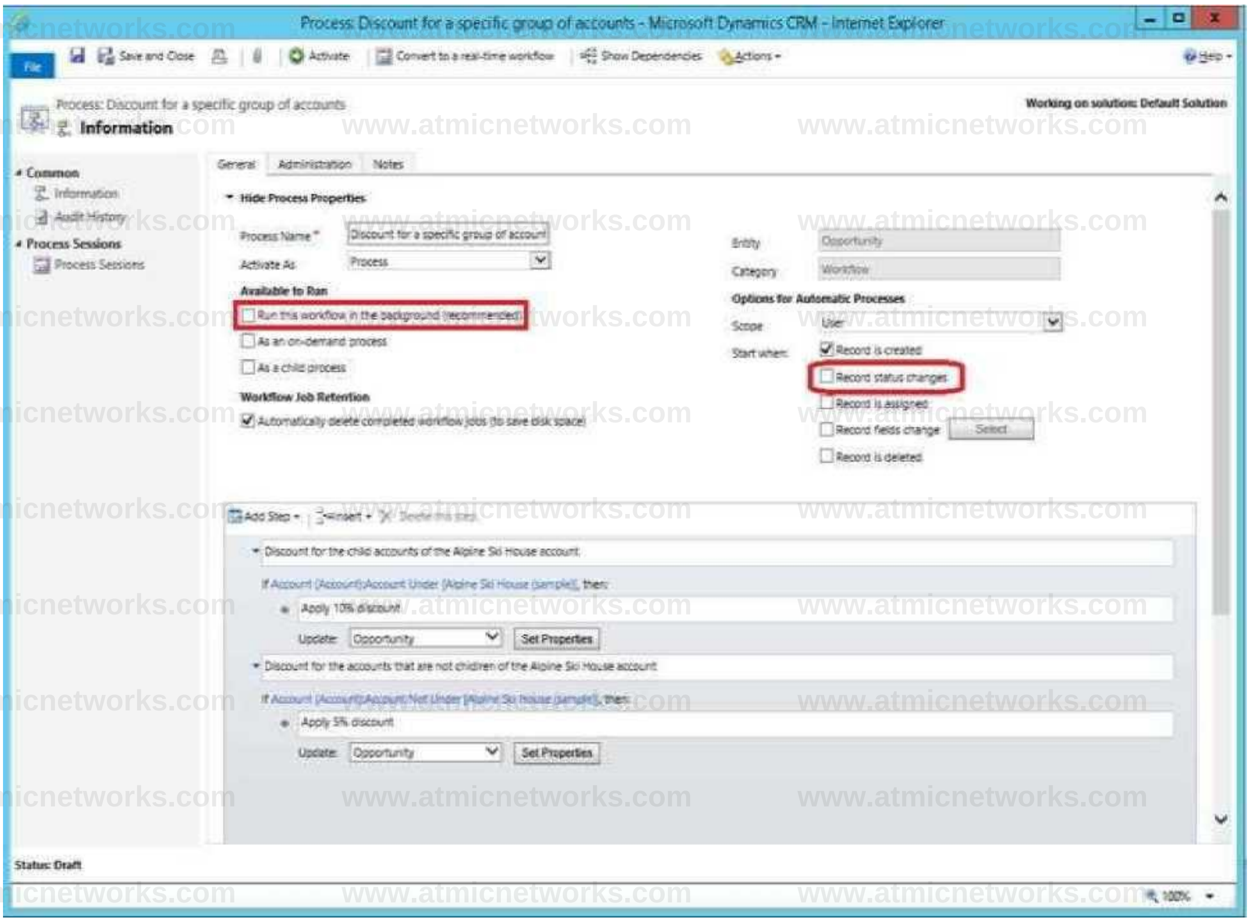
Enable or disable columns

Validate data and show error messages

Create business recommendations based on business intelligence.

Box 2: Real-time workflow

Real-time workflows:



Box 3: Power Automate instant flow

Instant Flows don’t have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules- recommendations-apply-logic-form

https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps

https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power- automate-and-how-to-change-the-type/

Question: 144

HOTSPOT

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Drag and drop opportunities to change the stage.	Add a Kanban control. Add a Timeline control. Add an Editable Grid control. Add a Calendar control.
Show each salesperson their opportunities in Calendar and Kanban view.	Add both controls to a custom view. Add both controls to the My Opportunities view. Add one control to All Opportunities and a custom view. Add one control to My Opportunities and a custom view.
Show each salesperson the number of open opportunities by stage in a standard view.	Use the List view. Use the Timeline control. Use the Kanban control. Use the chart pane on the view.

Answer:

Explanation:

Requirement	Solution
Drag and drop opportunities to change the stage	Add a Kanban control Add a Timeline control. Add an Editable Grid control Add a Calendar control
Show each salesperson their opportunities in Calendar and Kanban view	Add both controls to a custom view Add both controls to the My Opportunities view Add one control to All Opportunities and a custom view Add one control to My Opportunities and a custom view.
Show each salesperson the number of open opportunities by stage in a standard view	Use the List view Use the Timeline control Use the Kanban control Use the chart pane on the view

Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and

Activity entities.

If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales

Reference:

https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work- opportunities-kanban-view

https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/

https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales- stage-without-code-microsoft-dynamics-365/

Question: 145

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic.

What should you recommend?

A. Scheduled workflow

B. Bound action

C. Custom API

D. Unbound action

Answer: D

Explanation:

https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound

https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api

Question: 146

A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email.

The system must send an alert for all invoices that are seven days or more overdue.

You need to configure the flow.

Which expression should you use?

A. TriggerEinail( ) * 'OverdueDate' >• 7;

B. 'OverdueDate‘ >= '7'?'TriggerE«ail()':false

C. f6reater0rEquals(Trigger£aail()?['OverdueDate*]: *7*)

A. Option A

B. Option B

C. Option C

Answer: C

Explanation:

Example: equals(triggerOutputs()?[‘body/PDFStatus/Value’],’Ready to Generate’)

Reference:

https://evolvous.com/microsoft-power-automate-trigger-condition/

Question: 147

HOTSPOT

You are using power Automate to create a list of customers from a Microsoft Excel file,

The list must contain customers who meet one of the following criteria:

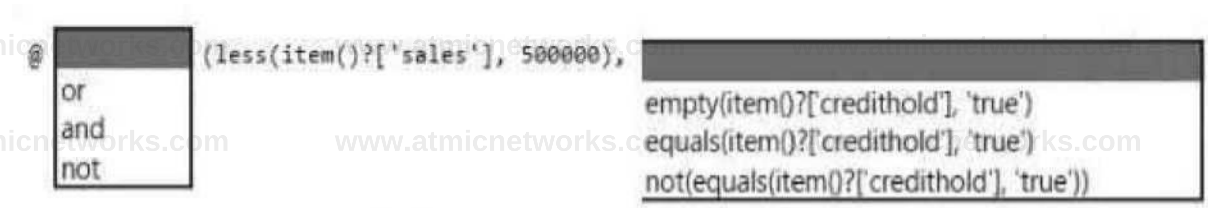
Sales of less than $500,000.

Customers who are on credit hold.

You need to create a condition to filter the list Of customers.

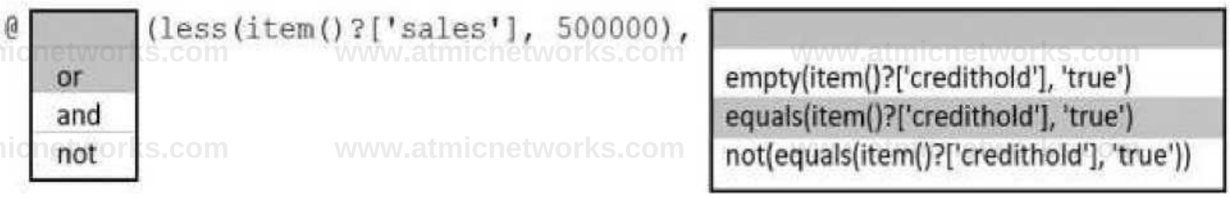
How should you complete the filter condition? To answer, select the appropriate options in the answer are a.

NOTE: Each correct selection is worth one point



Answer:

Explanation:



Box 1: or

Or: Takes two arguments and returns true if either argument is true.

Box 2: equals(item()?['credithold'],'true')

Equals: Returns true if two values are equal.

For example, if parameter1 is someValue, this expression returns true:

equals(parameters('parameter1'), 'someValue')

Reference:

https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions

Question: 148

DRAG DROP

A company plans to automate the following manual processes by using Power Automate.

You need to identify UI flow types for the two business processes.

Attended

Process	Time to Complete	Comments
	30 minutes	The user s device must remain unlocked when the business process runs. The user will be required to leave their device unattended In a secure setting while the business process runs so that the user can assist with other efforts.
	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not tunning.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Desktop Aow types AnxM«f Ate*

AH ended

Bua«n««a proeMa Daaktop flow Type

OfctTfi fVM T,[w

Dttklap flow type

Answer

Explanation:

Business process Desktop flow type

Unattended

Question: 149

You are configuring a new Power Apps portal. You have two web roles, one for authenticated users and one for anonymous users. You grant the Anonymous Users role to users.

A test user reports that they can access the home page but cannot view a page linked from the home page.

You need to determine why the test user cannot view the portal page.

What is the cause of the issue?

A. Maintenance mode is enabled on the portal.
B. The setting to make the page available to everyone is disabled.
C. The Authenticated Users Web role does not have permission to view the page.
D. Inherited permissions are not enabled for the linked page.

Answer: D

Explanation:

https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/webpage-access-control

Question: 150

DRAG DROP

A company has a portal. Users sign into the portal by using a social media account.

The company wants to replace the existing portal with a Power Apps portal. users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.

You need to configure authentication for the home page.

Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Aut*ewtK»tion vetting	YWue
EdenM sign in	VNui
Ope* nfyitrrt'ofi	V^ue

Answer:

Explanation:

NO

NO

Question: 151

DRAG DROP

You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete.

The changes must meet the following requirements: Must be clearly identified so that they are not confused with system components and components from other solutions.

- Must not affect any existing components in the test environment.

You need to prepare a solution for deployment to the test environment.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

Answer area

Create a new publisher.

Create a new unmanaged solution and select the correct publisher.

Add the table to the solution and add the new column.

Run the solution checker on the solution.

Step 1: Create a new publisher

Solution publisher

Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.

Step 2: Create a new unmanaged solution and select the correct publisher

unmanaged solution

Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system.

Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.

Step 3: Add the table top the solution and add the new column.

Step 4: Run the solution checker on the solution

Use solution checker to validate your model-driven apps in Power Apps.

Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker

Question: 152

A company has locations in the United States, Brazil, India. and Japan. The company conducts financial transactions in all of these regions.

Financial transactions in Brazil are going to stop, but the office will remain open. Users must longer be able to create records associated with the Brazilian currency. Historical records must remain intact

You need to configure Microsoft Dataverse to meet the requirement

What should you do?

A. Rename the Brazilian currency.
B. Delete the Brazilian currency record.
C. Disable the Brazilian language pack
D. Deactivate the Brazilian currency record.

Answer: D

Explanation:

You can't delete currencies that are in use by other records; you can only deactivate them. Deactivating currency records doesn't remove the currency information stored in existing records, such as opportunities or orders. However, you won't be able to select the deactivated currency for new transactions.

Reference: https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with- multiple-currencies

Question: 154

You are using the Data import wizard to import records into the account table from a CSV file.

The CSV-to-table mapping is as following:

- Name column represents the account and maps to the Account column.
- TIE Parent Name column represents the holding company of the account with subsidiaries underneath

Records that are imported into the table are only related to other records in the file.

You need to configure the import to create the relationship between records.

What should you do?

A. Map Parent Name in the CSV file to the Parent Account column. Select Account as lookup criteria
B. Lookup the record IDs Of the records in the ParentAccount column. Add the record IDs new column in the file. Map the new column to the ParentAccount column.
C. Map Parent Name in the file to the Parent Account column. Select Parent Account as lookup criteria
D. Create an alternate key the account table by using the Account Name column. DO not map parent Name in file.

Answer: C

Explanation:

Question: 156

HOTSPOT

You are creating a business process flow for a Power Apps app.

The business process flow must meet the following requirements:

- Must be available ofline.
- Send an email to the team when a record is created.

You need to set up business process flow.

What should you do? To answer, select the appropriate options in the answer are

Each correct selection is worth one point

Requirement	Configuration
Make it available offline.	Ensure that the business process flow is referencing one table. Ensure that the business process flow is referencing two tables. Ensure that the business process flow is referencing one table per stage.
Send an email to the team.	Create a step. Create a stage. Create a required column.

Answer:

Explanation:

Requirement	Configuration
Make it available offline.	Ensure that the business process flow is referencing one table.
Send an email to the team.	Create a required column.

Question: 157

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution.

Which two actions should you complete? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Write validation tests.
B. Set the Optimized embedding appearance field to true.
C. Publish all changes.
D. Run the solution checker.
E. Clone a solution.

Answer: DE

Explanation:

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components:

Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript)

Common Data Service configurations, such as SDK message steps

Reference: https://www.eimagine.com/ui/

Question: 158

HOTSPOT

You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments

The client wants to know what effect removing the solutions will have on the rest of the system.You need to explain the results of removing the solutions.

Which components be affected? To answer, select the appropriate options in the answer are

NOTE: Each correct selection is worth one point.

Solution description	Component or components removed
An unmanaged solution contains a custom table. The table is in a parent-child relationship with another table.	The solution only. The solution and the lookup column. The solution, the table, and any data in the table.
A managed solution patch contains an update to a column label. The column is used in several forms and views.	The solution and the updated column label. The solution, the column, and any data in the column. The solution, the table, and the updated column label.
A managed solution that was created by an independent solution provider (ISV) contains a custom table and changes to the site map.	The solution only. The solution and the site map. The solution, the table, and any data in the table.

Answer:

Explanation:

Solution description	Component or components removed
An unmanaged solution contains a custom table. The table is in a parent-child relationship with another table.	p^ solution only
A managed solution patch contains an update to a column label. The column is used in several forms and views.	The solution, the table, and the updated column label
A managed solution that was created by an independent solution provider (ISV) contains a custom table and changes to the site map.	The solution, the table, and any data in the table.

