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Question: 1

Select the three components of a Fitter Condition: Choose 3 answers

- A. Field
- B. Sum
- C. Operator
- D. Value

Answer: B

Question: 2

SLAs are used to ensure VUL are processed in a timely matter. Which field is used to determine the expected timeframe for remediating a VIT?

- A. Updated
- B. Remediation status
- C. Remediation target
- D. Closed

Answer: D

Question: 3

What is the minimum role required to create and change Service Level Agreements for Vulnerability Response groups?

- A. sla_manager
- B. admin
- C. sn_vul.vulnerability_write
- D. sn_vul.admin

Answer: D

Question: 4

Changes made within a named Update Set in a different application scope:

- A. Will be captured
- B. Will throw errors
- C. Will not be captured
- D. Will be partially captured

Answer: A

Question: 5

ServiceNow Vulnerability Response tables typically start with which prefix?

- A. snvr_
- B. snvuln_
- C. vul_
- D. sn_vul_

Answer: D

Question: 6

in regard to the Security Operations Process, which of the following statements defines the "identify" phase?

- A. What processes and assets need protection?
- B. What techniques can identify incidents?
- C. What safeguards are available?
- D. What techniques can restore capabilities?
- E. What techniques can contain impacts of incidents?

Answer: C

Question: 7

Which module is used to adjust the frequency in which CVEs are updated?

- A. NVD Auto-update
- B. Update
- C. CVE Auto-update
- D. On-demand update

Answer: A

Question: 8

A list of software weaknesses is known as:

- A. National Vulnerability Database (NVD)
- B. Common Vulnerability and Exposure (CVE)
- C. National Institute of Science and Technology (NIST)
- D. Common Weaknesses Enumeration (CWE)

Answer: D

Question: 9

Vulnerability Response can be best categorized as a _____, focused on identifying and remediating vulnerabilities as early as possible.

- A. A proactive process
- B. An iterative process
- C. A tentative process
- D. A reactive process

Answer: C

Question: 10

If a customer expects to ingest 2 million vulnerabilities during its initial load, which instance size should you recommend?

- A. L
- B. XL
- C. XXL
- D. Ultra

Answer: B

Question: 11

What Business Rule creates a Configuration Item from a Vulnerable Item record?

- A. Create CI from Vulnerable Group Details
- B. Create CI from Closed Item Details
- C. Determine CI from Network Details
- D. Create CI from Vulnerable item Details

Answer: A

Question: 12

The components Installed with Vulnerability Response Include:

- A. Tables, Scheduled Jobs, Security Operations Common
- B. Business Rules, Roles, Workflows
- C. Properties, Client Scripts, Wizards
- D. UI Pages, Business Rules, Vulnerability Scanners

Answer: B

Question: 13

What is the purpose of Scoped Applications?

- A. Suppliers can only charge for applications when they are scoped
- B. Scoped applications are scalable. Global applications are not
- C. Scoping encapsulates and protects data and functionality
- D. An application needs to be scoped in order to be deployed as a plugin

Answer: D

Question: 14

What is the ID associated with the Vulnerability Response plugin?

- A. com.snc.threat.intelligence
- B. com.snc.vulnerability
- C. com.snc.threat.feeds
- D. com.snc.securityincident

Answer: C

Question: 15

Where can you find Information related to the Common Vulnerabilities and Exposures (CVE)?

- A. Tenable
- B. MITRE
- C. NIST
- D. Qualys

Answer: B

Question: 16

Which one of the following record types can be considered the intersection of Vulnerability source information and CMDB CI records?

- A. Vulnerability
- B. Vulnerability Task
- C. CMDB_CI_Vuln
- D. Vulnerable Item (VI)

Answer: A

Question: 17

Which of the following provides a list of software weaknesses?

- A. Third Party Entries
- B. NVD
- C. CWE
- D. Vulnerable Items

Answer: B

Question: 18

Filter Groups provide a way to:

- A. Decouple the use of the grouping from the definition of the grouping
- B. Build criteria once
- C. Reuse criteria in a variety of places
- D. All of the above

Answer: D

Question: 19

Which module within the Vulnerability Response application could be used to get information from the National Vulnerability Database (NVD) at any moment?

- A. On-Demand Update
- B. NVD Auto-Update
- C. Vulnerable Software
- D. NVD Patch

Answer: A

Question: 20

Which statement about patching is most correct?

- A. Mature organizations abandon patching
- B. Patch management and Vulnerability Response are interchangeable terms
- C. Patching is one of many responses to a Vulnerability
- D. As long as you are patching actively, Vulnerability Response isn't necessary

Answer: C

Question: 21

The Vulnerability Admin role (sn_vul.admin) can modify Vulnerability Application Properties and can be delegated to the following role(s):

- A. ServiceNow Security Operations Admin (sn_sec.admin)
- B. Security Admin (security.admin)
- C. Vulnerability Response Admin (sn_vul_resp.admin)
- D. All of the above
- E. None of the above

Answer: A

Question: 22

sn_vul.itsm_popup is the property that is set to True or False based on the customer desire for a popup when creating a Problem or Change record from a Vulnerability or VI record.