Question: 159

A company is training an AI model using a custom table to determine the amount of time it takes to deliver a package based on several key fields.

The testing data used to train the model is used for all training and regression testing scenarios and is considered complete data

The trained model predicts a 2 percent variance between the estimated delivery time and the actual delivery time of packages.

The executive sponsors reject the model because the actual variance is at 15 percent.

You need to address the sponsors' concern

What should you do?

A. Reduce the size of the data used within the model.
B. increase the size of the data used with the model.
C. Use sample training data from Microsoft
D. Replace the training data with real-world data.

Answer: D

Explanation:

Note: Start using AI Builder with sample data

Don't have any data of your own to create a model? No problem! We've got you covered.

Sample data is available for several AI Builder model types, together with instructions for working with the sample data.

Reference: https://docs.microsoft.com/en-us/ai-builder/samples

Question: 160

DRAG DROP

You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle.

After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.

You add the following columns to the table:

Bicycle type

Tire brand Special equipment

Users must be able to perform the following types of searches:

Search for all customers who have a bicycle type of Contoso and live in Florida.

Search all tables for any record that contains the word broken.

You need to decide which type of search will give you the results desired.

Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

Requirements	Search type
Customer with bicycle type of Contoso and lives in Florida	
Includes the wore broken across tables	

Answer:

Explanation:

Requirements	Search type
Customer with bicycle type of Contoso and lives in Florida	Advanced find
Includes the wore broken across tables	Dataverse search

Box 1: Advanced find

Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search

Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.

Reference: https://docs.microsoft.com/en-us/power-apps/user/quick-find

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization

Question: 161

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

A. Microsoft Visual Studio

B. Maker portal

C. Advanced Find

D. System Settings

Answer: B

Explanation:

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app- designer

Question: 162

HOTSPOT

You are designing the organization structure for a company that has 5,000 users.

You need to configure security roles for the company while minimizing administrative effort.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	Assign the security role to the default business unit team. Assign the security role individually to each user in the business unit. Create a new team, add the business unit users, and then assign the security role to the team.
Ensure an individual can see records in their current business unit and a child business unit.	Grant the user a security role from the child business unit. Grant the user the Parent: Child Business Units security permission. Grant the user a security role from the root business unit.

Answer:

Explanation:

Box 1: Create a new team, and the business unit users, and the assign the security role to the team.
Change the business unit for a team

Important

By changing the business unit for a team, you can remove all security role assignments for the team.
At least one security role must be assigned to the team in the new business unit.

Select an environment and go to Settings > Users + permissions > Teams.

Select the checkbox for a team name.

Screenshot selecting a team.

On the menu bar, select Change Business Unit.

In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.

Reference: https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units

https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

Question: 163

You are embedding a Power Apps visual in a Power BI dashboard.
External customers must authenticate to have access to the dashboard.

You need to configure the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Set the Power BI service to authenticate users.

B. Use a table in the Power BI dashboard.

C. Publish to Power BI Report Server.

D. Set the Power BI service to allow anonymous access.

E. Share the Power Apps visual components with external users.

Answer: AE

Explanation:

Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.

Reference: https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security

Question: 164

HOTSPOT

You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.

You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in each other's data across all managers.

You need to resolve issues that arise during testing.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Action
Managers are unable to view all their report data.	Add the manager's name to the representative s user record. Change the Manager Hierarchy depth to 2. Move the manager and reports to a separate business unit. Set up a position in hierarchy.
The CEO is unable to view representative data but can view manager data.	Add the CEO to the representative user record as a manager. Change Manager Hierarchy depth to 3. Create team security.
Five support representatives can view only their own data.	Add the manager's name to the representative's user record. Add users to field security. Set up a position hierarchy.

Answer:

Explanation:

Box 1: Move the manager and reports to a separate business unit.

Keep the Manager hierarchy, and put the reports to the appropriate business unit.

Note: Two security models can be used for hierarchies, the Manager hierarchy and the Position hierarchy. With the Manager hierarchy, a manager must be within the same business unit as the report, or in the parent business unit of the report's business unit, to have access to the report's dat

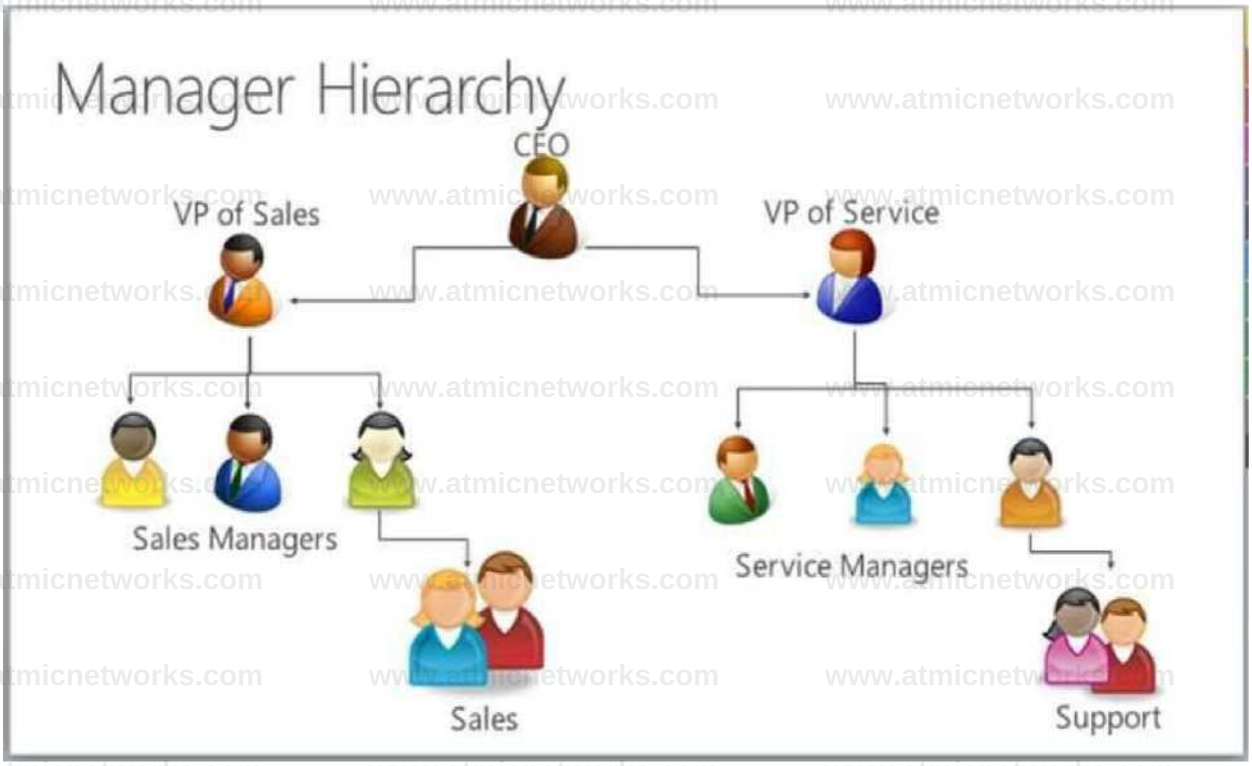
a. The Position hierarchy allows data access across business units. If you are a financial organization, you may prefer the Manager hierarchy model, to prevent managers' accessing data outside of their business units. However, if you are a part of a customer service organization and want the managers to access service cases handled in different business units, the Position hierarchy may work better for you.

Box 2: Add the CEO to the representative user record as a manager.

Set up Manager and Position hierarchies

The Manager hierarchy is easily created by using the manager relationship on the system user record. You use the Manager (ParentsystemuserID) lookup field to specify the manager of the user.

Note: Depth is used to limit how many levels deep a manager has Read-only access to the data of their reports. For example, if the depth is set to 2, the CEO can see the data of the VP of Sales, VP of Service and Sales and Service Managers. However, the CEO doesn't see the Sales data or the Support data.



Box 3: Add users to field security

Power Platform's field-level security lets you set which fields users can see or edit.

Reference: https://docs.microsoft.com/en-us/power-platform/admin/hierarchy-security
https://docs.microsoft.com/en-us/power-platform/admin/field-level-security

Question: 165

DRAG DROP

You are configuring Microsoft Dataverse security. You plan to assign users to teams.
Record ownership and permissions will differ based on business requirements.
You need to determine which team types meet the requirements.

Which team type should you use? To answer, drag the appropriate team types to the correct requirements. Each team type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Team types

- Access team
- Azure Active Directory group team
- Microsoft Teams team

Answer area

Requirement	Team Type
Ability to own records in Dataverse	
Provides permissions without a security role assigned	

Answer:

Explanation:

Box 1: Microsoft Teams team

Dataverse supports two types of record ownership. Organization owned, and User or Team owned. This is a choice that happens at the time the table is created and can't be changed. For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't.

For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

Box 2: Access team

An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams in which they are members. The records are shared with an access team and the team is granted access rights on the records, such as Read, Write or Append.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds https://docs.microsoft.com/en-us/powerapps/developer/data-platform/use-access-teams-owner- teams-collaborate-share-information

Question: 166

You attempt to deactivate several currencies in a Microsoft Dataverse environment.

You are not able to deactivate one of the currencies.

You need to determine why you cannot deactivate the currency.

What is the reason?

A. You are not the currency record owner.

B. The currency is used by an active business process.

C. The currency is the base currency.

D. The currency is used by another record.

Answer: C

Explanation:

Reference:

https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service- error-codes

https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple- currencies

Question: 167

HOTSPOT

A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.

Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.

You must reconfigure the app to ensure that employees only access the app from a limited number of locations.

You need to restrict access to the app.

Which components should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Ensure that employees can only access the form a specific region	Canvas app settings Power Platform admin center Azure Active Directory Office 365 admin center
Specify the locations where a user can app	Security role Conditional Access policy Local Security policy Compliance policy

Answer:

Explanation:

Requirement	Component
Ensure that employees can only access the form a specific region	Canvas app settings Power Platform admin center Azure Active Directory Office 365 admin center
Specify the locations where a user can access the app	Security role Conditional Access policy Local Security policy Compliance policy

Reference:
https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules

Question: 168

DRAG DROP

A company is creating a canvas app and a model-driven app to manage their customer accounts.

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

You need to configure the scope for the business rules.

Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Scopes

All forms

Specific form

Table

Answer Area

Business rule	Scope
Business Type column setting for customer size	
Account rating re-evaluation	

Answer:

Explanation:

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table).

Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item...

The scope is set to...

Entity- The table and all forms for the table

All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/

https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations-apply-logic-form

Question: 169

HOTSPOT

You have a Power Apps portal app that supports a sales community and a service community in the same environment. The only language configured in the environment is English. The company wants to add support for two more languages.

The solution must meet the following requirements:

Languages must be for both sales and service functions.

The company logo and colors must be used and apply to all screens.

Communities must be separate with different URLs and access lists.

You need to configure the solution.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Configuration

Languages	Create two portals, one for each community. Create three portals, one for each language. Create one portal and import translations. Create six portals, one for each combination of language and community.
Company logo and colors	Add themes. Add web resources. Add a portal header and footer

Answer:

Explanation:

Box 1: Create two portals, one for each community

Power Apps portal app languages

Box 2: Add themes

You can create a custom look and feel (a theme), for your app by making changes to the default colors and visual elements provided in the uncustomized system. For example, you can create your personal product branding by adding a company logo and providing table-specific coloring. A theme can be created by using the Themes area, without requiring a developer to write code. You can create, clone, change, or delete themes that are used in your environment.

Reference: [https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create- themes-organization-branding](https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding)

Question: 170

A user needs to create a Power Apps portal app.

The user is getting a permission denied error when creating the portal app.

You need to configure permissions to create the portal app.

Which three permissions should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. In the Power Platform admin center, ensure that the user account has read-write access.

B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.

C. In Azure Active Directory, ensure that the user has permission to register an app.

D. In the Power Platform admin center, change the portal app owner to the user.

E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:

Reference: https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems

https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal

https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required-permissions

Question: 171

DRAG DROP

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

Updated to add the logo

Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Configuratio

- Edit the theme in System settings and upload a jpg file.
- Replace an existing UI item's hexadecimal number.
- Upload the theme elements as new web resources.
- Use the component library.

Answer

Requirement	Configuration
Update logo.	
Change model-driven app colors.	

Answer:

Explanation:

Box 1: Upload the theme elements as new web resources.

Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.

Box 2: Replace an existing UI item's hexadecimal number.

Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.

Select Customizations, and then select Themes.

Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.

Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.

For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.

THEME

Gentle Green Theme •=

Theme Name

Theme Name *	Gentle Green Theme

Navigation Bar

Logo	new_defaultlogo
Logo Tooltip	MS Green
Navigation Bar Fill Color	#415C55
Navigation Bar Shelf Fill Color	#79AB9F
Title Text Color	#358717
Main Color	#65825C
Accent Color	#A4D194

UI Elements		
Link and Button Text Color	#415C55	
Selected Link Color	#65825C	
Hover Link Color	#A4D194	
Legacy Accent Color	#358717	
Default Entity Color	#666666	
Default Custom Entity Color	#00CCA3	
Control Hover Fill Color	#FFFFFF	
Control Hover Border Color	#BDC3C7	
Page Header Fill Color	#E0E0E0	
Panel Header Fill Color	#F3F3F3	

Reference: [https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create- themes-organization-branding](https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding)

Question: 172

A company collaborates by using Microsoft Teams.

You must create a Power Apps app directly from within a Teams channel. The app will be used by members of the channel to manage sales orders.

You need to create the app by using Dataverse for Teams.

How should you create the app?

A. Create a canvas app by using a Power Apps personal app in Teams.

B. Create a canvas app by using the App Studio app.

C. Use the Power Apps web designer.

D. Create a model-driven app by using the App Studio app

Answer: B

Explanation:

You can create, edit, and delete canvas apps in Teams.

Note: With Power Apps Studio embedded in the Power Apps app in Teams and the new built-in data platform providing an easy-to-use, editable data table, you can quickly build apps based on custom data tables that are Teams-specific and scenario-specific.

Reference: https://docs.microsoft.com/en-us/power-apps/teams/create-first-app

https://docs.microsoft.com/en-us/power-apps/teams/create-apps-overview

Question: 173

DRAG DROP

You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed.
Which option should you use? To answer, drag the appropriate options to the correct configurations. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Answer Area

Options

- Connection reference
- Environment variable
- Solution system settings

Configuration	Option
Blocked file types	Option
URL to a web service	Option

Answer:

Explanation:

Box 1: Solution system settings

For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.

Box 2: Environment variable

When should Environment variables be used?

Some examples include:

When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.

If you're building a solution where your customer is required to provide an input value.

Application setup pages.

Incorrect:

A connection reference is a solution component that contains information about a connector.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation

https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

Question: 174

HOTSPOT

A company is configuring a Power Apps portal using Microsoft Dataverse.
The company requires the following:
Only authenticated users must be able to sign into the portal.
Authenticated users must have varying degrees of access to the different parts of the portal.

Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Configuration	Component
Required for each authenticated user before security can be assigned.	Contact table record Local user Microsoft work or school account Account table record
Required for authenticated users to access restricted pages of the portal.	Contact table record Local user Microsoft work or school account Web roles

Answer:

Explanation:

Box 1: Contact table record

In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.

Box 2: Web roles

Portal users must be assigned to web roles to gain permissions beyond unauthenticated users.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal- authentication

Question: 175

HOTSPOT

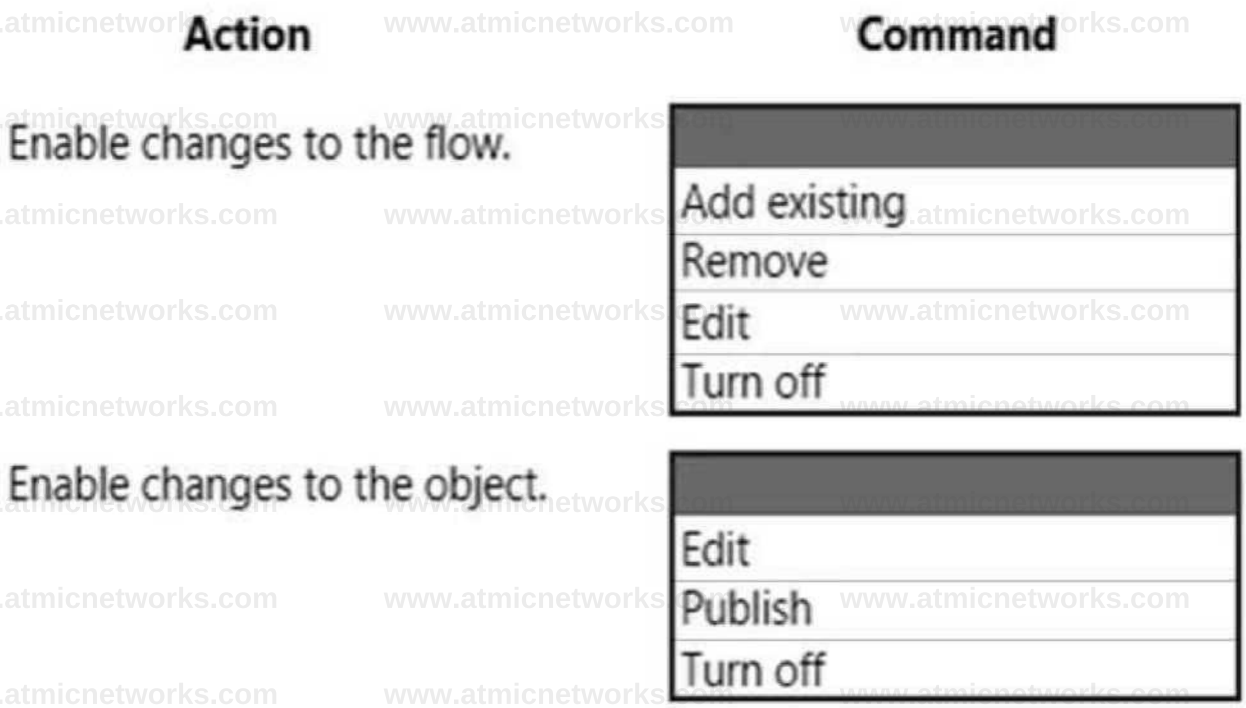
A company uses Power Apps and Power Automate.

There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.

You need to troubleshoot the issue with the flow.

Which command should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Explanation:

Action	Command
Enable changes to the flow.	Add existing Remove Edit
Enable changes to the object.	Edit Publish Turn off

Answer:

Question: 176

A farm uses a canvas app to manage schedules for planting fields with crop seeds. The farm uses business intelligence to provide recommendations for schedule changes based on weather data.

You must implement a business rule that changes information for several forms in the canvas app based on business intelligence data.

You need to configure the business rule.

Which scope should you use?

A. Table

B. All Forms

C. Form specific

Answer: A

Explanation:

Question: 177

You need to create a Power Automate desktop flow.

What are two possible ways to create the flow? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Record mouse and keyboard events.
B. Configure a pre-built template.
C. Use pre-built actions.
D. Create models by using Microsoft Visio.

Answer: AC

Explanation:

C: Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate you can automate tasks on the desktop as well as the Web.

A: Alternatively, you can use the two legacy methods of creating desktop flows: Windows recorder (V1) and Selenium ID. With these you record mouse and keyboard events.

Reference:

https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-flow

https://docs.microsoft.com/en-us/power-automate/desktop-flows/create-web

Question: 178

You add a business process flow to the Account table. The flow has three stages.
You need to ensure that a workflow can run when a user completes the final stage.
Which option should you use?

A. Start when: Record status changes
B. Available to run: Run this workflow in the background
C. Available to run: As an on-demand process
D. Available to run: As a child process

Answer: C

Explanation:

You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.

Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.

On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.

Reference:

https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow

Question: 179

You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app.

The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.

You need to configure the job title functionality.

Which mechanism should you use?

A. artificial intelligence

B. variable

C. entity

D. topic

Answer: B

Explanation:

After enabling the Authentication, you will now have access to Two variables,

bot.UserDisplayName

bot.UserId

Reference: https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power-Virtual-Agents-In-Teams/ba-p/744934

Question: 180

You create a Power Virtual Agents chatbot to reduce the number of incoming support calls that require a live person.

The chatbot does not direct users to the correct information. You determine that this is because the chatbot is not able to identify which product a user is referring to in a conversation.

You need to present a list of products so that users can select the correct product.

What should you create?

A. Table

B. Variable

C. Slot filling

D. Entity

Answer: C

Explanation:

Slot filling is a natural language understanding concept that means saving an extracted entity to an object. However, in Power Virtual Agents, slot filling means placing the extracted entity value into a variable.

Reference: https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

Question: 181

A company has marketing teams for different regions.
A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team.
The base metrics retrieved by the chatbot are relevant to all marketing teams.
The other marketing teams request access to the chatbot.
You need to publish the chatbot to the entire company.
What should you do?

A. Configure the chatbot to be used with the Teams channel.

B. Submit the chatbot for admin approval.

C. Copy the published chatbot link and email it to the other teams

D. Invite the other teams to the team that has the chatbot.

E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:

Show to teammates and shared users

You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.

Important

Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.

Reference: https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to- microsoft-teams-teams

Question: 182

You create a JavaScript web resource named MyBusinessLogic. The code it contains uses functionality from a third-party JavaScript library.

You notice that an independent software vendor (ISV) solution uses the same third-party library in their managed solution.

You plan to deploy your solution to other environments by using a managed solution. The ISV solution might not be installed in the other environments.

You need to package the solution for deployment

What are two ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Create a new JavaScript web resource by using the code from the third-party library. Add the new JavaScript web resource along with MyBusinessLogic to the solution.

B. Add a copy of the JavaScript library from the ISV to the solution along with MyBusinessLogic.

C. Add the code from the third-party JavaScript library to MyBusinessLogic. Add MyBusinessLogic to the solution.

D. Add only the third-party JavaScript web resource to the solution.

Answer: A, C

Explanation:

Web resources in model-driven apps.

Web resources are virtual files that are stored in the Microsoft Dataverse database and that you can retrieve by using a unique URL address.

Capabilities of web resources.

Web resources represent files that can be used to extend the Dataverse web application such as html files, JavaScript, and CSS, and several image formats.

Reference: https://docs.microsoft.com/en-us/power-apps/developer/model-driven-apps/web- resources

Question: 183

HOTSPOT

A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.

You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.

You need to create the solution.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Update the visualizations when users change the values of the risk variables.	Embed a canvas app in a Power BI report. Embed a Power BI report in a model-driven app. Embed a model-driven app in a Power BI report.
Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk.	Use Power BI tiles. Use Power Apps visuals. Use the Power BI service.

Answer:

Explanation:

Box 1: Embed a Power BI report in a model-driven app

You can embed a Power BI report in a model-driven app main form.

Box 2: Use the Power BI service.

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps, your users have a powerful way to work with your app's data.

Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form

https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi

Question: 184

You are creating Power BI reports for a company.

A company that has a model-driven app wants to use Power BI reports within the app. You create the reports.

You need to ensure that these reports are available within the app.

Which two actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Share the Power Bl report to all users.

B. Add the Power Bl report to the Site Map dashboards.

C. Create a PCF file.

D. Use the native reports in model-driven apps.

E. Add the Power Bl report to a dashboard in the model-driven app.

Answer: BE

Explanation:

Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi- visual

Question: 185

You create functionality for a company. The functionality includes a Microsoft Dataverse table with a form for data entry. The functionality will be distributed to other lines of business in the company, each with its own Dataverse environment.

New forms must not be created in order for updates to the functionality to work correctly.
You need to package the new functionality for distribution.
What should you do?

A. Use a patch solution and disable the ability to create new forms for the table.

B. Use a managed solution and include only the needed form.

C. Use an unmanaged solution and include only the needed form.

D. Use a managed solution and disable the ability to create new forms for the table.

Answer: B

Explanation:

Managed solutions are used to deploy to any environment that isn't a development environment for that solution. This includes test, UAT, SIT, and production environments. Managed solutions can be serviced independently from other managed solutions in an environment. As an ALM best practice, managed solutions should be generated by exporting an unmanaged solution as managed and considered a build artifact.

Additionally:

You can't edit components directly within a managed solution.

Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

Question: 186

HOTSPOT

A company uses a model-driven Power Apps app in a new environment. The base language is English.

You need to configure French and Spanish.

Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Configuration component
Allow a language to be used within an organization.	Default language Language collation Language packs LCID
Enable the languages.	Browser Environment Power Apps app Tenant

Answer:

Explanation:

Box 1: Language packs

Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.

Box 2: Environment

Enable the language

These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.

Reference: https://docs.microsoft.com/en-us/power-platform/admin/enable-languages

Question: 187

DRAG DROP

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language.

You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Import the solution.	
Export translations.	
Replace the language code column and translated wording in the CrmTranslations.xml file.	
Select an unmanaged solution.	
Select a managed solution.	
Add a language code column and translated wording in the CrmTranslations.xml file.	
Import translations.	
Export the solution.	

Answer:

Explanation:

Step 1: Select an unmanaged solution.

Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

From Power Apps, select Solutions.

In the All Solutions list, select the unmanaged solution that contains the localizable text you want.

On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file.

Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.

If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.

[Content_Types].xml

CrmTranslations.xml

You can open the CrmTranslations.xml file with Microsoft Office Excel.

When you view the data in Excel, look at the Localized Labels tab.

	A	B	C	D	E	F
1	Entity nam	Object ID	Object Column Name	1033	1041	3082
642	account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
643	account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
644	account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total d
645	account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
646	account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先数	Muestra la cantidad de cue
647	account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
648	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
649	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
650	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
651	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
652	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
653	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
654	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
655	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
656	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
657	cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Information | Display Strings | Localized Labels

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.

Step 4: Import translations.

Import the localized text

Importing the text requires compressing the files and importing them into the system.

Import the files

From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.

Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.

The process has the following steps:

Enable other languages for your environment

Export the localizable text

Get the localizable text translated

Import the localized text

Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate- localizable-text

Question: 188

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

A. Package type

B. Configuration page

C. Marketplace

D. Prefix

E. Version

Answer: D

Explanation:

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with

few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.

Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

Question: 189

HOTSPOT

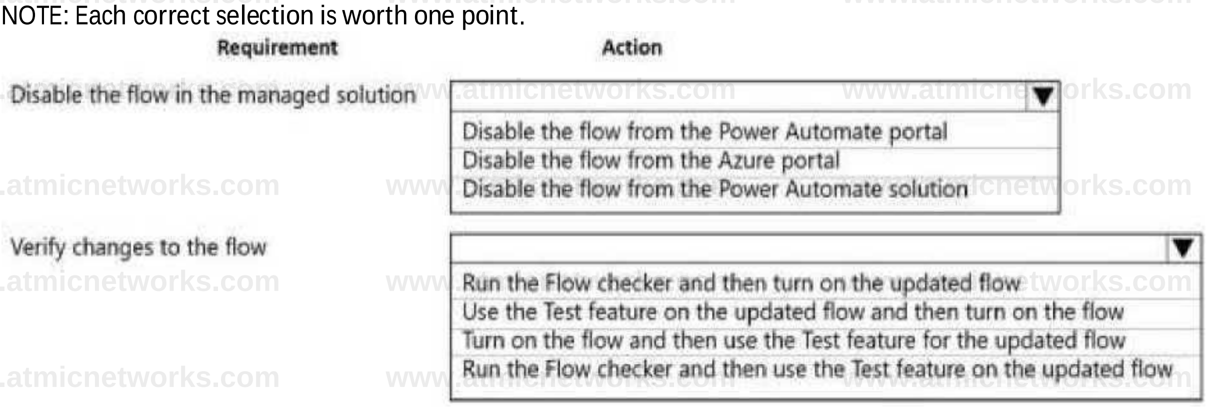
You create a Power Automate flow as part of a managed solution. The flow alerts users when files are uploaded to a SharePoint location.

Files are uploaded to SharePoint at a much higher rate than expected. Users report that they receive too many notifications about uploaded files.