- A. True
- B. False

Answer: A

Question: 23

Items in the ServiceNow Store are built and supported by:

- A. An Implementation Partner
- B. The company that created the Application
- C. ServiceNow Professional Services
- D. ServiceNow Technical Support

Answer: D

Question: 24

Qualys asset tags can be loaded into a table related to the configuration item and used to support business processes or reporting. Set the Qualys Host parameter of asset_tags to a value of to have asset tag information from Qualys be included in the XML payload.

- A. 1
- B. 3
- C. 2
- D. 0

Answer: C

Question: 25

In ServiceNow, which plugin needs to be added to enable Vulnerability integration with Qualys, Tenable, or Rapid7?

- A. Vulnerability Response
- B. Trusted Security Circles
- C. Threat Intelligence
- D. Security Incident Response

Answer: A

Question: 26

In order for Vulnerability admins to configure integrations, they must have the following Role(s):

- A. admin only
- B. sn_vul.admin only
- C. sn_vul.vulnerability_write
- D. admin and sn_vul_qualys.admin

Answer: B

Question: 27

In order to more easily manage large sets of Vulnerable items, what should you create?

- A. Vulnerability Groups
- B. Calculator Group
- C. Filter Group
- D. Vulnerable item Conditions

Answer: A

Question: 28

This functionality provides a simple way to build criteria once, which can be reused in other platform areas.

- A. Conditions
- B. Favorites
- C. Filte Group
- D. Filters

Answer: B

Question: 29

To facilitate the remediation of a Vulnerable Item what type of Item is most commonly used?

- A. Create a Problem
- B. Create a Security Incident
- C. Create a KB article
- D. Create a Change

Answer: C

Question: 30

After closing the Vulnerable Item (VI), it is recommended to:

- A. Update the values in the Vulnerability Score Indicator (VSI) based on the criticality of the Vulnerability.
- B. The VI remains active and in place until the Scanner rescans and closes the VI.
- C. Mark the CI as exempt from the Vulnerability if the vulnerability was remediated.
- D. Compare the Vulnerability with subsequent scans.

Answer: A

Question: 31

Vulnerability Response is a scoped application; which prefix is attached to all items related to the application?

- A. cmn_vul
- B. vul
- C. sn_vul
- D. x_vul

Answer: D

Question: 32

Which Vulnerability maturity level provides advanced owner assignment?

- A. Enterprise risk trending
- B. Automated prioritization
- C. Manual operations
- D. Improved remediation

Answer: B

Question: 33

Which application provides the opportunity to align security events with organizational controls, automatically appraising other business functions of potential impact?

- A. Performance Analytics
- B. Event Management
- C. Governance, Risk, and Compliance
- D. Service Mapping

Answer: C

Question: 34

Ignoring a Vulnerable item:

- A. Permanently removes the item from the list of Active Vulnerable items
- B. Move the item to the Slushbucket
- C. Has no impact on the list of Active Vulnerable Items
- D. Temporarily removes the item from the list of Active Vulnerable items

Answer: A

Question: 35

What do Vulnerability Exceptions require?

- A. An Approval by default
- B. An Exception Workflow
- C. A GRC integration
- D. A Filter Group

Answer: A

Question: 36

Best Practices dictate that when creating a Change task from a Vulnerable Item which of the following fields should be used for assigning the Assigned To field on the Change task?

- A. Assigned To on Vulnerable item
- B. Managed By on CMDB_CI
- C. Assigned To on CMDB_CI Record
- D. Best Practice does not dictate a specific field

Answer: C

Question: 37

Approvals within the Vulnerability Application are created based on:

- A. The sys_approval and the sn_vul_vulnerable_item tables
- B. The sn_vul_vulnerable_item and sn_vul_vulnerability tables
- C. The sn_vul_change_approval table
- D. The sys_approval table

Answer: D

Question: 38

Some customers may have a clearly-defined, well-documented vulnerability exception process and some may even provide a diagram illustrating that process. What is the main advantage of having this documentation

when translating it into a Flow or Workflow?

- A. Perfect opportunity for process improvement
- B. Understand their internal process
- C. Build the Flow/Workflow directly into the platform
- D. No advantage

Answer: B

Question: 39

When an approval is rejected for a Vulnerable Item exception, what happens to the State field for that record?

- A. It reverts to 'Analysis'
- B. It is set to 'New'
- C. It is set to 'In Review'
- D. It will be set back to its previous value

Answer: C

Question: 40

What option can be used to close out a Vulnerable item Record or initiate the Exception Process?

- A. Complete
- B. Update
- C. Close/Defer
- D. Save

Answer: D

Question: 41

What must Vulnerability Exceptions be supplied by default?

- A. A reason for the exception
- B. Integrations with GRC to handle the exception
- C. Requirement Actions for the exception
- D. A manual approval authority for the exception

Answer: A

Question: 42

Which of the following best describes a Vulnerability Group?