You need to stop the flow and correct the issue.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Requirement	Action
Disable the flow in the managed solution	Disable the flow from the Power Automate portal Disable the flow from the Azure portal Disable the flow from the Power Automate solution
Verify changes to the flow	Run the Flow checker and then turn on the updated flow Use the Test feature on the updated flow and then turn on the flow Turn on the flow and then use the Test feature for the updated flow Run the Flow checker and then use the Test feature on the updated flow

Answer:

Explanation:

Requirement	Action
Disable the flow in the managed solution	Disable the flow from the Power Automate portal Disable the flow from the Azure portal Disable the flow from the Power Automate solution
Verify changes to the flow	Run the Flow checker and then turn on the updated flow Use the Test feature on the updated flow and then turn on the flow Turn on the flow and then use the Test feature for the updated flow Run the Flow checker and then use the Test feature on the updated flow

Reference:

https://docs.microsoft.com/en-us/power-automate/edit-solution-aware-flow

https://docs.microsoft.com/en-us/power-automate/error-checker

Question: 190

HOTSPOT

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week.

Which dashboard components should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	System chart / Personal dashboard / Area chart
Add a stacked column chart shared with your team.	System chart / Personal dashboard / Area chart
Add a Microsoft Power BI visualization.	System chart / Personal dashboard / Area chart
Add a chart from a view that a user creates.	System chart / Personal dashboard / Area chart
Add a doughnut chart that shows cases by owner.	System chart / Personal dashboard / Area chart

Answer:

Explanation:

Box 1: Area chart

Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard

Box 4: Personal dashboard

Box 5: Area chart

Reference:

https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards

https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

Question: 191

DRAG DROP

A company is building a Power Virtual Agents chatbot.

Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.

You need to configure the bot.

Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Sharing option* Answer Area

| Requirement Sharing option

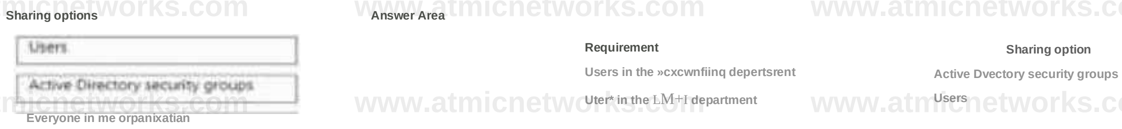
[AtiwO.Ktomro.ftw> | uw»a»ltt»**<apiill**i*

then in the Mln oepartmen^

I Everyone «n the Or^Mition

Answer:

Explanation:



Question: 192

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users.

You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Transfer to an agent.

B. Use a fallback topic.

C. Display a system-defined error message.

D. Connect to a different channel.

Answer: A, B

Explanation:

B Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: https://docs.microsoft.com/en-us/power-virtual-agents/topics- triggers#fallback-triggers

C . Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

Question: 193

A company is planning to create a Power Virtual Agents bot.

The bot has the following requirements:

- The bot must provide address information for the company.
- The bot must be available from Microsoft Teams and from the internet website of the company.

You need to configure the bot. Which component should you use?

A. Skill

B. Composer

C. Template

D. Channel

Answer: D

Explanation:

To make the bot available from Microsoft Teams and from the company's internet website, you need to configure the channels for the bot. Power Virtual Agents uses channels to connect the bot to different communication platforms such as Microsoft Teams, Skype, Facebook, and more. By configuring the appropriate channels for the bot, you can make it available on those platforms and allow users to interact with the bot from those locations.

You can configure channels by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Channels" tab, where you can add the channels which you want the bot to be available on.

Reference: https://docs.microsoft.com/en-us/power-virtual-agents/channels-overview

Question: 194

DRAG DROP

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table.

You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Behaviors

- Restrict
- Cascade All
- Cascade None

Answer Are#

Action	Behavior
Custom table record is deleted	
Custom table record is shared	

Answer:

Explanation:

Behavior*

- | Restrict
- | Cascade AM
- Cascade None

Answer Area

Action	Behavior
Custom table record is deleted	Restrict
Custom table record is shared	I Cascade All

Question: 195

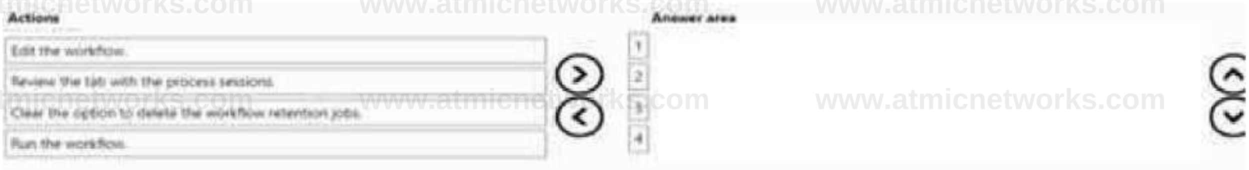
DRAG DROP

A company uses a model-driven app. The app uses a workflow to send email. Emails are sent to new customers that enter an email address for the first time in the app.

Customers report that they do not receive an email after entering an email address.

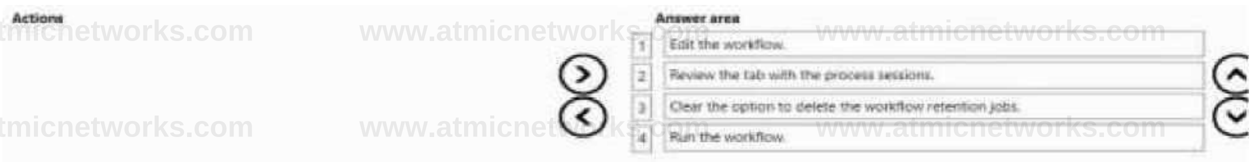
You need to troubleshoot the issue.

In which order should you perform the actions? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Explanation:



Question: 196

HOTSPOT

A company has a Power Apps app.

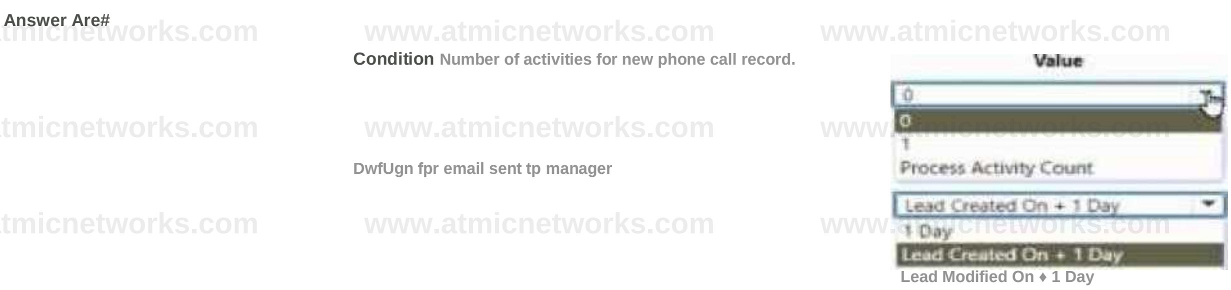
The app must meet the following requirements:

- Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
- An email must be sent to the manager if the phone call record created is not completed after one day.

A classic workflow must run when a lead record is assigned.

You need to configure the check conditions for the workflow.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Answer Are*

Condition	Value
Number of actrvrties for new phone call record.	0
Duration for email vent to manager	Lead Created On * 1 Day

Question: 197

HOTSPOT

A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.

Users require access to the app and the app data.

You need to configure access.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Access	Action
Access ᴛᴏ The data	| Share the data and assign permissions Assign a permission set for each table in the app Create a security iclr and assign permissions by table Slwr llw deU Mid Mwqn pw mBsnm.
Access to die app	LIMHnh the app to ᴊ 1«ri clwwl Share with a security group. Share with uteri. PubWi the app to a lwnw chennei.

Answer:

Explanation:

Answer Area

Access	Action
Access to the data	Share the data and assign permissions
Access to the app	PubAsh the app to a Teams channel

Question: 198

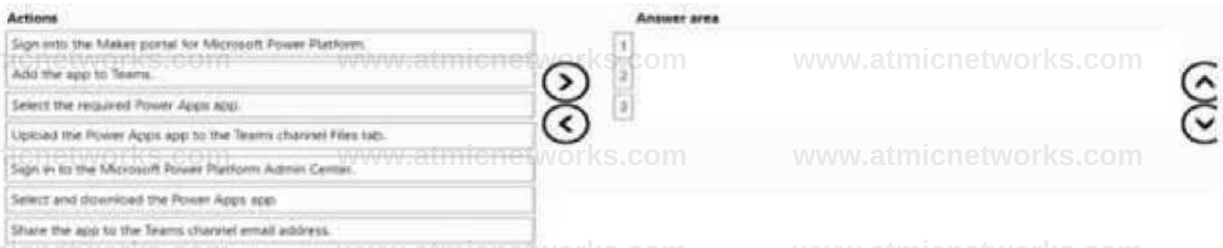
DRAG DROP

A company creates a canvas app.

The company plans to make the app available in Microsoft Teams. Only employees will be allowed to use the app.

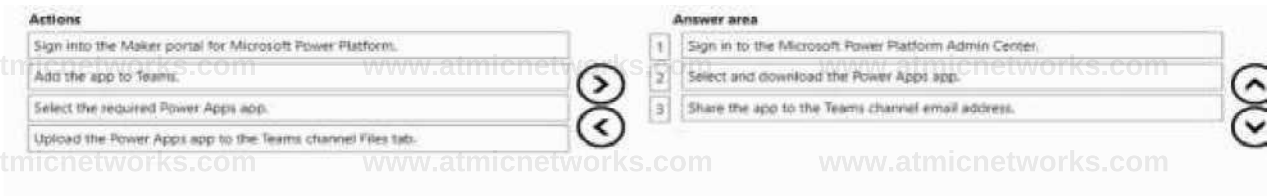
You need to add the app to Teams.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Explanation:



Question: 199

A company creates a model-driven app.

Users require access to a Power BI report that is embedded in the app.

You need to configure the app.

Where should you add the report?

A. XML report

B. Dashboard

C. Business rule

D. Power Automate cloud flow

Answer: B

Explanation:

To add a Power BI report to a model-driven app, you should add it to a dashboard. Dashboards in model-driven apps provide a way to organize and display information, such as charts, tables, and reports. You can add a Power BI report to a dashboard by creating a new dashboard and then adding a Power BI report component to it. This component allows you to specify the report you want to add and configure its properties, such as size and layout. Users will then have access to the embedded report when they view the dashboard in the app. Reference: https://docs.microsoft.com/en- us/power-platform/admin/create-model-driven-app-dashboards

Question: 200

You plan to create a dataflow by using Power Query to transform the dat

a. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

A. Select the row that includes the cell with the error.

B. Use the Flow Checker.

C. Select the cell with the error.

D. Use the App Checker.

E. Use the Advanced Editor.

Answer: C

Explanation:

When you select the cell with the error, a tooltip will appear with more details about the error. This will help you identify the cause of the error and take the necessary steps to fix it.

Question: 201

HOTSPOT

You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:

- A table of aggregated data must be created in dataflow storage.
- A unique identifier must be created for the table.

You need to configure the dataflow.

Which solutions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection Is worth one point.

Answer Area

Requirement	Solution
Table of aggregated data	Merge query Fact table Merge query Linked entity Computed entity
Unique identifier	Key column Key column Pivot column Alternate key

Answer:

Explanation:

Anewer Atm Requirement	Solution
table of aggregated data	Merge query
Unique identifier	Key cotunn

Question: 202

You have a canvas app.

The canvas app must store data in a variable that is available only to the current screen.

You need to create the variable.

Which two functions should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Navigate

B. UpdateContext

C. Set

D. Collect

E. SaveData

Answer: A, B

Explanation:

B . UpdateContext function can be used to create a variable that is only available to the current screen. This function takes in an object that defines the variable and its initial value, and updates the context of the current screen with that variable. Reference: https://docs.microsoft.com/en- us/powerapps/maker/canvas-apps/functions/function-updatecontext

C . Set function can be used to assign a value to a variable. The Set function sets a variable to a specified value, which is useful when you need to update the value of a variable. Reference: https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-set

Question: 203

DRAG DROP

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user dat

a. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

- The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.

- The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

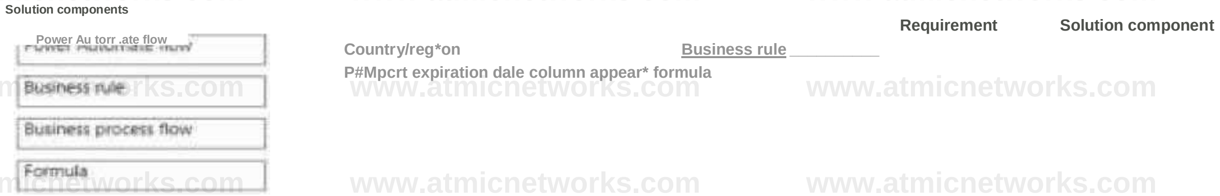
You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:



Question: 204

DRAG DROP

The app needs to store temporary data

- Each screen must maintain a separate copy of data and pass the data to another screen.

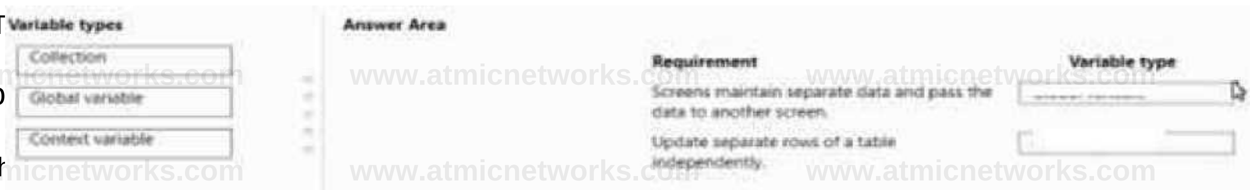
Answer:

Explanation:

* T

Yo

Wh



Each variable type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Variable types

j Collection

Global variable

PConiest variable

Anawar Area

Requirement	Variable type	
Screen* maintain separate data and past me cat* to anomer screen	Global vanable	&
Update separate rows ot a table independently -	Content vanable	J

Question: 205

You create a Power Apps app.

The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.

You need to configure the app.

Which tool should you use?

A. card

B. expression

C. Power BI dashboard

D. gallery

Explanation:

Answer: D

A gallery control in Power Apps allows you to display a list of records, and can be configured to sort the records by a specific field, such as category. Additionally, the gallery control has built-in functionality for expanding or hiding a list of subtopics. This can be done by adding a toggle control within the gallery template to show or hide the subtopics based on user interaction. Reference: https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-gallery

Question: 206

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas app to manage appointments.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field.

What should you configure?

A. business rule

B. business process flow

C. workflow

Answer: A

Explanation:

A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the "Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference: https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules

It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

Question: 207

A company uses Power Apps with Microsoft Dataverse.

The company enables auditing on the Dataverse database. The company tenant reaches the maximum storage capacity.

You need to delete some auditing data.

Which three deletion options should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. by table

B. by record

C. between two specified dates

D. by column

E. older than a specified date

Answer: B, C, E

Explanation:

A . Deleting by table allows you to select specific tables in the Dataverse database for which you want to delete the auditing data. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the table for which you want to delete the auditing data. You can then select the specific auditing data you want to delete and click the "Delete" button. This is useful if you want to only delete auditing data for specific tables and not for the entire database. Reference: https://docs.microsoft.com/en-us/power-platform/admin/data/data-management-auditing#delete- audit-logs

C . Deleting between two specified dates allows you to select a range of dates within which the auditing data will be deleted. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the "Audit" option. From there, you can select the "Delete" button, and select the "Between two dates" option. Then you can specify the start and end date for which you want to delete the auditing data. This is useful if you want to delete auditing data for a specific time period and not for the entire database. Reference: https://docs.microsoft.com/en-us/power- platform/admin/data/data-management-auditing#delete-audit-logs

E . Deleting older than a specified date allows you to select a specific date, and any data older than that date will be deleted. This can be done by going to the Power Apps portal, navigating to the Data tab, and selecting the "Audit" option. From there, you can select the "Delete" button, and select the "Older than a specified date" option. Then you can specify the date for which you want to delete the auditing data. This is useful if you want to delete auditing data that is older than a certain date and not for the entire database. Reference: https://docs.microsoft.com/en-us/power-

platform/admin/data/data-management-auditing#delete-audit-logs

It's always good to have a backup of Data before deletion and also check the retention period of the data you want to delete.

Question: 208

DRAG DROP

You make the following customizations to a Microsoft Dataverse Environment

- Create a new table
- Add data to the new table.
- Delete an unused area from the site map.

The components must be transported to a different environment.

You need to determine the method required to transport each component.

Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Method* Amwtf Are*

^^COT^^Hvn M^frtonlwi |

SoM»oA J

i SotutionPackapcr too*

Component Method "

Mew tabu | ScAJOOTI | ConfipureOcn Migration

Date to the naw utile toe*

Site map I SckiiMnRKMg** loc'

Question: 209

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customers data center.

You need to implement a solution for the app.

What should you create?

A. Azure DevOps pipeline

B. On-premises data gateway

C. Power Pages

D. Data integration project

Answer: B

Explanation:

When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an Onpremises data gateway.

An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference

https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem

https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration

Question: 210

DRAG DROP

A company is updating a Power Apps solution that contains two tables named Sen/ices and Equipment. The company is creating a new solution to update the current solution for the following requirements:

- The Services table must be updated to include change tracking.
- The Equipment table must be updated to include four new columns.
- The solution must update only the components that need to be added or changed.

You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Answer:

Explanation:

Select components Option for Services Table

Select components Option for Equipment Table

The "Select components" table option allows you to update specific components of a table, such as adding new columns or change tracking, while keeping the existing data and relationships in the

table intact. This meets the requirement that the solution must update only the components that need to be added or changed.

You can use the Power Apps maker portal and navigate to the Environment, then click on the Data tab, select the table you want to update and click on the settings icon and then select "Select components" from the options. Then you can select only the columns you want to add or update for each table.

This way, you can ensure that the solution will update only the necessary components for each table, including change tracking for the Services table and four new columns for the Equipment table, without affecting the existing data and relationships in the tables.

Question: 211

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps. Microsoft Dataverse. and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion.

Where should you create the package?

A. Office 365 admin center

B. Azure DevOps

C. Power Apps designer

D. Microsoft Power Platform admin center

E. Azure portal

Answer: E

Explanation:

A solution package is a bundle of components, such as Power Apps, Power Automate, and Microsoft Dataverse, that can be promoted from one environment to another. To create the solution package for promotion in a company that is implementing Power Apps and Power Automate, the package should be created in the Microsoft Power Platform admin center.

In the Power Platform admin center, you can create a solution package that includes the necessary components and export it as a .zip file. This file can then be imported into the desired environment, such as the user acceptance test environment, to promote the components.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/solutions/create-solution

https://docs.microsoft.com/en-us/power-platform/admin/solutions/import-solution

https://docs.microsoft.com/en-us/power-platform/admin/solutions/export-solution

Question: 212

DRAG DROP

A company that manufactures medical devices uses Power Apps to manage their sales and device maintenance.

A Table named Devices in Microsoft Dataverse has a column named Status. The Status column must have a new status value of Review added to the existing Choice values of Active and Inactive.

The table must be added to a solution to be promoted once the change is made.

Only this change must be promoted to the test environment. The changes must not be able to be changed once promoted. You need to add the change to a solution for promotion.

Option*

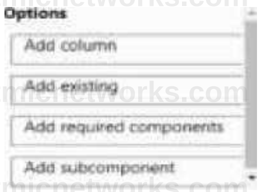
- Add column
- Add exit ling
- Add required conponenti
- Add subcomponent

Answer Area

Action	Option
Add the Devices table to the solution.	
Add the flatus column changes only to the solution	

Answer:

Explanation:



Answer Area

Action Option

Add the Devices table to the solution Ado e«»«ing

Add I>» Slihn column dwnget <Mr tn the ^ rew,ea convonenta KMuhon

Question: 213

You need to build a Power BI dashboard for sales managers to track opportunities.

When a new sale closes that is greater than S1 million, a notification must pop up and an email must be sent to the leadership team.

You need to ensure the email is sent without editing the Microsoft Dataverse.

Which two elements should you configure? Each correct answer is part of the solution.

NOTE: Each correct selection is worth one point.

A. alerts in Power BI

B. a calculated column in the Dataverse

C. a custom connector

D. a paginated report to save to Microsoft OneDrive

E. a Power Automate flow

Answer: A, E

Explanation:

In order to build a Power BI dashboard for sales managers to track opportunities and send notifications and emails when a new sale closes that is greater than S1 million, you should configure:

A . alerts in Power BI: You can set up alerts in Power BI that will trigger when a specific condition is met. For example, you can set an alert to trigger when the value of a specific field in the "Opportunities" table exceeds $1 million.

E . a Power Automate flow: To send an email to the leadership team when an alert is triggered, you can create a Power Automate flow that is triggered by the Power BI alert. The flow can then use the "Send an email" action to send an email to the leadership team with the necessary information about the sale that exceeded $1 million.

Reference:

https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-alerts

https://docs.microsoft.com/en-us/power-platform/admin/alerts-overview

Question: 214

DRAG DROP

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Answer:

Explanation:

First Box: Power Query

To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.

Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.

Reference: https://docs.microsoft.com/en-us/power-query/ https://docs.microsoft.com/en- us/power-query/transform/filter-rows-by-condition

2nd Box: Power Fx

To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and codebased platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.

Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.

Reference: https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas

Question: 215

A company uses a Power Apps app with Microsoft Dataverse.

The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.

You create a duplicate detection rule.

You need to configure the rule for the data import.

Which option should you configure?

A. Enable the Templates for Data Import option.

B. Enable the When a record is created or updated option.

C. Disable the Allow Duplicates option.

D. Enable the During data import option.

Answer: D

Explanation:

When configuring a duplicate detection rule in Power Apps with Microsoft Dataverse, to automatically delete duplicate records during a data import, you should enable the "During data import" option. This option allows the detection rule to automatically delete duplicates as they are imported into the system, without requiring user intervention.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/create-duplicate-detection-rule

https://docs.microsoft.com/en-us/power-platform/admin/data-integration-duplicate-detection

Question: 216

DRAG DROP

A company has a model-driven app that uses Microsoft Dataverse.

Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.

You need to enable the required features.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Features

- Table
- View
- Column
- Relationship

Requirement	Feature
Add tise»wte phone number	
List ot cuitonwn without alternate phone number	

Answer:

Explanation:

Requirement	Feature
Add alternate phone number	Column
mt of cmtomert without Alternate phone numbe*	View

Answer Area

Feature*

- Table
- View
- Column
- Relationship

Question: 217

A company uses model-driven apps.

Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.

You need to configure the app.

What should you do?

A. Create a canvas app.

B. Modify the site map.

C. Create a Power Automate flow.

D. Use a Power Virtual Agents app.

Answer: B

Explanation:

To configure a model-driven app in order to provide a single screen for the sales department users to enter the customer data, you should modify the site map of the app. A site map is a hierarchical representation of the different areas and functionality of the app, and it can be modified to create a new screen or view that combines the necessary fields for the customer data entry.

Once the site map is modified, you can add the necessary fields (first name, last name, and phone number) to the new screen or view, and make it accessible to the sales department users.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/model-driven-apps-overview

https://docs.microsoft.com/en-us/power-platform/admin/modify-site-map

Question: 218

A company uses Power Apps.

The company plans to create a canvas app that uses a responsive design.

You need to configure the app.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Enable the lock orientation setting.

B. Configure the height and width properties by using a formula.

C. Disable the Scale to fit setting.

D. Configure the height and width properties by using drag handles.

Answer: B, C

Explanation:

To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:

B . Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.

C . Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-width

Question: 219

You plan to create a Power Virtual Agents bot.

The bot must support single sign-on.

You need to publish the bot.

Which two locations should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Teams

B. Mobile app developed for iOS and Android

C. Azure Bot Service channels

D. Website developed using pro developer tools

Answer: C, D

Explanation:

C . Azure Bot Service channels: You can configure a Power Virtual Agents bot as a channel in Azure Bot Service. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.

D . Website developed using pro developer tools: You can embed a Power Virtual Agents bot on a website using the Web Chat control. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.

Question: 220

A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.

The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.

You need to create the different Power Virtual Agents bot environments.

How many Power Virtual Agents bot environments are required?

A. 1

B. 2

C. 3

D. 6

Answer: D

Explanation:

When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.

For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.

In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6.

It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle

https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import

Question: 221

HOTSPOT

A company plans to implement a voice-enabled Power Virtual Agents bot. The company has the following requirements for the bot:

- Recognize when a caller states Tennis or any variation of the word.
- Provide options when a caller states the name of a sport.

You need to configure the bot.

Answer Area

Requirement	Feature
Recognize when caller states **Tennis**	Entity ▾ (Entity / Topic / Variable)
Provide options when caller states name of sport.	Topic ▾ (Entity / Topic / Variable)

Answer:

Explanation:

Answer Area

Requirement	Feature
Recognize when caller stares Tennis	Entity
Provide options when catter states name of sport	Topic

Question: 222

DRAG DROP

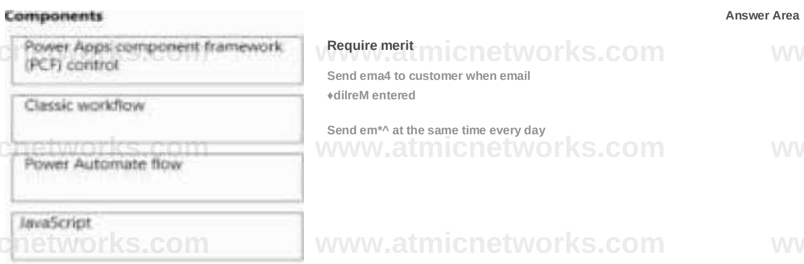
A company uses a model-driven app for customer support. The company has the following requirements for the app:

- Send an email in real-time to customers when they enter their email address.
- Send an email to customers at the same time every day for cases that are open for more than 24 hours.

The solution should require the least amount of customization.

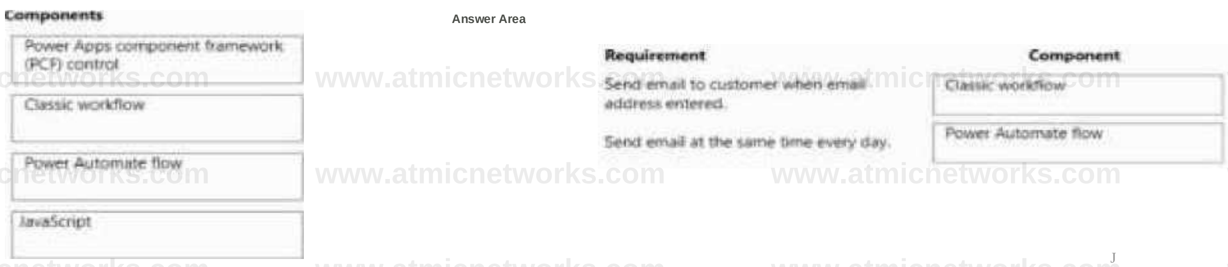
You need to configure the model-driven app.

Which components should you use?



Answer:

Explanation:



Question: 223

HOTSPOT

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

- When a caller states the word issue, help, or problem, the bot must respond with the question. "How can we help you today?"
- When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
- When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Node/Function
Caller states **issue help** or **problem**	Tngger phrase Question Message Action
Bot provides choices.	Question Action Message Variable
Responses are temporarily saved.	identifier Action Variable Trigger

Answer

Explanation:

Answer Area

Requirement	Node/Function
Caller states **issue help** or **problem**	Tngger phrase
Bot provides choices.	Question
Responses are temporarily saved.	**Identifier**

Question: 224

HOTSPOT

A company plans to implement chatbots by using Power Virtual Agents.

The company has the following requirements for the bots:

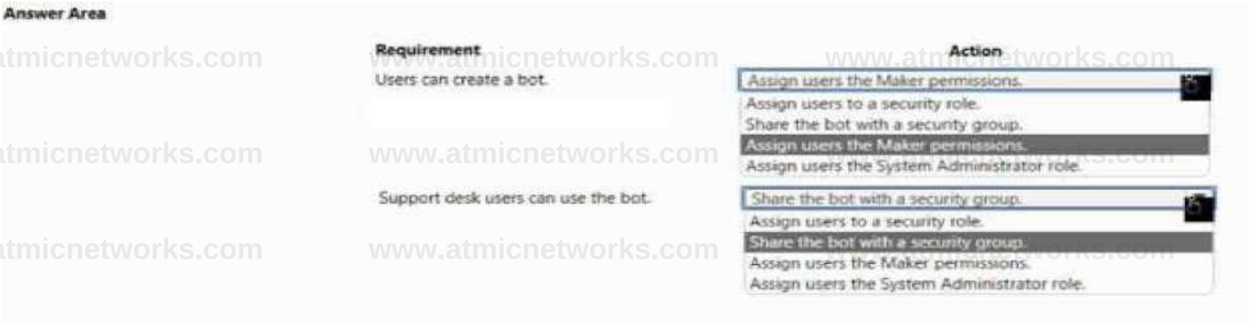
- Users in the accounting department must be able to create a bot for frequently asked questions.
- The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment.