- A. Groups Vis using a Filter against Vulnerable Item Fields
- B. A Filter defining a sub-set of CIs to be treated as a group
- C. The User Group assigned to resolving the Vulnerable Item
- D. Must have a corresponding filter group

Answer: D

Question: 43

In order to more easily manage large sets of Vulnerable Items, you would want to create:

- A. Vulnerability Groups
- B. Script Includes
- C. Filter Groups
- D. Vulnerability Sets

Answer: B

Question: 44

Which of the following is the property that controls whether Vulnerability Groups are created by default based on Vulnerabilities in the system?

- A. sn_vul.autocreate_vul_centric_group
- B. sn_vul.autocreate_groups
- C. sn_vul.autocreate_vul_grouping
- D. sn_vul.create_default_vul_groups

Answer: C

Question: 45

What system property allows for the auto creation of Vulnerability Groups based on the Vulnerable Item's Vulnerability?

- A. sn_vul.autocreate_vul_filter_group
- B. sn_vul.autocreate_vul_approval_group
- C. sn_vul.autocreate_vul_group_item
- D. sn_vul.autocreate_vul_centric_group

Answer: A

Question: 46

Where in the platform can you create Filter Groups?

- A. Vulnerability > Administration > Filter Groups
- B. Vulnerability > Groups > Filter Groups
- C. Security Operations > Administration > Filter Groups
- D. Security Operations > Groups > Filter Groups

Answer: D

Question: 47

Which of the following can NOT be used for building Vulnerability Groups?

- A. Vulnerability
- B. Filter Groups
- C. Condition Builder
- D. Advanced Scripts

Answer: B

Question: 48

Filter groups can be used In Vulnerability Response to group what type of vulnerability records?

- A. Vulnerability groups
- B. Third Party Entries
- C. Vulnerable Items
- D. Vulnerable Software

Answer: C

Question: 49

If fixing a Vulnerable Item outweighs the benefits, the correct course of action is:

- A. Mark the CI inactive in the CMDB and notify the CI owner
- B. Record the accepted risk and Close/Defer the Vulnerable Item
- C. Deprioritize the Vulnerable item Records (VIT) to push them further down the list so it can be ignored
- D. Add the CI to the Vulnerability Scanners exclusions Related List

Answer: A

Question: 50

A common Integration point with Vulnerability is:

- A. Workflow Mappings
- B. Risk Indicators within GRC
- C. Service Catalog
- D. Knowledge Base

Answer: A

Question: 51

Which of the following is a common Integration point between Vulnerability and GRC?

- A. Security Incident Response
- B. Change
- C. Problem
- D. Risk Indicators

Answer: D

Question: 52

What is the ServiceNow application used for process automation?

- A. Knowledge Base
- B. Workflows
- C. SLAs
- D. Service Catalog

Answer: B

Question: 53

Which of the following best describes the Vulnerable item State Approval Workflow?

- A. It is read-only, you can only change the Assignment Group members for the approval
- B. It exists in the Security Operations Common scope so it can be modified by any Security Operations Admin
- C. It can only be modified by System Administrators
- D. It runs against the [sn_vul_change_approval] table

Answer: C

Question: 54

To ensure that Vulnerabilities are processed correctly, you can define a Service Level Agreement (SLA) for Vulnerability Response. To achieve this you would:

- A. Create a custom workflow to monitor the time between States
- B. Log in as a system admin, and using the globally scoped baseline SLA Modules
- C. Have the role of Vulnerability admin, but only in the Vulnerability Scope
- D. Make sure you have at least the sn_vul.vulnerability_write role and using the baseline SLA

Application Modules

Answer: B

Question: 55

What role is required to view the Vulnerability Overview Dashboard?

- A. sn_vul.vulnerability.read
- B. sn_vul.manager
- C. sn_vul.ciso
- D. sn_vul.vulnerability.wnte

Answer: A

Question: 56

Managers should have access to which role-based data access and visualizations? Choose 3 answers

- A. Aggregations for priority and workload
- B. Time period views
- C. Up-to-the-minute views
- D. Drill-down to granularity

Answer: D

Question: 57

To get useful reporting regarding the most vulnerable CI's, which statement applies?

- A. You must purchase a separate PA module.
- B. Your CI population must be huge.
- C. You must have good KPI's defined.
- D. Your CMDB must be up to date and useful.

Answer: B

Question: 58

What type of data would the CIO/CISO want on the dashboard?

- A. Aggregations for priority and workload
- B. Drill-down to granularity
- C. Single, clear indicators of organizational health
- D. Up to the minute views

Answer: A

Question: 59

The three levels of users you will likely encounter that will need access to data displayed in the Vulnerability Response dashboard are: Choose 3 answers

- A. Security Analysts
- B. Customers
- C. CIO/CISO
- D. Fulfillers

Answer: A

Question: 60

What is the best way to develop a complete list of Vulnerability Reports?

- A. Recommend that the client purchase the full Performance Analytics package.
- B. Ask the CISO.
- C. Work with the customer to identify the things that will be most useful to them.
- D. Use the standard out of the box reports only.

Answer: B