You need to configure the permissions for the bots.

Which actions should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Answer Area

Requirement	Action
Users can create a box.	Assign users the Maker permissions
Support desk users can use the bot.	Share the bot with a security group

Question: 225

DRAG DROP

A company plans to create a Power Virtual Agents chatbot.

The bot has the following requirements:

- Prompt for a location of the customer and the call must be routed to a support agent for the location.

- Transfer support calls at each location to a support bot that uses the Bot Framework.

You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct select is worth one point.

Answer:

Explanation:

Question: 226

A company creates a bot by using Power Virtual Agents.

The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customers request.

You need to configure the bot for the unrecognized information from the customer.

Which feature should you use?

A. Fallback workstream

B. Fallback topic

C. Fallback skill

D. Fallback queue

E. Fallback entity

Answer: B

Explanation:

A Fallback topic is a type of topic in Power Virtual Agents that is used when the bot is unable to understand the customer's request. When a Fallback topic is triggered, it takes over the conversation and presents the customer with a set of options or a message that allows them to get the help they need. This can include options such as requesting to speak with an agent, providing feedback, or getting more information about the bot's capabilities. Fallback topic can be configured to automatically transfer the customer to an agent.

Reference:

https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/fallback

https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-topics

Question: 227

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content.

You need to determine why users are unable to access the content

What is the cause of the user s problems?

A. The Power BI dashboard is not shared.

B. The Power BI interactions property on the Power BI tiles is set to Off.

C. The Power BI connection is not shared.

D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Answer: A

Explanation:

When embedding a Power BI tile in a Canvas app, there are several factors that must be considered in order to ensure that users have access to the content. One of the most important is sharing the Power BI dashboard that the tile is embedded in. If the dashboard is not shared with the users, they will not be able to view the content in the tile.

To share a Power BI dashboard, you must have the "Edit" permission for the dashboard. Once you have this permission, you can share the dashboard with other users by following these steps:

Open the Power BI service and navigate to the dashboard that you want to share.

Click the "Share" button in the top-right corner of the dashboard.

In the "Share" pane that appears, enter the email addresses of the users that you want to share the dashboard with.

Select the level of access that you want to grant to the users. You can choose to give them "View" access, which allows them to view the dashboard but not make changes, or "Edit" access, which allows them to view and make changes to the dashboard.

Click the "Share" button to share the dashboard with the users.

Additionally, there are other factors that could cause user's problems:

B . The Power BI interactions property on the Power BI tiles is set to Off. In that case, the user's won't be able to interact with the visuals.

C . The Power BI connection is not shared. In that case, the user's won't have the access to the data source

D . The Power BI Display mode property on the Power BI tiles is set to Disabled, in that case the user's won't see the tile

It is important to check all of these factors and ensure that they are properly configured in order to ensure that users have access to the content.

Reference:

https://docs.microsoft.com/en-us/power-bi/service-admin-share-dashboard

https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/embed-power-bi https://docs.microsoft.com/en-us/power-bi/service-embed-content/embed-in-powerapps

Question: 228

HOTSPOT

You plan to create a Power Bi dataflow.

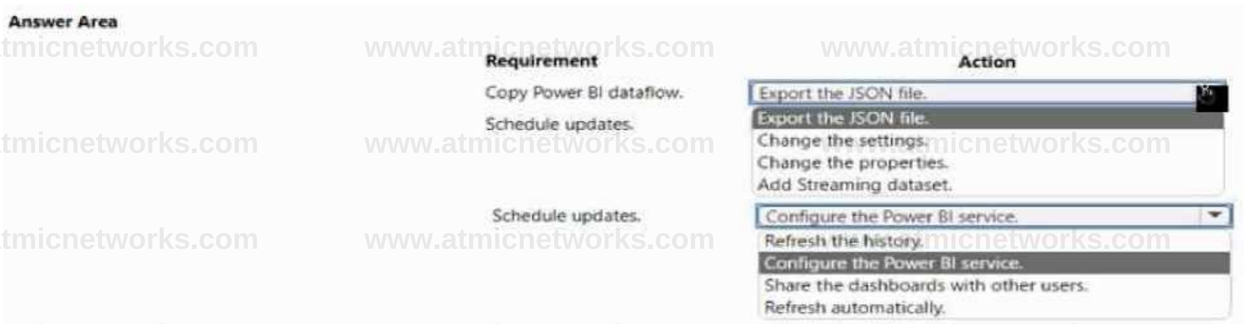
The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces-
- Schedule the dataflow to update every day at 11:00 AW.

You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one



Answer:

Explanation:

Answer Area

Requirement	Action
Copy Power BI dataflow.	Export the ISON file.
Schedule updates.	Configure the Power BI service

Question: 229

HOTSPOT

You create a canvas app.

The app requires access to data that is stored in collections. The app must provide the following actions:

- Create a new collection variable.
- Remove table values from a collection.

You need to configure functions for the app.

Which functions should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Action

Create a new collection variable

Remove table values from a collection.

Answer

Explanation

Answer Area

Action

Create a new collection vanable.

Remove table values from a collection

Question: 230

HOTSPOT

You create a model-driven app for an automobile parts help desk.

A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile,

The form must prepopulate the following information about the customer from the client table:

- First name
- Last name

The agent must be able to type the following information about the automobile:

- Automobile make
- Automobile model

You need to implement the form.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Configuration
Prepopulate client information	Dataflow Alternate key Virtual table
Enter automobile information	View Connector Power Automate flow

Answer

Explanation:

Answer Area

Requirement

depopulate (Sent irRormetton

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Question: 231

HOTSPOT

A company uses Power Apps. You enable auditing in Microsoft Dataverse. Users report the following issues when viewing the audit logs:

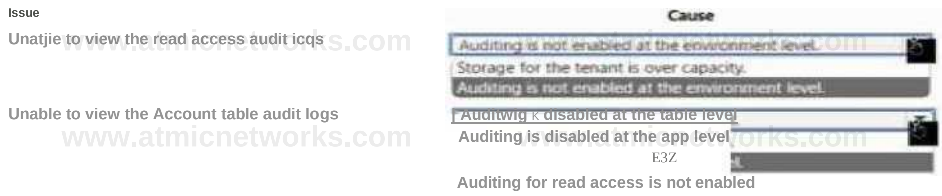
- Unable to view the read access audit logs.
- Unable to view the Account table audit logs.

You need to troubleshoot the issues.

What are the causes of the issues? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Are*



Answer:

Explanation:

Question: 232

You create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams. Users report that they are unable to view the app in Teams. You need to ensure that users can access the app.

What should you do?

A. Share the app with a security group by using the Maker portal.

B. Share the app with a security group in Teams.

C. Request that a tenant administrator pin the app to the app bar in Teams.

D. Publish the app by using the Maker portal.

E. Share the app with individual users by using the Maker portal.

Answer: C

Explanation:

When you create a Power Apps app for Microsoft Teams using Microsoft Dataverse for Teams, the app needs to be added to the app bar in Teams before it can be accessed by users. This can only be done by a tenant administrator.

To ensure that users can access the app, you would need to request that the tenant administrator pin the app to the app bar in Teams.

Sharing the app with a security group by using the Maker portal (A) or in Teams (B) would allow users in that group to access the app, but they would still need to be able to find and open the app.

Here are some references from Microsoft that may be helpful in understanding how to make Power Apps app available in Teams:

Microsoft docs: Add a Power Apps app to a Microsoft Teams channel

Microsoft docs: Pin a Power Apps app to the app bar in Microsoft Teams

Microsoft docs: Distribute Power Apps for Microsoft Teams

Question: 233

A company creates a Power Automate cloud flow for a Power Apps app.

The cloud flow must send a daily email that contains a list of year-to-date (VTD) totals.

You need to configure the flow.

Which feature should you use?

A. Parallel branch

B. Loop

C. Condition

D. Wait

Answer: B

Explanation:

In order to send a daily email that contains a list of year-to-date (YTD) totals, you would need to use a loop in the Power Automate cloud flow. A loop allows you to repeat a specific set of actions until a certain condition is met. In this case, the loop would be used to iterate through the data for each day, accumulating the totals for the year-to-date (YTD) and then sending the email at the end of the loop with the accumulated totals.

Here are some references from Microsoft that may be helpful in understanding how to use loops in Power Automate:

Microsoft docs: Loops in Power Automate

Microsoft docs: Repeating a flow with a loop

Microsoft docs: Using the do-until loop in Power Automate

Question: 234

A company uses a canvas app.

Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over $1 million.

You need to configure an approval process without using code.

What should you create?

A. Column Expression

B. Power Automate cloud flow

C. Azure Service Bus service

D. Power Apps component framework (PCF) control

Answer: B

Explanation:

Question: 235

You have a classic workflow. The workflow updates a custom column on a record when an account record is created. The workflow must update the custom column based on the following conditions:

- Update the custom column value using the Account Number.

- If the Account Number column is blank, update the custom column value using the Ticker Symbol.
- If the Ticker Symbol column is blank, update the custom column value to N/A

You need to configure the custom column value by using the update record step. What should you do?

A. Add the two columns with the default value by using the Forms Assistant.

B. Add an expression that evaluates the two column values and uses the first populated value or else the default value.

C. Add check conditions to determine if the two columns contain data.

D. Add a formula that evaluates the two column values and uses the first populated value or else the default value

Answer: A

Explanation:

Question: 236

You are creating tables for use with Microsoft Power components.

The display names of the tables must not be changed when the solution is promoted to the user acceptance testing environment.

You need to apply this restriction to the solution,

Where should you make the changes?

A. Power Apps

B. Default solution

C. Segmented solution

D. Unmanaged solution

E. Managed solution

Answer: E

Explanation:

Question: 237

HOTSPOT

A company uses Dataverse to store the names of contacts. The company uses a shared Microsoft Excel file to collect the dat

a. The company requires that the contacts be added to Dataverse automatically every day You need to identify which tools are required to create and perform the import. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Tool
Create the import	[Import Wizard Data map Dataflow Import from Excel
Perform the import	Power Query Connections Custom connectors Power Apps

Answer:

Explanation:

Answer Area

Requirement	Tool
Create the import	**Import Wizard**
Perform the import	Power Query

Question: 238

You deploy a Power Vitlu.il Agents chatoot that integrates with Dynamics 365 Omnichannel for Customer Service.

You observe that the chatbot is not able to recognize the questions asked by use's.

You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.

What should you do?

A. Add a fallback topic

B. Create new topics.

C. Create an entity.

D. Modify the Escalate system topic.

Answer: A

Explanation:

Question: 239

HOTSPOT

A company is implementing a data model by using Dataverse.

The company requires the following columns in a new custom table:

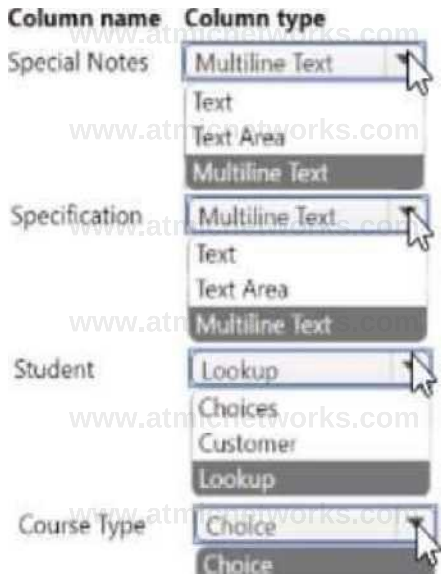
Column name	Requirement
Special Notes	Must contain string data that stores 100 characters and be rendered as a multiline control.
Specification	Must contain stung data that stoies up to 8.000 characters and be rendered as a multiline control
Student	Must contain an input control that can store a reference to an account or a contact in the system
Course Type	Must contain a list of predefined options. Users must be able to select only one option.

You need to choose the column type that uses the least amount of database storage for each column.

Which column types should you choose? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area



ChOKes
Lookup

Answer:

Explanation:

Answer Area

Column name	Column type
Special Notes	Multiline Text
Specification	Multiline Text
Student	Lookup
Course Type	Choice

Question: 240

A company uses a model driven app.

The company needs to automatically update the Status column in real time.

You need to configure this feature.

Solution: Create a flow that has an Update a row action.

Does the solution meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Question: 241

A company uses a model driven app.
The company needs to automatically update the Status column in real time.
You need to configure this feature.
Solution: Create a workflow that has a Change Status step.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:

Question: 242

A company creates a canvas app.

The app requires users to enter their social security number. The app should only display the last four digits when the user tabs to a different column.

You need to configure the app.

Which option should you use?

A. Power Fx
B. Business rule
C. Business process flow
D. Power BI DAX

Answer: A

Explanation:

Question: 243

A company plans to create an app by using Power Apps. The company has the following requirements:

- The app must be able to enter data into Microsoft SharePoint
- Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create. Which type of app should you recommend?

A. model-driven app as a personal app

B. canvas app as a personal app

C. canvas app as a tab app

D. model-driven app as a tab app

Answer: B

Explanation:

Question: 244

You plan to add a Power Apps app to Microsoft Teams.

A Microsoft Dataverse for Teams environment has not been provisioned.

You need to create a Dataverse for Teams environment.

Which two actions can you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Create a new environment in the Microsoft Power Platform Admin Center.

B. Create a new app in Teams.

C. Create an app permission policy in the Teams admin center.

D. Install an existing app in Teams.

Answer: B, D

Explanation:

Question: 245

DRAG DROP

A company has a model-driven app.

The app must meet the following requirements:

- Prevent users from saving a record if validation from a custom action fails.
- Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Processes

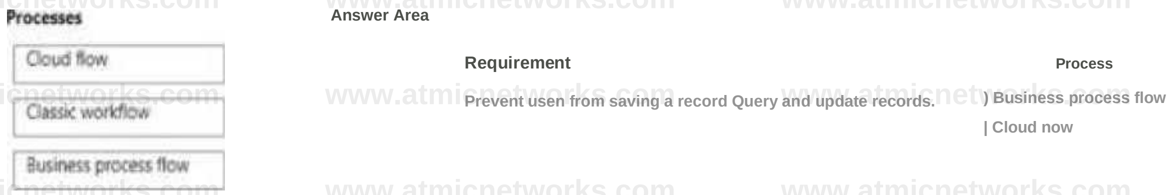
- Cloud flow
- Classic workflow
- Business process flow

Answer Area

Requirement	Process
Prevent users from saving a record	
Query and update records	

Answer:

Explanation:



Question: 246

You plan to create a canvas app.

The app requires a button on the data entry screen that users can select to send an email.

You need to configure the app.

What should you create?

A. Business process flow

B. Azure Logic App

C. Power Automate cloud flow

D. Classic workflow

Answer: C

Explanation:

Question: 247

HOTSPOT

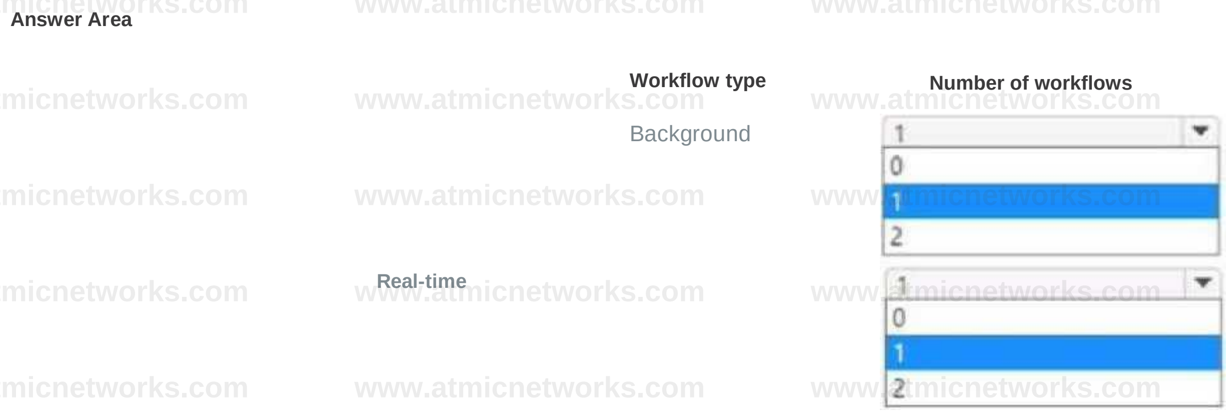
You plan to create classic workflows for process automation on the Account table. The process automation has the following requirements:

- If the Account Name column changes, a custom column named Previous Name must be updated with the original value.
- If the Credit Limit column changes, an email must be sent to the record owner with the new value.
- Asynchronous processes must be used whenever possible.

You need to implement the process automation.

What is the minimum number of workflows you should use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Answer Area

Workflow type	Number of workflows® o
Background	1
Real-time	1

Question: 248

DRAG DROP

A company uses a Microsoft Power Platform environment

The company plans to implement a Power Apps app. The application must meet the following requirements:

- Audit all user activity and only retain the audit logs for one year.
- Annually remove products that were created over a year ago.

You need to configure the automated processes.

What should you configure? To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Configurations

- Table auditing
- Bulk deletion job
- Environment auditing
- Filtered view

Answer Area

Requirement	Configuration
Audit log retention	
Product removal	

Answer:

Explanation:

Question: 249

A company uses Power Apps.

Users must be able to view only the address1 columns in the Account table.

You need to ensure other address columns are not visible to users when creating views and filters.

What should you do?

A. Disable the Search option for the columns.

B. Create business rules to hide the other address columns.

C. Delete the other address columns from the table.

D. Use column-level security to remove read access to all users.

Answer: D

Explanation:

Question: 250

HOTSPOT

You are a system administrator for a company with locations in Mexico, United States, and France. The company has both fulltime employees and contractors in all regions. Fulltime employees use a mobile app. The company has two security groups: fulltime employees and contractors.

The company requests a chatbot in Microsoft Teams to answer employee benefit questions. The chatbot must meet the following requirements:

- It must be in the local language.
- Only fulltime employees may access the chatbot.

You need to configure the chatbot.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Are*

Requirement	Configuration
Chattot in local language	[Create one chatbot and add it to three Teams channels that we configured for the local language. | Create three chatbots one tor each language.
Employee access	Publish the chatbot in Teams Publish the chatbot to the mobile app channel Add the chatbot tn Appsource Publish the chatbot tn Teams.

Answer:

Explanation:

Answer Area

Requirement	Configuration
Chatbot at local language	Create one chatbot that manages all three languages
Employee access	Publish ire chatbot ri Teams

Question: 251

HOTSPOT

You plan to create a Power Virtual Agents bot. The bot has the following requirements:

- Ensure that user responses are available to any topic.
- Recognize a list of words from spoken language of users.

You need to configure the bot.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Feature
User responses are available to any topic	Global variable ▼ Entity Bot variable Global variable
Recognize a list of words from spoken language.	Entity ▼ Topic Entity Variable

Answer:

Explanation:

Answer Area

Requirement	Feature
User responses are available to any topic	Global vanable
Recognize a lest of words from spoken language	Entity

Question: 252

DRAG DROP

A company plans to create two Microsoft Power Platform applications.

One of the applications requires a custom control layout without using code. The other application will be used primarily by external users.

You need to create the applications.

Which application types should you use? To answer, drag the appropriate application types to the correct requirements. Each application type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Application types

- Canvas app
- Model-driven app
- Power Pages portal
- Power BI

Answer Area

Requirement	Application type
Custom control layout turnout coding Used by external users	

Answer:

Explanation:

Application types

- Canvas app
- Model-driven app
- Power Pages portal
- Power BI

Answer Area

Requir tn'rnt	Application type
Custom control layout without coding	Canvas app
Used by external users	Model-driven app

Question: 253

HOTSPOT

You plan to create a canvas app.

The app must meet the following requirements:

- Send an email after a record is saved.
- Display the expiration column on a form if the creation date of the record is older than 90 days.

You need to configure the app.

Which features should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Feature
Send an email	Power Automate flow ▾ (Connection / Collection / **Power Automate flow** / Formula)
Display the expiration column	Formula ▾ (**Formula** / Collection / Connection)

Answer:

Explanation:

Aniwer Arn

Requirement	Feature
Send an email	Pixm Automate Boa
Duplay the expiration cohann	Formula

Question: 254

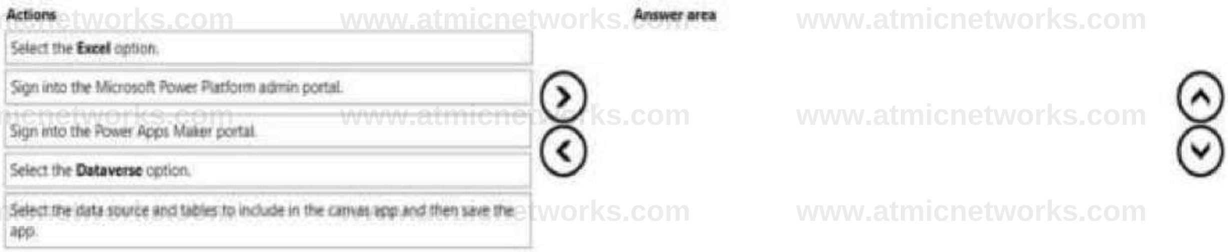
DRAG DROP

A company uses a model-driven app with Microsoft Dataverse in a single environment

The company requires a canvas app that includes the same data as the model-driven app.

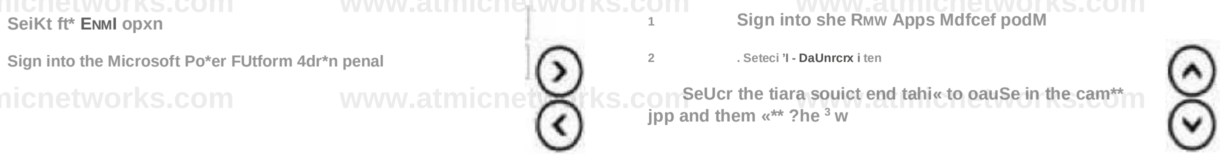
You need to create the canvas app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:

Explanation:



Question: 255

A company deploys a chatbot that is embedded in a Power Pages website. The company has the following requirements for the chatbot:

- Azure AD users only must be able to use the chatbot when accessing sensitive data.
- The chatbot must be accessible only from the Power Pages website.

You need to recommend a solution that meets the requirements.

Which two options should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Enable Manual authentication.

B. Set up a new channel for the chatbot.

C. Enable Only for Teams authentication.

D. Enable web channel security.

E. Configure a data loss prevention policy.

Answer: A, D

Explanation:

Question: 256

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it As a result, these questions will not appear in the review screen.

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Datavserse Search to search for the word run.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 257

HOTSPOT

You use a dataflow to import data into Microsoft Dataverse. The data uses the following schema:

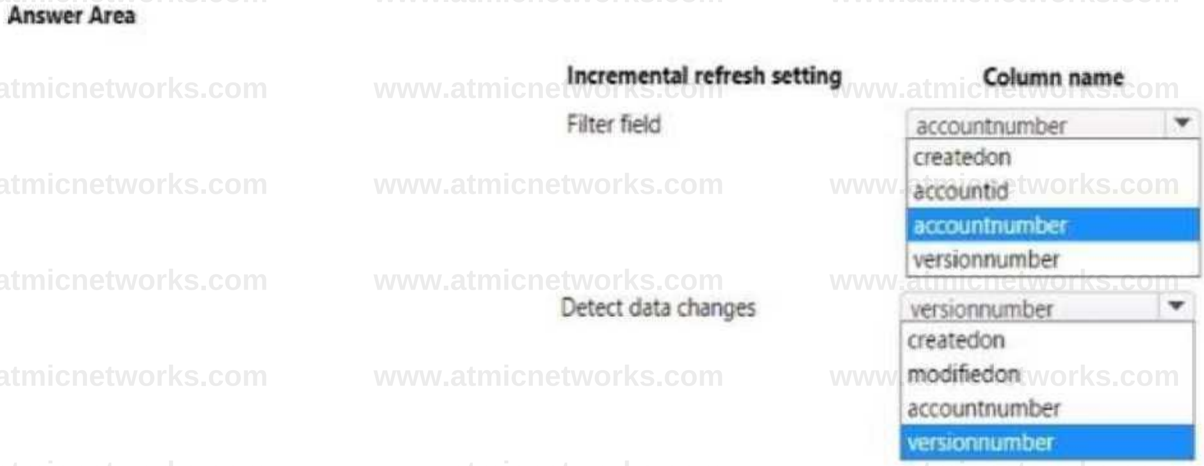
Column name	Data type
accountid	Unique Identifier
accountnumber	Text
createdon	Date and Time
modifiedon	Date and Time
versionnumber	Big Integer

The data must load in the least amount of time.

You need to configure the incremental refresh settings for the dataflow.

Which columns should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Explanation:

Answer Area

Incremental refresh setting	Column name
Filter field	accountnumber
Detect data changes	versionnumber

Question: 258

A company records data in Microsoft SharePoint Online. The company is creating a mobile app by using Microsoft Power Platform only.

The company requires the app to connect directly to SharePoint Online to collect data.

You need to recommend which Microsoft Power Platform product or feature to implement.

What should you recommend?

A. Model-driven app

B. Power Pages

C. Canvas app

D. Power Automate

Answer: C

Explanation:

Question: 259

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to is. As a result, these questions will not appear in the review screen.

A company uses a model-driven app

The company needs to automatically update the Status column in real time

You need to configure this feature.

Solution: Create a workflow that has an Update Record step.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 260

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to is. As a result, these questions will not appear in the review screen.

A company uses a model-driven app

The company needs to automatically update the Status column in real time

You need to configure this feature.

Solution: Create a flow that has an Update item action.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 261

You are using the Data import wizard to import records into the account table from a CSV file. The CSV-to-table mapping is as follows:

- The Name column represents the account name and maps to the Account Name column.
- The Parent Name column represents the holding company of the account with subsidiaries underneath.

Records that are imported into the table are only related to other records in the file.

You need to configure the import to create the relationship between records.

What should you do?

A. Map Parent Name in the file to the Parent Account column. Select Parent Account as the lookup criteria.

B. Create an alternate key on the account table by using the Account Name column. Do not map

Parent Name in the file.

C. Look up the record IDs of the records in the Parent Account column. Add the record IDs as a new column in the file. Map the new column to the Parent Account column.

D. Map Parent Name in the CSV file to the Parent Account column. Select Account Name as the lookup criteria.

Answer: C

Explanation:

Question: 262

HOTSPOT

A company plans to implement a model-driven app. The company will enter data through the app. The company has the following requirements:

- Users must be able to search for the data inside the app.
- Users must be able to search for the data outside the app.

You need to configure a solution for each requirement.

What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Solution
Search data inside the app.	Dataverse Search ▼ Categorized Search Microsoft Search Quick Find Search
Search data outside the app.	Microsoft Search ▼ Content Search Dataverse Search Modern Search

Answer:

Explanation:

Answer Area

Requirement	Solution
Search data inside the app	Dataverse Search
Search data outside the app.	Microsoft Search

Question: 263

DRAG DROP

A company plans to implement Power Pages.

The company requests that you create demonstration sites based on the following requirements:

- A website that supports automated scheduling
- A website that supports event registration
- A website that can be extended by using the company's branding

In addition, custom development work must be minimized.

You need to identify the appropriate Power Pages templates to use.

Which templates should you use? To answer, drag the appropriate templates to the correct requirements. Each template may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Templates

after school program

blank page

building permit

financial institution

Answer Area

Requirement	Template
Automated scheduling	
Event registration	
Extension by using branding	

Answer:

Explanation:

Question: 264

A company is implementing Microsoft Power Platform solutions.

The company requests information on the features that are supported by Power Fx.

You need to identify the features of Power Fx.

What should you identify?

A. It is available for purchase through a Microsoft reseller.

B. It uses an undefined value for uninitialized variables.

C. It uses formulas that are similar to Microsoft Excel formulas.

D. It uses synchronous data operations.

Answer: C

Explanation:

Question: 265

DRAG DROP

A company is creating a business process flow in Power Automate to analyze the probability that a customer will buy a specific product.

The company uses ratings from zero to one hundred. The company assigns likelihoods based on the following table:

Rating	Likelihood that customer will buy product
0-35	Low
36-60	Medium
60-75	High
Greater than 75	Very High

You need to define the business process steps. All logic must be included in a single evaluation statement.

Which step should you use? To answer, drag the appropriate steps to the correct ratings. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

Steps

- Check Condition
- Conditional Branch
- Custom Step
- Default Action

Answer Area

Rating	Step
0-35	|
36-60	
76†	

Explanation:

Steps

- Check Condition
- Conditional Branch
- Custom Step
- Default Action

Rating	Step
0-35	Default Action
36-60	Conditional Branch
76+	Conditional Branch

Question: 266

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to is. As a result, these questions will not appear in the review screen.

A company uses a Dataverse environment. The environment is accessed from canvas and model- driven apps.

The Dataverse environment contains a table that has the following columns:

- Name
- Company

† Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment. You need to implement a solution that meets the requirement.

Solution: Create a business rule for the columns.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 267

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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A company uses a Dataverse environment. The environment is accessed from canvas and model- driven apps.

The Dataverse environment contains a table that has the following columns:

- Name
- Company
- Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment. You need to implement a solution that meets the requirement.

Solution: Create a Microsoft Power Fx formula for the columns.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 268

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to is. As a result, these questions will not appear in the review screen.

A company uses a Dataverse environment. The environment is accessed from canvas and model- driven apps.

The Dataverse environment contains a table that has the following columns:

- Name
- Company
- Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment. You need to implement a solution that meets the requirement.

Solution: Create an alternate key for the columns.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 269

DRAG DROP

A company uses Power Apps.

You create a custom phone table that is a child of the contact table.

You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Behaviors

- Restrict
- Cascade All
- Cascade None

Answer Area

Action	Behavior
Prevent the contort record from being deleted if associated A th a phone record	
Update the owner of the phone records wnen the contact owner changes	

Answer:

Explanation:

Behaviors

- Restrict
- Cascade All
- Cascade None

Answer Area

Action	Behavior
Prevent the contact record from beng deleted if associated with a phone record	Restrict

Update the owner of the phone records when Cascade All the contact owner changes

Question: 270

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps. The Dataverse environment contains a table that has the following columns:

- Name
- Company
- Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create a duplicate detection rule for the columns.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 271

HOTSPOT

You are building a model-driven app for a company.

You identify several custom commands that the app must support, including the following commands:

- Save a row.
- Move the user to a different row in the application.
- Navigate the user to an external webpage.
- Show a notification that the user can accept or decline.

You need to identify the formula to use for each requirement.

Which formulas should you identify? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Power Fx formulas

Requirement	Formula
Save a row	PatchO PatchO SaveDataO SubmitFormO ConfirmO
Move to a different row.	NavioateO BackO ExitO LaunchO NavigateQ
Navigate the user to an external webpage.	BackO ExitO LaunchO NavigateQ
Show a notification with options.	ConfirmO ConfirmO InvokeControlO NotifyO SetQ

Answer:

Explanation:

Power Fx formulas

Requirement	Formula
Save a row.	PatchO
Move to a different row	NavigateQ
Navigate the user to an external webpage.	LaunchO
Show a notification with options.	ConfirmO

Question: 272

A company creates a Power Automate cloud flow for a Power Apps app. The cloud flow must send an email to each active contact. You need to configure the flow. Which feature should you use?

A. Condition

B. Apply to each

C. Wait

D. Parallel branch

Answer: B

Explanation:

Question: 273

You are creating a model-driven app that has an embedded Power BI report. Another functional consultant set up an environment variable for the report.

You add the dashboard to a solution in the development environment and then import the changes to a production environment as a managed solution.

When you test the report, the data appears the same as it did in the development environment.

You delete the solution in production.

You need to resolve the development environment issue before redeploying the solution.

What should you do?

A. Update the environment variable current value

B. Remove the environment variable current value.

C. Update the environment variable default value.

D. Create a new environment variable.

Answer: A

Explanation:

Question: 274

A company is evaluating the capabilities in Dataverse and the scenarios for using virtual tables. You need to identify the capabilities of virtual tables. What is a capability of virtual tables?

A. Virtual tables contain time dimension attributes by default.

B. Virtual tables store data in the Dataverse environment.

C. Virtual tables require configuration of a data provider.

D. Virtual tables can be configured for user and team ownership.

Answer: C

Explanation:

Question: 275

A cloud flow you authored failed several times in production due to a transient network issue. The issue is now resolved. You need to reprocess the failed flow runs with the least amount of administrative effort What should you do?

A. Resubmit each run individually.

B. Resubmit all runs in bulk.

C. Rerun the trigger action.

D. Turn the flow off and then on.

Answer: B

Explanation:

Question: 276

You are creating Power Automate automations targeting Dataverse.

The automations must meet the following requirements:

- Run a custom API created by a developer. The API performs an action against an existing Account row in the system.
- Create three rows in Dataverse. If an error occurs when you create the second row, the first row must be deleted.
- Run several create, update, and delete operations as part of a single transaction without writing custom code.
- Run several complex operations targeting multiple rows in the system as part of a single transaction.

You need to configure the actions.

Which actions should you configure? To answer, move the appropriate actions to the correct requirements. You may use each action once, more than once, or not at all. You may need to move the split bar between Danes or scroll to view content.

Anions

- Add a new row.
- Perform a bound action.
- Perform an unbound action.
- Perform a changeset request.

Daws* connector requirements

Requirement	Action
Perform an action targeting an Account row.	
Create three new rows,	
Execute create, delete, and update operations.	
Execute complex operations.	

Answer:

Explanation:

Actions

- Add a new row.
- Perform a bound action.
- Perform an unbound action.
- Perform a changeset request.

Dataverse connector requirements

Requirement	Action
Perform an action targeting an Account row.	[Perform a bound action.]
Create three new rows.	[Perform an unbound action.]
Execute create, delete, and update operations.	perform a changeset request.]
Execute complex operations	[Perform an unbound action.]

Question: 277

You are building a Power Pages site for a supermarket chain.

The company plans to have the managers of individual stores use the site. Managers will authenticate on the site each week by using their corporate identity to update stock information for their store. Managers must be able to add and update stock information for their store only.

You need to configure the site security.

Solution: Configure table permissions.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 278

You are building a Power Pages site for a supermarket chain.

The company plans to have the managers of individual stores use the site. Managers will authenticate on the site each week by using their corporate identity to update stock information for their store. Managers must be able to add and update stock information for their store only.

You need to configure the site security.

Solution: Use local authentication.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 279

You are building a Power Pages site for a supermarket chain.

The company plans to have the managers of individual stores use the site. Managers will authenticate on the site each week by using their corporate identity to update stock information for their store. Managers must be able to add and update stock information for their store only.

You need to configure the site security.

Solution: Use Microsoft Entra ID authentication.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 280

A company is using Dataverse with a model-driven app. The app includes a table named Quotations.

Users in the system enter relevant details, such as customer, address, line items, and total amounts.

The users then create a standardized report to manually populate the details.

The company requires the formatted report to be generated from the record and populated with the record details. The company does not want to purchase additional licenses.

You need to recommend a solution.

Which solution should you recommend?

A. an article template

B. a Word template

C. an Excel template

Answer: B

Explanation:

Question: 281

You are building a model-driven app. The environment has Advanced settings enabled.
A form in the app requires a custom interface.
You need to embed the custom interface onto the form without using custom code.
What should you do?
A. Modify the model-driven app to use tablet form factor.
B. Use the classic experience to add a canvas app.
C. Modify the model-driven app to use mobile form factor.
D. Create a canvas app and add it to a solution.

Answer: D

Explanation:

Question: 282

You are creating a Power Automate cloud flow. The cloud flow will create several SharePoint Online list items based on a variety of conditions.

If any of the dependent SharePoint Online actions fail, you must revert the changes while the automation runs.

You need to design the cloud flow to meet the requirement.

Which two actions should you implement for the design? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Set Run After to Has failed

B. Add a scope.

C. Perform a changeset request action.

D. Retrigger the flow run.

Answer: B, C

Explanation:

Question: 284

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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You are building a Power Pages site for a supermarket chain.

The company plans to have the managers of individual stores use the site. Managers will authenticate on the site each week by using their corporate identity to update stock information for their store. Managers must be able to add and update stock information for their store only.

You need to configure the site security.

Solution: Configure page permissions.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 285

HOTSPOT

A company is using a model-driven app in a production environment.

You must set up server-side synchronization for all users to connect with the company's Exchange Online instance.

You need to determine the locations to use to complete the configuration.

Where should you navigate to? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Server-side synchronization interfaces

Configuration step	Interface
Set up the server profile.	Microsoft Power Platform admin center Maker portal solution Exchange admin center
Set default processing.	System settings Personalization settings
Approve email.	User mailbox in Dataverse Exchange admin center
Test and enable mailboxes.	User mailbox in Dataverse Exchange admin center

Answer:

Explanation:

Server-side synchronization interfaces

Configuration step	Interface
Set up the server profile.	Microsoft Power Platform admin center
Set default processing.	System settings
Approve email.	User mailbox in Dataverse
Test and enable mailboxes.	User mailbox in Dataverse

Question: 286

DRAG DROP

A company uses Power Apps to create maintenance requests. The maintenance manager emails the manager of the department noted in the request.

The maintenance manager wants to automate the email process when a new maintenance request is created.

You need to build a Power Automate flow to automate the email process.

Which three components should you add to the flow in sequence? To answer, move the appropriate components from the list of components to the answer area and arrange them in the correct order.

Answer Area

conthtion

H tngge

data step

Answer:

Explanation:

Components

:: condition
trigger

Answer Area

1 stage
2 data step
3 action

Question: 287

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses Dataverse.

The company plans to store and manage documents and data in the environment. The company requires a solution that minimizes Dataverse storage consumption.

You need to recommend a solution.

Solution: Configure SharePoint Online integration.

Does the solution meet the goal?

A. Yes

B. No

Answer: A

Explanation:

Question: 288

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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A company uses Dataverse.

The company plans to store and manage documents and data in the environment. The company requires a solution that minimizes Dataverse storage consumption.

You need to recommend a solution.

Solution: Enable attachments for a table.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 289

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses Dataverse.

The company plans to store and manage documents and data in the environment. The company requires a solution that minimizes Dataverse storage consumption.

You need to recommend a solution.

Solution: Add a File column to a table.

Does the solution meet the goal?

A. Yes

B. No

Answer: B

Explanation:

Question: 290

You must create a new table to support a new feature for an app. Records for the table must be associated with a business unit and specify security roles for the business unit. You need to configure table ownership. Which table ownership type should you use?

A. organization-owned

B. none

C. business-owned

D. user or team owned

Answer: D

Question: 291

You are implementing server-side synchronization for a company. The company uses Exchange Online with no permissions delegated All users are assigned the Approve Email Addresses for Users or Queues privilege.

You set up the server profile and configure the mailboxes. You encounter an issue when you attempt

to approve mailboxes for other users.
You need to identify who can approve the mailbox.
Who should you identify?

A. All users
B. Any system administrator
C. User who owns the mailbox
D. Microsoft Power Platform Administrator

Answer: C

Explanation:

Question: 292

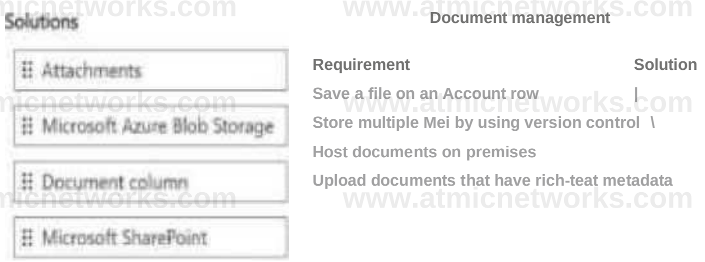
DRAG DROP

You are configuring Dataverse for a company.

The company has the following requirements for document management, which must be met by using native functionality:

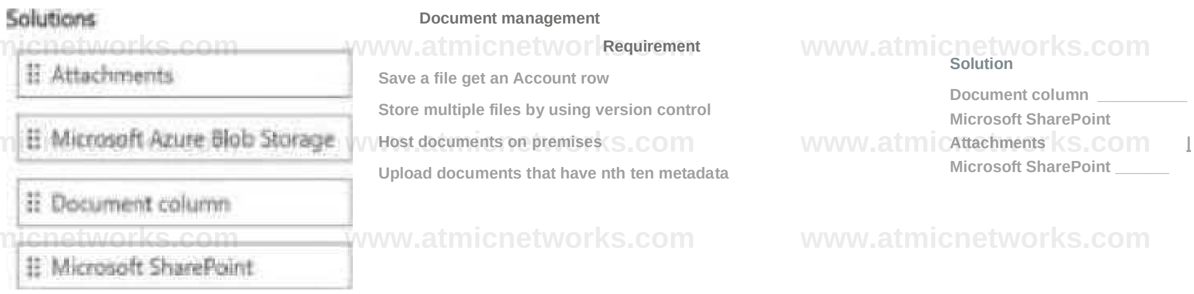
- A single file must be stored and accessed directly from an Account row. No additional metadata should be captured.
- Multiple files must be stored and accessed from a Contact with support for version control.
- Documents must be stored within an on-premises environment.
- Additional rich-text notes must be stored alongside one or multiple file uploads.

You need to recommend a solution for each requirement.
Which solution should you recommend? To answer, move the appropriate solutions to the correct requirements. You may use each solution once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



Answer:

Explanation:



Question: 293

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses Dataverse.

The company plans to store and manage documents and data in the environment. The company requires a solution that minimizes Dataverse storage consumption.

You need to recommend a solution.

Solution: Configure SharePoint on-premises integration.

Does the solution meet the goal?

A. Yes

B. No

Answer: B